



Brevard Family Partnership

A Community Based Care Agency

Board Report



August 24, 2017

Patricia Nellius-Guthrie, CEO

Narrative Report

I am pleased to report that we will have guests present at the August Board meeting to share their inspiring stories and experiences with members. Guests include: Shenelle Robertson, C.A.R.E.S. Youth Liaison, and the 2017-18 Leadership Team members. In addition to our guests we will also be recognizing BFP employee's DDC and Danielle Santiago for their 10 years of service with BFP. Finally, I would like to commend Mr. Bill Bucher and his team for the exemplary leadership demonstrated in spearheading the implementation of Family Allies and for the contributions he has made to BFP during his tenure as Senior Executive of Strategy. I would also like to extend gratitude to Andrea Betting, Family Allies Board Chair for her leadership and service.

I am pleased to introduce Mr. Kevin Maloney, the new Senior Executive of Strategy and Performance. Kevin joins BFP with a wealth of knowledge and expertise in the field of child welfare and human services. Kevin retired from the United States Air Force in 2004 where he served for 11 years in the Intelligence Community. Kevin began his second career in social work as a case manager with the Department of Juvenile Justice and later became a Case Manager Supervisor with a subcontracted provider of Kids Central, Inc. In 2007, Kevin moved Kids Central, Inc. to serve as the Director of Information Technology and General Services and in 2013; Kevin became the Director of Operations for Kids Central, Inc. where he was responsible for performance oversight of the subcontracted providers and for ensuring that service delivery was performed per the organizations mission, vision, and values. Kevin also provided direction and leadership over the Independent Living Program.

Kevin received a Master's in Human Relations from the University of Oklahoma in 2000 and Bachelors in Business Administration with a minor in Management from Troy University in 1990. He has worked in the social services field in community-based, non-profit settings for the last 13 years. He was the Chairman of the Board for the Child Advocacy Center (Jessie's Place) in Citrus County. He has a certification as Child Welfare Case Manager Supervisor and Independent Living Specialist. Kevin is a Florida Sterling Council Advanced Examiner and is certified Six Sigma Green Belt and Yellow Belt. Please join me in welcoming Kevin.

After a year of planning and preparation COA will be arriving at BFP and C.A.R.E.S. beginning Sunday Sept. 24th through Tuesday Sept 26th. Monday morning the COA site examiners will kick off the site visit with an entrance meeting and will meet with the BFP Board directly afterward.

On Sept. 20th BFP will be presenting its Legislative priorities at the County Legislative meeting. The event will be held between 1:00 pm to 5:00 pm in the event members would like to attend. We are in the process of developing our local Legislative agenda which includes a request for the remainder of the funding for the full implementation of the CARES replication in Volusia/Flagler (VF) Counties.

The implementation of CARES at VF has begun and the contract with DCF NE Region is in process. A copy of the implementation plan has been provided to members.

As a result of BFP receiving a portion of restored funding we have been strategically expanding capacity of services to strengthen the resources for children and families available through the local SOC. We are excited to announce that we are partnering with *Smile for Budgie* to initiate a Brevard Youth Leadership Academy. This is an amazing opportunity for our youth. The Leadership Academy is a proposed 6 month program to begin in September 2017. The Leadership Academy is seeking mentors who are interested in participating in the program alongside a youth who does not have an identified adult to guide and support them through their experience. Please contact Laurie Anna if you are interested in serving in this capacity.

BFP leadership has been working with the Parenting with Love and Limits (PLL) leadership for the past 18 months to design an integrated model of service delivery for at risk and crossover youth. The model incorporates the Wraparound process and the PLL Model intervention, both of which are evidence based. The pilot model will be launched through C.A.R.E.S. given they serve a large percentage of ungovernable youth and their families as a means of diverting them from entry into the system; and will also serve targeted youth in the dependency who have been identified at risk of becoming delinquent. Additionally, the statewide Crossover Youth Workgroup has identified a pilot program model to be competitively procured in 3 regions across the state. The NCFIE and PLL

are preparing to bid on the contract which is expected to be for \$1 million for 3 years spread across the 3 regions. For more information on PLL you may visit the website at: <https://gopll.com/>

BFP has drafted its 2017-18 Financial Viability plan that was submitted to DCF on August 15th. A copy of the approved plan will be posted on the Board portal.

