

# *Performance Review*

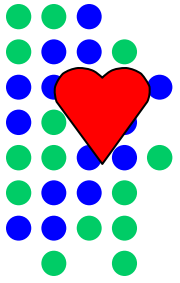
*April 28, 2009*



**DEVEREUX**  
FLORIDA

# Performance Review Goals

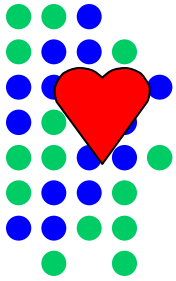
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- 8 Contract Measures
- 11 Best Practice Measures

# Objective: Safety

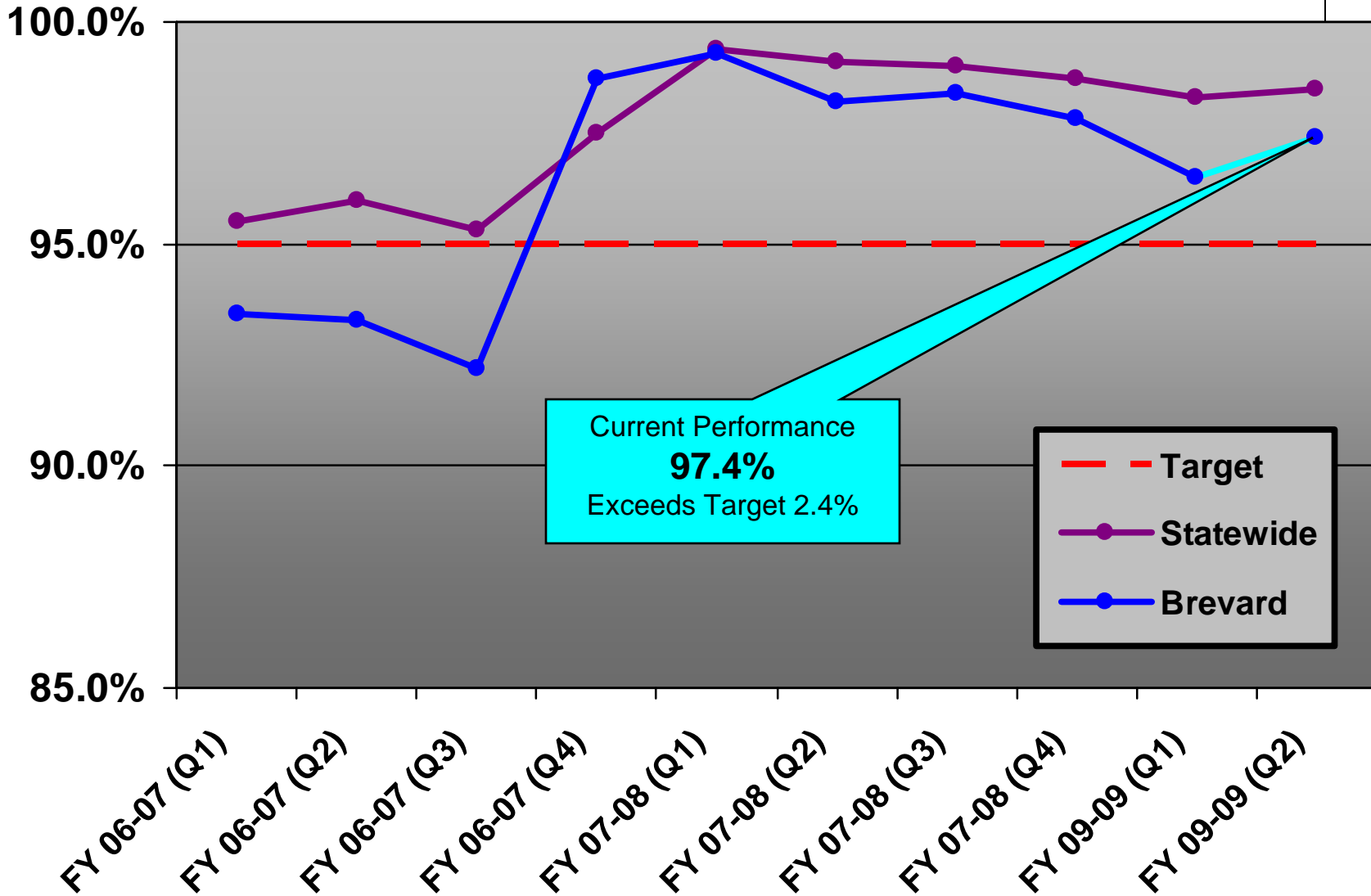
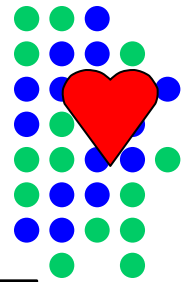
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**1) Repeat Maltreatment-** The percentage of children not abused or neglected during services will be at least 95%.

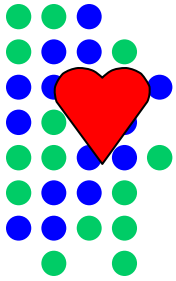
# Contract Measure #1 - Repeat Maltreatment

## Target - 95%



# Objective: Safety

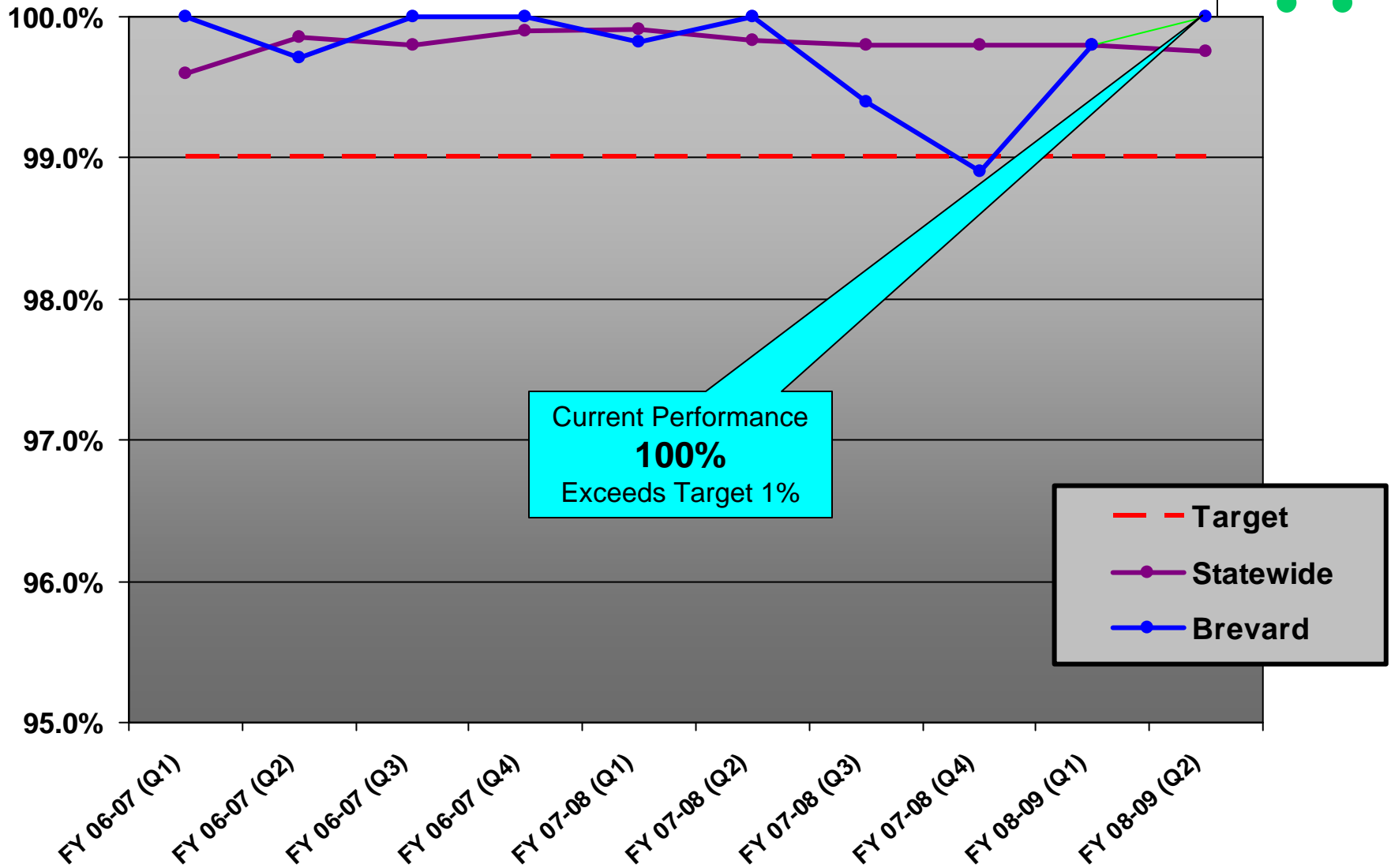
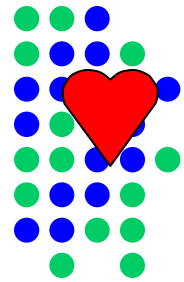
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2) No more than 1% of children served in out-of-home care shall experience maltreatment during services (99% safe ).

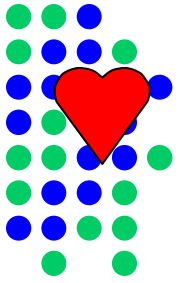
# Contract Measure #2 – Maltreatment in Out-of-Home Care

## Target – 99%



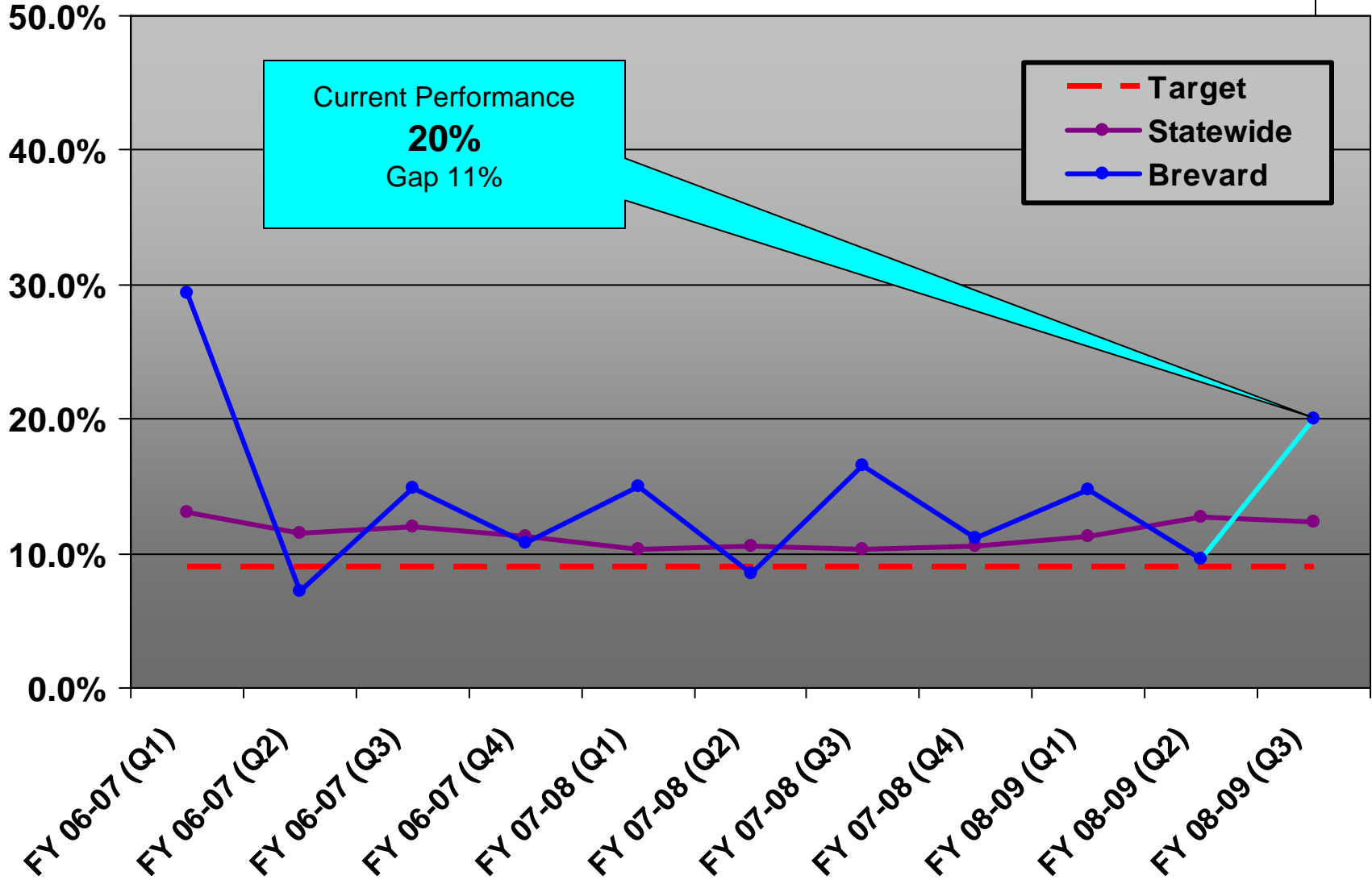
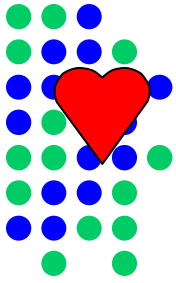
# Objective: Safety & Permanency

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3) The percentage of children reunified or released to relatives within the previous 12 months who have a subsequent removal episode shall not exceed 9.0%.

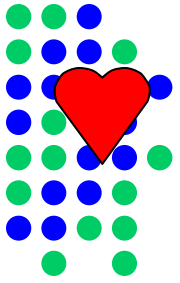
**Contract Measure #3 – Percent of children removed within 12 months of a prior reunification.**  
*Target – 9.0%*





# Objective: Permanency

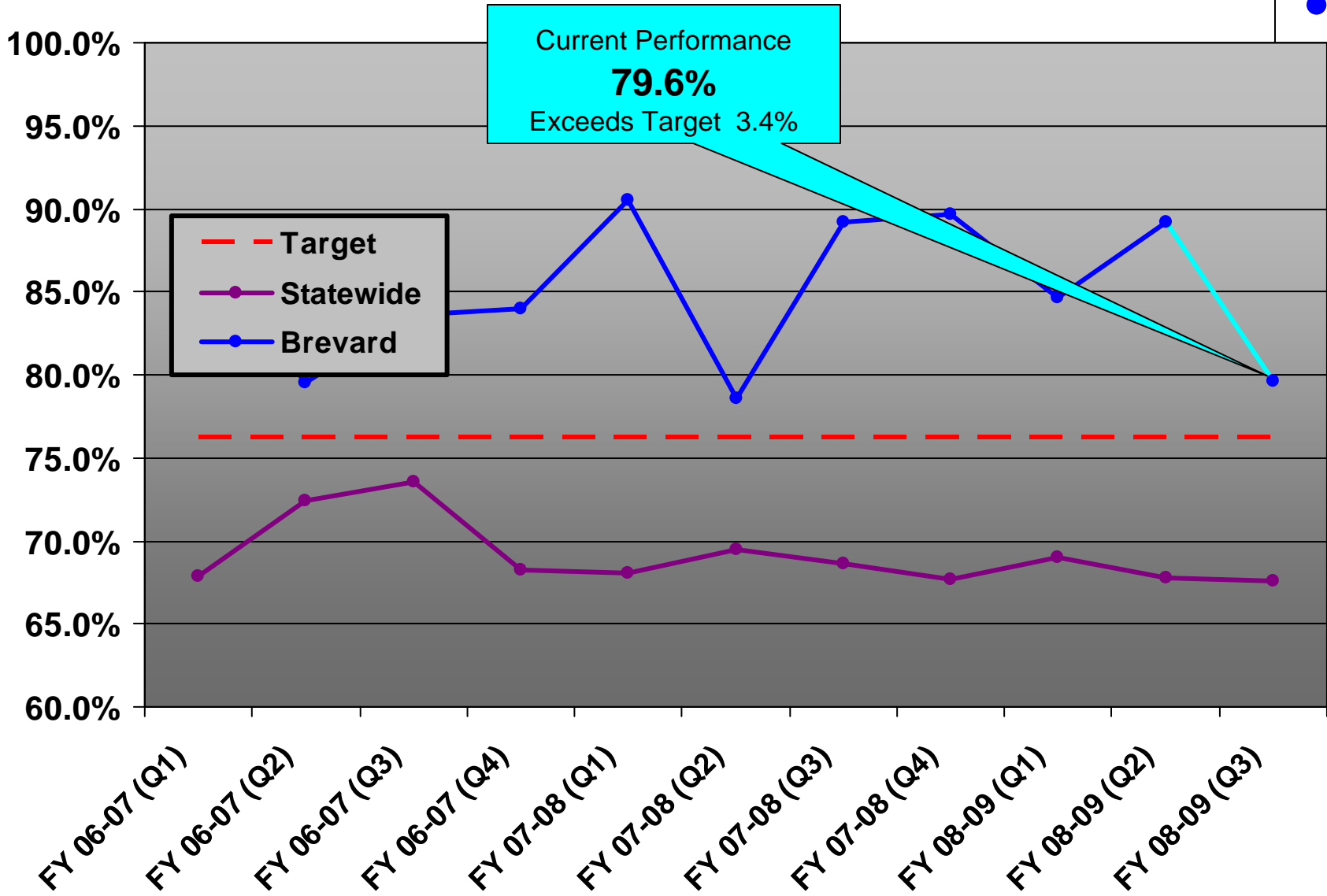
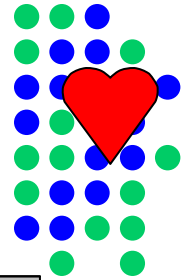
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4) The percentage of children reunified who were reunified within 12 months of the latest removal shall be at least 76.2%.

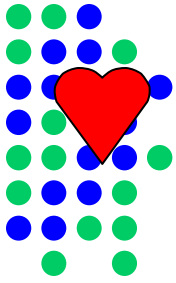
# Contract Measure #4 – Time to Reunification

Target – 76.2%



# Objective: Permanency

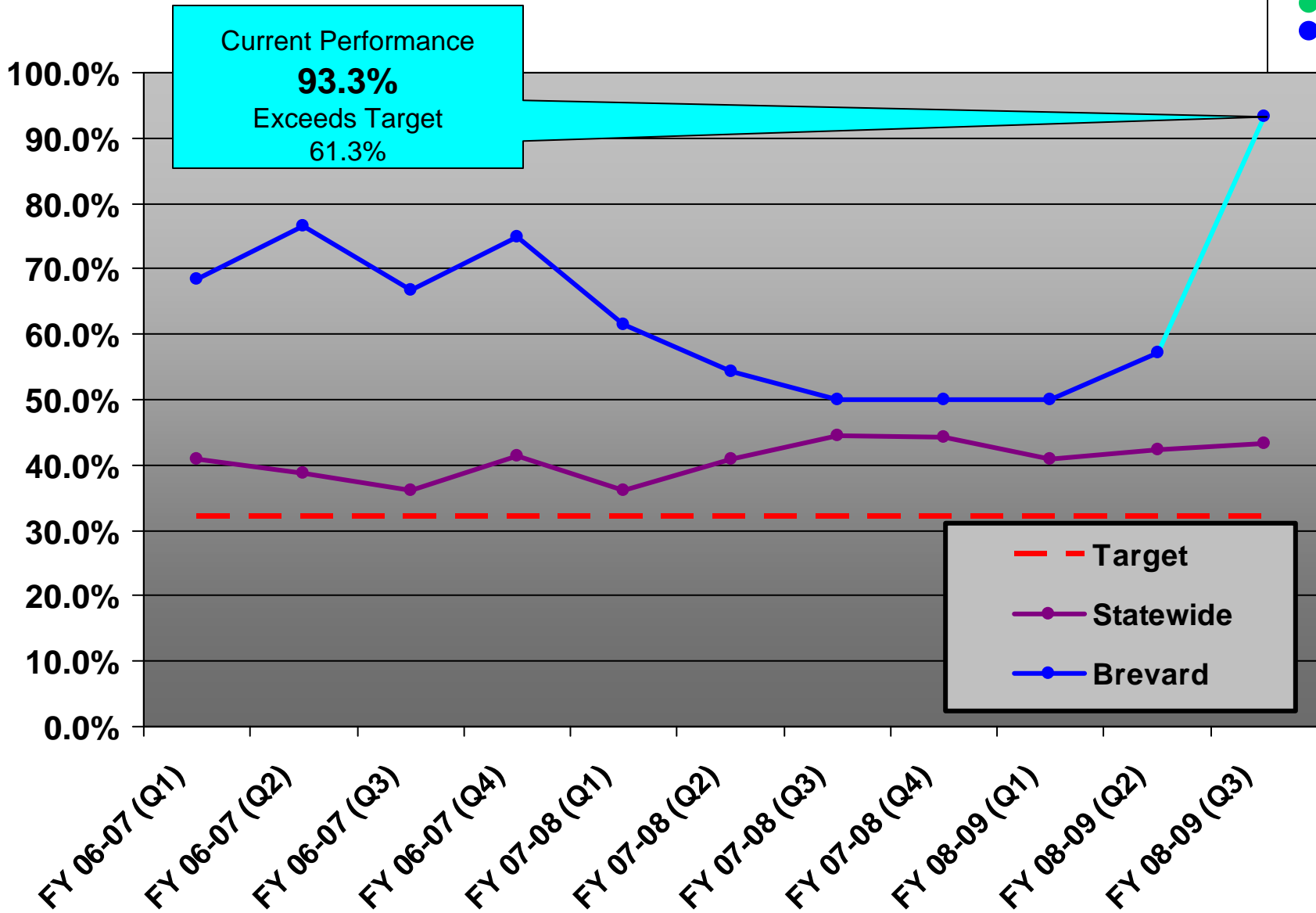
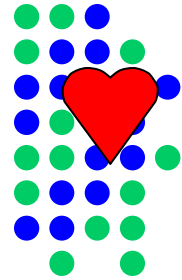
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5) The percentage of children with finalized adoptions whose adoptions were finalized within 24 months of the latest removal shall be at least 32%.

