

# Child Protective Investigations Monthly Scorecard

## May 2013

Released 6/18/2013

			Workload Management					Time Standards								Safety Outcome	
			1. Over 15 Active Investigations per CPI			2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation		7. No Recurrence of Maltreatment in 6 Mo.	
Standard:			12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		94.6%	
Weighting:			(None)	1.0		1.5		1.5		1.5		1.0		1.5		2.0	
Period:			Active on May 31, 2013			Received May 2013		Received May 2013		Received May 2013		Closed May 2013		Received March 2013		Received September 2012	
Overall Rank	Circuit/ SO	Counties	Average Active per CPI	% of CPIs >15 Active Inv.	Rank	% Immediate Commenced <=4 Hours	Rank	% 24 Hour Commenced <=24 Hours	Rank	% Seen <=24 Hours	Rank	% Submitted <=45 Days	Rank	% Completed <=60 Days	Rank	% No Recurrence	Rank
1	18-DCF	Brevard	10.8	10.0%	5	98.8%	13	100.0%	1	95.3%	2	100.0%	1	99.8%	2	93.2%	13
2	9	Orange, Osceola	10.1	10.3%	6	99.2%	10	99.8%	15	91.9%	12	99.8%	7	99.7%	3	95.8%	7
2	19	Indian River, Martin, Okeechobee, St. Lucie	11.6	4.8%	2	98.5%	16	100.0%	1	93.8%	7	100.0%	1	99.5%	10	96.0%	6
4	16	Monroe	6.6	0.0%	1	100.0%	1	100.0%	1	98.1%	1	100.0%	1	95.3%	22	94.4%	10
5	6-PaSO	Pasco	12.7	36.2%	14	100.0%	1	100.0%	1	89.6%	18	99.8%	6	99.5%	11	98.0%	2
6	5	Citrus, Hernando, Lake, Marion, Sumter	11.4	28.0%	10	99.4%	9	100.0%	1	93.6%	8	99.1%	14	99.5%	8	93.7%	11
7	7	Flagler, Putnam, St. Johns, Volusia	9.7	5.9%	3	98.4%	17	99.9%	14	94.5%	4	99.8%	8	99.6%	5	91.8%	18
8	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	11.1	16.7%	9	100.0%	1	100.0%	1	94.1%	5	99.7%	9	99.7%	4	88.9%	23
9	4	Clay, Duval, Nassau	11.2	16.1%	8	99.1%	12	100.0%	1	90.9%	15	99.2%	12	99.8%	1	93.2%	14
10	15	Palm Beach	14.0	33.8%	12	97.9%	19	100.0%	1	93.9%	6	100.0%	1	99.4%	16	93.5%	12
11	10	Hardee, Highlands, Polk	13.3	47.1%	20	97.9%	20	100.0%	1	93.2%	9	99.9%	5	99.1%	18	96.3%	5
12	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	12.2	35.0%	13	100.0%	1	99.4%	22	88.1%	20	99.5%	11	99.4%	14	97.0%	3
13	12-MSO	Manatee	10.5	13.6%	7	100.0%	1	99.7%	18	92.4%	11	96.5%	20	98.9%	19	94.8%	9
14	6-PISO	Pinellas	10.1	9.7%	4	98.6%	15	100.0%	1	94.6%	3	98.7%	18	99.4%	15	91.1%	21
15	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	12.3	30.0%	11	94.8%	22	99.6%	19	92.8%	10	99.0%	15	98.7%	21	98.3%	1
16	12-DCF	Sarasota, DeSoto	13.6	41.9%	17	100.0%	1	100.0%	1	88.9%	19	97.2%	19	99.6%	6	91.9%	17
17	11	Miami-Dade	16.6	52.9%	21	98.6%	14	99.6%	21	91.2%	13	99.0%	16	99.1%	17	96.5%	4
18	17-BSO	Broward	14.6	46.1%	19	99.1%	11	99.7%	17	87.6%	21	99.7%	10	99.6%	7	92.2%	16
19	1	Escambia, Okaloosa, Santa Rosa, Walton	14.0	40.0%	16	100.0%	1	100.0%	1	89.6%	17	99.0%	17	99.5%	12	91.3%	20
20	13-HSO	Hillsborough	16.9	55.7%	22	93.6%	23	99.8%	16	90.4%	16	82.3%	23	99.5%	8	95.5%	8
21	20	Charlotte, Collier, Glades, Hendry, Lee	20.7	74.2%	23	98.3%	18	100.0%	1	90.9%	14	99.2%	13	99.5%	13	91.0%	22
22	18-SSO	Seminole	14.3	39.1%	15	100.0%	1	97.7%	23	86.1%	23	93.4%	21	91.3%	23	92.4%	15
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	13.6	43.8%	18	96.4%	21	99.6%	20	86.9%	22	89.1%	22	98.7%	20	91.8%	19
<b>State</b>			<b>12.7</b>	<b>29.7%</b>		<b>98.4%</b>		<b>99.8%</b>		<b>91.7%</b>		<b>98.0%</b>		<b>99.3%</b>		<b>93.5%</b>	
<b>Red Zone:</b>			<b>14.0</b>	<b>40.0%</b>		<b>95.0%</b>		<b>99.0%</b>		<b>80.0%</b>		<b>90.0%</b>		<b>97.0%</b>		<b>93.0%</b>	

- Percent of CPIs with Over 15 Active Investigations. Source: FSNF ad hoc report prepared by Child Welfare data support unit
- Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.
- 24-Hour Response Time: "In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report." (s. 39.201(5), F.S.)  
Response time for Indicators 2 and 3 is measured from the Command Center Decision Date and Time until CPI Commencement Date and Time. Source for Indicators 2 and 3: FSNF ad hoc report prepared by Child Welfare data support unit
- Alleged Victims Seen in 24 Hours. The CPI "shall make reasonable efforts to locate a family . . ." Rule 65C-29.013, F.A.C. Source: FSNF production report, "Child Investigation Alleged Victims Seen by Time."
- Submission for 45-Day Review by Supervisor. Source: FSNF monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.
- Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSNF production report, "Child Investigations Completed (Entry Cohort)."
- No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.