I am pleased to report BFP successfully closed the financial books for year end 2016-17 on August 9th and we fell within 2% of our projected annual budget. This was a monumental achievement given BFP operated with a \$2.7 million shortfall last FY. Kudos to the finance team and staff for their outstanding work in developing cost containment measures while keeping those served a chief priority!

Upon closing the fiscal year end staff identified that IMPOWER charged BFP \$31,716.85 in "Professional Fees" for the months of April and May 2017 while the contract term required prior approval from BFP before spending greater than \$10,000 over their budget line item of \$14,700 in Professional fees. BFP subsequently received IMPOWER'S financial information for June 2017 which shows IMPOWER has spent a total of \$76,445 in Professional fees without obtaining the required advanced approval from BFP as specified in Contract CMA1401. As a result BFP has issued two letters on June 30 and August 7th to IMPOWER requesting reimbursement of these unallowable expenditures totaling \$51,745.00. To date BFP has received no response from IMPOWER regarding the request for repayment. This matter is on the agenda for the Board's determination of how it wishes to proceed with this matter. The Board needs to determine whether it desires to write off this loss or escalate the request to external legal counsel to address and remedy.

By way of an update as members are aware in October of 2016 the CBC's Executives met with the FCC CBC CEO Council to review a draft document crafted by the FCC providers titled "Provider Guiding Principles." After careful review of the document, the CBC CEO's agreed to form joint workgroups to review each principle outlined in an attempt to build consensus on the draft. (A copy of this document has been included in your packet) After spending the past 8 months jointly reviewing each item contained in the document, consensus has yet to be reached. This has resulted in growing tension between the CBC's and Provider agency members of the FCC. The Members are currently attempting to jointly draft a revised version of the document to be completed and approved before the Summit.

On Tuesday August 8th BFP was provided with a draft White Paper crafted by the statewide Provider Council titled, *CBC Lead Agency and Provider Partnership Role Clarity White Paper*. It was released and discussed on the FCC Provider Council call that day. (A copy of this document has been included in your packet) Following the provider call it was brought to BFP's attention that select providers who are opposed to the decision the BFP Board made to bring case management under local control were casting BFP in a negative light inferring BFP was in excess and violation of Florida Statute; Chapter 409.

The following day I participated on a joint FCC Provider CBC call where I had the opportunity to hear the provider's position on BFP's decision and respond. It is important to note the issue of CBC's conducting business in house was raised by Providers to the Senate Children and Elder Affairs Committee Chair in 2009 that resulted in the DCF Secretary George Sheldon issuing a response to Senator Storms request outlining DCF's position on the interpretation of Florida Statute; Chapter 409. The response is included in your packet. At the conclusion of the letter accepted by Senator Storms DCF states,

"We believe that the vision as well as the decisions regarding what services should be provided directly or be subcontracted are appropriately in the purview of each community and its representatives, the CBC Board of Directors."

The Equity Allocation formula has once again become a point of discussion with an expected revision to be submitted to the Legislature for consideration in this year's session. DCF has requested a response and proposed revisions for considering from the FCC with a quick turnaround. Consequently, I have participated on several calls to review different proposed iterations. At this juncture CBC's have not come to consensus; and there was discussion of potentially removing the Family Support metric as only 4 agencies provide family support. This would adversely impact BFP once again. The models proposed to date are included in your packet. The CBC's

are expecting to receive a revised version of the model that includes the feedback from the conference call to be reviewed and discussed on Friday August 18th.

Finally, the monthly strategic plan goal is not included on the Board agenda this month as we are in the process of aggregating the new tracking tools and making staff assignments. The draft tracking tool provided by Leigh Holt is in your packets.

Respectfully Submitted,

Patricia Nellius
Chief Executive Officer