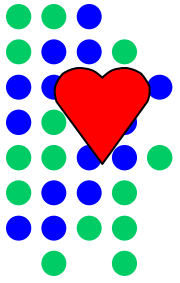
# Contract Measure #5 – Time to Adoption

## Target – 32%



# Objective: Permanency

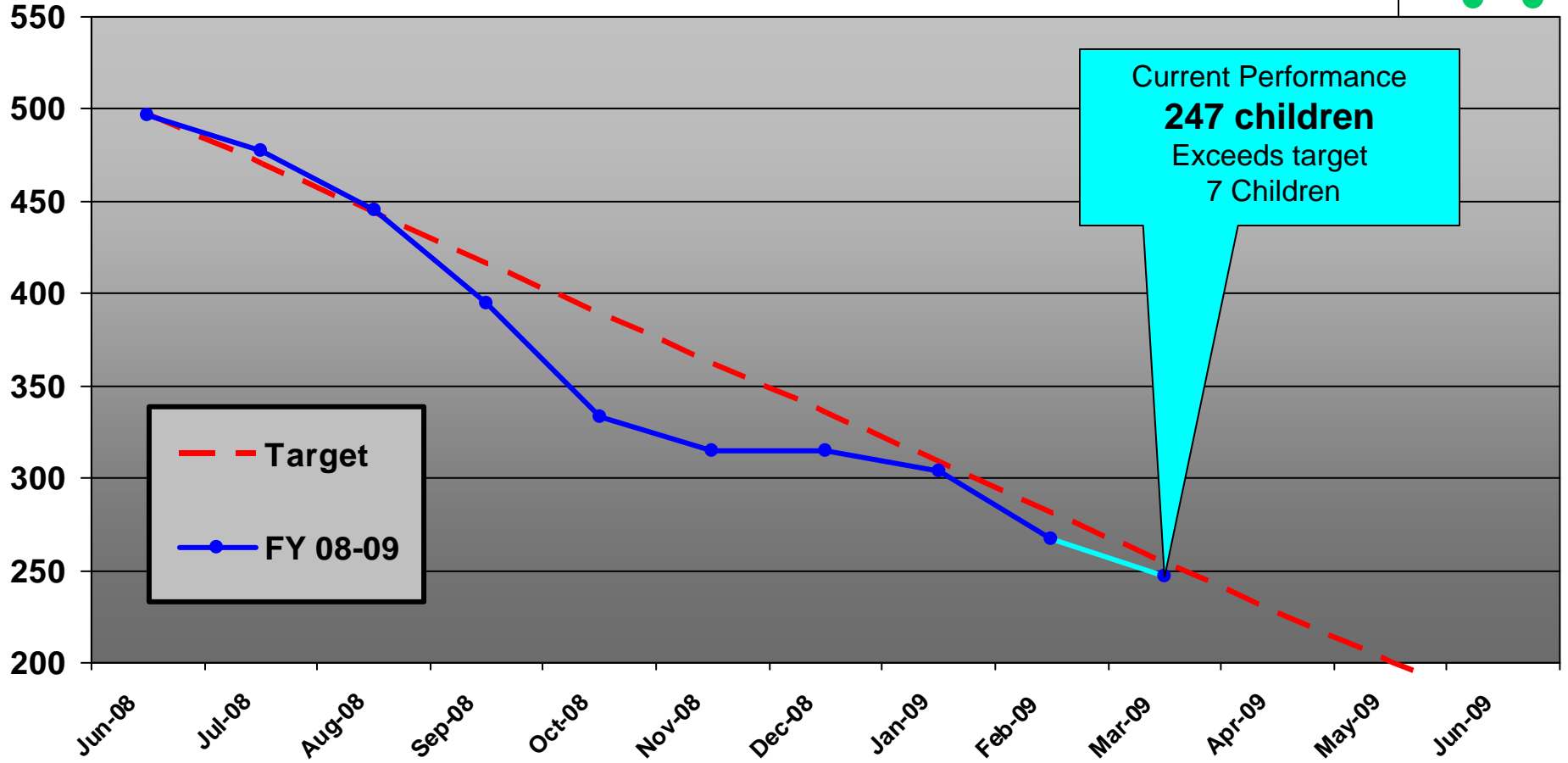
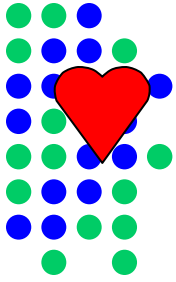
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6) No more than 176 children in out-of-home care on June 30, 2009, shall have been in out-of-home care 12 months or more.

# Contract Measure #6 – Children in OHC over 12 Months

Target - 176 Children on June 30, 2009

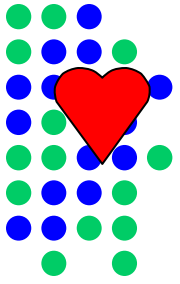


- - - Target  
—●— FY 08-09

Target	497	470	443	416	389	362	335	308	281	254	227	200	176
FY 08-09	497	477	445	395	333	315	315	304	267	247			

# Objective: Permanency

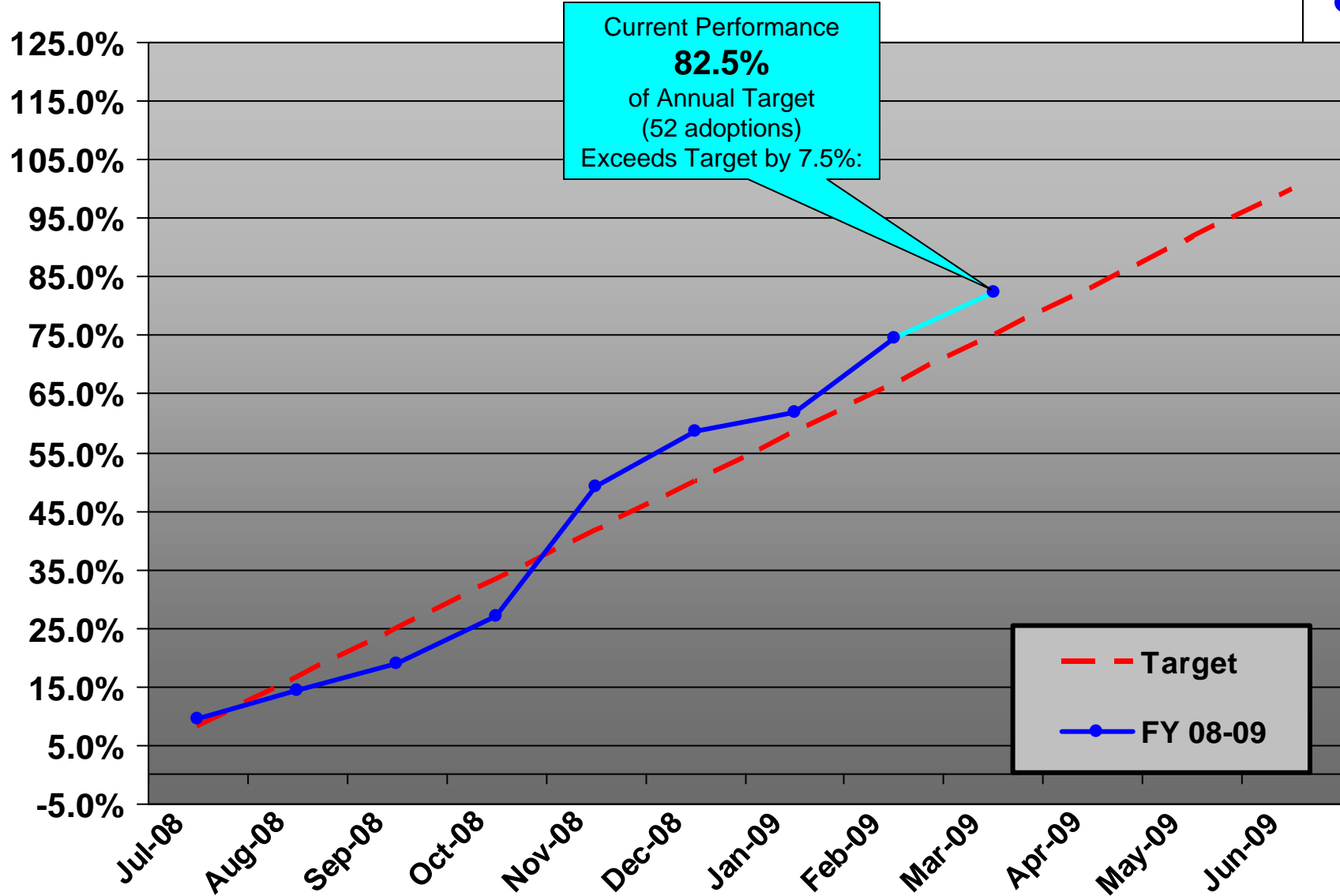
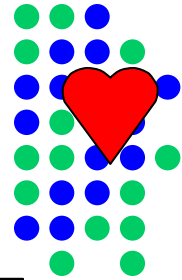
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7) At least 63 adoptions shall be finalized during the state fiscal year 2008-09.

# Contract Measure #7 – Number of Finalized Adoptions

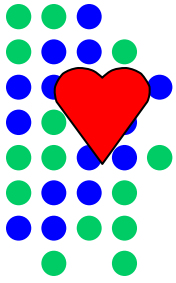
## Target – 63 Finalized Adoptions





# Objective: Safety

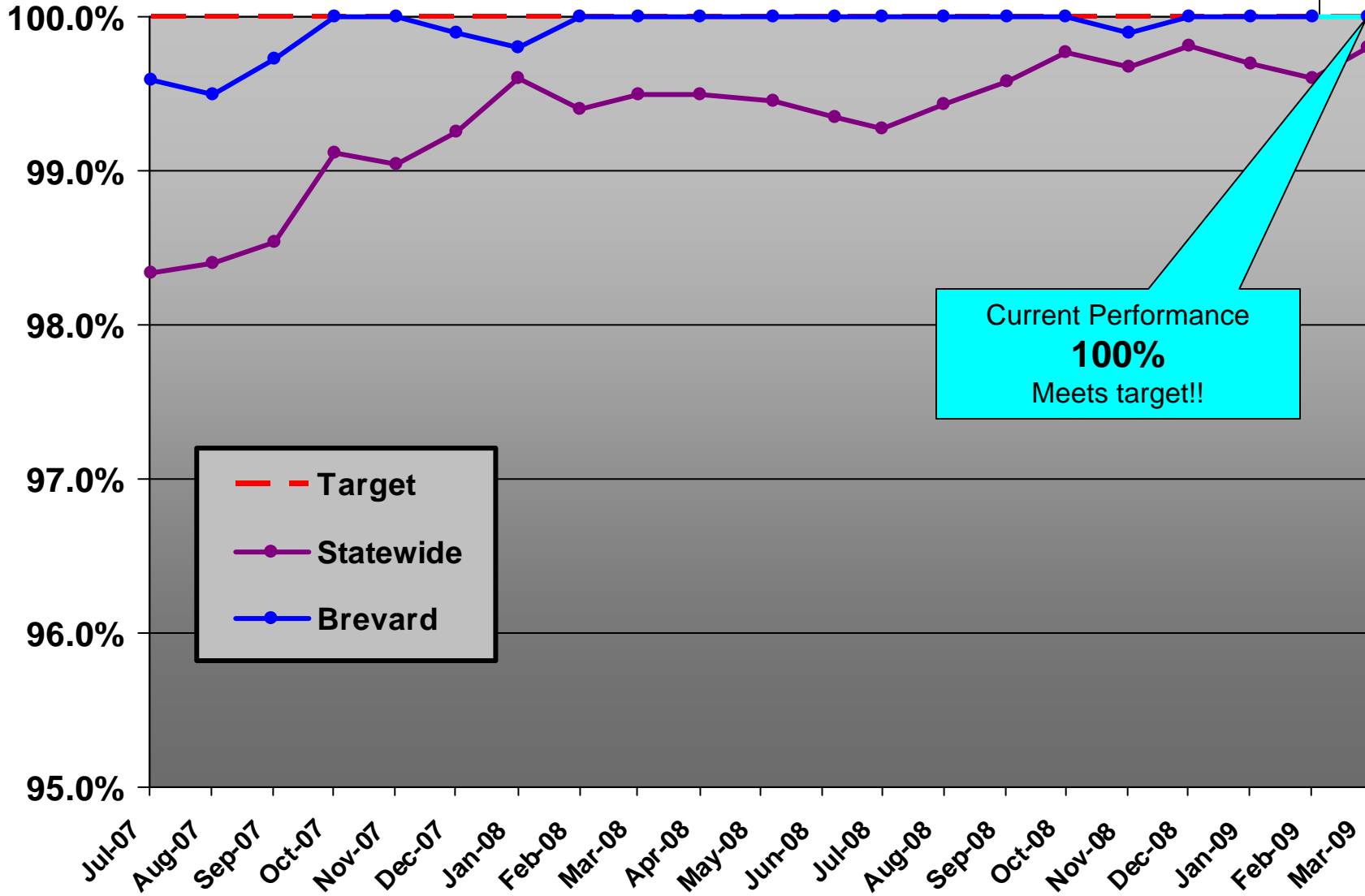
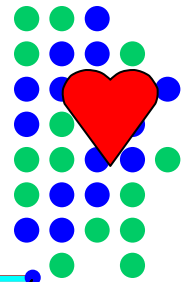
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8) 100% of children under supervision who are required to be seen each month shall be seen each month.

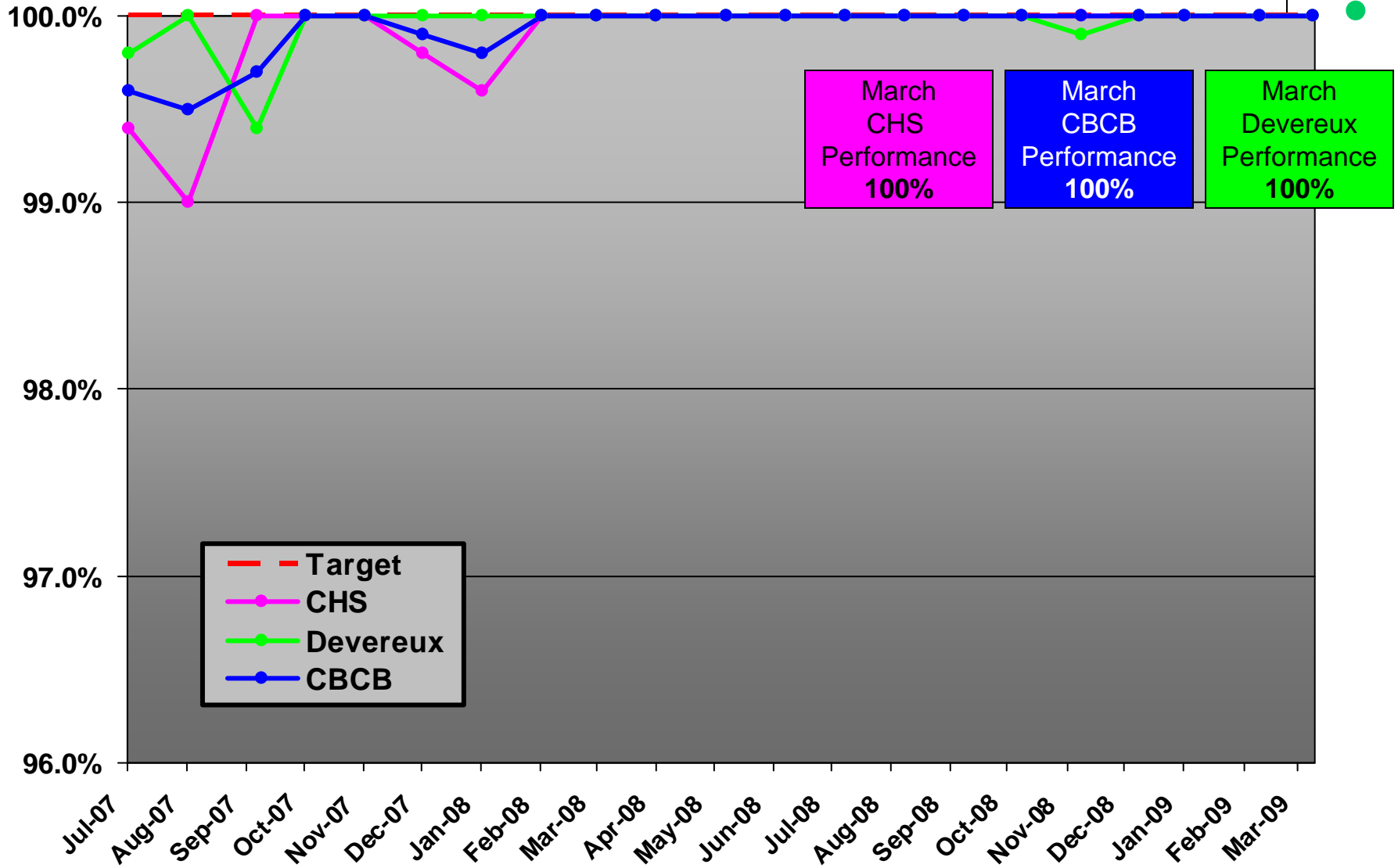
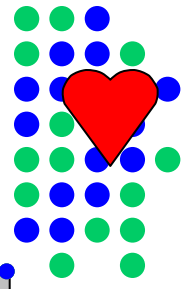
# Contract Measure #8 – Children Seen (valid reasons excluded)

## Target – 100%



# Children Seen (by agency)

## Target – 100%



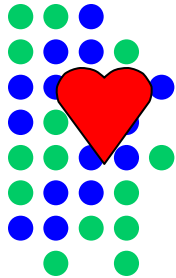
March  
CHS  
Performance  
**100%**

March  
CBCB  
Performance  
**100%**

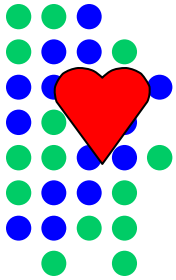
March  
Devereux  
Performance  
**100%**

--- Target  
● CHS  
● Devereux  
● CBCB

# CBC Performance Contract Measures

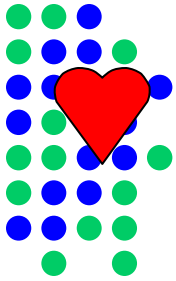


# CBC Performance FY 08-09 Quarter 2



Agency	No abuse during services	Ranking	No abuse during out-of-home care	Ranking	Returned to out-of-care < 12 months of reunification	Ranking	Reunified within 12 months of latest removal	Ranking	Finalized adoptions within 24 months of latest removal	Ranking	Percentage of children seen	Ranking	Total	Total Ranking
St. Johns County Commission	99.4%	2	100.00%	1	11.4%	7	78.6%	7	66.7%	2	100.00%	1	20	1
<b>CBC of Brevard</b>	98.0%	16	100.00%	1	9.6%	4	89.2%	1	57.1%	6	99.97%	5	33	2
Family Services of Metro Orlando	99.0%	5	99.83%	9	9.0%	3	63.5%	17	52.3%	8	99.77%	10	52	3
CBC of Seminole	99.3%	4	100.00%	1	12.0%	10	81.5%	4	30.0%	16	99.46%	21	56	4
YMCA South	98.4%	11	99.80%	10	9.7%	5	80.0%	5	21.7%	21	99.97%	5	57	5
Our Kids Inc.	98.7%	7	99.93%	5	8.4%	1	69.0%	12	30.4%	15	99.56%	18	58	6
ChildNet Inc.	98.8%	6	99.58%	17	11.8%	9	68.1%	14	48.7%	9	99.84%	7	62	7
Families First Network	98.6%	8	99.74%	12	16.6%	17	73.7%	10	56.4%	7	99.78%	9	63	8
Big Bend CBC West	100.0%	1	100.00%	1	14.9%	15	76.8%	8	26.3%	20	99.56%	20	65	9
Kids Central, Inc.	97.5%	19	99.74%	12	10.4%	6	82.0%	3	32.9%	14	99.72%	12	66	10
CBC of Volusia-Flagler	98.4%	11	99.62%	16	17.5%	20	73.4%	11	57.6%	5	99.98%	4	67	11
Heartland for Children	97.4%	20	99.70%	15	11.7%	8	64.8%	16	48.7%	9	100.00%	1	69	12
Child and Family Connections	97.8%	17	99.51%	18	12.4%	12	80.0%	5	46.9%	11	99.82%	8	71	13
Clay & Bakers Kid Net	98.6%	8	99.10%	21	17.0%	18	76.2%	9	77.8%	1	99.61%	15	72	14
Partnership for Strong Families	99.4%	2	99.91%	7	17.9%	21	59.3%	19	37.5%	13	99.73%	11	73	15
Family Support Services	98.4%	11	99.45%	20	12.2%	11	68.8%	13	65.8%	3	99.59%	16	74	16
Big Bend CBC East	97.7%	18	99.46%	19	16.5%	16	87.1%	2	64.7%	4	99.56%	18	77	17
Eckerd Youth Alternatives	98.1%	15	99.85%	8	13.7%	13	55.1%	20	29.2%	19	99.99%	3	78	18
Hillsborough KIDS, Inc.	98.5%	10	99.73%	14	8.7%	2	41.1%	21	29.3%	18	99.57%	17	82	19
United for Families	98.3%	14	99.80%	10	14.6%	14	67.9%	15	29.4%	17	99.72%	12	82	19
Children's Network of SW Florida	97.3%	21	99.93%	5	17.2%	19	61.5%	18	44.0%	12	99.69%	14	89	21
Statewide	98.5%		99.75%		12.7%		67.8%		42.4%		99.75%			