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May 2013

Calculation of Overall Rank

Released 6/18/2013

Overall Rank	Circuit/ SO	Counties	Workload Management			Time Standards								Safety Outcome		Average Rank			
			Average Active per CPI	1. Over 15 Active Investigations per CPI		2. Response Time: Immediate Priority		3. Response Time: 24 Hours		4. Alleged Victims Seen in 24 Hours		5. Submission for 45-Day Review by Supervisor		6. Completion of Investigation			7. No Recurrence of Maltreatment in 6 Mo.		
				12.0	20.0%		98.0%		99.5%		85.0%		98.0%		99.0%		94.6%		
				(None)	1.0		1.5		1.5		1.5		1.0		1.5		2.0		
Period:	Active on May 31, 2013			Received May 2013		Received May 2013		Received May 2013		Closed May 2013		Received March 2013		Received September 2012					
			Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score	Unweighted Rank Score	Weighted Rank Score			
1	18-DCF	Brevard	19	19	11	16.5	11	16.5	22	33.0	20	20	22	33.0	11	22	22.857		
2	9	Orange, Osceola	18	18	14	21.0	9	13.5	12	18.0	17	17	21	31.5	17	34	21.857		
2	19	Indian River, Martin, Okeechobee, St. Lucie	22	22	8	12.0	11	16.5	17	25.5	20	20	14	21.0	18	36	21.857		
4	16	Monroe	23	23	16	24.0	11	16.5	23	34.5	20	20	2	3.0	14	28	21.286		
5	6-PaSO	Pasco	10	10	16	24.0	11	16.5	6	9.0	18	18	13	19.5	22	44	20.143		
6	5	Citrus, Hernando, Lake, Marion, Sumter	14	14	15	22.5	11	16.5	16	24.0	10	10	15	22.5	13	26	19.357		
7	7	Flagler, Putnam, St. Johns, Volusia	21	21	7	10.5	10	15.0	20	30.0	16	16	19	28.5	6	12	19.000		
8	8	Alachua, Baker, Bradford, Gilchrist, Levy, Union	15	15	16	24.0	11	16.5	19	28.5	15	15	20	30.0	1	2	18.714		
9	4	Clay, Duval, Nassau	16	16	12	18.0	11	16.5	9	13.5	12	12	23	34.5	10	20	18.643		
10	15	Palm Beach	12	12	5	7.5	11	16.5	18	27.0	20	20	8	12.0	12	24	17.000		
11	10	Hardee, Highlands, Polk	4	4	4	6.0	11	16.5	15	22.5	19	19	6	9.0	19	38	16.429		
12	3	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	11	11	16	24.0	2	3.0	4	6.0	13	13	10	15.0	21	42	16.286		
13	12-MSO	Manatee	17	17	16	24.0	6	9.0	13	19.5	4	4	5	7.5	15	30	15.857		
14	6-PISO	Pinellas	20	20	9	13.5	11	16.5	21	31.5	6	6	9	13.5	3	6	15.286		
15	14	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	13	13	2	3.0	5	7.5	14	21.0	9	9	3	4.5	23	46	14.857		
16	12-DCF	Sarasota, DeSoto	7	7	16	24.0	11	16.5	5	7.5	5	5	18	27.0	7	14	14.429		
17	11	Miami-Dade	3	3	10	15.0	3	4.5	11	16.5	8	8	7	10.5	20	40	13.929		
18	17-BSO	Broward	5	5	13	19.5	7	10.5	3	4.5	14	14	17	25.5	8	16	13.571		
19	1	Escambia, Okaloosa, Santa Rosa, Walton	8	8	16	24.0	11	16.5	7	10.5	7	7	12	18.0	4	8	13.143		
20	13-HSO	Hillsborough	2	2	1	1.5	8	12.0	8	12.0	1	1	15	22.5	16	32	11.857		
21	20	Charlotte, Collier, Glades, Hendry, Lee	1	1	6	9.0	11	16.5	10	15.0	11	11	11	16.5	2	4	10.429		
22	18-SSO	Seminole	9	9	16	24.0	1	1.5	1	1.5	3	3	1	1.5	9	18	8.357		
23	2	Leon, Gadsden, Jefferson, Wakulla, Liberty, Franklin	6	6	3	4.5	4	6.0	2	3.0	2	2	4	6.0	5	10	5.357		

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2. Immediate Response. "If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the department shall commence an investigation immediately, regardless of the time of day or night." (s. 39.201(5), F.S.) Response Priority reflects adjustments made by CPI Supervisors, as provided in Rule 65C-29.003, F.A.C.

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5. Submission for 45-Day Review by Supervisor. Source: FSN monthly "Child Investigation Leader Board" and "Child Investigations and Special Conditions Status Report" listing.

6. Completion of Investigation. "The department shall complete its protective investigation within 60 days after receiving the initial report, unless . . . [death, missing, criminal investigation]." (s. 39.301(19), F.S.)  
Source: FSN production report, "Child Investigations Completed (Entry Cohort)."

7. No Recurrence of Maltreatment in 6 Mo. Based on the federal non-recurrence measure, which has a national standard of 94.6%. Source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit.