

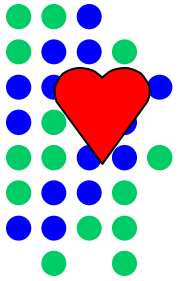
# *Performance Review*

*January 27, 2009*



# Performance Review Goals

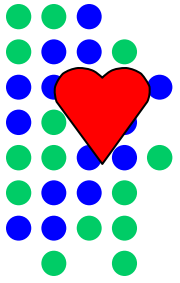
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- 8 Contract Measures
- 11 Best Practice Measures

# Objective: Safety

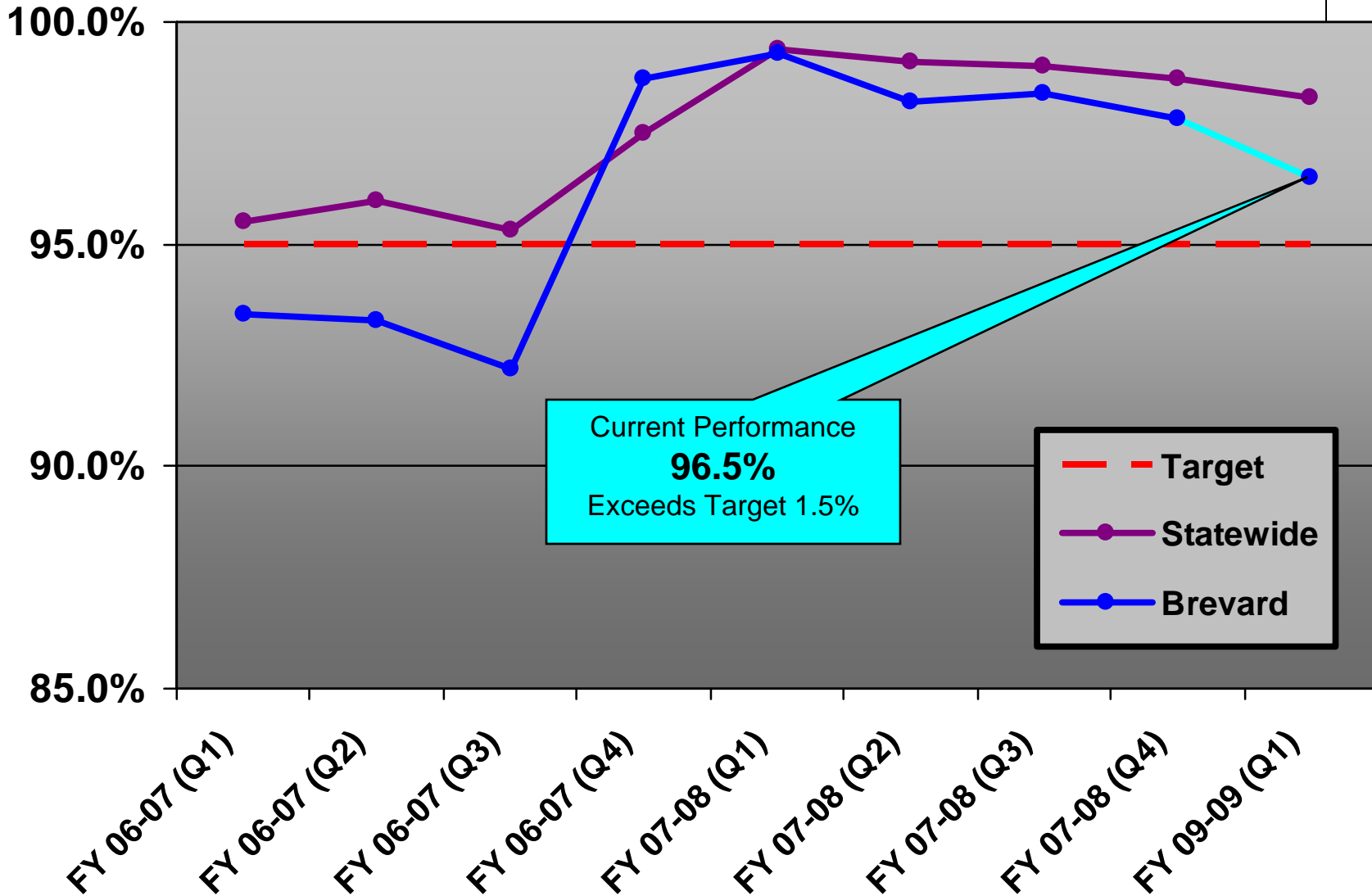
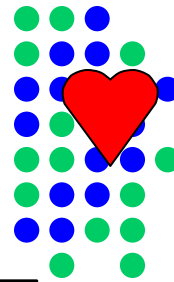
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**1) Repeat Maltreatment-** The percentage of children not abused or neglected during services will be at least 95%.

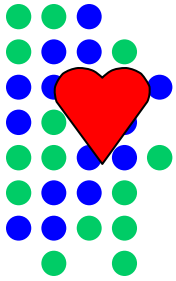
# Contract Measure #1 - Repeat Maltreatment

## Target - 95%



# Objective: Safety

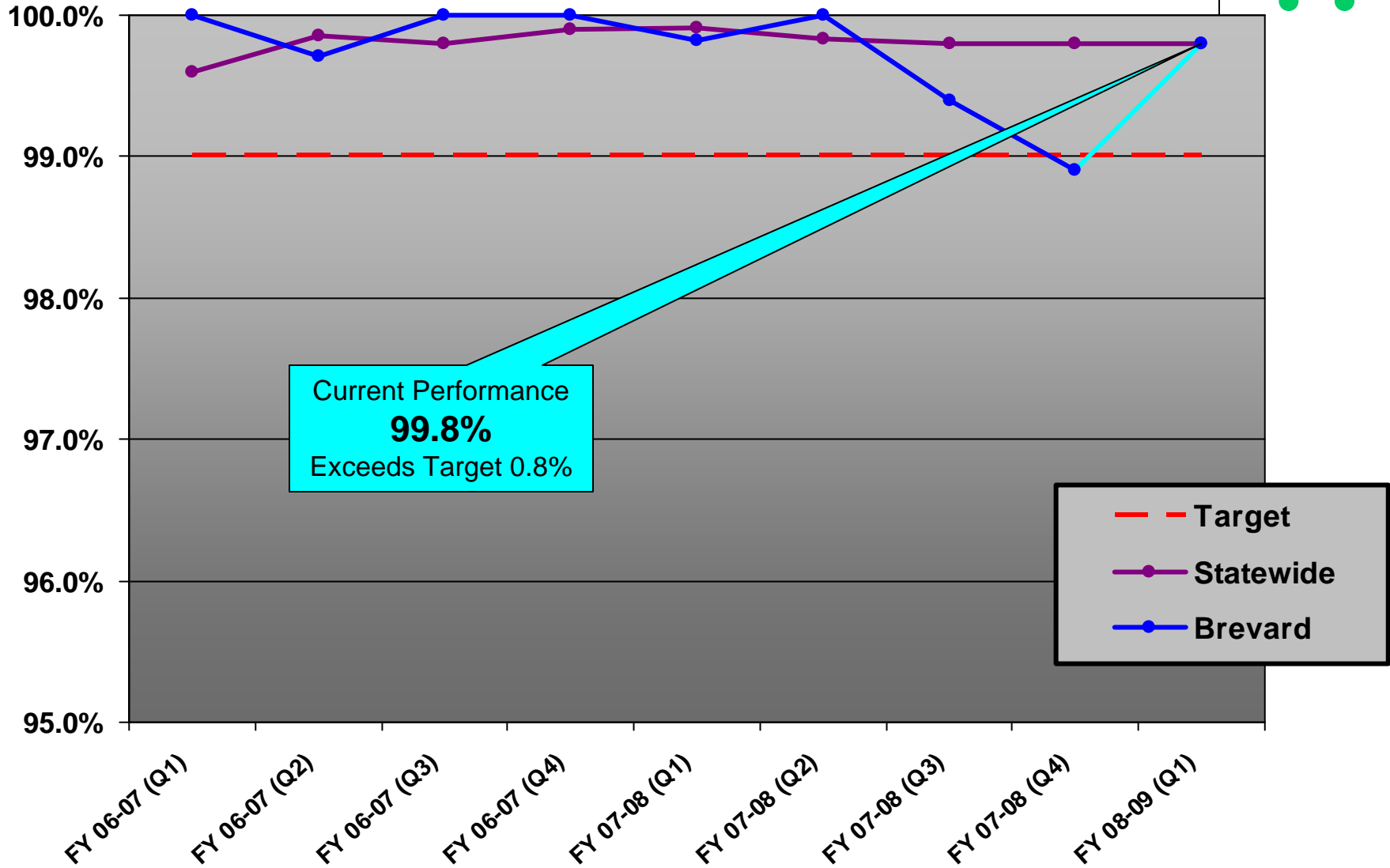
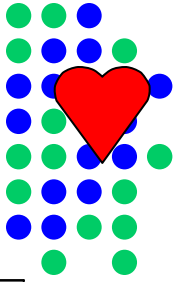
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2) No more than 1% of children served in out-of-home care shall experience maltreatment during services (99% safe ).