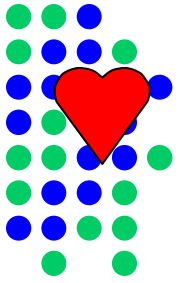
# CBC Performance FY 08-09 Quarter 3 (without measures 1 & 2)



Agency	Returned to out-of-care <12 months of reunification	Ranking	Reunited within 12 months of latest removal	Ranking	Finalized adoptions within 24 months of latest removal	Ranking	Percentage of children seen	Ranking	Total	Total Ranking
CBC of Volusia-Flagler	5.8%	1	70.8%	8	55.3%	6	99.90%	8	23	1
Child and Family Connections	12.6%	10	83.3%	1	57.1%	4	99.90%	8	23	1
<b>CBC of Brevard</b>	20.0%	21	79.6%	4	93.3%	1	100.00%	1	27	3
Partnership for String Families	8.3%	2	76.9%	5	43.5%	13	99.79%	13	33	4
ChildNet Inc.	11.6%	8	65.0%	14	50.0%	8	99.93%	5	35	5
Eckerd Youth Alternatives	11.6%	8	67.6%	10	29.0%	16	99.98%	3	37	6
Families First Network	13.6%	13	69.2%	9	50.0%	8	99.91%	7	37	6
Family Support Services	14.6%	15	75.0%	9	60.3%	3	99.70%	17	44	8
Our Kids Inc.	8.7%	4	64.6%	15	48.9%	10	99.75%	15	44	8
Big Bend CBC West	13.6%	13	67.6%	10	46.2%	12	99.89%	10	45	10
Children's Network of SW Florida	8.8%	5	71.4%	7	35.0%	15	99.68%	18	45	10
Family Services of Metro Orlando	12.7%	11	66.7%	12	47.5%	11	99.84%	11	45	10
YMCA South	9.5%	6	60.4%	17	22.2%	17	99.93%	5	45	10
Clay & Bakers Kid Net	8.3%	2	44.4%	21	66.7%	2	99.04%	21	46	14
Heartland for Children	15.2%	16	53.4%	20	51.4%	7	99.98%	3	46	14
St. Johns County Commission	15.4%	17	66.7%	12	18.2%	19	100.00%	1	49	16
Big Bend CBC East	15.5%	18	82.1%	2	38.5%	14	99.58%	19	53	17
Kids Central, Inc.	13.0%	12	59.0%	18	56.4%	5	99.54%	20	55	18
Hillsborough KIDS, Inc.	9.5%	6	53.6%	19	22.2%	17	99.78%	14	56	19
United for Families	17.3%	20	81.8%	3	9.5%	21	99.80%	12	56	19
CBC of Seminole	16.7%	19	61.1%	16	15.4%	20	99.74%	16	71	21
<b>Statewide</b>	12.4%		67.6%		43.4%		99.70%			

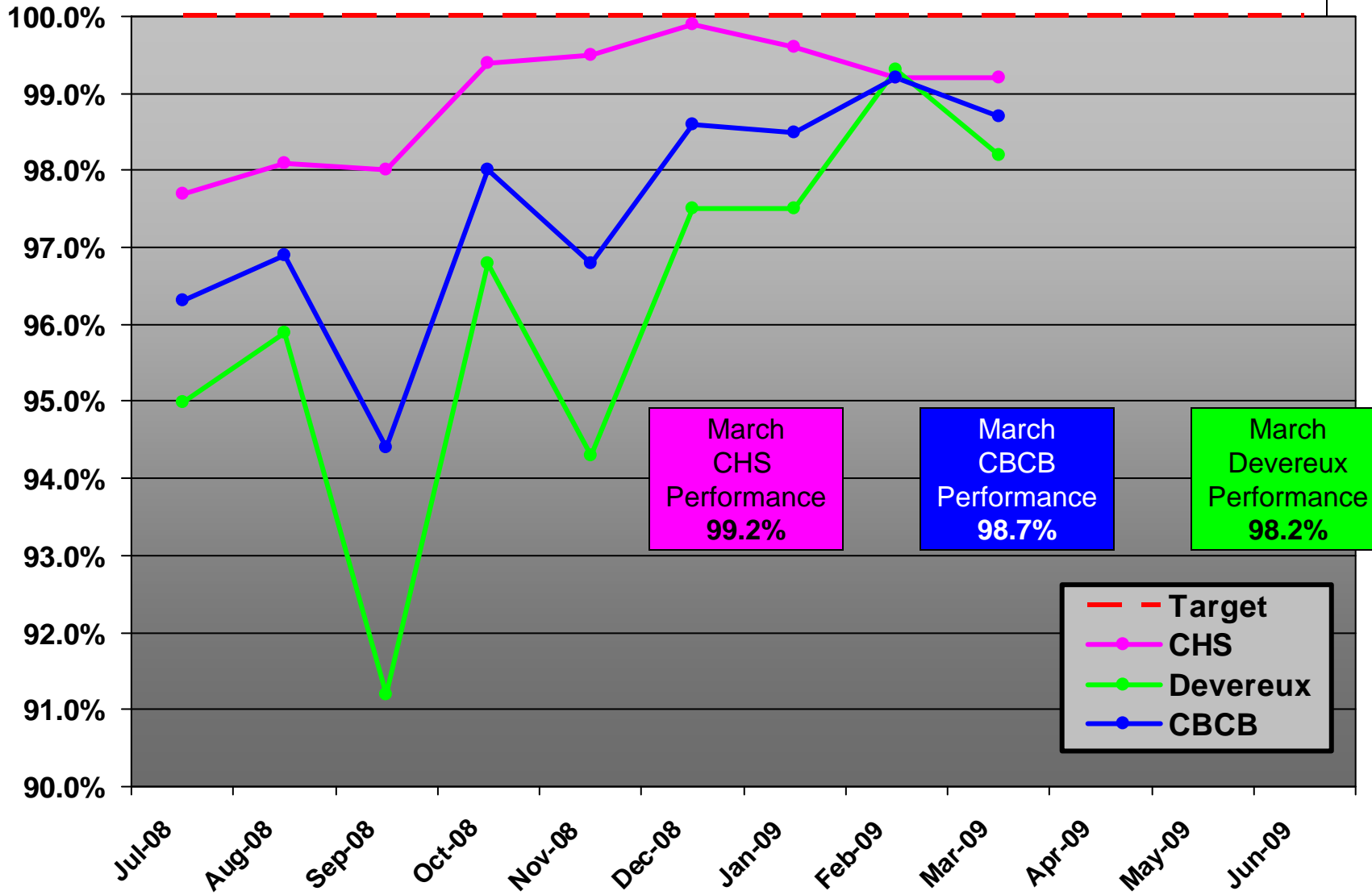
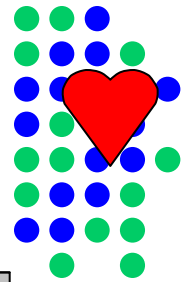
# Best Practice Performance Measures

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- Children Seen Every 30 Days
- Fingerprints
- Birth Verification
- Photo
- Timely Exit Interview
- JR's Completed on Time
- Quarterly Supervisor Review (within 90 days of last review)
- Home Visit Chronos Timely Input Into FSFN
- Visits With Mothers
- Visits With Fathers
- Visits With Both Parents

**Best Practice #1 – Children Seen Every 30 Days**  
**Target – 100%**

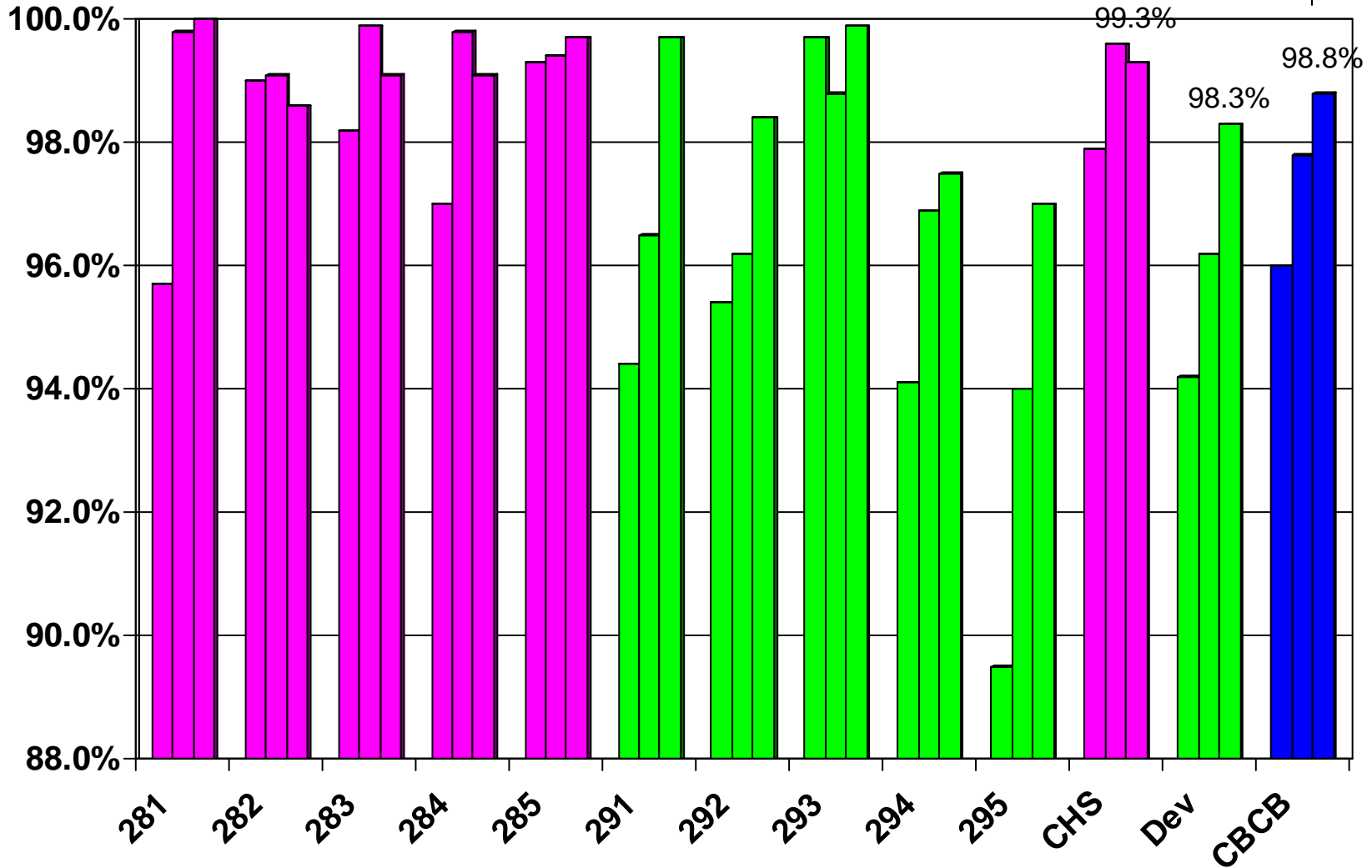
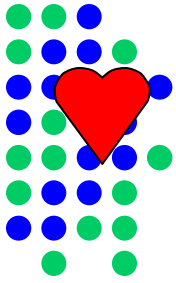




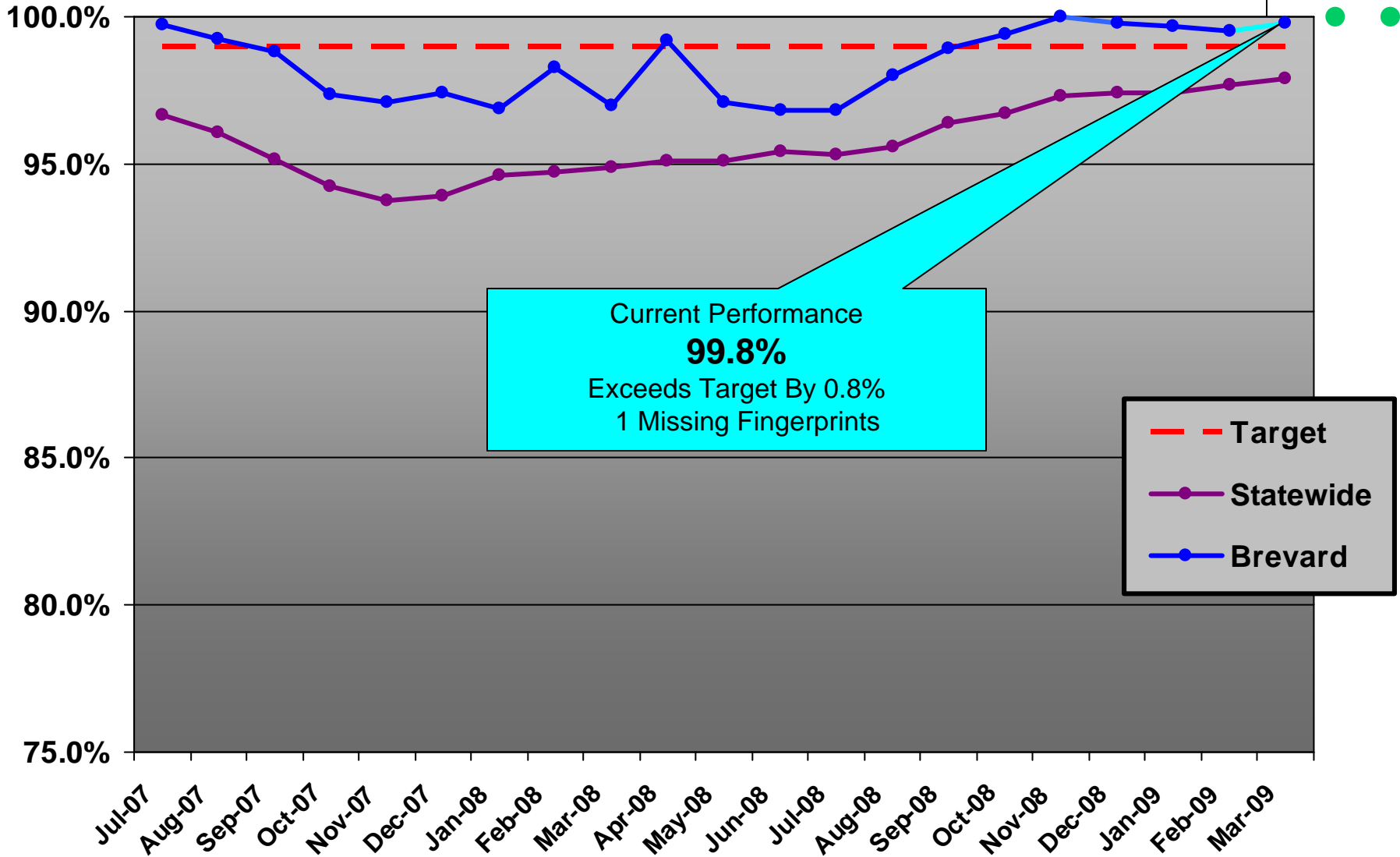
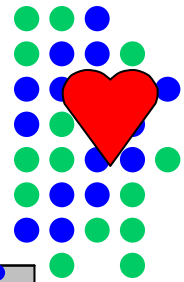
# Best Practice #1 – Children Seen Every 30 Days

Target – 100%

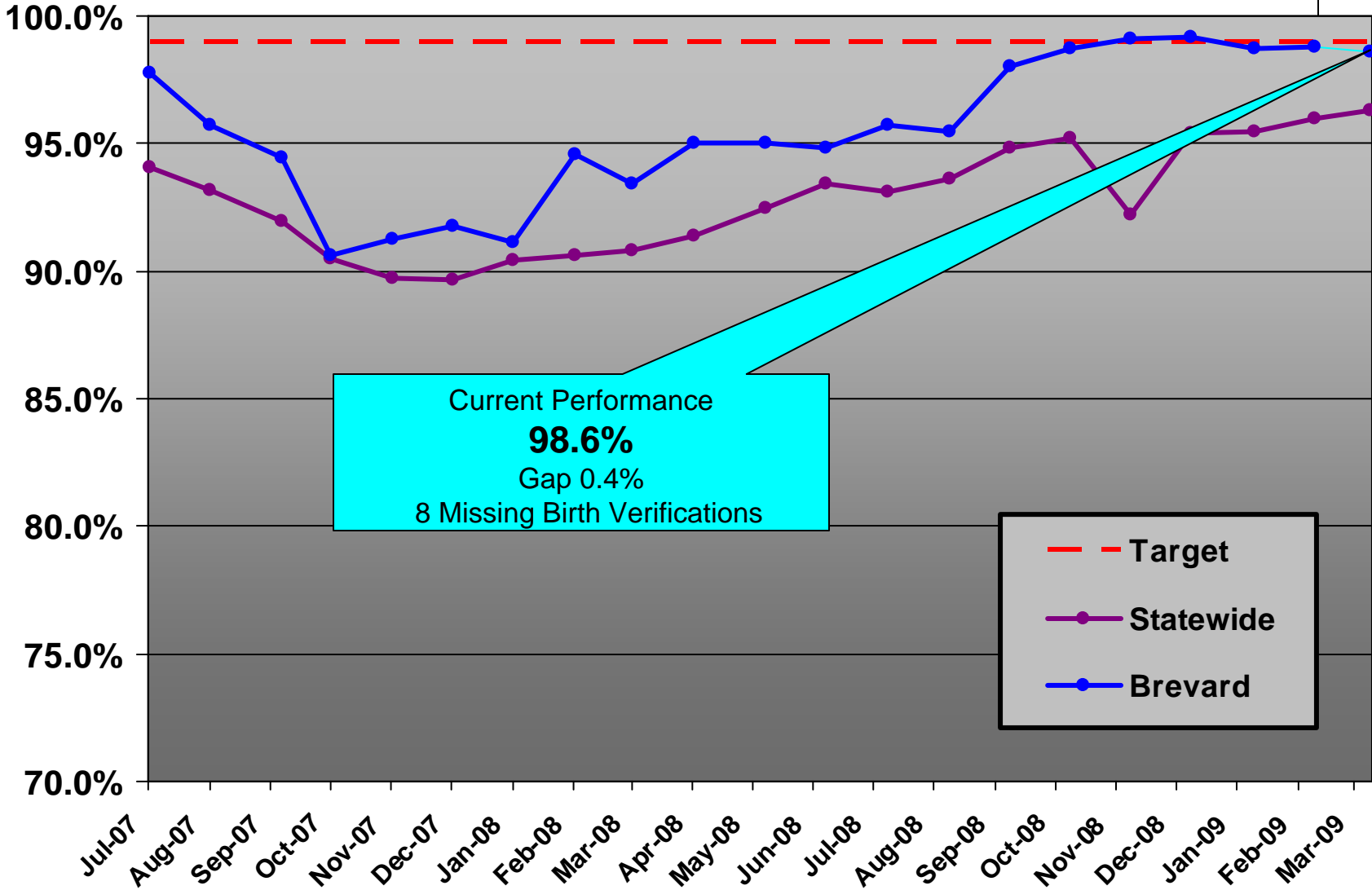
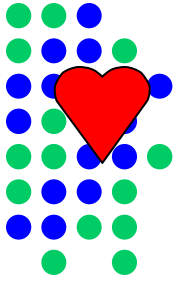
08-09 Quarters 1,2 & 3



