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# Brevard Family Partnership

*A Community Based Care Agency*

## Board Report



April 23, 2020

Phil Scarpelli, Chief Executive Officer

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## **Key accomplishment(s) this past month.**

- Covid-19 – Our workforce has been in full telecommuting and virtual mode of operations whereby we are still driving safety, wellbeing and permanency, just a little more creatively. We are doing as best as we can finding and distributing protective equipment, working with DCF, FCC and with distributors directly. We have really ramped up communication with our funder, providers, foster and adoptive families and staff through weekly video conferences, i.e. Our “All staff” video conference yielded over 76% participation. We have moved to executive leadership video conferencing 3 x weekly with a clear all points agenda. Our Sr. Executive of Strategy & Performance has built, through an online application, a virtual bulletin/strategy board regarding all major touch points for initiatives, activities, information sharing, a living breathing document and tool that we have shared with the Department. In addition, we provide a daily data sheet regarding COVID’s impact on our workforce and foster community (data related to staff, foster parents and children either exposed, diagnosed, and quarantined. Communication has been the key successful activity around reassurance to all of our stakeholders, information sharing and plenty of Q and A with responses that continue to provide with diligence and expediency. Last Tuesday was an example how we continue to drive permanency; we had 8 virtual adoptions, all of which were executed with a modified version of sincere pomp and circumstance.
- FYI – Update on the 35% rule amendment – I have been communicating regularly with the FCC’s VP of Legislative Affairs regarding Federal and State legislative activities. On our Governor’s Desk is the proposed law whereby the Governor has three options: Sign/No Sign/Veto. Regardless, our leadership team are re-evaluating our provider relations, however, we don’t want to change what isn’t broken and is performing well. We are committed to re-evaluate opportunities for contracting with community service providers where opportunities for advancement in practice and/or performance is likely. Last but not least, the overarching focus continues to be our relationships, growth and continued development with the community at large in an effort for them to *experienced* BFP/FOA as a community engager and one that values, includes and informs our stakeholders towards the growth and development as an effective and efficient system of care.

## **Key challenges moving forward**

- Although not particularly a challenge, I feel confident that our focus moving forward in the preparation of our post-coronavirus planning will be on “lessons learned” regarding the integration of efficiencies (i.e. use of social media and virtual meetings), best practices, communications, and stakeholder relations through a pandemic. I have already put together a “Communications Task Force” whose objective will be to maximize our organization’s communication strategies for both our internal and external customers. Our team of 200 strong continue to be outstanding in their commitment to our mission and the unity within our Family if Agencies. I have never been prouder throughout my entire career to be working alongside such dedicated professionals.

## **Upcoming Community Events / Any requests of the Board Members**

- No requests but for you all to keep yourselves healthy and safe. On second thought, if you know any where we can purchase latex gloves, masks and sanitizers. We are getting by but more efforts in finding such supplies would be most appreciated!

Respectfully Submitted,  
Phil Scarpelli  
Chief Executive Officer