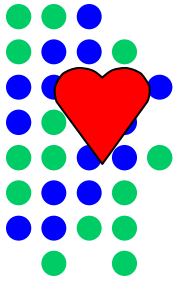
# Contract Measure #2 – Maltreatment in Out-of-Home Care

## Target – 99%



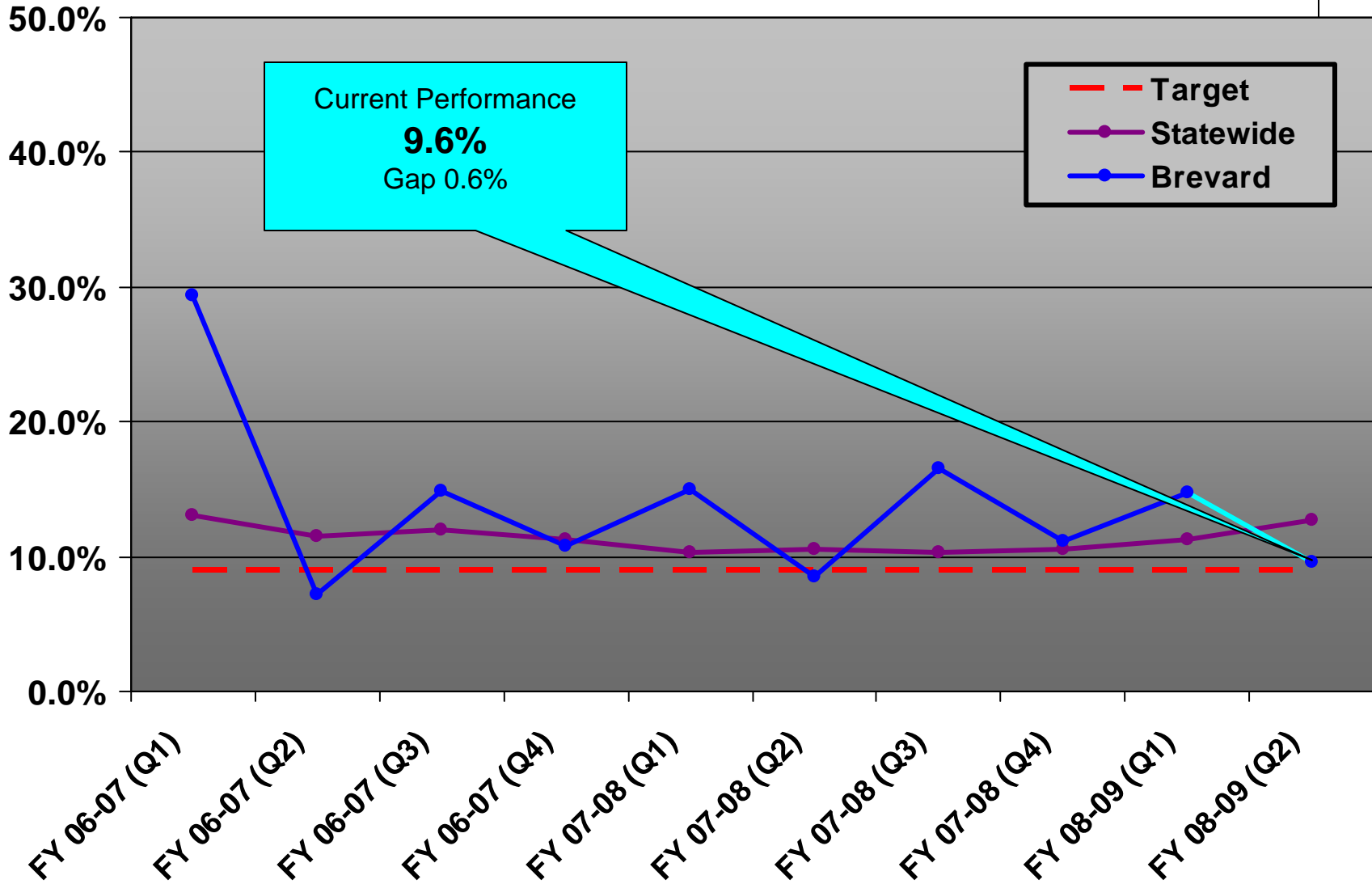
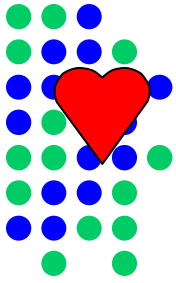
# Objective: Safety & Permanency

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3) The percentage of children reunified or released to relatives within the previous 12 months who have a subsequent removal episode shall not exceed 9.0%.

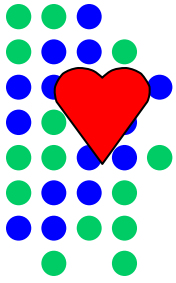
**Contract Measure #3 – Percent of children removed within 12 months of a prior reunification.**  
**Target – 9.0%**





# Objective: Permanency

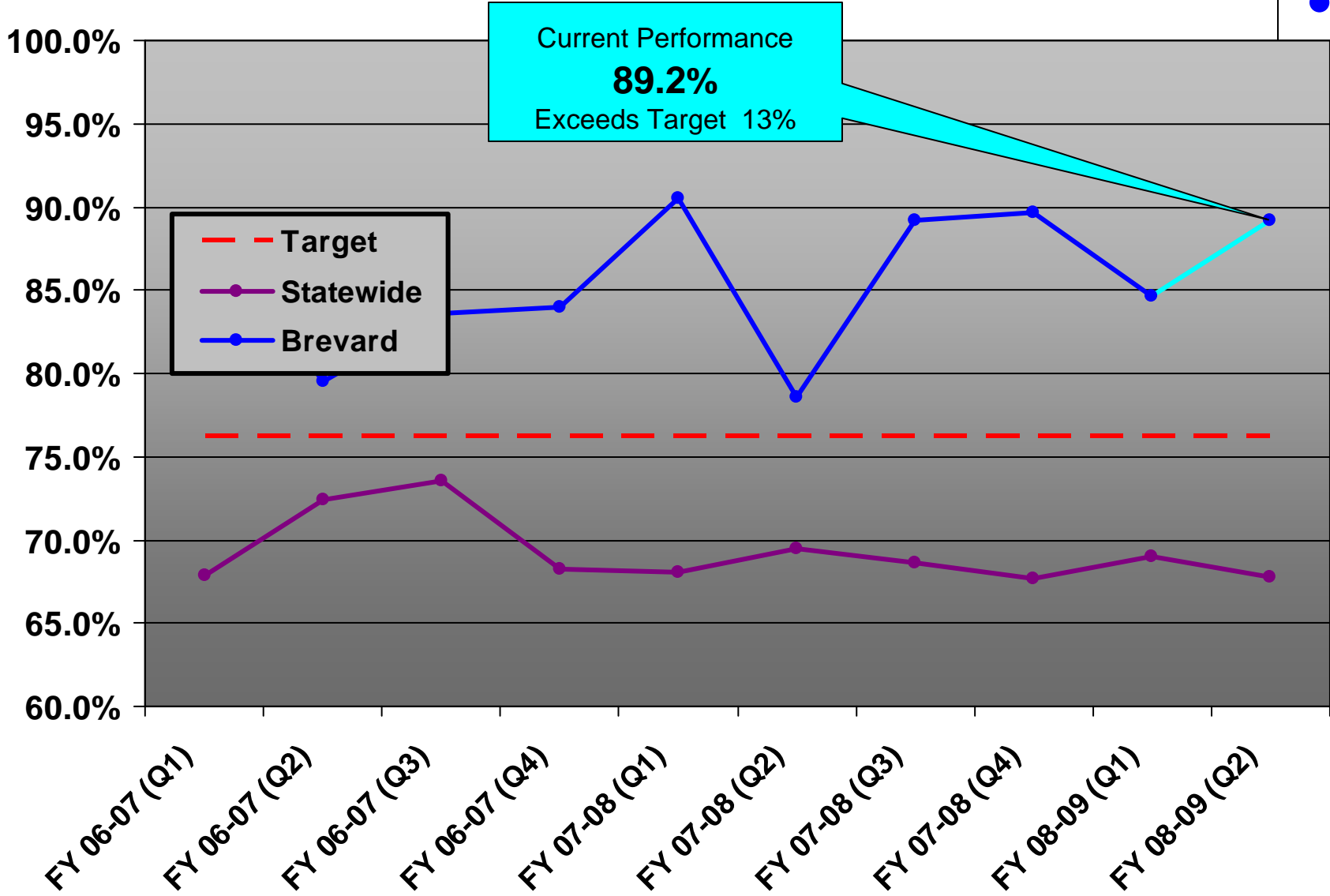
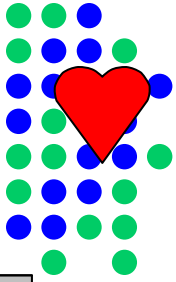
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4) The percentage of children reunified who were reunified within 12 months of the latest removal shall be at least 76.2%.

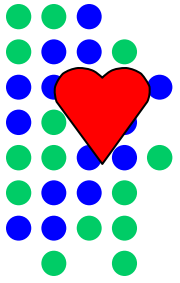
# Contract Measure #4 – Time to Reunification

Target – 76.2%



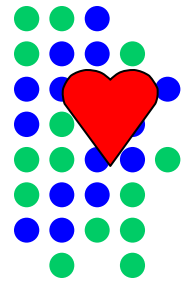
# Objective: Permanency

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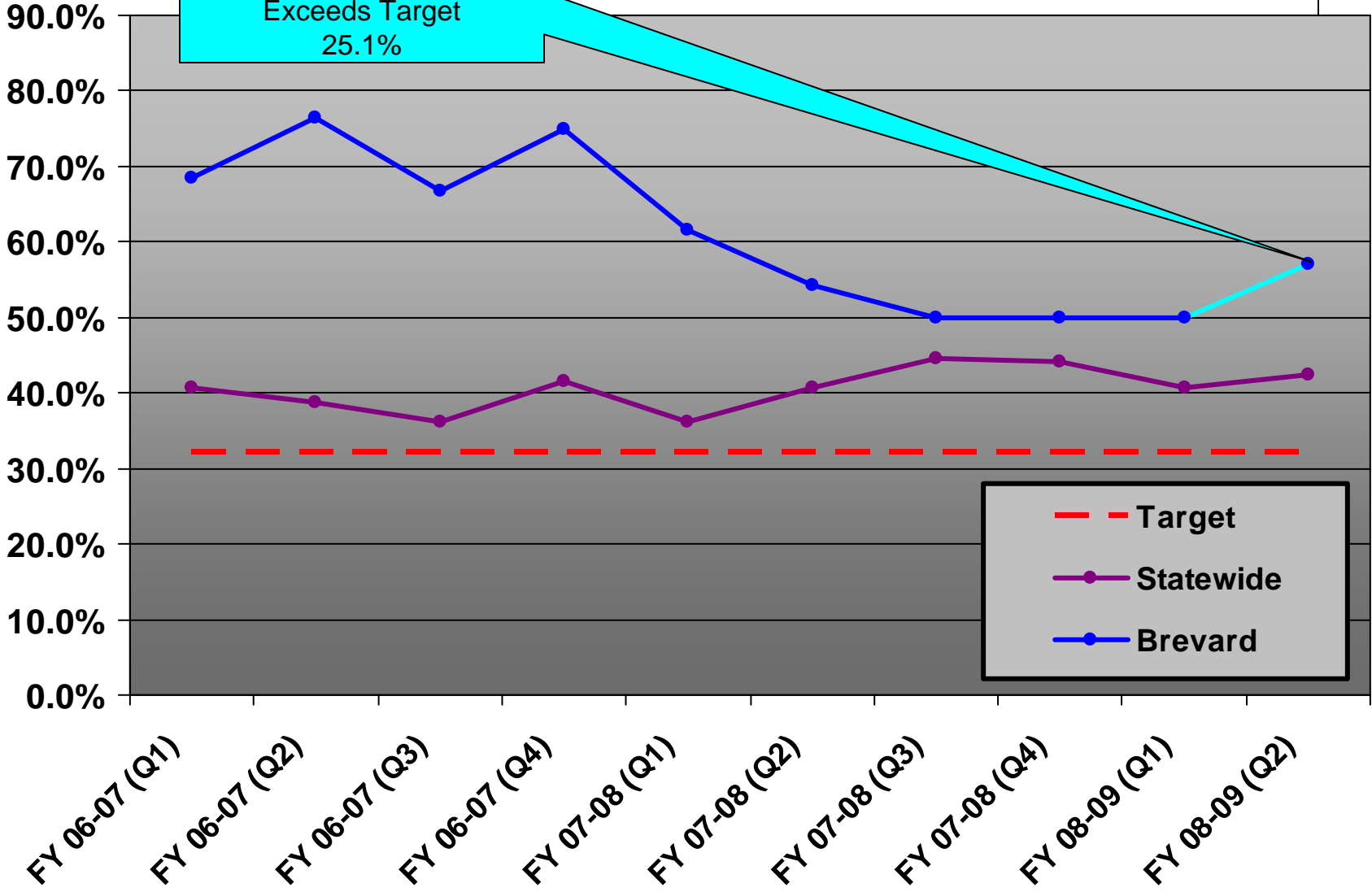
5) The percentage of children with finalized adoptions whose adoptions were finalized within 24 months of the latest removal shall be at least 32%.