**Best Practice #2 – Fingerprints Obtained**  
**Target – 99%**

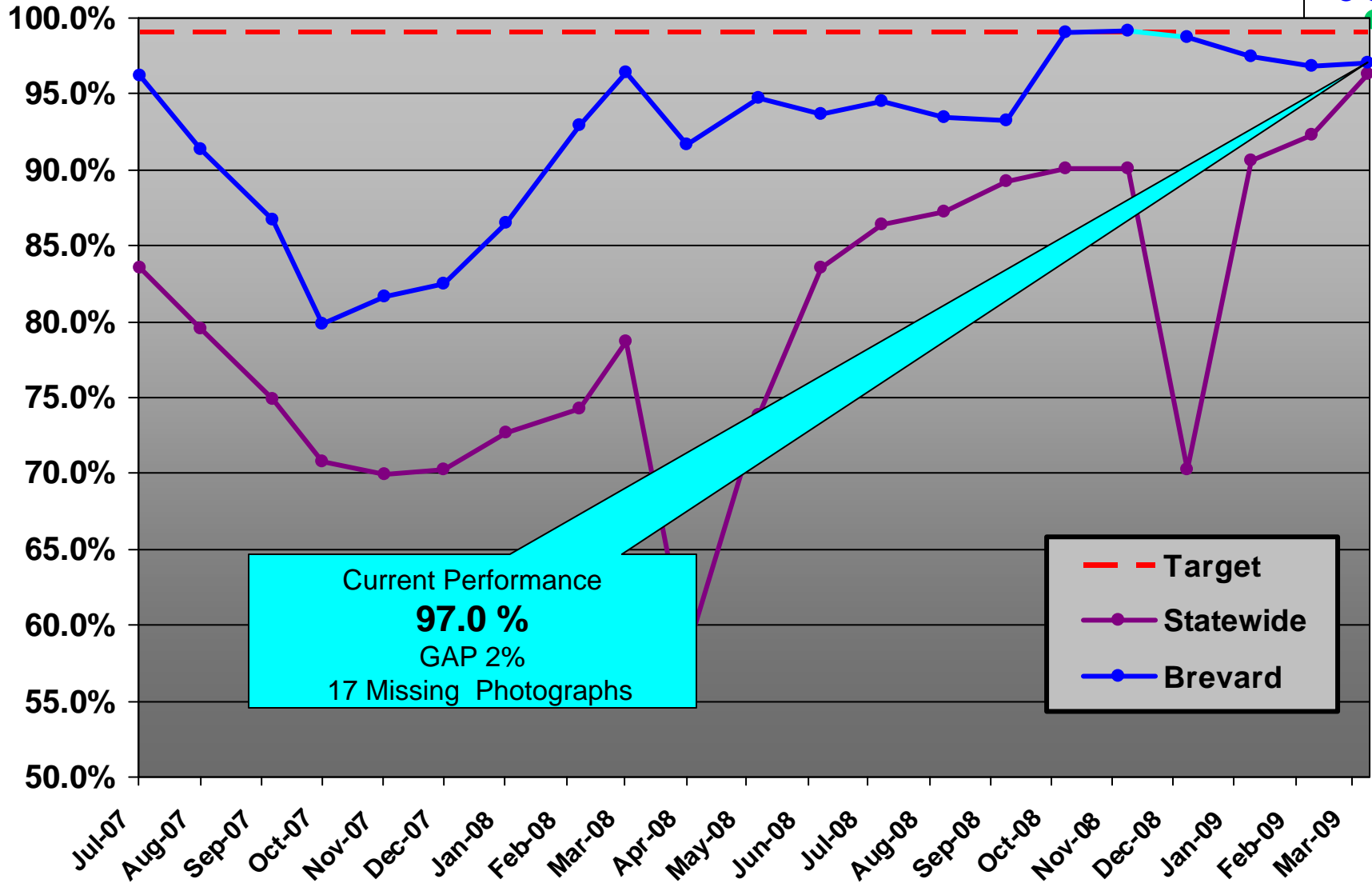
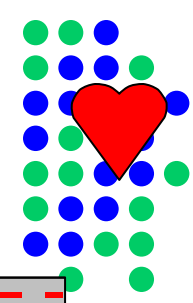


**Best Practice #3 – Birth Verifications Obtained**  
**Target – 99%**

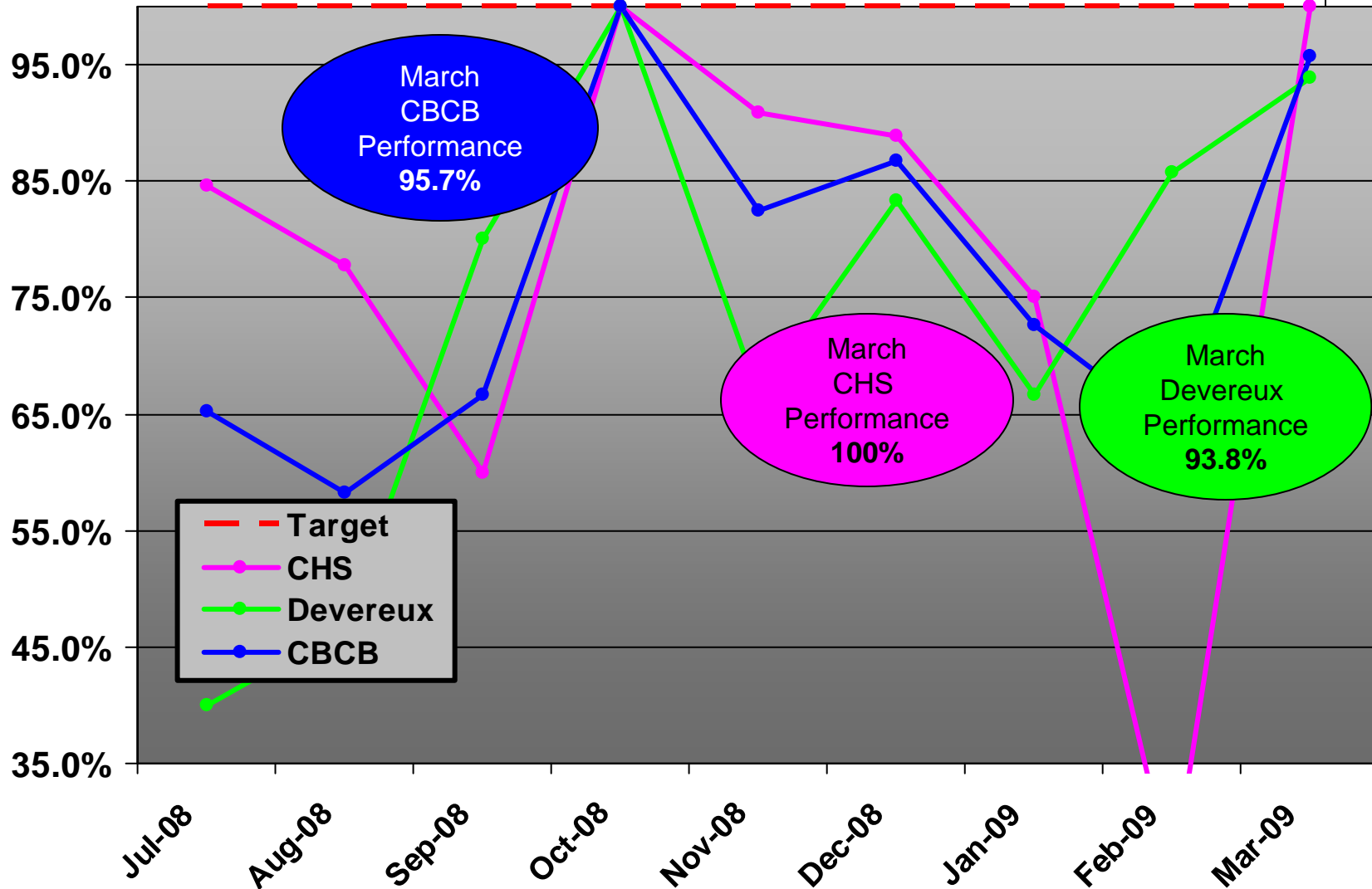
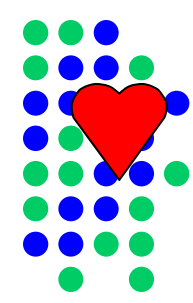


# Best Practice #4 – Photographs Obtained

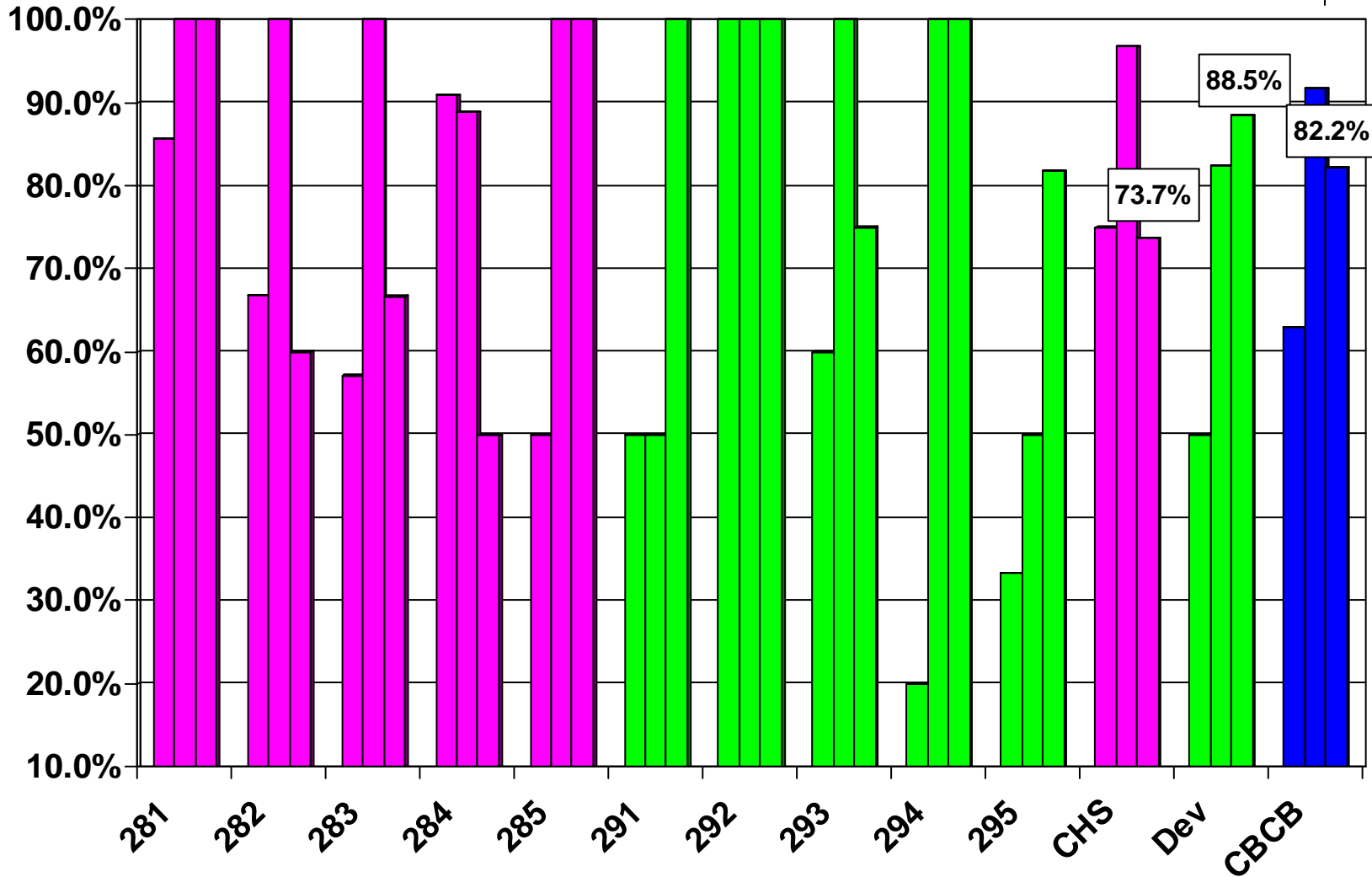
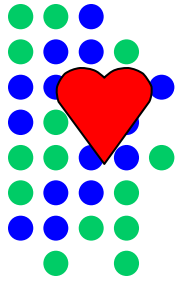
## Target – 99%



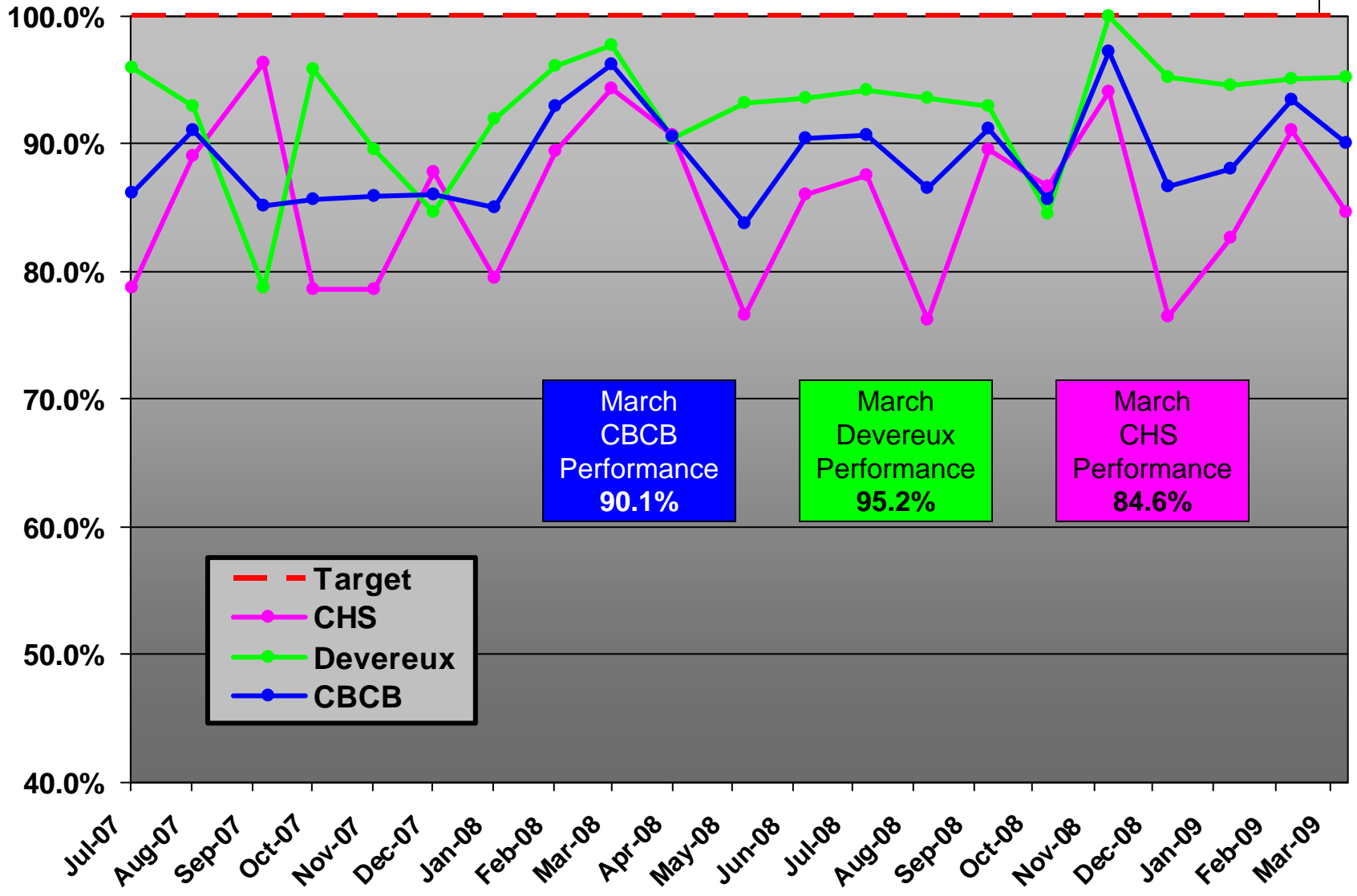
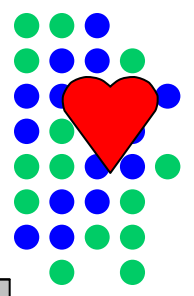
**Best Practice #5 – Exit Interviews Completed Timely**  
**Target – 100%**  
**08-09 Quarter 1**



**Best Practice #5 – Exit Interviews Completed Timely**  
**Target – 100%**  
**08-09 Quarters 1,2 & 3**

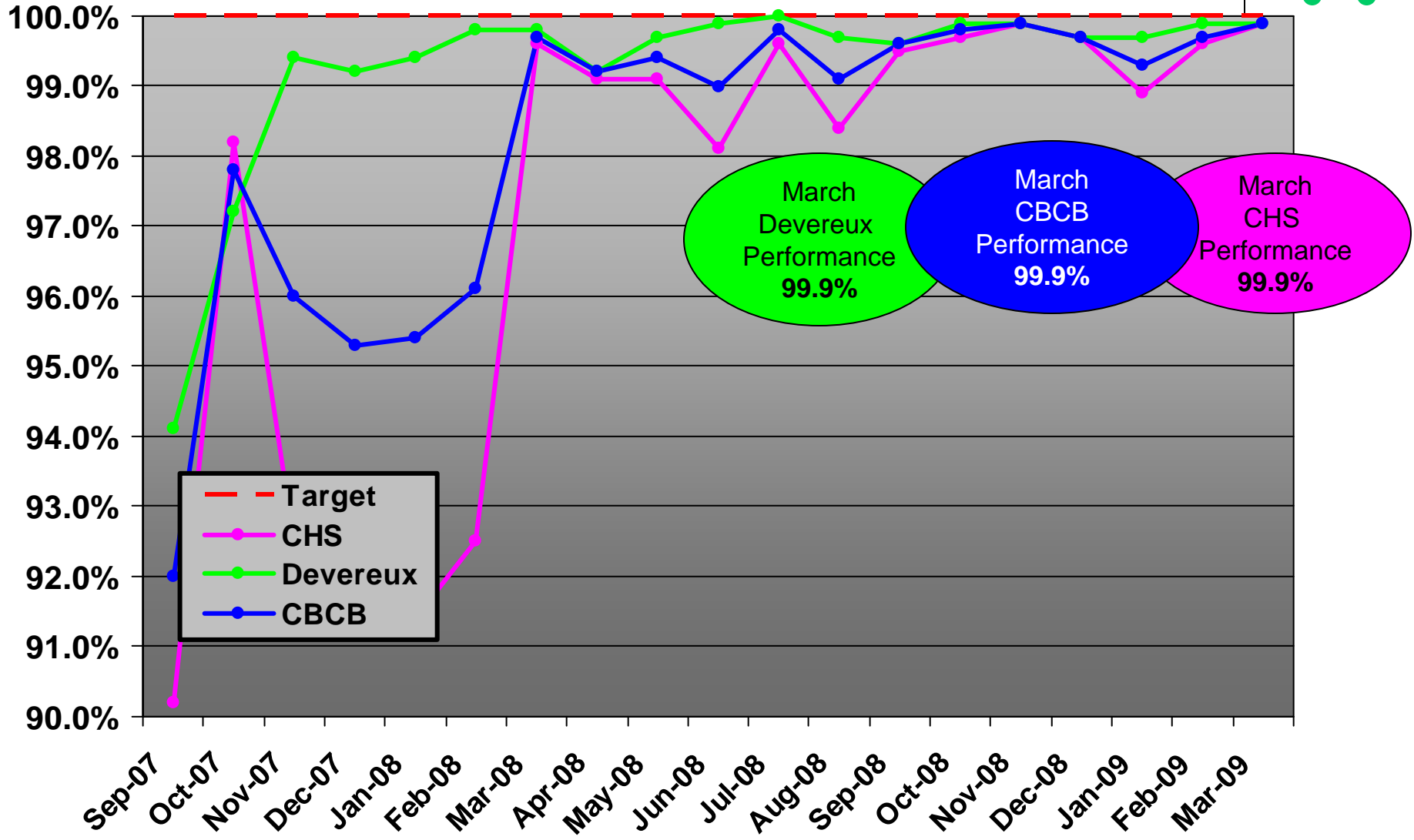
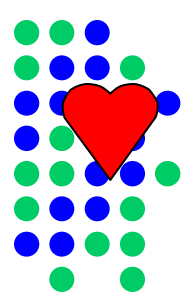


**Best Practice #6 – Judicial Reviews Filed Timely**  
**(Filed by CLS w/ the Clerk)**  
**Target – 100%**



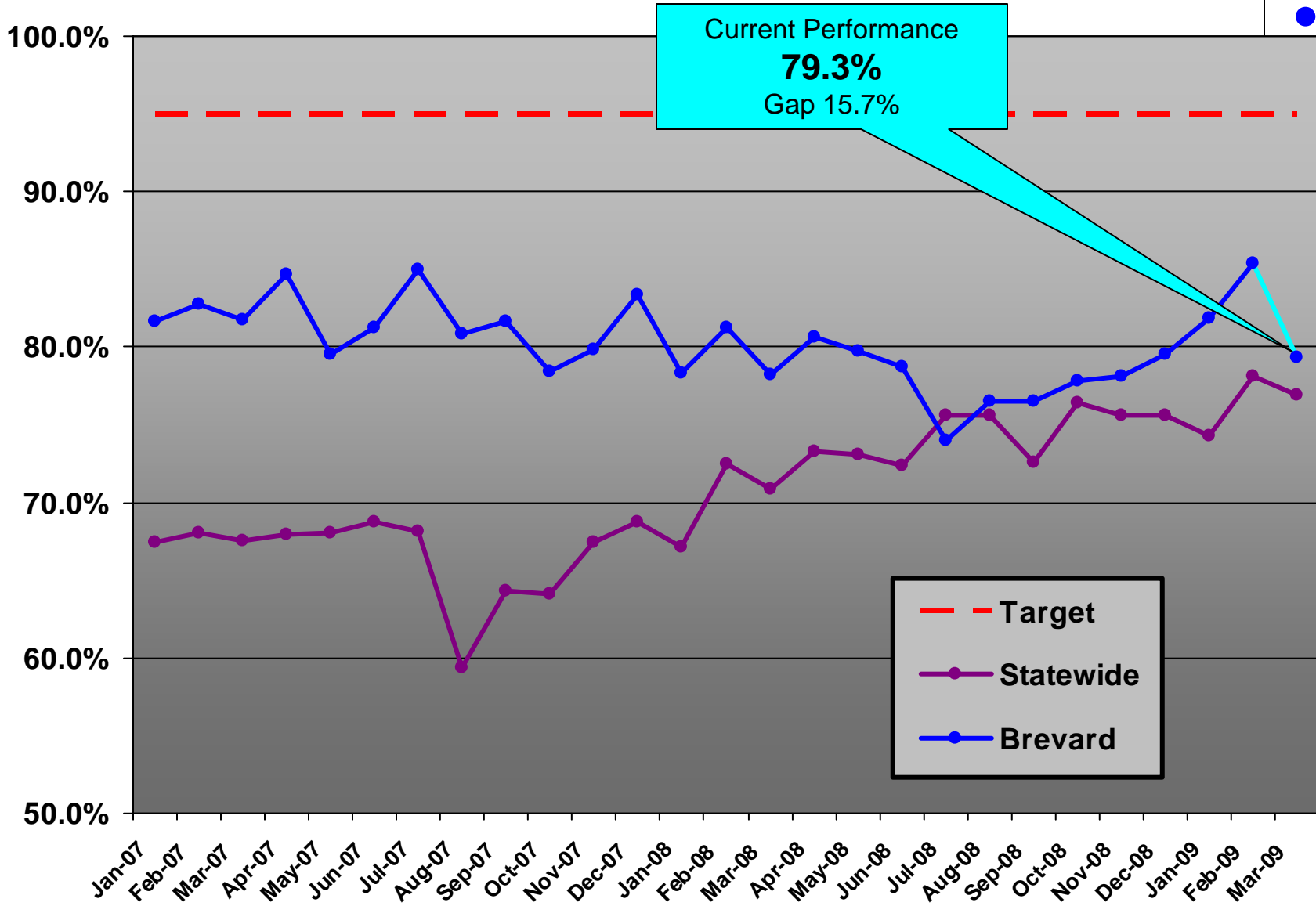
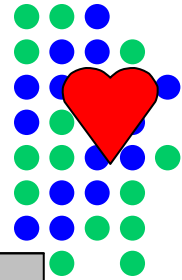
# Best Practice #7 – Quarterly Supervisor Reviews