# Contract Measure #5 – Time to Adoption



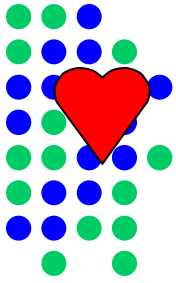
Current Performance  
**57.1%**  
Exceeds Target  
25.1%

Target – 32%



# Objective: Permanency

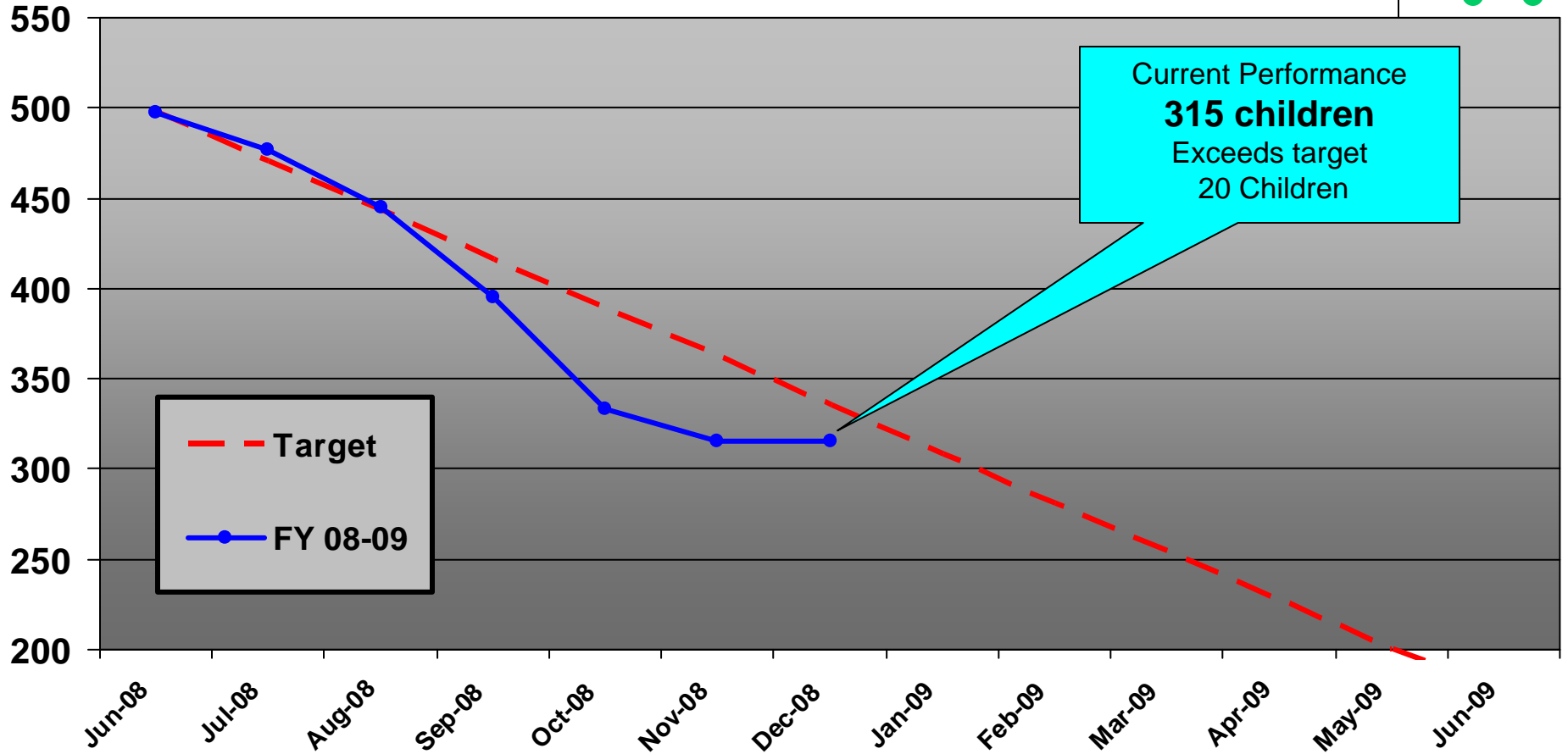
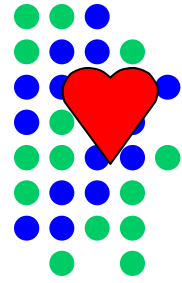
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6) No more than 176 children in out-of-home care on June 30, 2009, shall have been in out-of-home care 12 months or more.

# Contract Measure #6 – Children in OHC over 12 Months

## Target - 176 Children on June 30, 2009

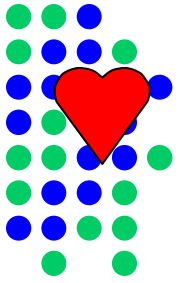


- - - Target  
—●— FY 08-09

Target	497	470	443	416	389	362	335	308	281	254	227	200	176
FY 08-09	497	477	445	395	333	315	315						

# Objective: Permanency

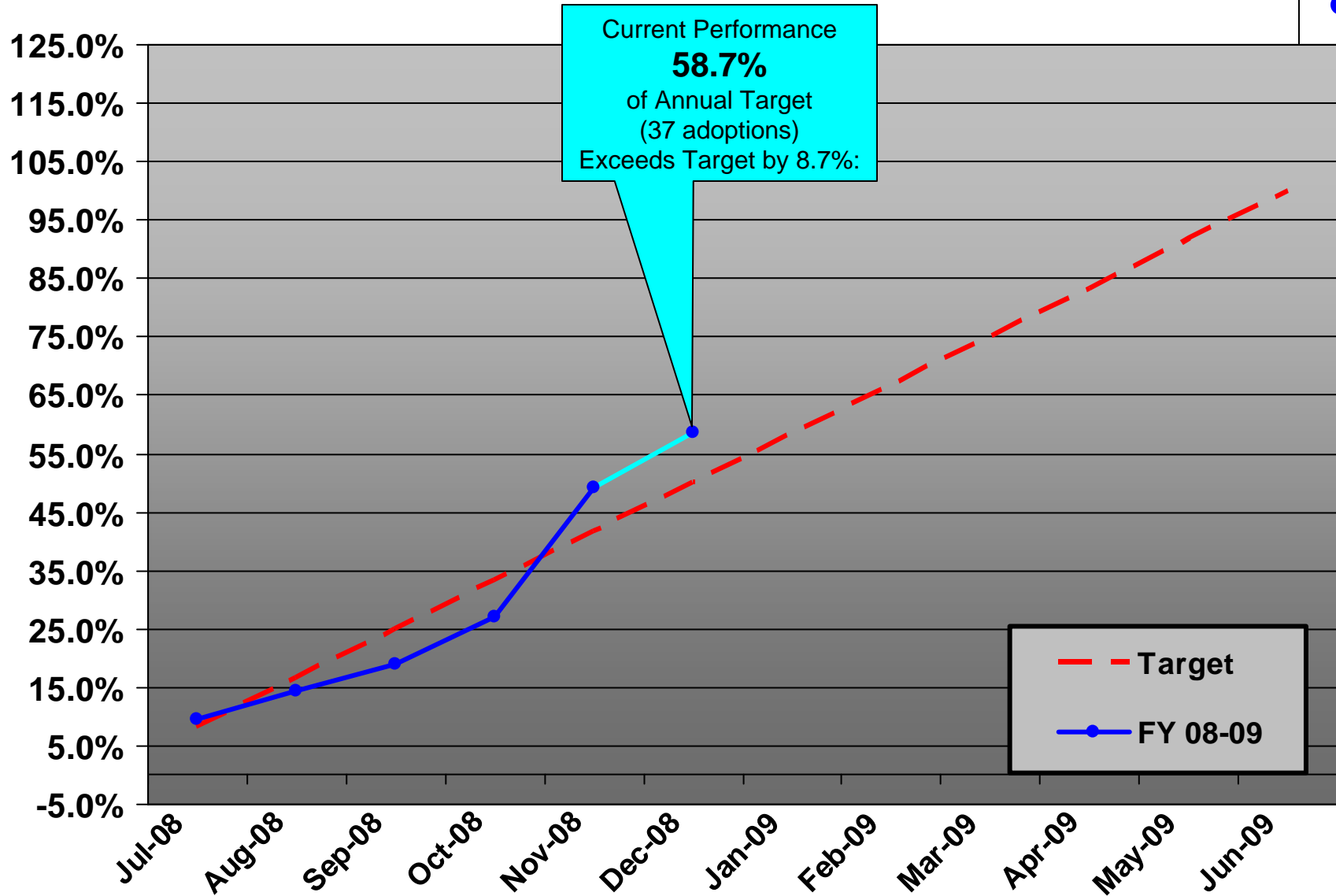
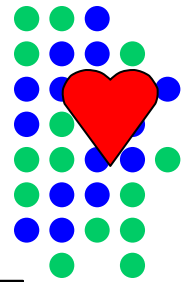
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7) At least 63 adoptions shall be finalized during the state fiscal year 2008-09.