## Target – 100%



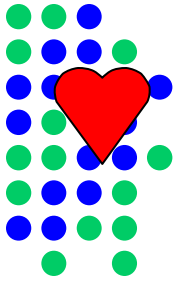


# Best Practice #8 – Timely Home Visit Chrono Entry (w/in 48 hrs) Target – 95%



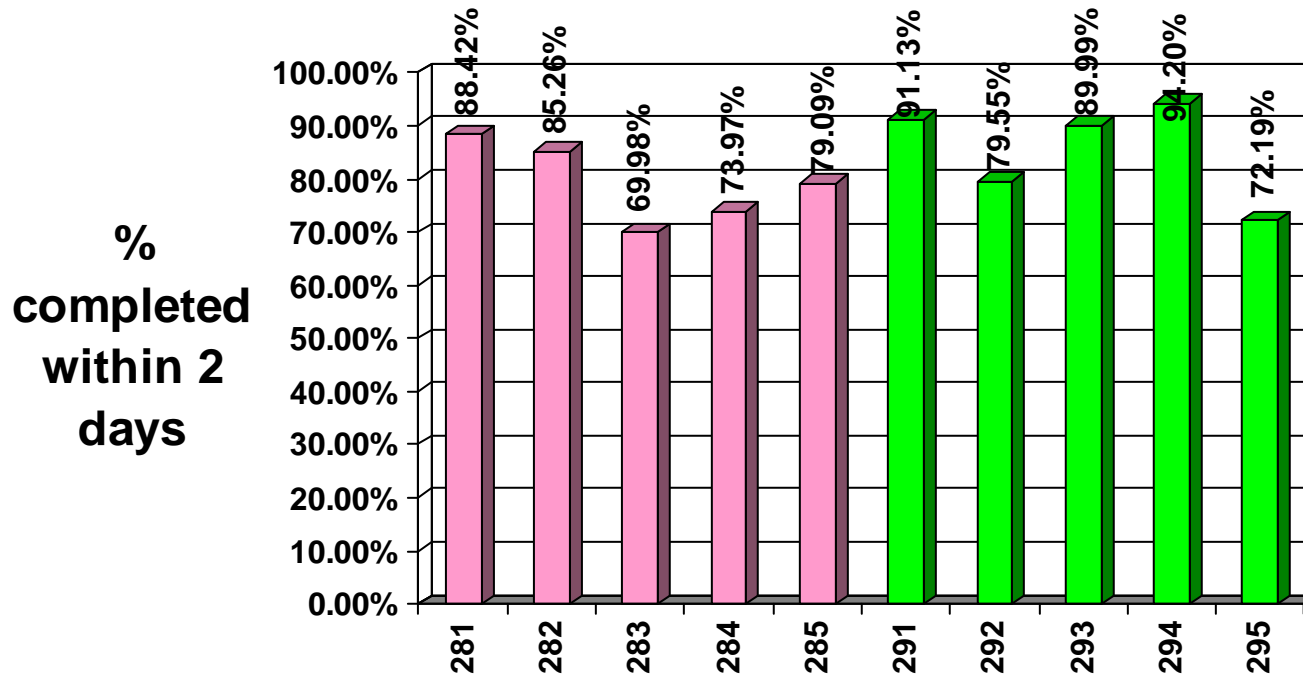
# CASE MANAGEMENT INCENTIVE PROGRAM

3rd quarter (January 2009-March 2009)

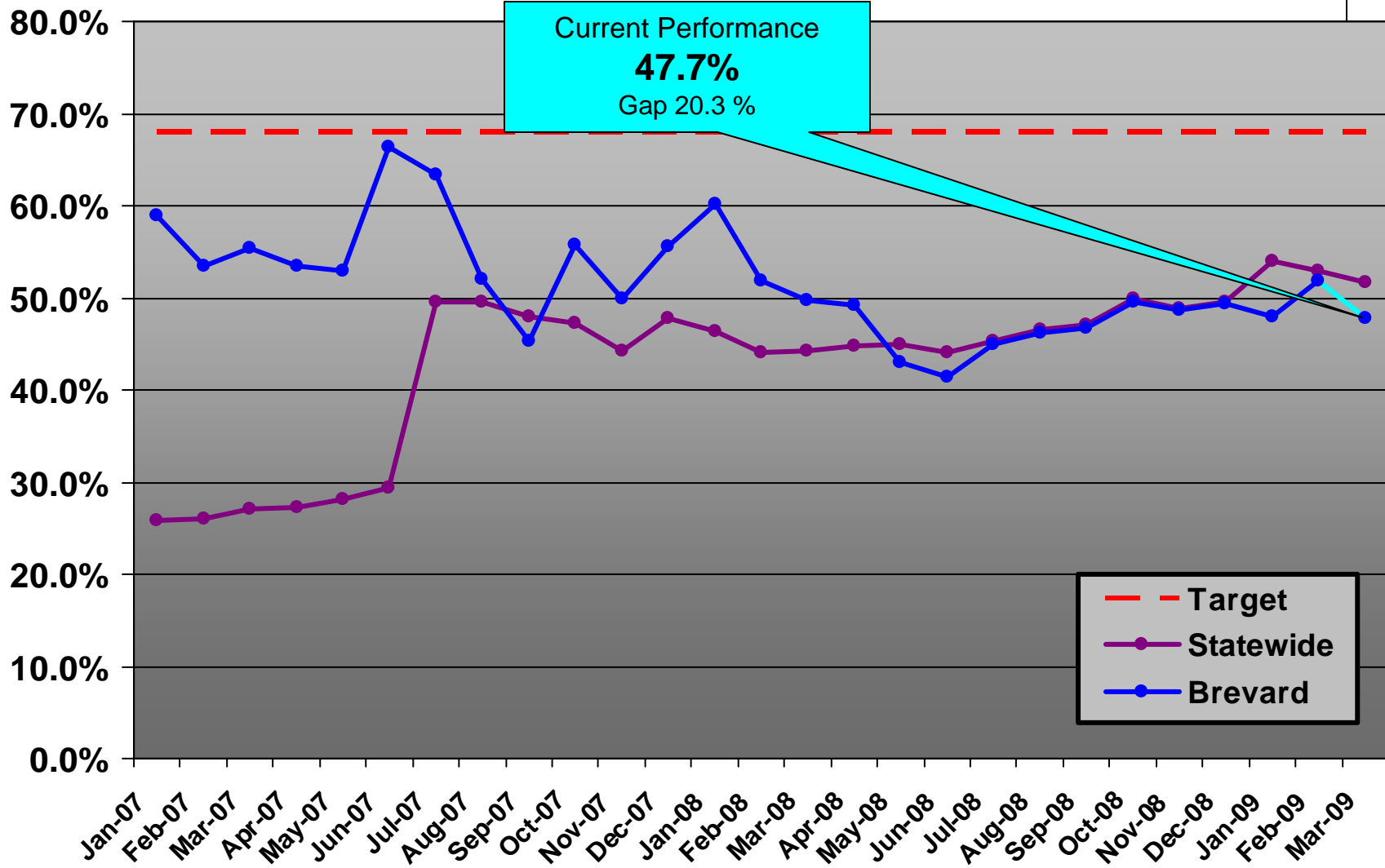
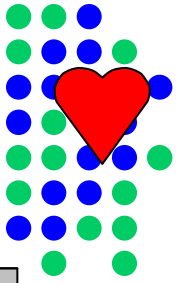


100% of home visit notes will be entered in FSFN within 0-2 days.

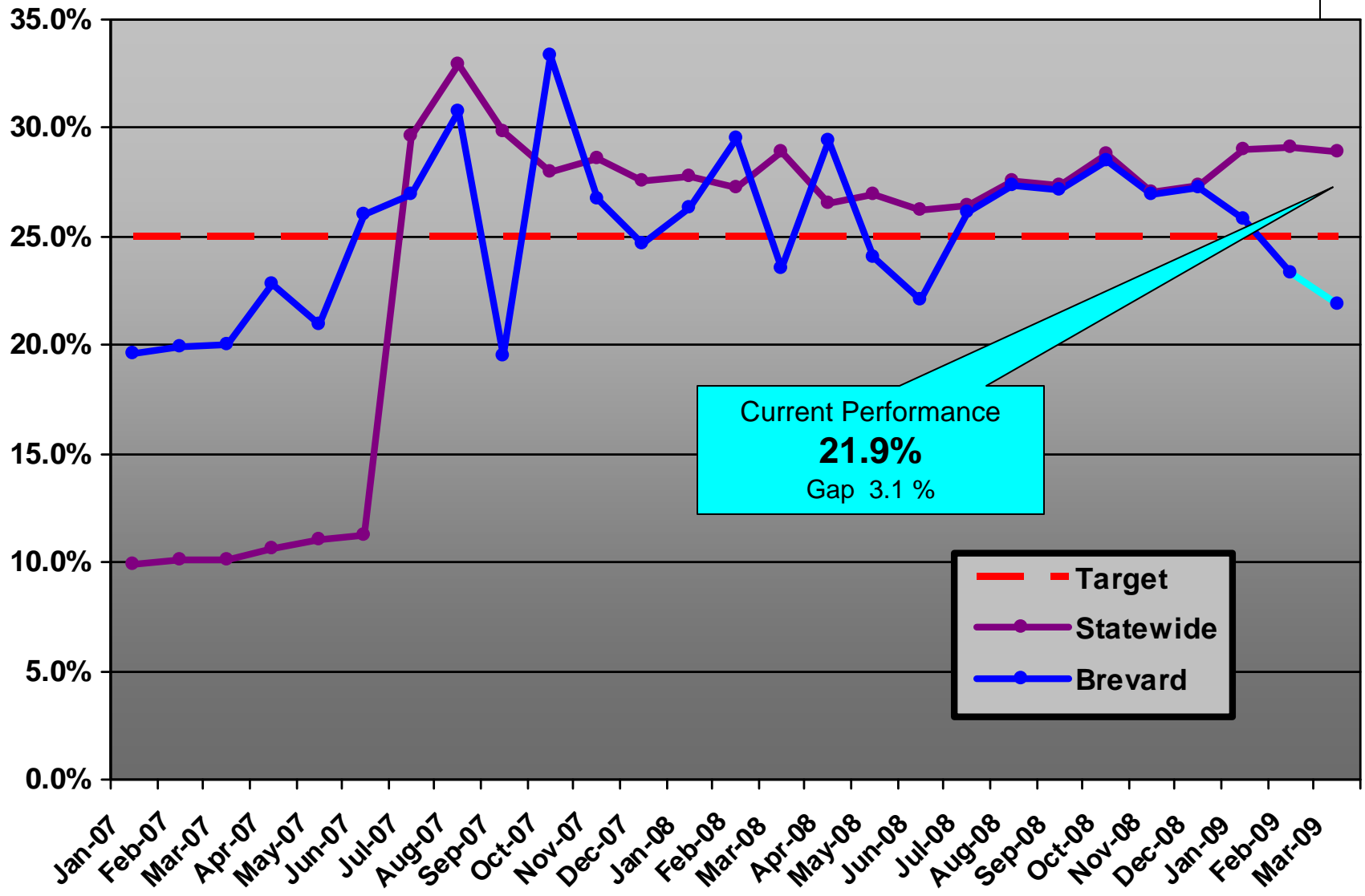
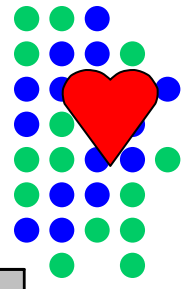
HV Chronos by Unit



**Best Practice #9**  
**Visits with Mothers**  
**Target – 68%**



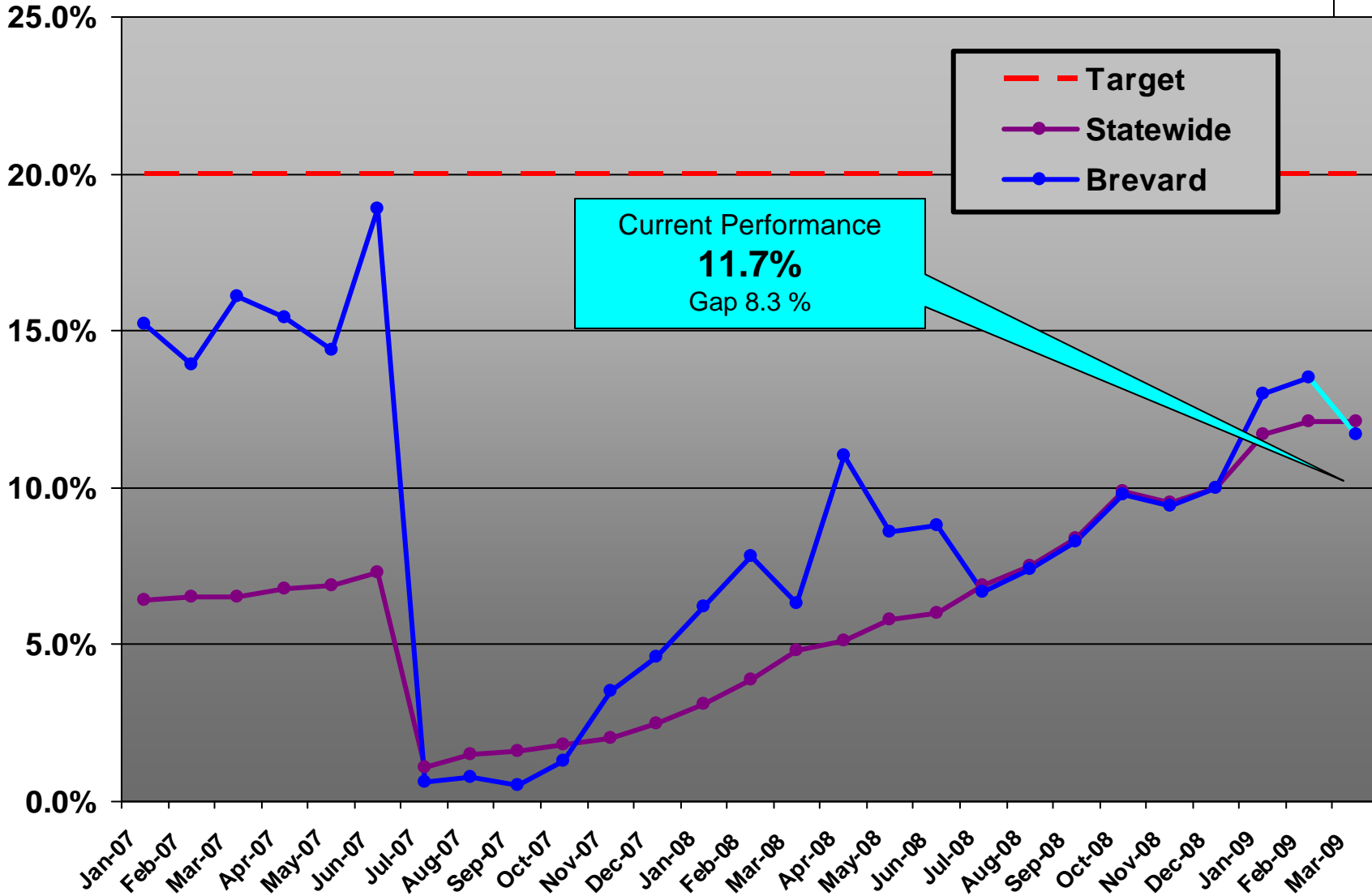
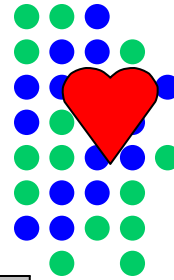
*Best Practice #10*  
*Visits with Fathers*  
*Target – 25%*



Current Performance  
**21.9%**  
 Gap 3.1 %

Target  
 Statewide  
 Brevard

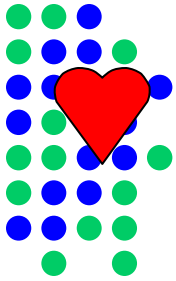
**Best Practice #11**  
**Children with Both Parents Visited**  
**Target – 20%**



# Unit Leaderboard

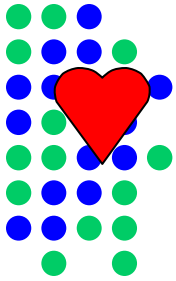
## FY 08-09

### Quarter 3



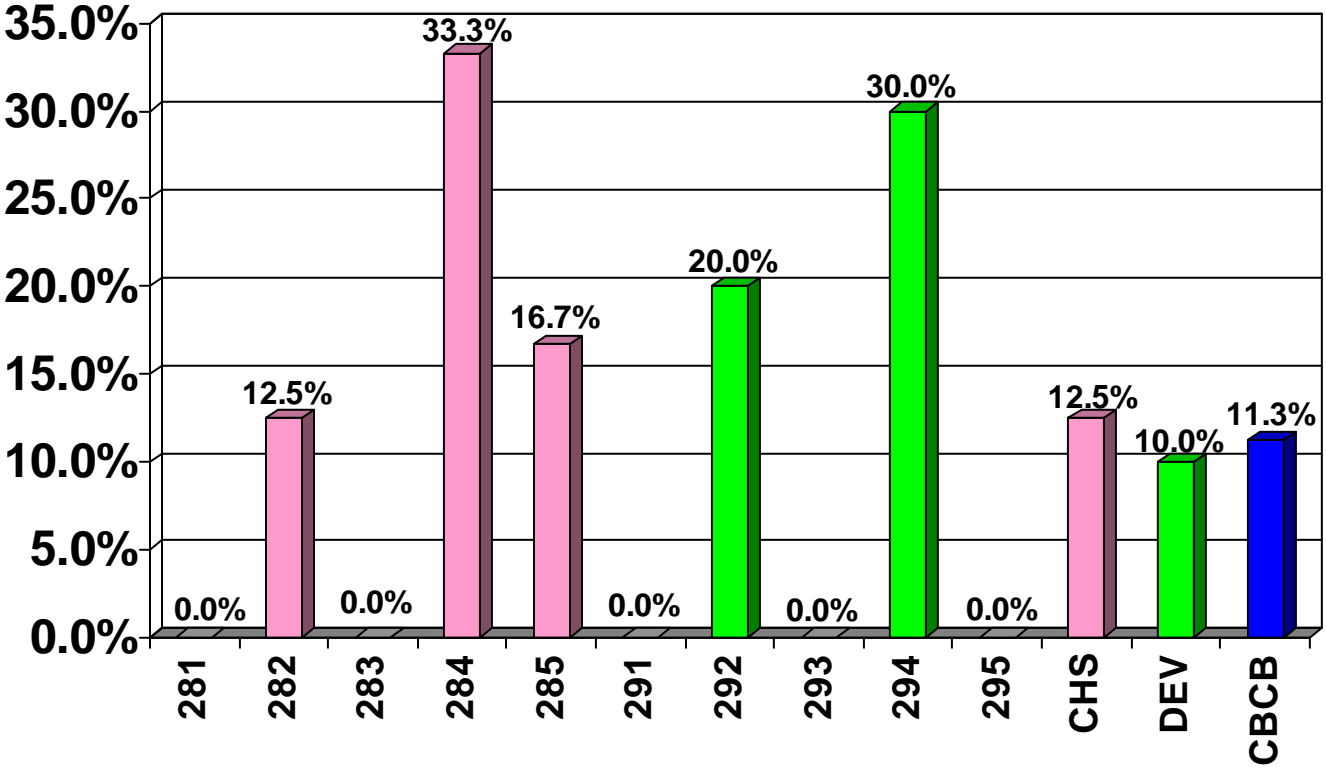
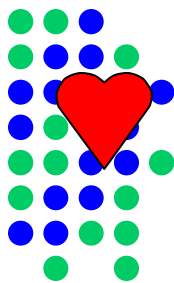
Units	Children Seen	Ranking	Timely Home Visit Chronos	Ranking	JRs Filed Timely	Ranking	Fingerprints	Ranking	Birth Verification	Ranking	Photos	Ranking	Timely Exit Interviews	Ranking	Children Seen Every 30 Days	Ranking	Supervisor Reviews	Ranking	Total	Total Ranking
Unit 294	100.0%	1	94.1%	1	100.0%	1	100.0%	1	100.0%	1	100.0%	1	100.0%	1	97.5%	9	100.0%	1	17	1
Unit 293	100.0%	1	90.3%	2	100.0%	1	100.0%	1	100.0%	1	98.3%	4	75.0%	7	99.9%	2	100.0%	1	20	2
Unit 281	100.0%	1	88.0%	4	100.0%	1	100.0%	1	96.3%	10	99.0%	3	100.0%	1	100.0%	1	100.0%	1	23	3
Unit 292	100.0%	1	79.8%	7	96.8%	5	100.0%	1	98.8%	7	96.5%	6	100.0%	1	98.4%	8	100.0%	1	37	4
Unit 285	100.0%	1	79.9%	6	93.0%	6	99.1%	9	99.1%	5	100.0%	1	100.0%	1	99.7%	3	99.7%	7	39	5
Unit 291	100.0%	1	90.1%	3	91.3%	7	99.4%	8	100.0%	1	95.8%	8	100.0%	1	99.7%	3	98.9%	8	40	6
Unit 284	100.0%	1	75.7%	8	100.0%	1	100.0%	1	97.6%	8	96.4%	7	50.0%	10	99.1%	5	100.0%	1	42	7
Unit 295	100.0%	1	69.7%	10	87.8%	8	100.0%	1	99.5%	4	97.7%	5	81.8%	6	97.0%	10	99.9%	6	51	8
Unit 283	100.0%	1	73.3%	9	42.1%	10	100.0%	1	99.0%	6	92.7%	10	66.7%	8	99.1%	5	98.1%	10	60	9
Unit 282	100.0%	1	84.8%	5	73.3%	9	98.3%	10	96.8%	9	93.6%	9	60.0%	9	98.6%	7	98.5%	9	68	10

# CBC Best Practice FY 08-09 Quarter 3



Agency	Children Seen	Ranking	Chrono Notes	Ranking	Fingerprints	Ranking	Birth Verification	Ranking	Photos	Ranking	Visits with Mothers	Ranking	Visits with Fathers	Ranking	Children with Both Parents Visited	Ranking	Total	Total Ranking
St. Johns County Commission	100.00%	1	92.1%	1	99.5%	6	98.8%	4	100.0%	1	50.7%	13	27.9%	13	16.4%	3	42	1
Heartland for Children	99.98%	3	81.9%	6	99.8%	3	98.9%	3	98.9%	3	54.3%	9	26.7%	14	8.0%	15	56	2
Eckerd Youth Alternatives	99.98%	3	69.3%	18	99.9%	2	99.4%	2	98.9%	3	50.4%	14	29.7%	11	15.0%	7	60	3
<b>CBC of Brevard</b>	100.00%	1	82.1%	5	99.6%	5	98.7%	5	97.1%	6	49.2%	15	23.7%	18	12.7%	10	65	4
Kids Central, Inc.	99.54%	20	80.8%	8	99.3%	9	98.2%	7	94.2%	13	57.2%	6	33.1%	4	20.3%	1	68	5
CBC of Seminole	99.74%	16	85.0%	3	97.4%	15	97.4%	12	98.5%	5	69.7%	1	50.9%	1	6.8%	18	71	6
YMCA South	99.93%	5	71.0%	16	99.7%	4	98.2%	7	97.1%	6	39.5%	18	25.1%	17	15.6%	6	79	7
Hillsborough KIDS, Inc.	99.78%	14	85.5%	2	99.5%	6	98.2%	7	94.5%	12	52.1%	11	30.4%	8	4.2%	21	81	8
Our Kids Inc.	99.75%	15	81.5%	7	95.4%	20	94.7%	17	92.7%	16	65.8%	2	34.1%	2	16.0%	4	83	9
Family Services of Metro Orlando	99.84%	11	76.2%	12	96.9%	16	94.5%	18	88.4%	18	61.3%	4	33.1%	4	18.6%	2	85	10
CBC of Volusia-Flagler	99.90%	8	73.2%	14	98.5%	12	96.7%	13	96.4%	10	52.2%	10	30.6%	7	8.4%	14	88	11
United for Families	99.80%	12	71.9%	15	98.3%	13	95.5%	14	89.1%	17	61.7%	3	33.2%	3	10.4%	12	89	12
Family Support Services	99.70%	17	75.9%	13	100.0%	1	99.8%	1	99.9%	2	37.7%	20	21.7%	19	5.3%	20	93	13
Partnership for String Families	99.79%	13	78.3%	9	99.2%	10	98.0%	10	96.8%	9	51.8%	12	25.6%	16	7.5%	17	96	14
Families First Network	99.91%	7	77.8%	11	86.4%	21	82.4%	21	65.7%	21	59.9%	5	30.2%	9	15.8%	5	100	15
Children's Network of SW Florida	99.68%	18	82.9%	4	96.8%	17	95.1%	16	95.3%	11	44.4%	16	28.4%	12	13.6%	9	103	16
Clay & Bakers Kid Net	99.04%	21	78.0%	10	99.5%	6	98.5%	6	92.8%	15	39.0%	19	26.4%	15	9.8%	13	105	17
Child and Family Connections	99.90%	8	69.5%	17	98.1%	14	97.9%	11	97.1%	6	43.0%	17	20.3%	20	7.9%	16	109	18
Big Bend CBC West	99.89%	10	63.3%	21	95.9%	19	92.0%	20	69.3%	20	55.2%	8	32.0%	6	14.0%	8	112	19
Big Bend CBC East	99.58%	19	67.8%	20	96.0%	18	94.0%	19	79.6%	19	56.2%	7	29.9%	10	12.6%	11	123	20
ChildNet Inc.	99.93%	5	68.4%	19	98.6%	11	96.5%	14	94.1%	14	32.4%	21	15.4%	21	6.1%	19	124	21

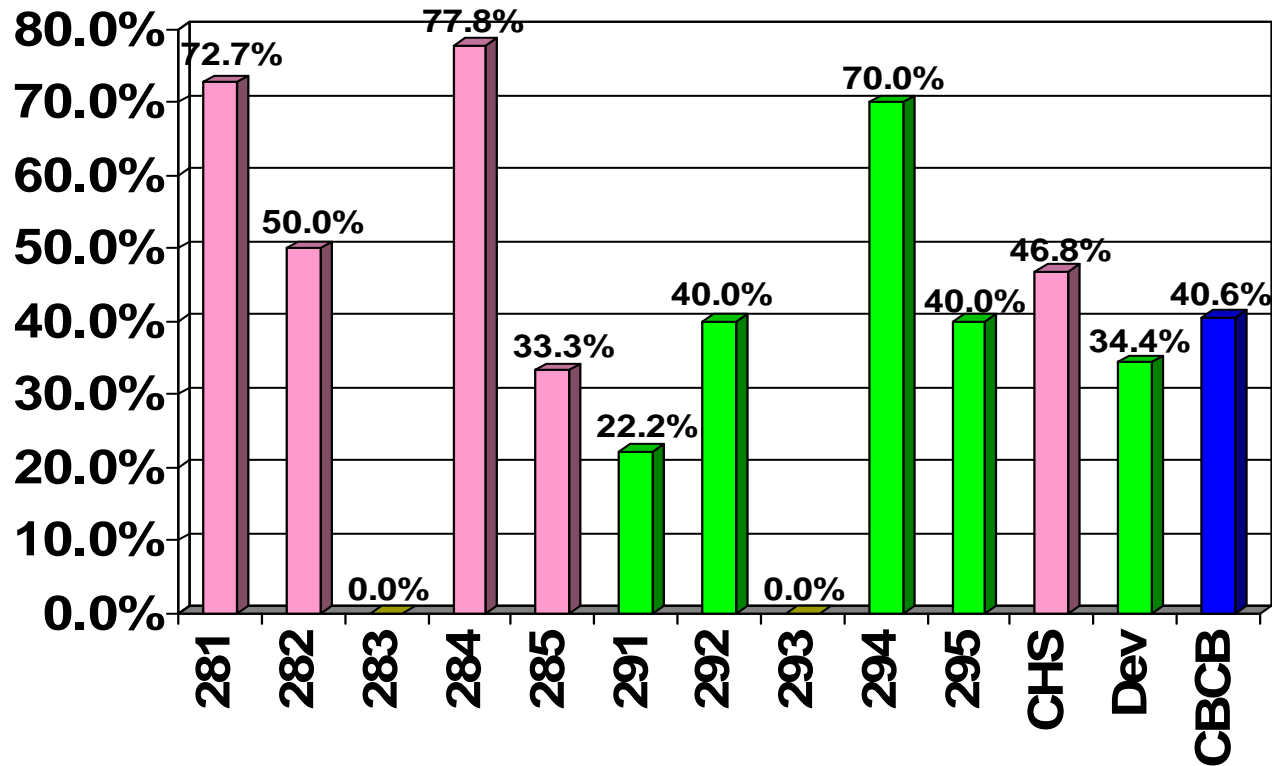
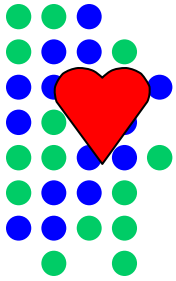
# Educational Plans for Independent Living Children



As provided by Crosswinds Youth Services

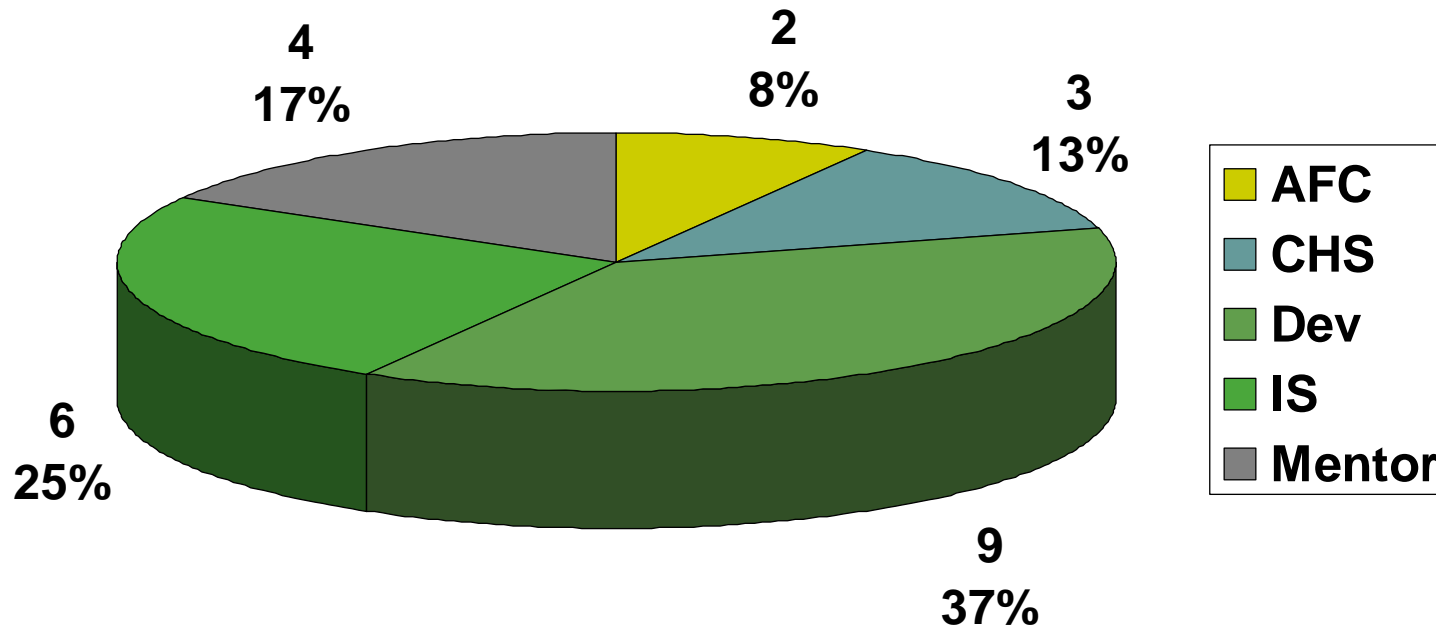
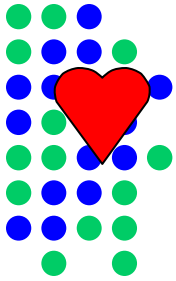


# Normalcy Plans for Children in Independent Living

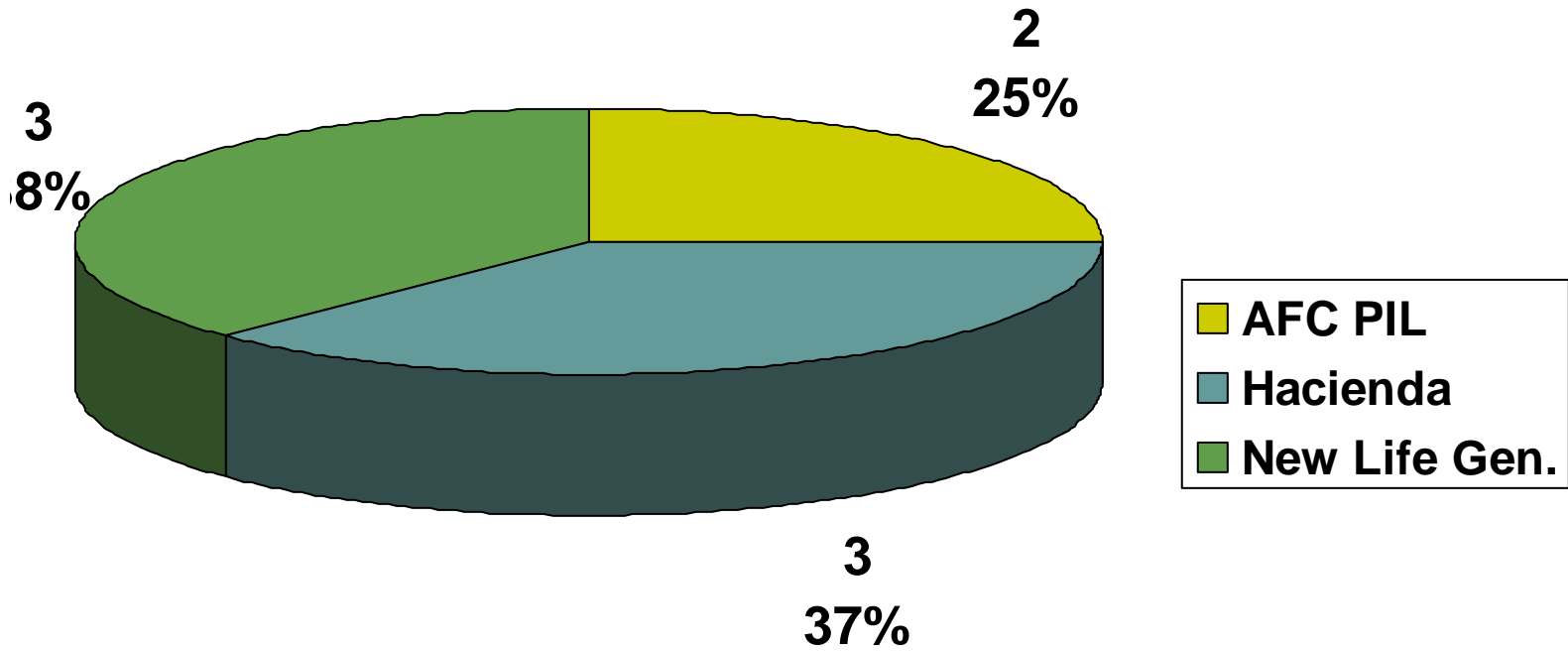
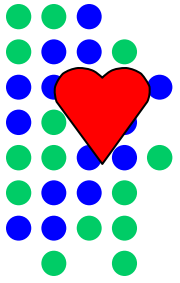


As provided by Crosswinds Youth Services

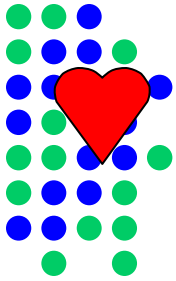
# 30 Day Notices By CPA



# 30 Day Notices By Group Home

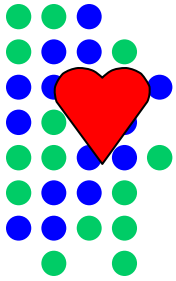


# CARES Referrals YTD



<i>Intake to CARES - FY 08-09</i>					
Month	211	Community Resource	CPI	Self	Total Intake
July	9	7	159	24	199
August	12	5	117	14	148
September	27	3	145	33	208
<b>Q1 Total</b>	<b>48</b>	<b>15</b>	<b>421</b>	<b>71</b>	<b>555</b>
<b>Q1 Average</b>	<b>16</b>	<b>5</b>	<b>140.33</b>	<b>23.67</b>	<b>185</b>
October	3	11	172	13	199
November	37	3	149	17	206
December	16	2	154	9	181
<b>Q2 Total</b>	<b>56</b>	<b>16</b>	<b>475</b>	<b>39</b>	<b>586</b>
<b>Q2 Average</b>	<b>18.67</b>	<b>5.33</b>	<b>158.33</b>	<b>13.00</b>	<b>195.33</b>
January	7	5	125	22	159
February	9	2	181	27	219
March	1	11	135	12	159
<b>Q3 Total</b>	<b>17</b>	<b>18</b>	<b>441</b>	<b>61</b>	<b>537</b>
<b>Q3 Average</b>	<b>5.67</b>	<b>6.00</b>	<b>147.00</b>	<b>20.33</b>	<b>179.00</b>
April					0
May					0
June					0
<b>Q4 Total</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0</b>
<b>Q4 Average</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>08-09 Average</b>	<b>13.4</b>	<b>5.4</b>	<b>148.6</b>	<b>19.0</b>	<b>186.4</b>
<b>Totals</b>	<b>121.00</b>	<b>49.00</b>	<b>1337.00</b>	<b>171.00</b>	<b>1678.00</b>

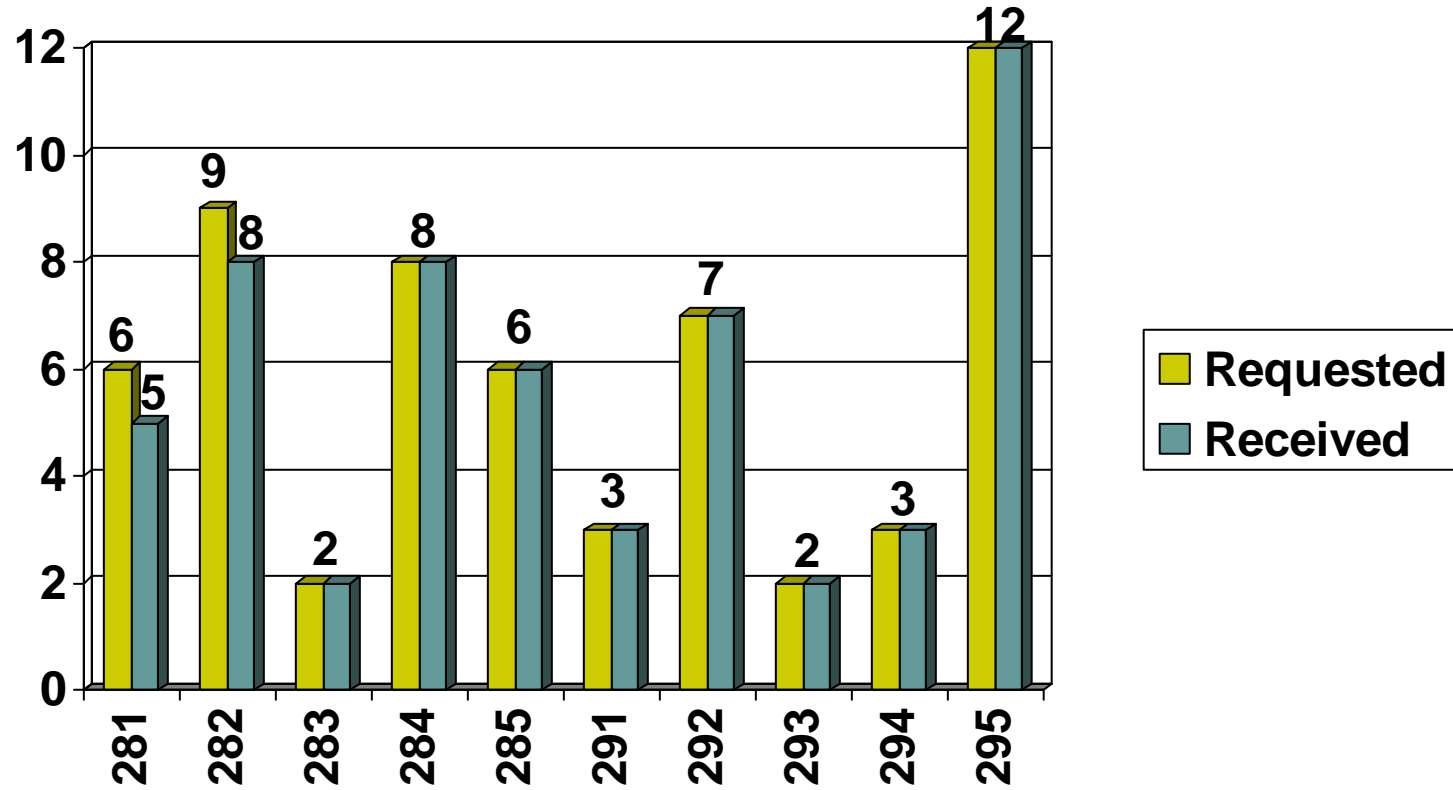
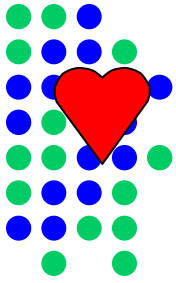
# Staffings YTD