# Contract Measure #7 – Number of Finalized Adoptions

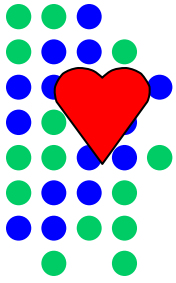
## Target – 63 Finalized Adoptions





# Objective: Safety

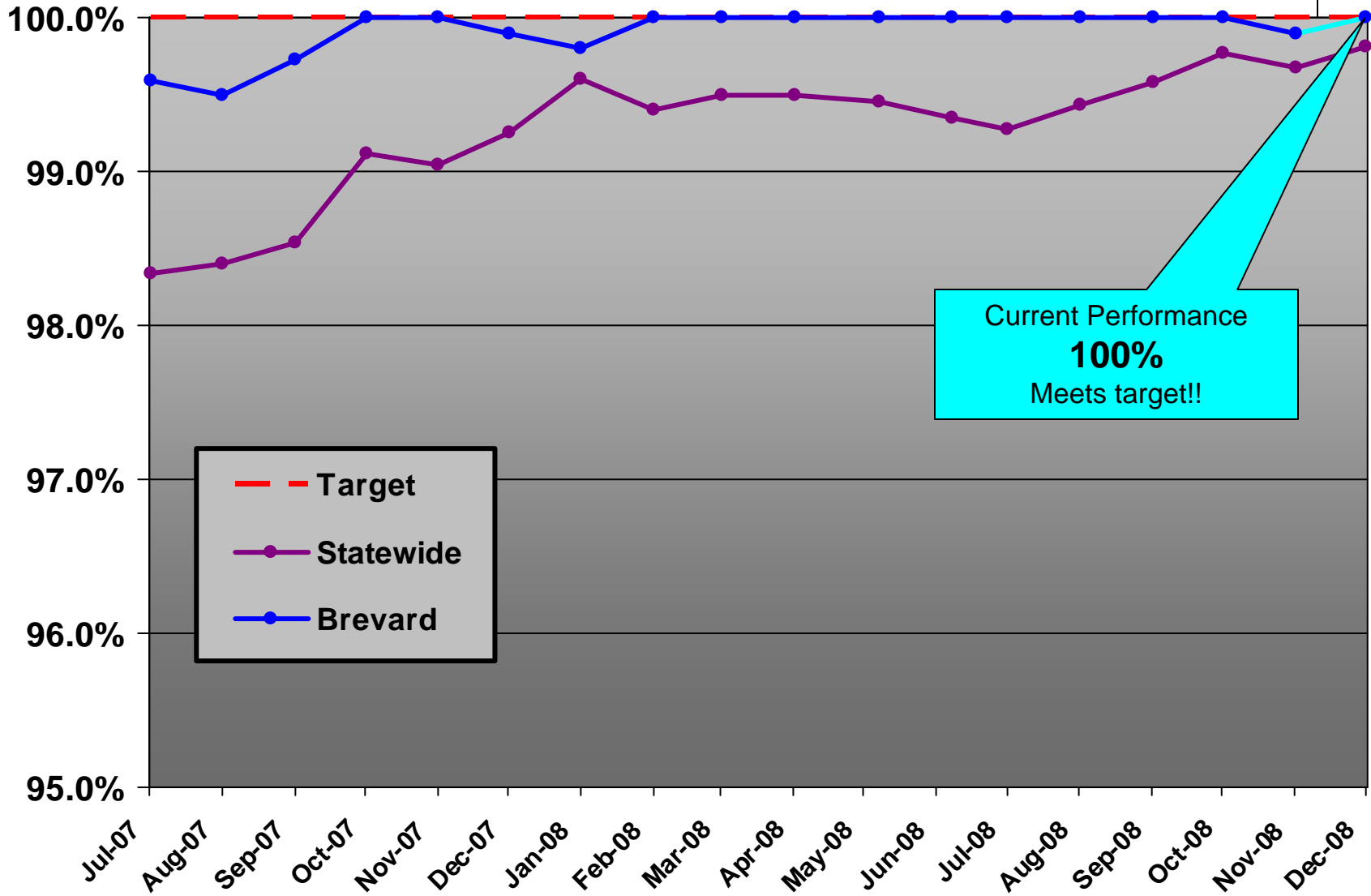
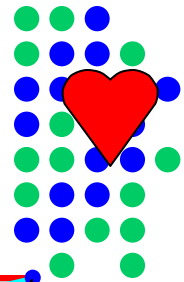
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8) 100% of children under supervision who are required to be seen each month shall be seen each month.

# Contract Measure #8 – Children Seen (valid reasons excluded)

## Target – 100%



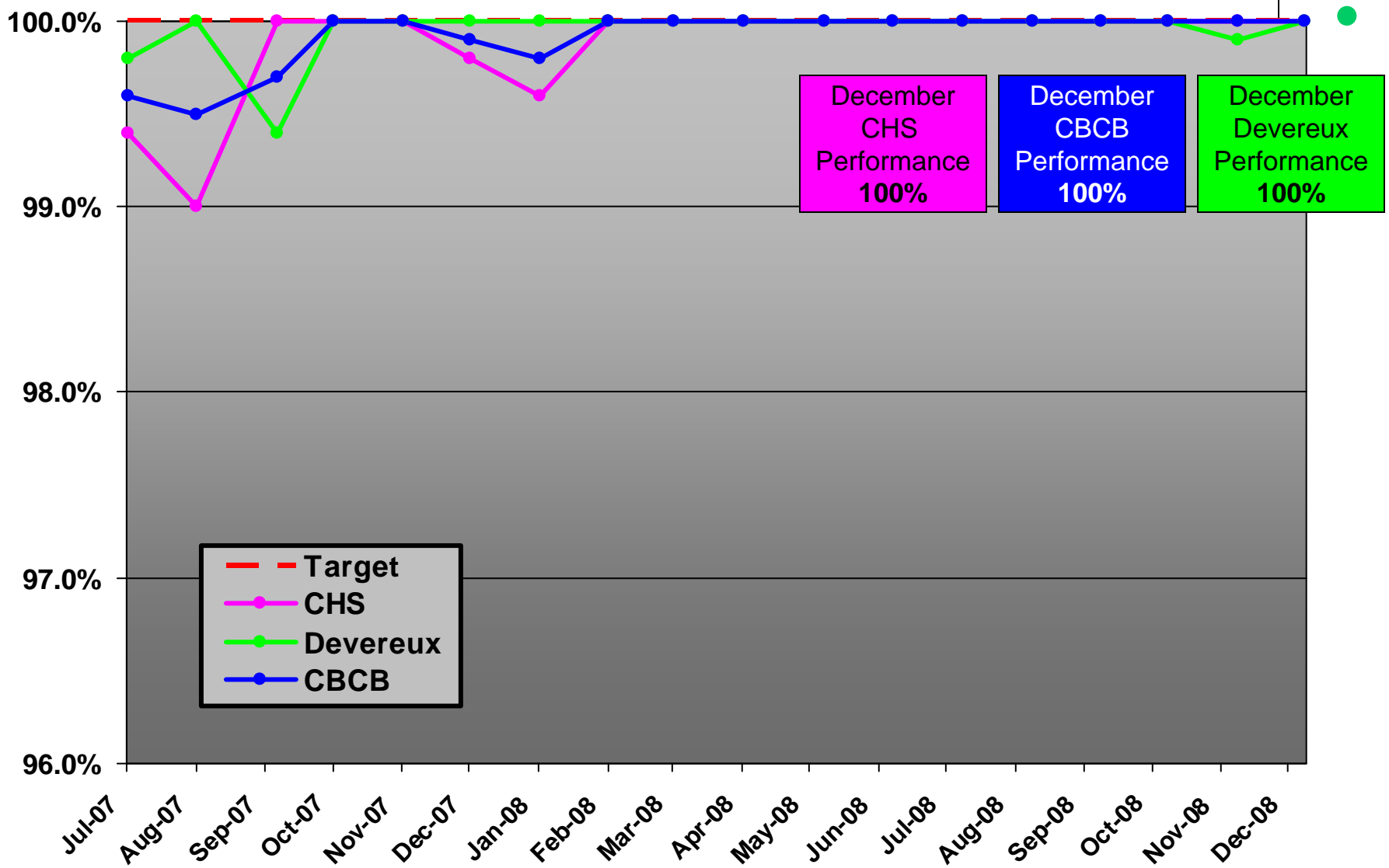
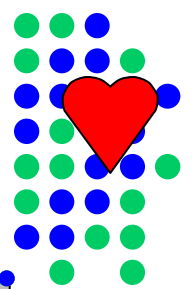
Current Performance  
**100%**  
Meets target!!

Legend:

- Target (Red dashed line)
- Statewide (Purple line with dots)
- Brevard (Blue line with dots)

# Children Seen (by agency)

## Target – 100%



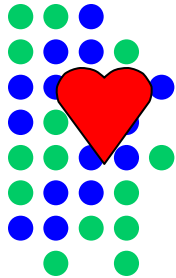
December  
CHS  
Performance  
**100%**

December  
CBCB  
Performance  
**100%**

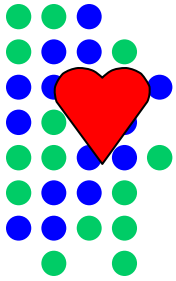
December  
Devereux  
Performance  
**100%**