<i>Intake to Ongoing Case Management - FY 08-09</i>				
Month	VPS	Court - In Home	Court - OHC	Total Intake
July	62	5	29	96
August	32	2	16	50
September	56	5	26	87
<b>Q1 Total</b>	<b>150</b>	<b>12</b>	<b>71</b>	<b>233</b>
<b>Q1 Average</b>	<b>50</b>	<b>4</b>	<b>23.7</b>	<b>77.7</b>
October	50	3	45	98
November	39	1	15	55
December	44	9	12	65
<b>Q2 Total</b>	<b>133</b>	<b>13</b>	<b>72</b>	<b>218</b>
<b>Q2 Average</b>	<b>44.3</b>	<b>4.3</b>	<b>24.0</b>	<b>72.7</b>
January	29	1	24	54
February	36	8	14	58
March	42	10	23	75
<b>Q3 Total</b>	<b>107</b>	<b>19</b>	<b>61</b>	<b>187</b>
<b>Q3 Average</b>	<b>35.7</b>	<b>6.3</b>	<b>20.3</b>	<b>62.3</b>
April				0
May				0
June				0
<b>Q4 Total</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0</b>
<b>Q4 Average</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>08-09 Average</b>	<b>43.3</b>	<b>4.9</b>	<b>22.7</b>	<b>70.9</b>
<b>08-09 Totals</b>	<b>390.0</b>	<b>44.0</b>	<b>204.0</b>	<b>638</b>

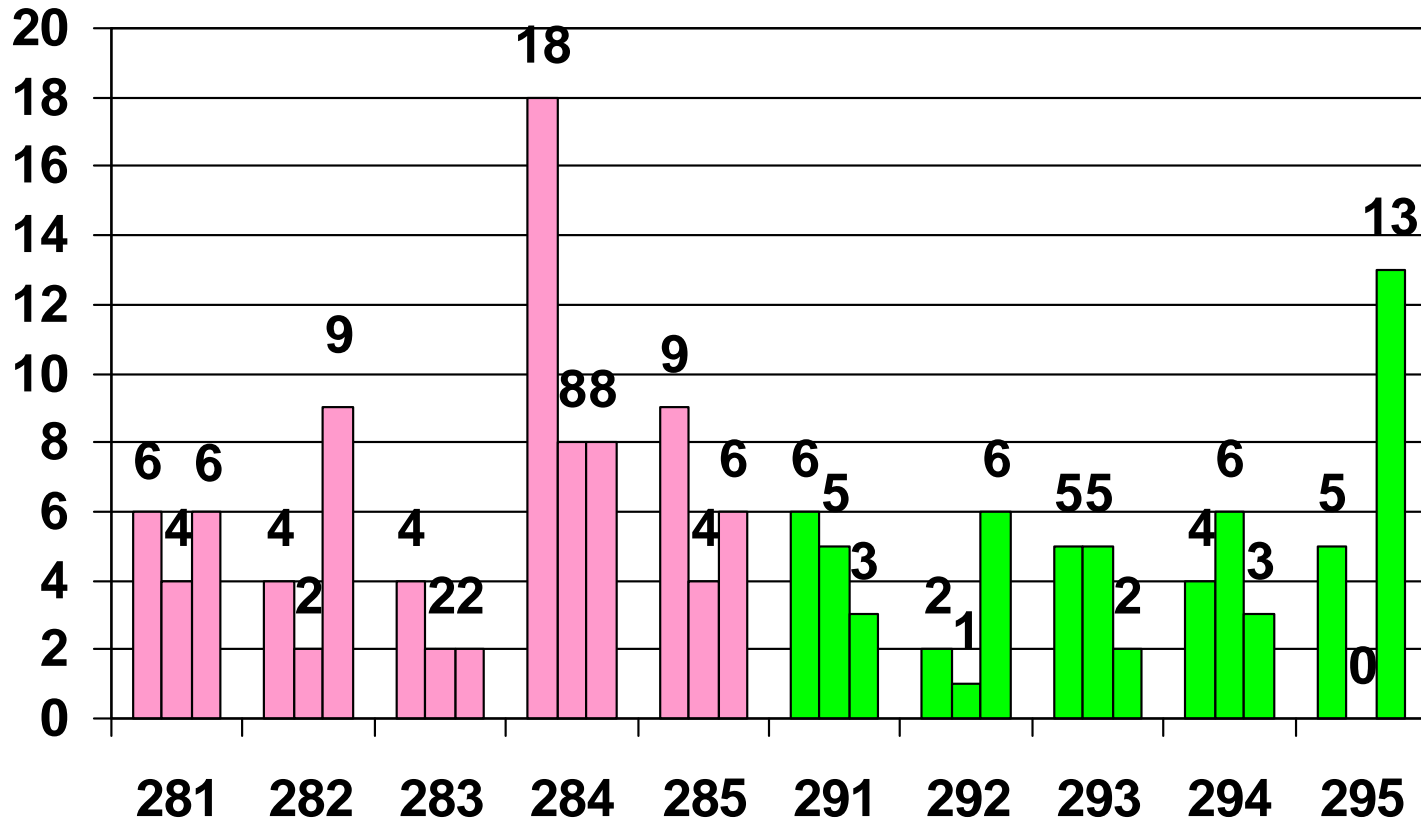
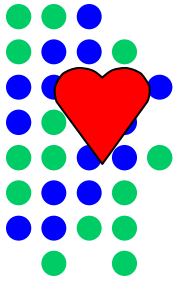
# CBHA Referrals By Unit

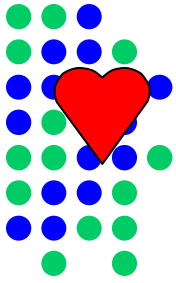
## Q3



# CBHA Referrals By Unit

## Quarters 1, 2 & 3

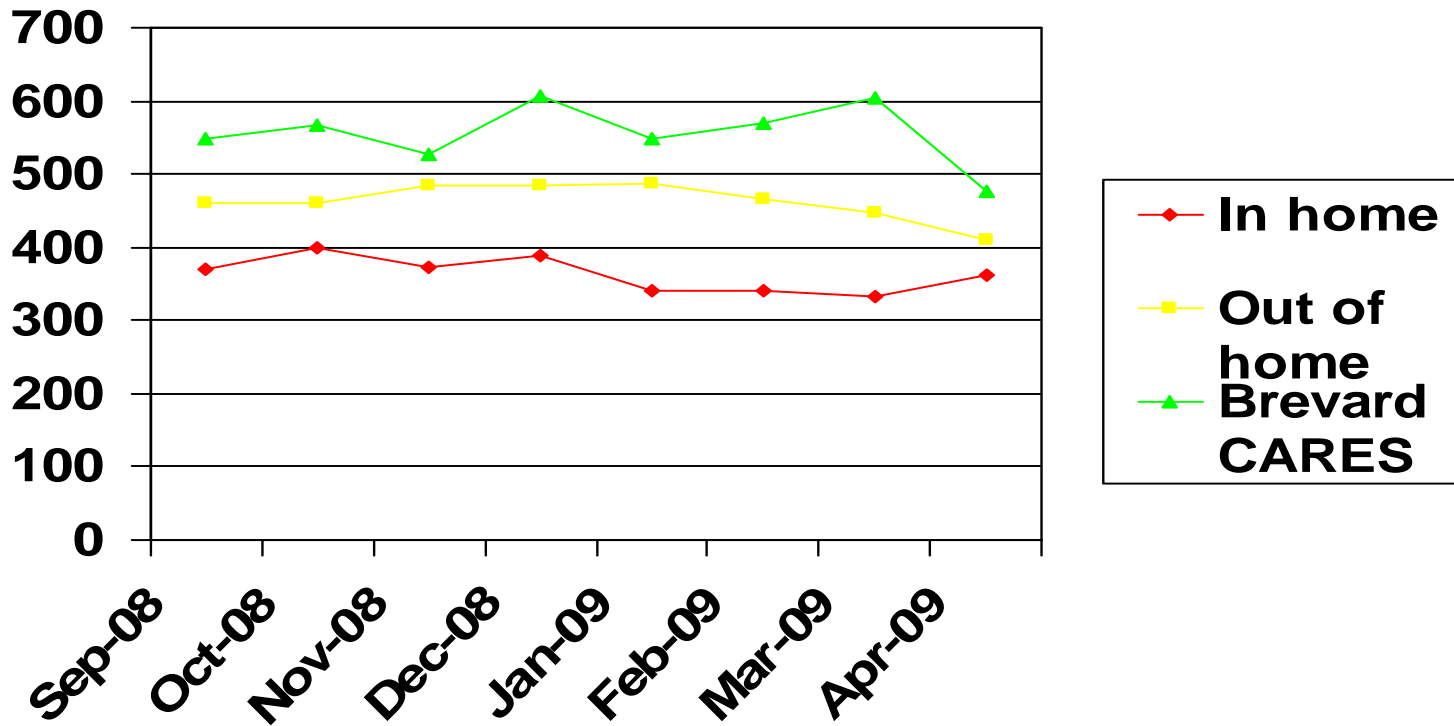
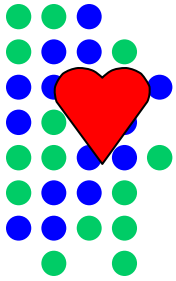




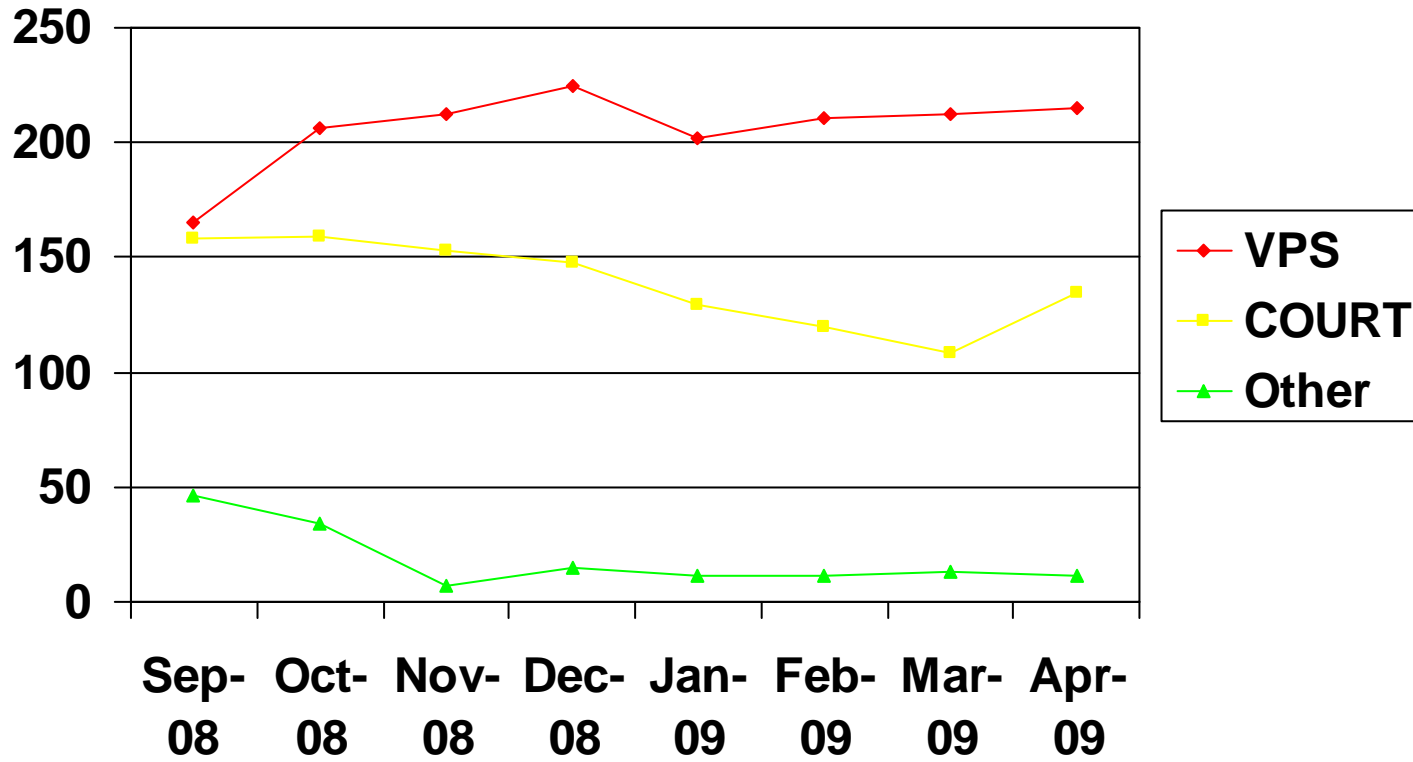
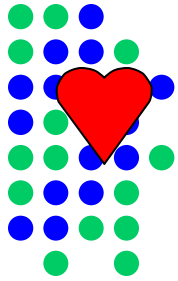
# Operations Information

Thank you Jim Carlson!

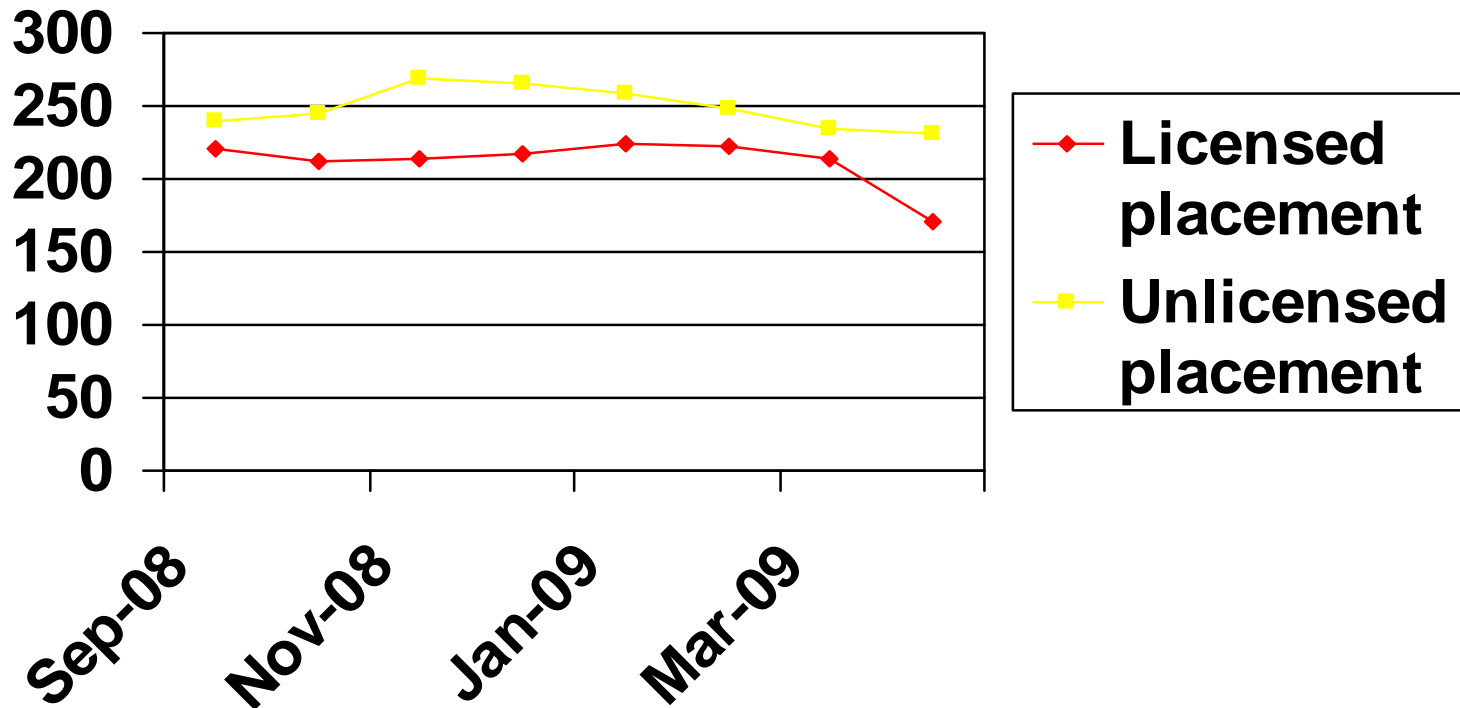
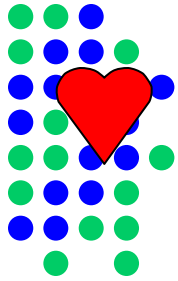




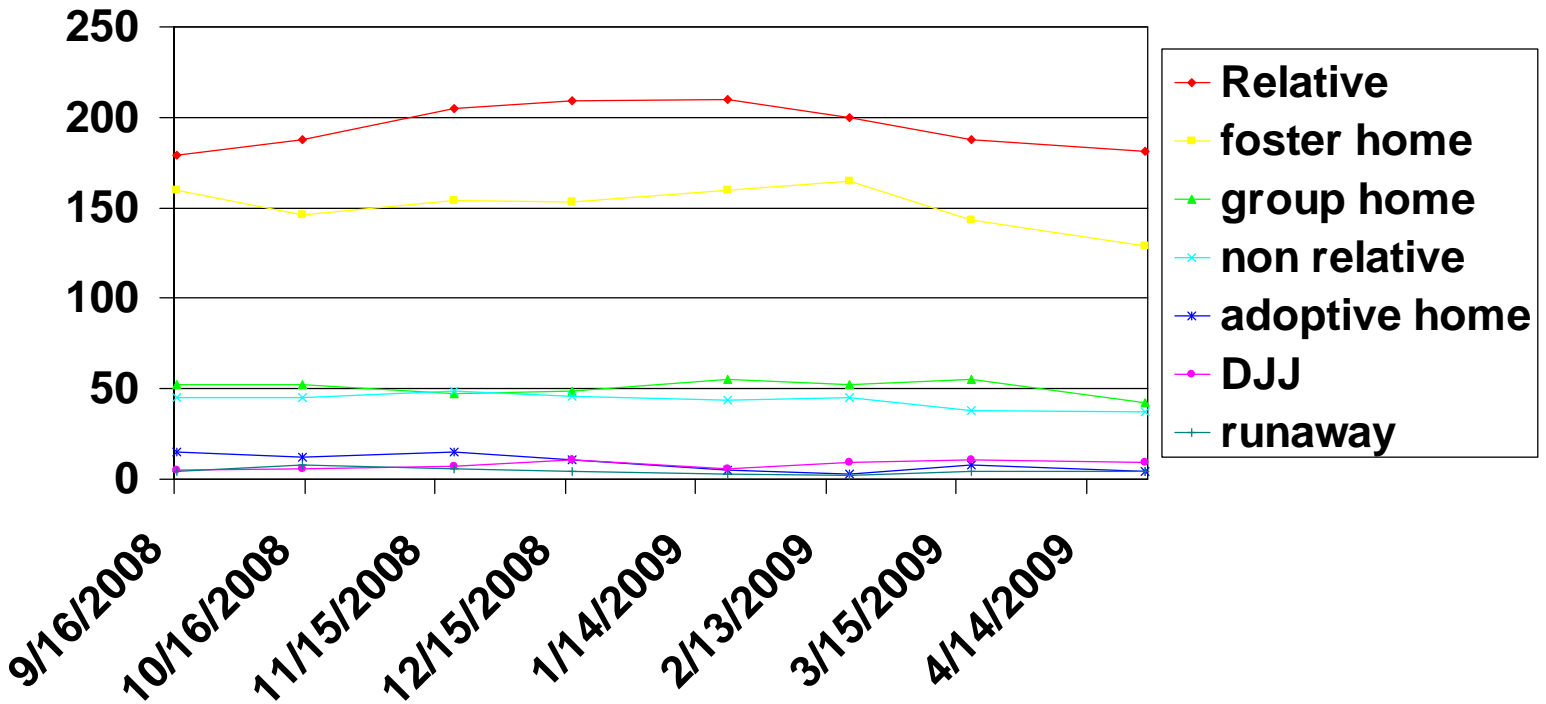
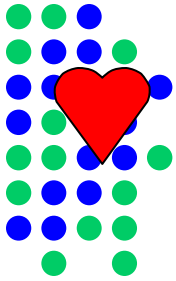
Children receiving services from CBCB 04/27/09 by type of service



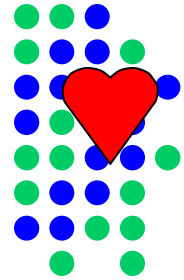
Children receiving in home dependency case management  
FSFN 04/27/2009