— — Target  
— ● CHS  
— ● Devereux  
— ● CBCB

# CBC Performance Contract Measures



# CBC Performance FY 08-09 Quarter 1



Agency	No abuse during services	Ranking	No abuse during out-of-home care	Ranking	Returned to out-of-care <12 months of reunification	Ranking	Reunited within 12 months of latest removal	Ranking	Finalized adoptions within 24 months of latest removal	Ranking	Percentage of children seen	Ranking	Total	Total Ranking
Clay & Bakers Kid Net	97.2%	19	99.77%	15	7.7%	4	92.9%	1	70.0%	2	99.80%	7	48	1
Child and Family Connections	98.8%	5	99.86%	7	8.6%	5	71.4%	12	54.8%	4	99.29%	17	50	2
CBC of Seminole	99.5%	1	100.00%	1	9.7%	6	85.3%	2	0.0%	21	98.02%	21	52	3
Our Kids Inc.	99.2%	3	99.84%	9	7.3%	3	62.8%	17	44.0%	9	99.53%	13	54	4
Family Support Services	98.4%	9	99.90%	5	11.6%	12	73.1%	8	69.7%	3	99.21%	18	55	5
ChildNet Inc.	98.6%	7	99.95%	3	10.9%	8	56.0%	20	43.2%	10	99.70%	10	58	6
Families First Network	97.3%	17	99.88%	6	9.7%	6	79.5%	5	51.5%	5	99.11%	19	58	6
CBC of Brevard	96.5%	21	99.84%	9	14.7%	18	84.6%	4	50.0%	6	100.00%	1	59	8
Eckerd Youth Alternatives	98.6%	7	99.80%	13	6.6%	1	64.6%	16	18.4%	19	99.86%	5	61	9
CBC of Volusia-Flagler	99.5%	1	99.74%	16	13.7%	17	69.2%	13	37.5%	12	99.98%	3	62	10
Partnership for String Families	97.9%	12	99.69%	17	7.2%	2	72.9%	9	41.0%	11	99.53%	13	64	11
Big Bend CBC East	98.2%	10	99.84%	9	15.4%	20	78.7%	6	50.0%	6	99.42%	16	67	12
Kids Central, Inc.	98.1%	11	99.82%	12	12.5%	13	72.2%	10	35.9%	13	99.73%	9	68	13
Big Bend CBC West	97.3%	17	100.00%	1	10.9%	8	66.1%	15	45.8%	8	99.02%	20	69	14
Hillsborough KIDS, Inc.	98.9%	4	99.94%	4	11.0%	10	45.4%	21	31.1%	16	99.51%	15	70	15
United for Families	97.9%	12	99.31%	20	11.5%	11	73.8%	7	27.8%	18	99.80%	7	75	16
Family Services of Metro Orlando	98.8%	5	99.65%	18	13.2%	16	68.1%	14	33.3%	14	99.69%	11	78	17
St. Johns County Commission	96.6%	20	99.44%	19	12.9%	14	61.1%	18	75.0%	1	99.84%	6	78	17
YMCA South	97.9%	12	99.27%	21	13.0%	15	71.6%	11	15.6%	20	100.00%	1	80	19
Heartland for Children	97.6%	15	99.86%	7	16.4%	21	59.1%	19	32.7%	15	99.90%	4	81	20
Children's Network of SW Florida	97.4%	16	99.79%	14	15.2%	19	84.9%	3	29.2%	17	99.57%	12	81	20

Statewide

98.3%

99.80%

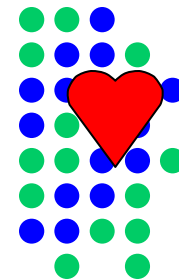
11.3%

69.0%

40.8%

99.43%

# CBC Performance FY 08-09 Quarter 2 (without measures 1 & 2)



Agency	Returned to out-of-care <12 months of reunification	Ranking	Reunified within 12 months of latest removal	Ranking	Finalized adoptions within 24 months of latest removal	Ranking	Percentage of children seen	Ranking	Total	Total Ranking
<b>CBC of Brevard</b>	9.6%	4	89.2%	1	57.1%	6	99.97%	5	16	1
St. Johns County Commission	11.4%	7	78.6%	7	66.7%	2	100.00%	1	17	2
Heartland for Children	11.7%	8	64.8%	16	48.7%	9	100.00%	1	34	3
Kids Central, Inc.	10.4%	6	82.0%	3	32.9%	14	99.72%	12	35	4
YMCA South	9.7%	5	80.0%	5	21.7%	21	99.97%	5	36	5
Child and Family Connections	12.4%	12	80.0%	5	46.9%	11	99.82%	8	36	5
Family Services of Metro Orlando	9.0%	3	63.5%	17	52.3%	8	99.77%	10	38	7
ChildNet Inc.	11.8%	9	68.1%	14	48.7%	9	99.84%	7	39	8
Big Bend CBC East	16.5%	16	87.1%	2	64.7%	4	99.56%	18	40	9
CBC of Volusia-Flagler	17.5%	20	73.4%	11	57.6%	5	99.98%	4	40	9
Family Support Services	12.2%	11	68.8%	13	65.8%	3	99.59%	16	43	11
Families First Network	16.6%	17	73.7%	10	56.4%	7	99.78%	9	43	11
Clay & Bakers Kid Net	17.0%	18	76.2%	9	77.8%	1	99.61%	15	43	11
Our Kids Inc.	8.4%	1	69.0%	12	30.4%	15	99.56%	18	46	14
CBC of Seminole	12.0%	10	81.5%	4	30.0%	16	99.46%	21	51	15
Eckerd Youth Alternatives	13.7%	13	55.1%	20	29.2%	19	99.99%	3	55	16
Hillsborough KIDS, Inc.	8.7%	2	41.1%	21	29.3%	18	99.57%	17	58	17
United for Families	14.6%	14	67.9%	15	29.4%	17	99.72%	12	58	17
Big Bend CBC West	14.9%	15	76.8%	8	26.3%	20	99.56%	20	63	19
Children's Network of SW Florida	17.2%	19	61.5%	18	44.0%	12	99.69%	14	63	19
Partnership for Strong Families	17.9%	21	59.3%	19	37.5%	13	99.73%	11	64	21

Statewide

12.7%

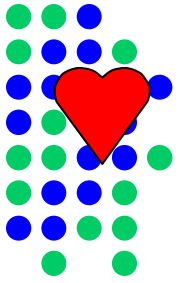
67.8%

42.4%

99.75%

# Best Practice Performance Measures

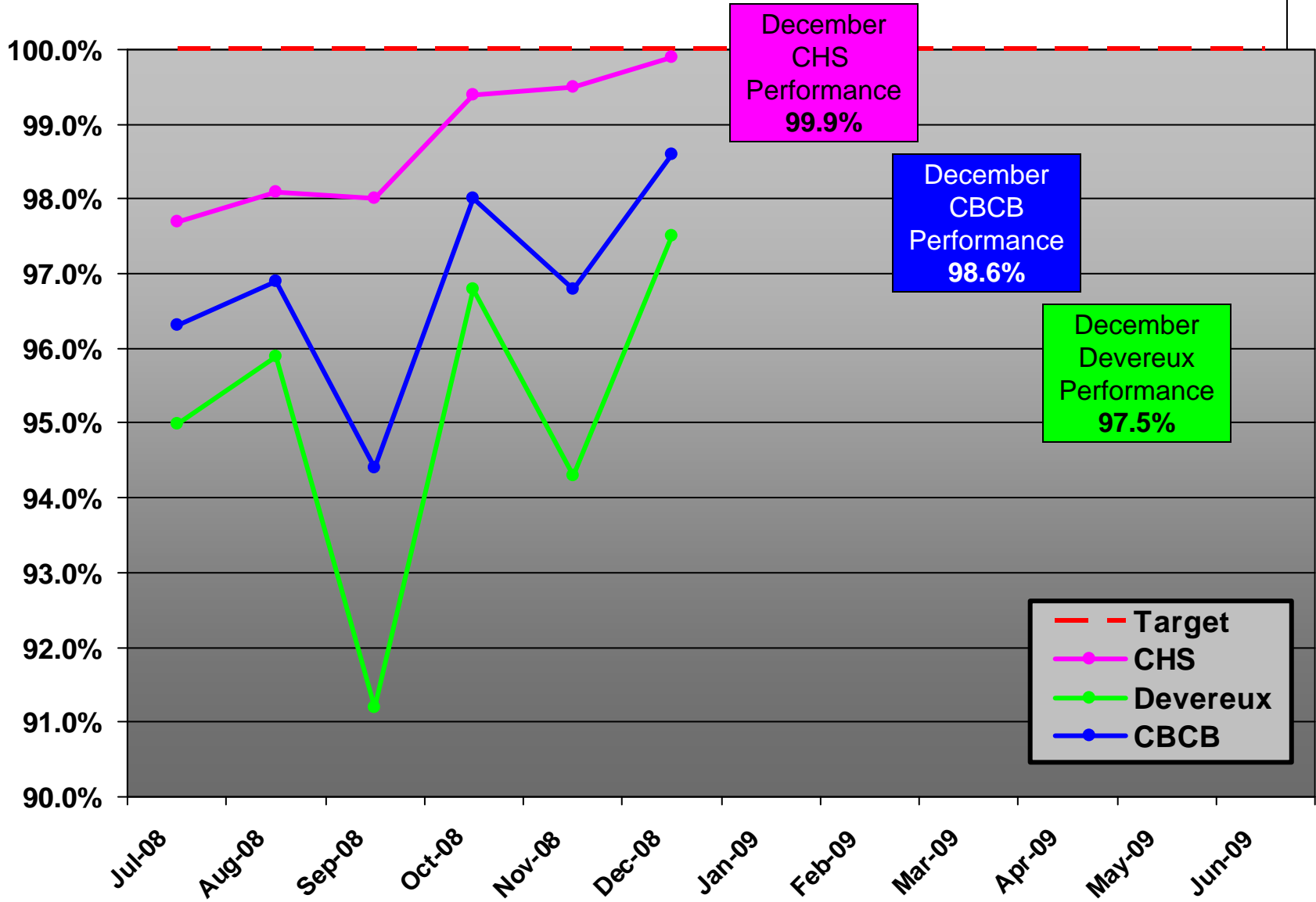
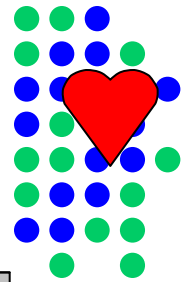
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- Children Seen Every 30 Days
- Fingerprints
- Birth Verification
- Photo
- Timely Exit Interview
- JR's Completed on Time
- Quarterly Supervisor Review (within 90 days of last review)
- Home Visit Chronos Timely Input Into FSFN
- Visits With Mothers
- Visits With Fathers
- Visits With Both Parents

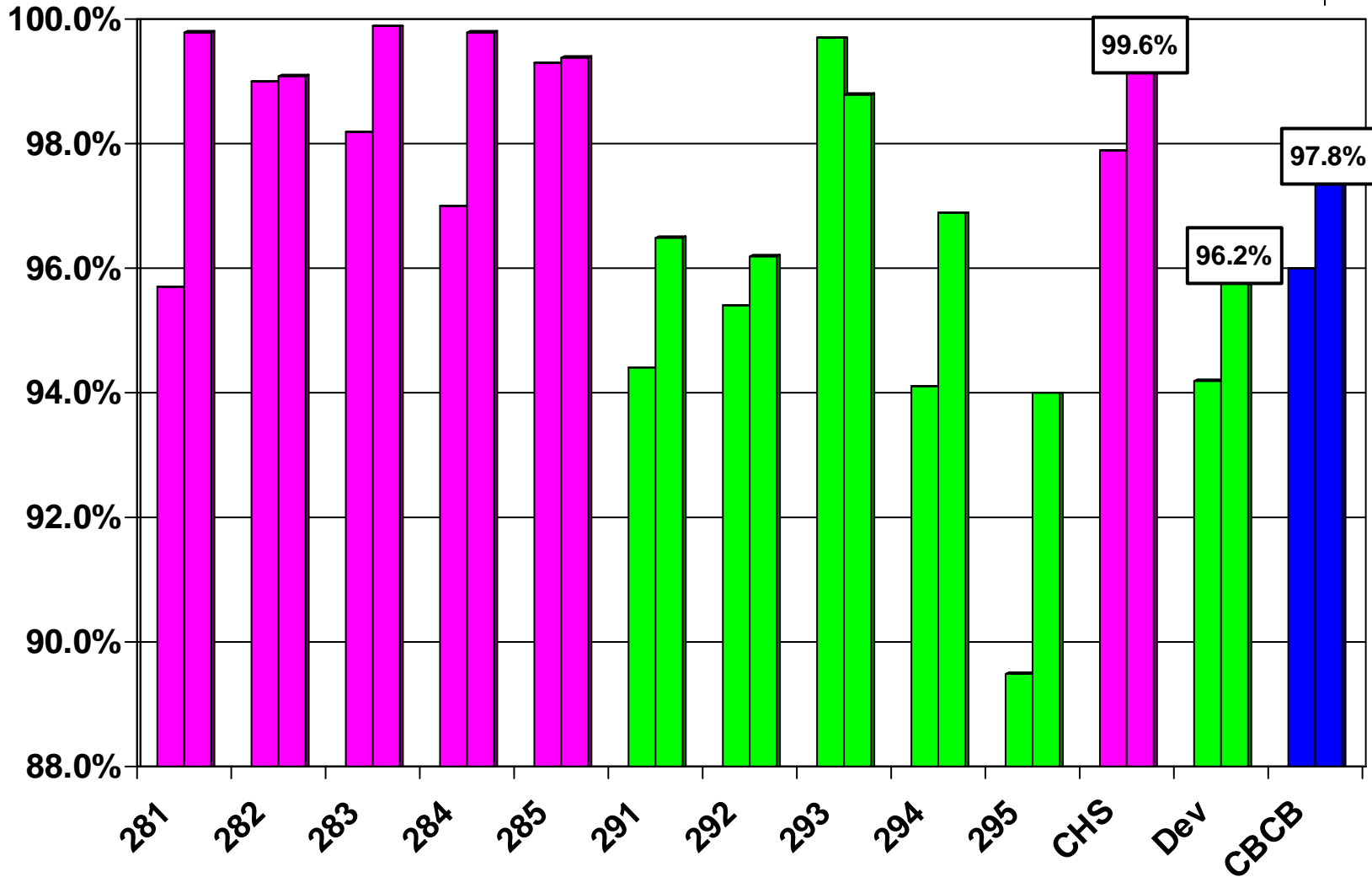
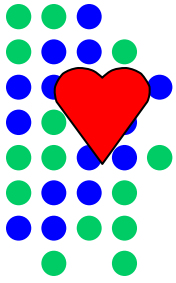
# Best Practice #1 – Children Seen Every 30 Days

## Target – 100%



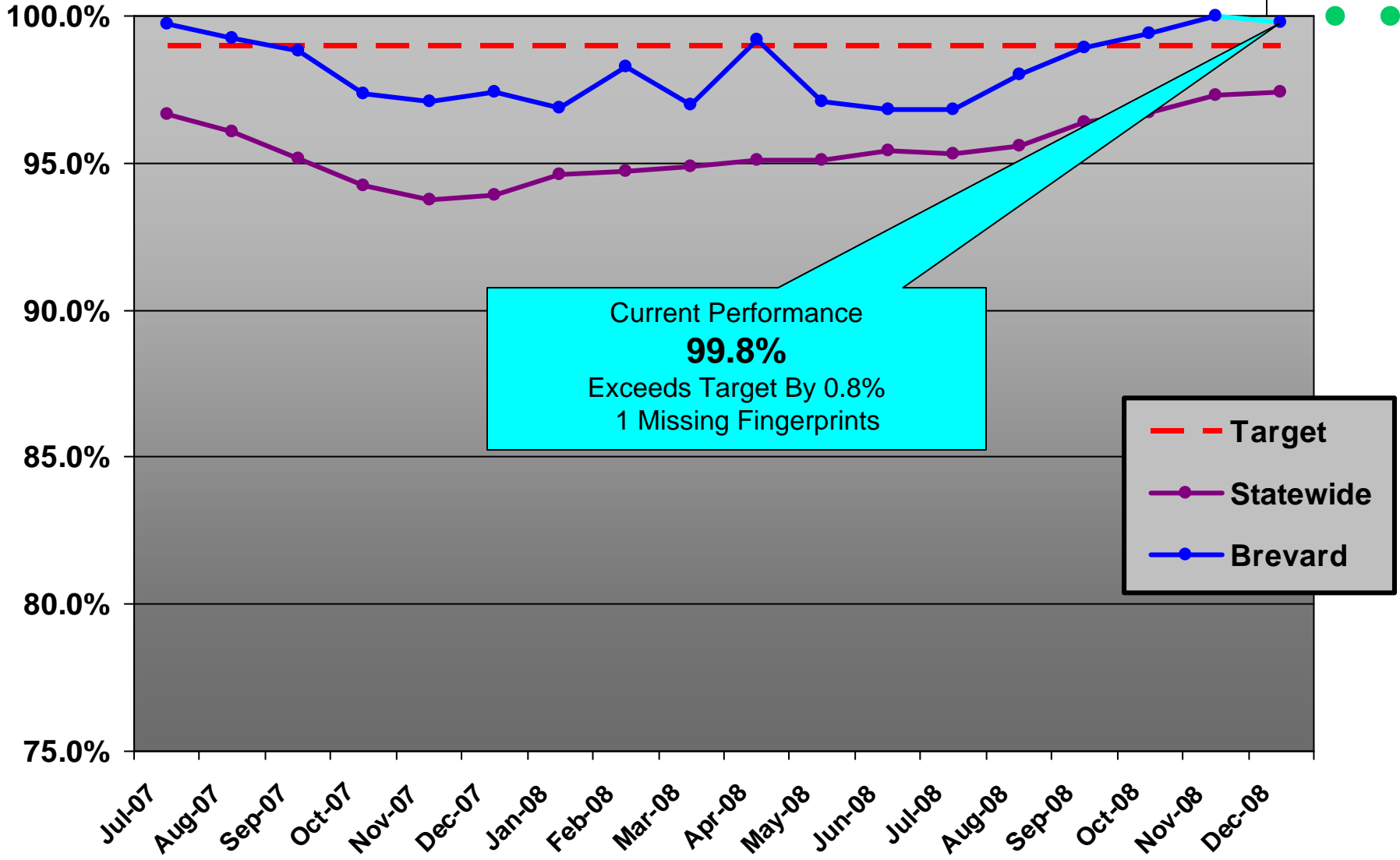
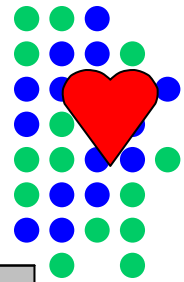


**Best Practice #1 – Children Seen Every 30 Days**  
**Target – 100%**  
**08-09 Quarters 1&2**



# Best Practice #2 – Fingerprints Obtained

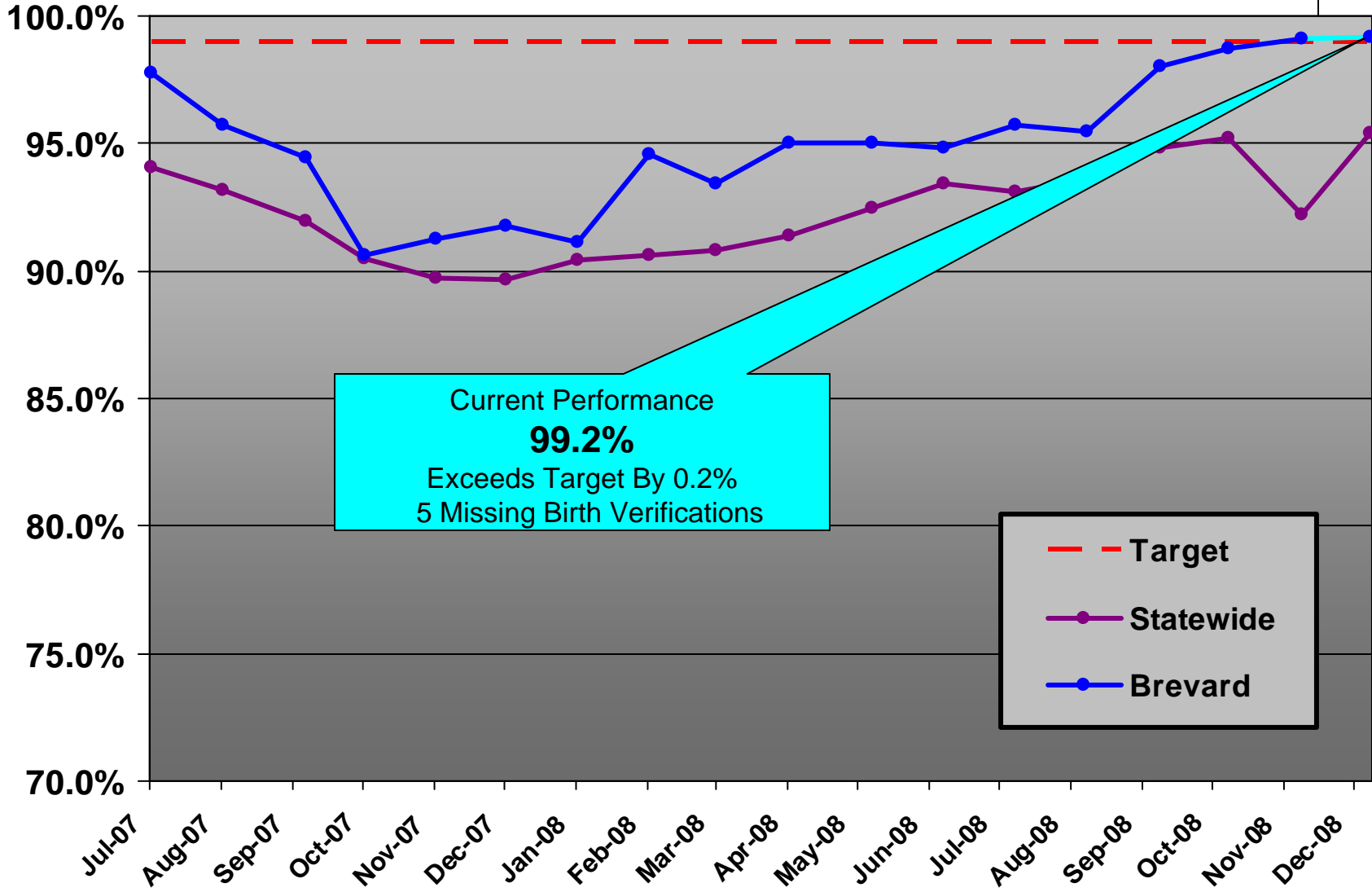
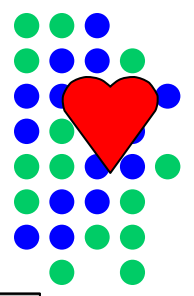
## Target – 99%