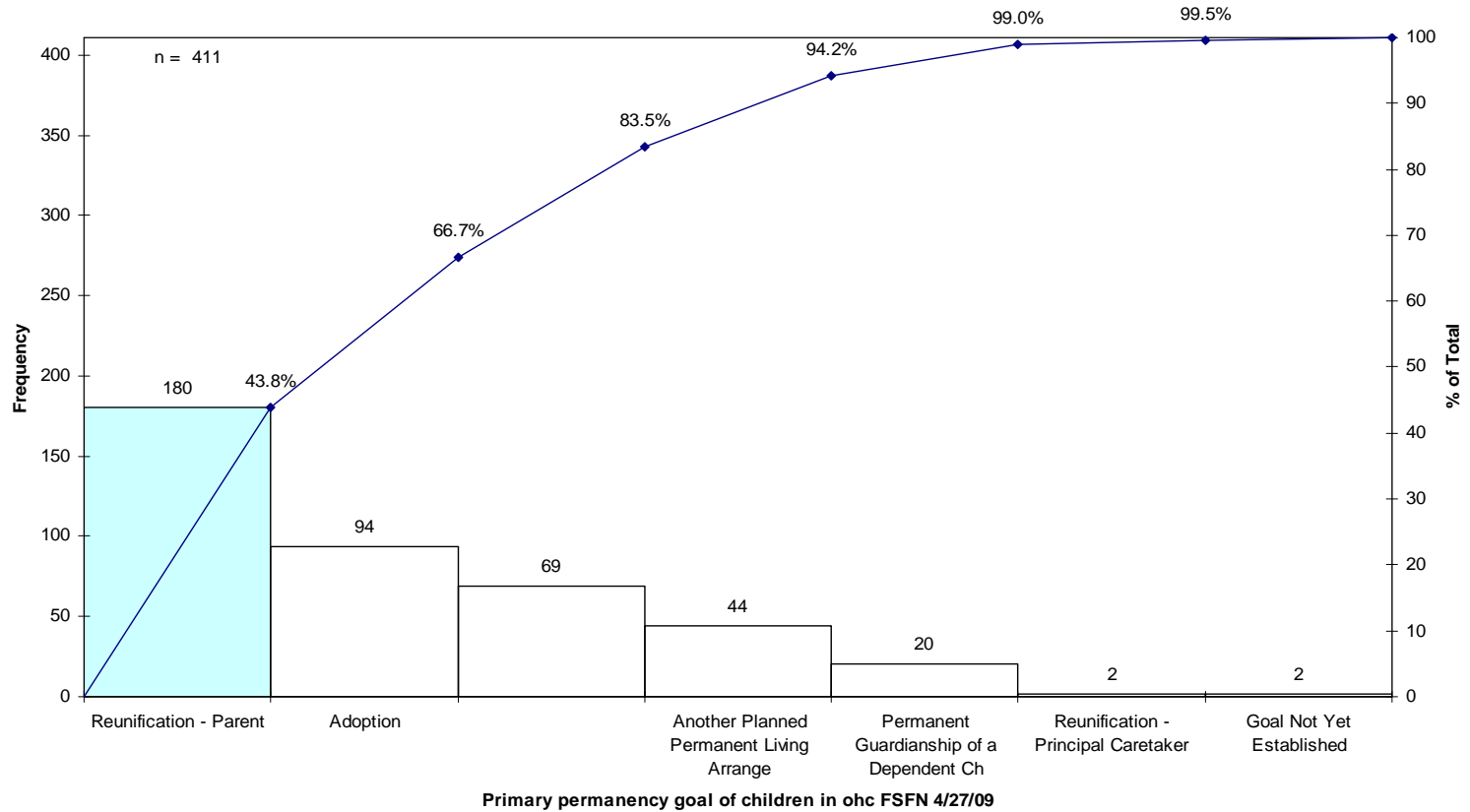
Children in out of home care licensed vs. unlicensed  
April 27, 2009

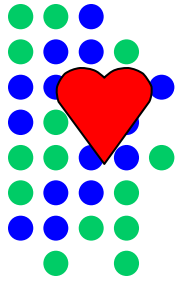


Children in OHC by placement type  
FSFN 04/27/09

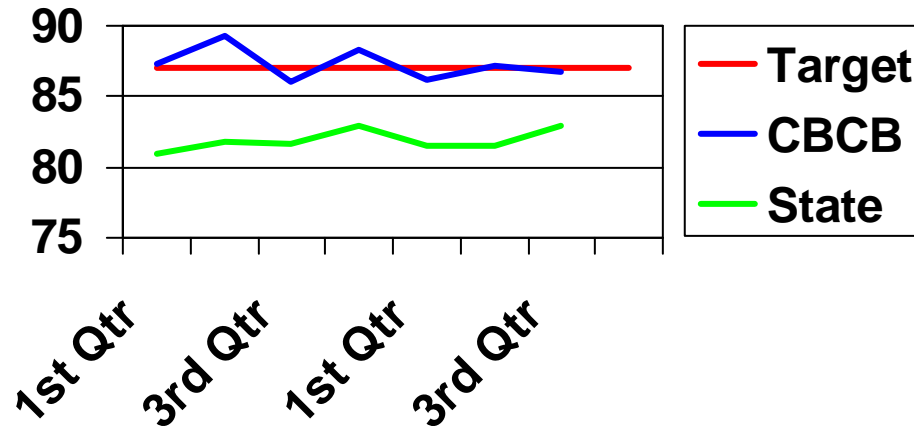


Pareto Chart



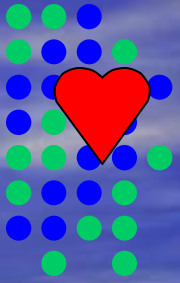


## Placement Stability



Percent of children with 2 or fewer placements  
within 12 months of removal FY 07-09

# QA Results Quarter 3



Thank you Colleen Fleming!



# QA Results Quarter 3

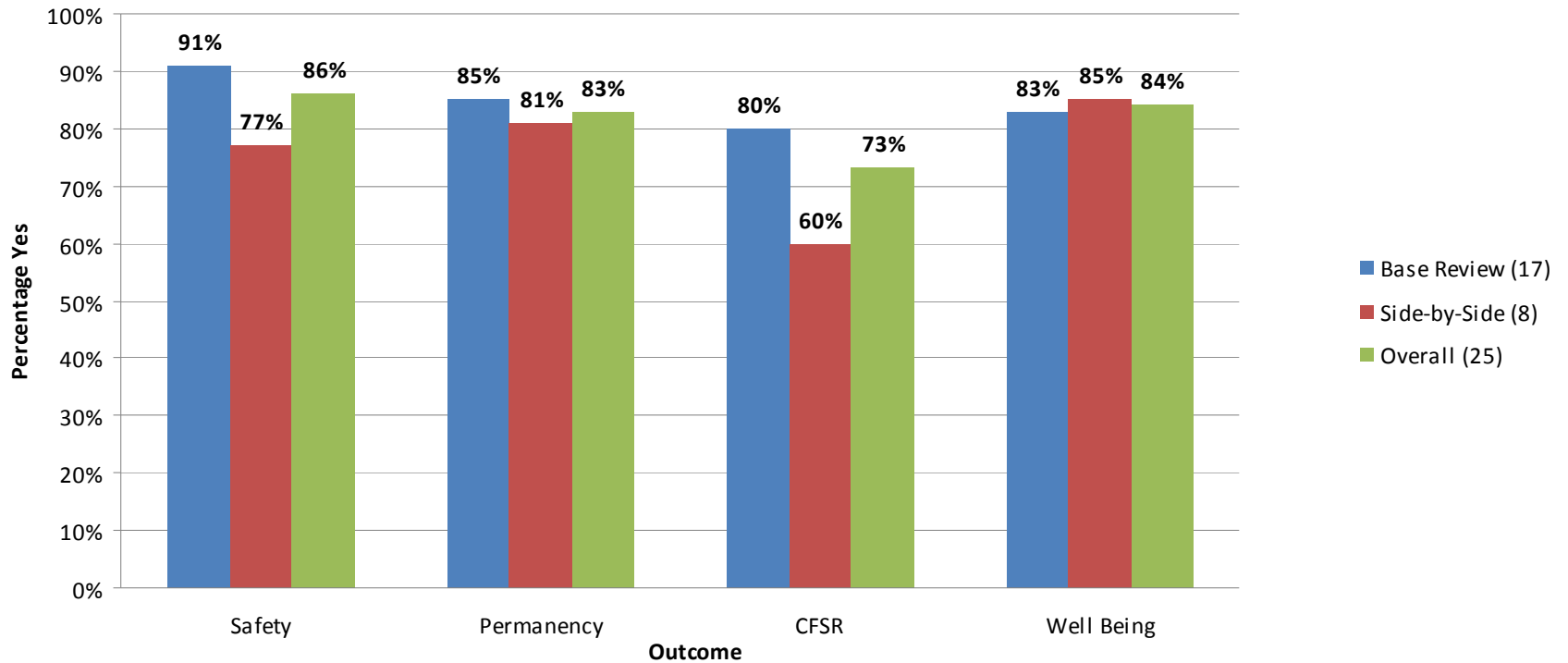
- Safety
  - 86%
- Permanency
  - 83%
- Well Being
  - 84%
- Child and Family Services Review (CFSR)
  - 73%



# 3<sup>rd</sup> Quarter Comparison



**CBCB Base and Side-by-Side Review Results  
3rd Quarter FY 08-09**



# Safety

## 88%



- 40%** No child living in the home was re-abused or neglected. (in-home cases)
- 95%** The focus child was not re-abused or re-neglected. (out-of-home cases)
- 100%** If a child was re-abused or re-neglected, immediate and ameliorative interventions were initiated on behalf of the child. (all cases)
- 90%** Concerted efforts were made to provide or arrange for appropriate services for the family to protect the child and prevent the child's entry into out-of-home care. (in-home cases)
- 60%** A thorough initial family assessment was conducted following the investigative safety assessment that sufficiently addressed child safety factors and emerging risks. (all cases)
- 100%** Completed service referrals were consistent with the needs identified through investigative assessments, and other assessments related to safety. (all cases-LOC)



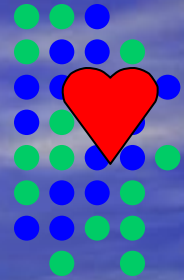
# Safety (cont.)



- 92%** The six-month family assessment was focused on the immediate and prospective safety of the child, as well as any changes and implications in the family's situation related to emerging danger and services needs. (all cases)
- 81%** All immediate and emerging safety concerns were addressed and additional needed interventions were provided to protect the child. (applicable to all cases)
- 78%** A thorough safety assessment of the home was completed prior to reunification or placement of the child in an unlicensed out-of-home care setting. (Applies to cases involving post placement supervision, and where a child will be placed in an unlicensed [relative/non-relative] setting.)
- 100%** Concerted efforts were made during post-placement supervision to manage the risks following reunification and prevent re-entry into out-of-home care. (applicable to in-home post-reunification cases)

# Permanency

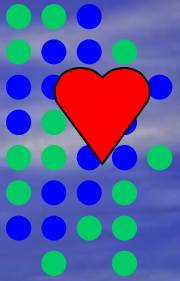
## 76%



- 33%** The child remained safe in his/her home after being discharged from out-of-home care and did not re-enter out-of-home care at least 12 months following discharge. (out-of-home cases)
- 86%** A multi-disciplinary staffing/assessment for placement planning was conducted before each placement to ensure the placement or move was unavoidable. (out-of-home cases)
- 95%** The child's current placement is stable and appropriate to meet the child's needs with no apparent or significant risks or projections of disruption. (out-of-home cases)
- 0%** If No was entered for above question, concerted efforts were made to identify, locate and evaluate other potential placements for the child. (applicable to out-of-home cases)
- 95%** The child experienced no more than two out-of-home care placement settings during the period under review. (applicable to out-of-home cases)



# Permanency (cont.)



- 100%** If No was entered for previous question, all placement changes were planned in an effort to achieve the child's case goals or to meet the needs of the child. (out-of-home cases)
- 100%** An exit interview was conducted with the child when moved from one placement to another to discuss the previous placement experience.
- 100%** Appropriate action was taken if the exit interview documented a concern.
- 100%** The parents were notified of all the child's placement changes. (out-of-home cases)
- 94%** The court was informed of the child's placements and reasons for changes in placement. (out-of-home cases)
- 100%** The current case plan goal was appropriate based on the child's, and family's circumstances. (all cases)

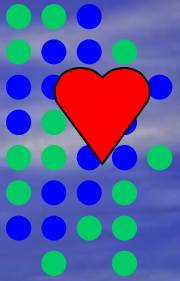
# Permanency (cont.)



- 100%** The child's current placement was in close proximity to the parents to facilitate face-to-face contact between the child and parents while the child was in out-of-home care. (out-of-home cases)
- N/A** If No was entered for above question, the location of the child's current placement was based on the child's needs and achieving the case plan goal. (out-of-home cases)
- 75%** The child was placed with siblings who were also in licensed and/or non-licensed out-of-home care. (out-of-home cases)
- 75%** If No was entered for #28, there was clear evidence separation was necessary to meet the child's needs. (out-of-home cases)
- 93%** Concerted efforts were made to ensure visitation (or other contact) between the child and parents were sufficient to maintain or promote the continuity of the relationship between them. (out-of-home cases)



# Permanency (cont.)



- 88%** Concerted efforts were made to ensure visitation (or other forms of contact if visitation was not possible) between the child and his or her siblings and it was of sufficient frequency to maintain or promote the continuity of the relationship. (out-of-home cases)
- 100%** Concerted efforts were made to maintain the child's important connections. (out-of-home cases)
- 36%** An inquiry was made to determine if the child was of Native American or Alaskan Native heritage. (out-of-home and court ordered supervision cases)
- 0%** If the child is of Native American or Alaskan Native heritage, the tribe was provided timely notification of its right to intervene in any state court proceedings seeking court ordered supervision, an involuntary out-of-home care placement or termination of parental rights. (out-of-home care and court ordered supervision cases)
- 50%** Concerted efforts were made to place the child in out-of-home care in accordance with the Indian Child Welfare Act placement preferences if the child was of Native American or Alaskan Native heritage. (out-of-home cases)

# Permanency (cont.)



- 88%** Concerted efforts were made to ensure visitation (or other forms of contact if visitation was not possible) between the child and his or her siblings and it was of sufficient frequency to maintain or promote the continuity of the relationship. (out-of-home cases)
- 100%** Concerted efforts were made to maintain the child's important connections. (out-of-home cases)
- 36%** An inquiry was made to determine if the child was of Native American or Alaskan Native heritage. (out-of-home and court ordered supervision cases)
- 0%** If the child is of Native American or Alaskan Native heritage, the tribe was provided timely notification of its right to intervene in any state court proceedings seeking court ordered supervision, an involuntary out-of-home care placement or termination of parental rights. (out-of-home care and court ordered supervision cases)
- 50%** Concerted efforts were made to place the child in out-of-home care in accordance with the Indian Child Welfare Act placement preferences if the child was of Native American or Alaskan Native heritage. (out-of-home cases)



# Permanency (cont.)



- 77%** The mother was encouraged and supported to participate in making decisions about her child's needs and activities.
- 56%** The father was encouraged and supported to participate in making decisions about his child's needs and activities.
- 0%** For cases in which an out-of-state placement was, or is being, explored for the focus child, a complete Interstate Compact for the Placement of Children (ICPC) packet requesting a non-priority home study was submitted within the required timeframe. (out-of-home cases)
- 100%** The information provided in the ICPC packet regarding the focus child was sufficient to enable the receiving state to make an appropriate decision concerning approval of the proposed placement for the focus child. (out-of-home cases)
- 91%** If the child was in out-of-home care for at least 15 of the most recent 22 months or met other ASFA criteria for TPR, a TPR petition was filed or joined. (out-of-home cases-life of case)

# Permanency (cont.)



- 50%** If a Termination of Parental Rights petition was not filed, there were compelling reasons and an exception for not filing the petition was documented.
- 100%** Appropriate steps were taken to identify and recruit an adoptive family that matched the child's needs. (out-of-home cases)
- 100%** Appropriate steps were taken to process and approve an adoptive family that matched the child's needs. (out-of-home cases)



# Well Being

## 73%



- 100%** The case plan helped achieve permanency (out-of-home cases) and safety and stability (in-home cases) through appropriate tasks for the case participants.
- 88%** The services worker communicated with service providers about the effectiveness of services for involved case participants. (all cases)
- N/A** If the case involves a youth who has reached 13 but not yet 15 years of age and he/she is living in a licensed, out-of-home care placement, a pre-independent living assessment was completed that identified service needs and services were provided. (licensed out-of-home cases)
- N/A** If the case involves a youth who has reached 15 but not yet 18 years of age, and he/she is living in a licensed, out-of-home care placement, a plan has been completed and discussed with the child and services are/were provided. (licensed out-of-home cases)

# Well Being (cont.)



- 92%** An ongoing assessment of the child's needs was conducted to provide updated information for case planning purposes. (all cases)
- 100%** An assessment for residential group care was completed when required. (out-of-home cases)
- 94%** An ongoing assessment of the mother's needs was conducted to provide updated information for case planning purposes. (all cases)
- 71%** Concerted efforts were made to support the mother's engagement with services. (all cases)
- 70%** An ongoing assessment of the father's needs was conducted to provide updated information for case planning purposes. (all cases)
- 89%** Concerted efforts were made to support the father's engagement in services. (all cases)
- 100%** An ongoing assessment of the out-of-home care providers or pre-adoptive parent's service needs was conducted in order to ensure appropriate care for the child. (out-of-home cases)



# Well Being (cont.)



- 83%** Concerted efforts were made to actively involve all case participants in the case planning process: (all cases)
- 28%** The frequency of the services worker's visits with all case participants was sufficient to address issues pertaining to the safety, permanency goal, and well-being of the child. (all cases)
- 76%** The quality of the services worker's visits with case participants was sufficient to address issues pertaining to the child's safety, permanency and well-being. (all cases)
- 94%** Concerted efforts were made to assess the child's educational needs. (out-of-home cases and in-home cases if relevant)
- 100%** If educational needs were identified, necessary educational services were engaged. (out-of-home cases and in-home cases if relevant)
- 100%** Services effectively reduced or resolved the issues that interfered with the child's education. (out-of-home cases and in-home cases if relevant)

# Well Being (cont.)



- 87%** Concerted efforts were made to assess the child's physical health care needs. (out-of-home cases and in-home cases if relevant)
- 100%** Concerted efforts were made to provide appropriate services to address the child's identified physical health needs. (out-of-home cases and in-home cases if relevant)
- 64%** Concerted efforts were made to assess the child's dental health care needs. (out-of-home care cases and in-home cases if relevant)
- 100%** Appropriate services were provided to address the child's identified dental health needs. (out-of-home care cases and in-home cases if relevant)
- 94%** An assessment of the child's mental/behavioral health needs was conducted. (out-of-home care cases and in-home cases if relevant)
- 100%** Appropriate services were provided to address the child's mental/behavioral health needs. (out-of-home care cases and in-home cases if relevant)
- 83%** Informed consent was obtained for the use of psychotropic medications when necessary to address the child's mental/behavioral health needs. (out-of-home cases)

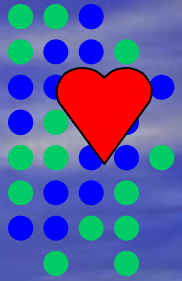


# CFSR

73%



- 60% Qualitative supervisory reviews and follow through were conducted as needed and required. (all cases)
- 84% The case record contained a current (not expired) case plan. (all cases)
- 79% The case plan specifically addressed visitation and other contact plans with all case participants. (out-of-home cases)



# Question #66

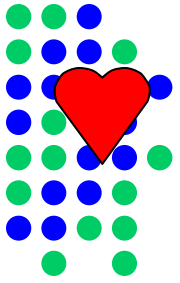
(does not affect scores)

Based on all the information reviewed, it is likely that the child will live in a safe and nurturing environment with his/her need being met on a permanent basis during the next 12 months.

- Base = 88% answered yes
- Side-by-side = 88%
- Overall = 88%

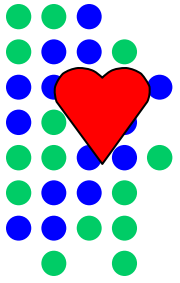


# COU Monitoring results



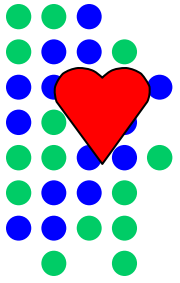
- DCF COU was onsite in January 2009 reviewing case files, procedures, and programs.
- As a result of the monitoring CBCB will be working with it's partners to complete the following corrective actions

# Missing Child Activities



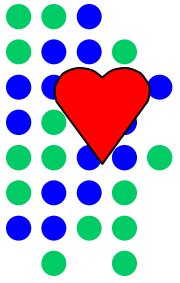
- Documentation that children were interviewed within 24 hours of return from a runaway episode

# Exit interviews



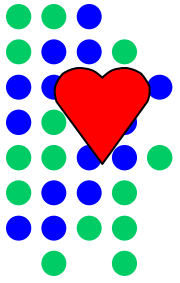
- Exit Interviews were not completed timely
- One of the care managers allowed the child to complete the form

# Independent Living



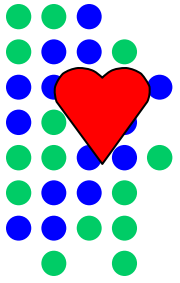
- Children are not being referred timely
- Children are not being staffed timely
- Mandated 17 and 17 ½ year court hearings are not documented

# Client trust funds



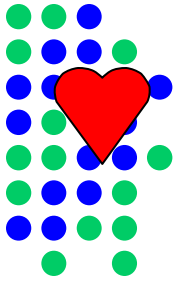
- Spending plans were not in place for 7 of the 15 children reviewed with master trust balances in excess of \$1,500.

# Notice of Privacy



- Case records did not document that child had been given a notice of Privacy

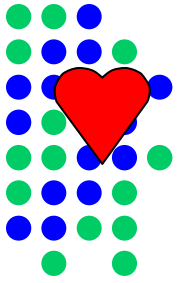
# Positives



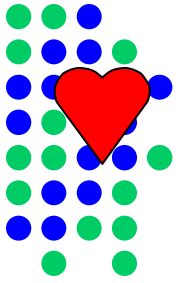
- Identity of Children
- Inventory
- Foster Home relicensing files
- Adoption activities
- Subsidy files
- Contracting
- HIPAA compliance

All of our measures are tied to:

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Comments, Questions, Concerns

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*Next Performance Review*

*July 28, 2009*

*Happy*