Current Performance  
**99.8%**  
Exceeds Target By 0.8%  
1 Missing Fingerprints

- Target
- Statewide
- Brevard

**Best Practice #3 – Birth Verifications Obtained**  
**Target – 99%**



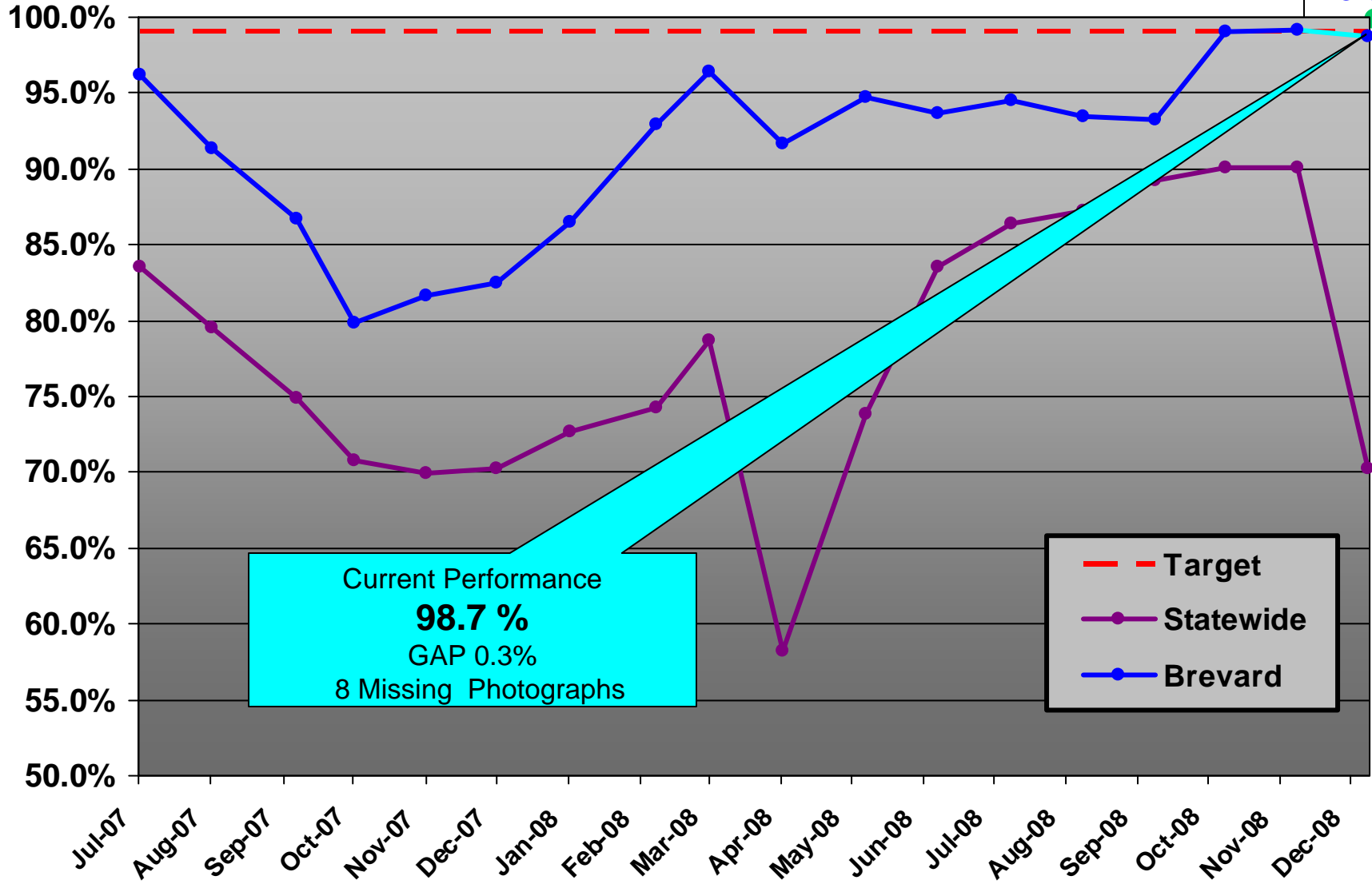
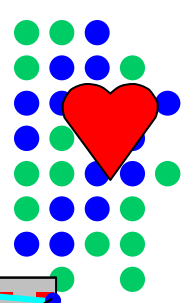
Current Performance  
**99.2%**  
 Exceeds Target By 0.2%  
 5 Missing Birth Verifications

--- Target

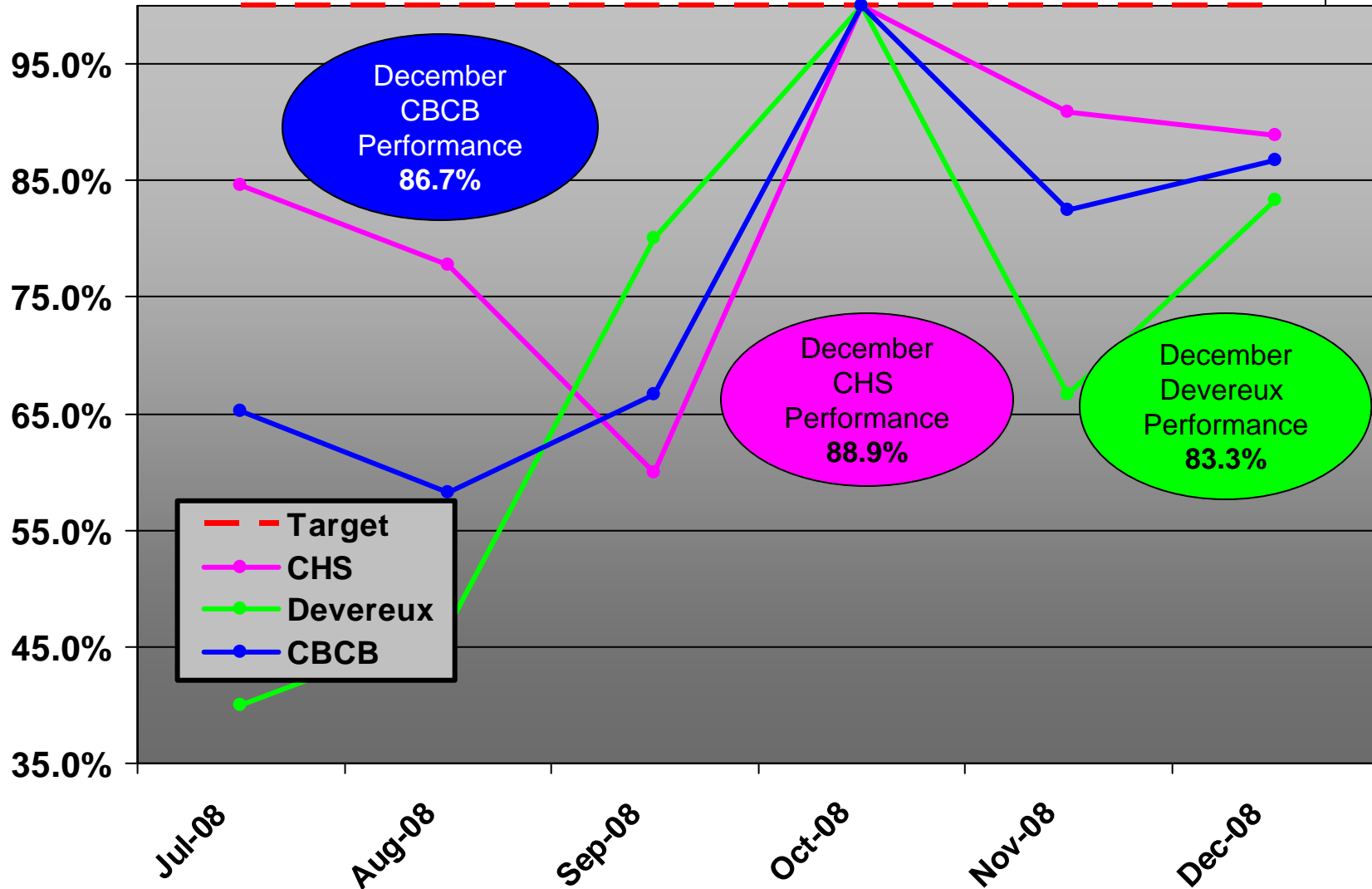
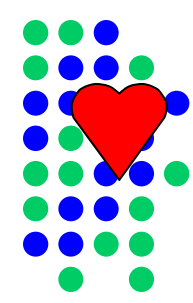
—● Statewide

—● Brevard

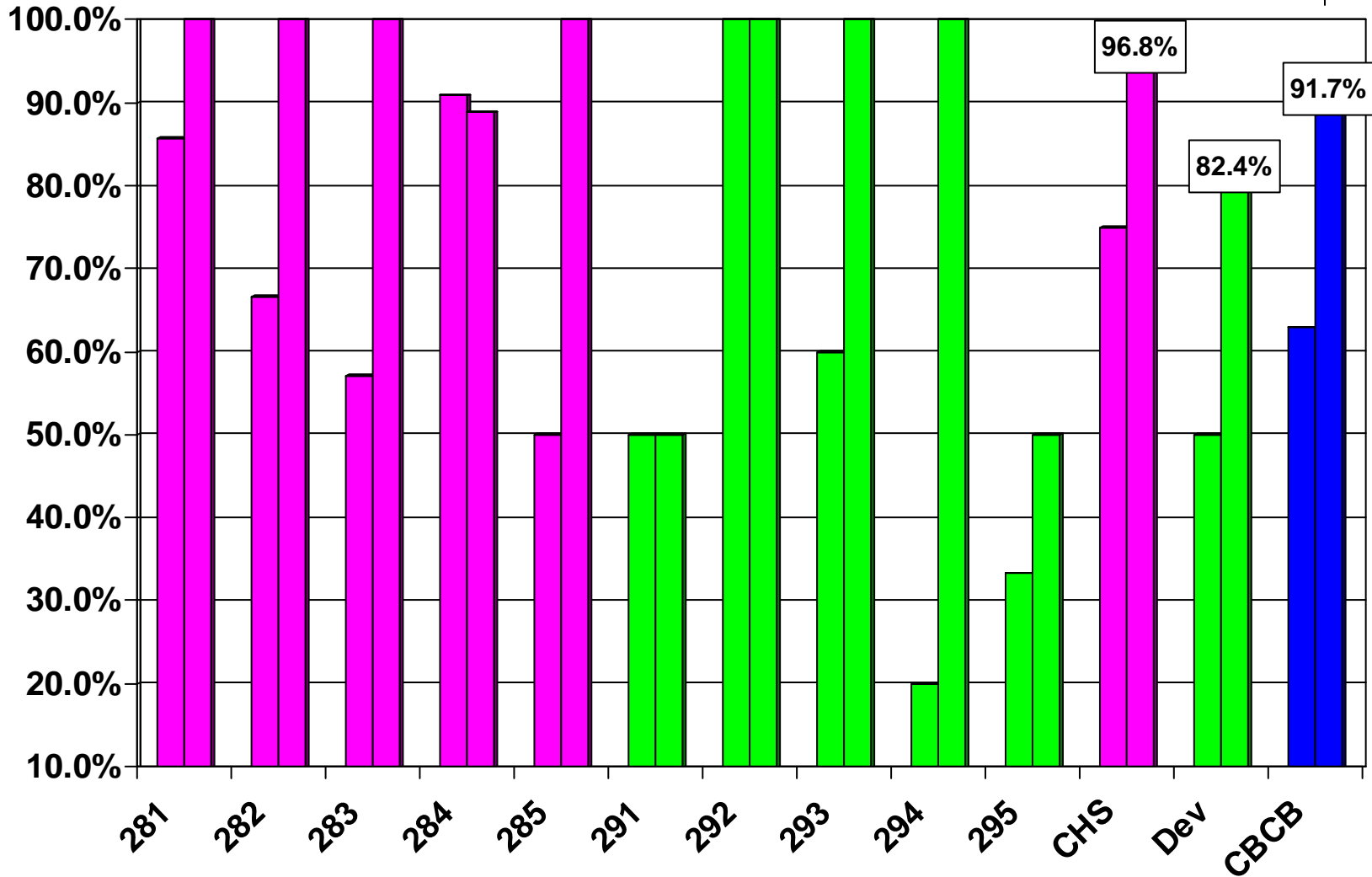
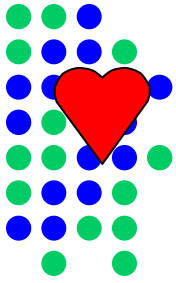
**Best Practice #4 – Photographs Obtained**  
**Target – 99%**



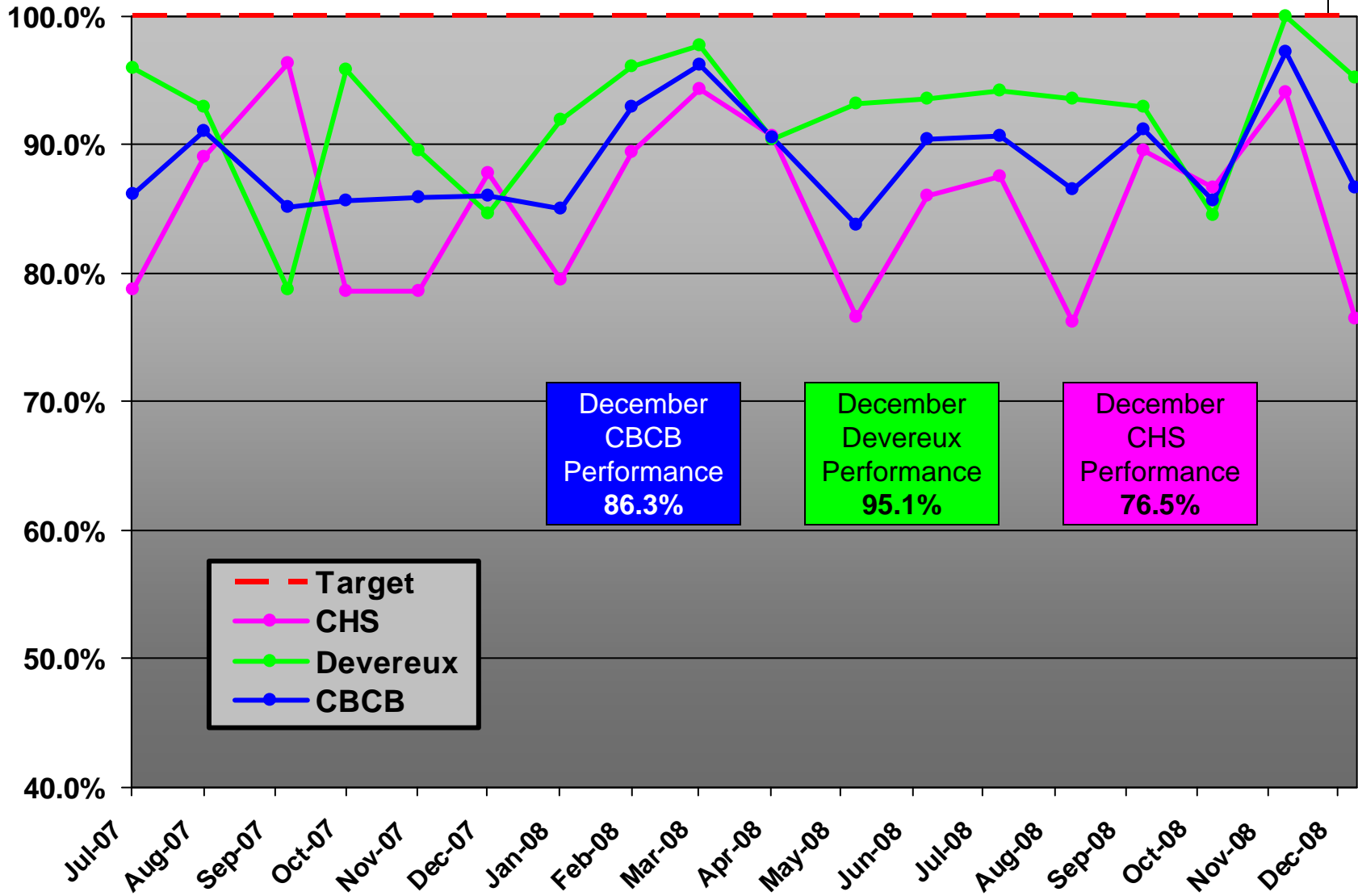
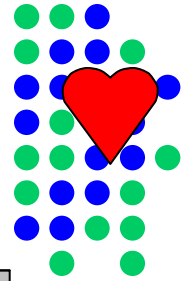
**Best Practice #5 – Exit Interviews Completed Timely**  
**Target – 100%**  
**08-09 Quarter 1**



**Best Practice #5 – Exit Interviews Completed Timely**  
**Target – 100%**  
**08-09 Quarters 1&2**

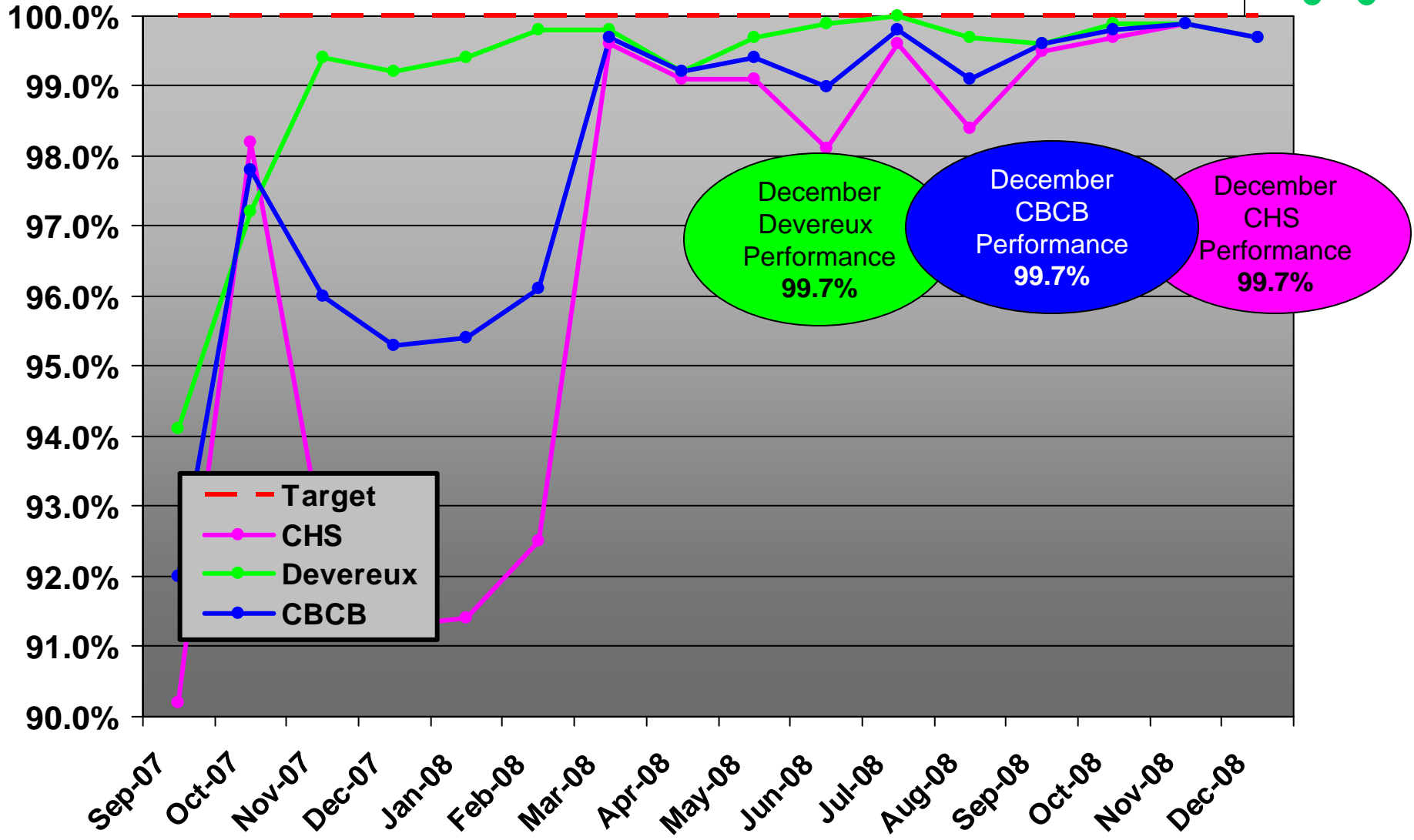
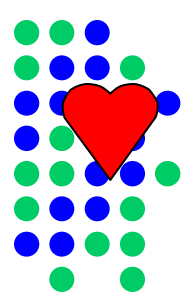


**Best Practice #6 – Judicial Reviews Filed Timely**  
**(Filed by CLS w/ the Clerk)**  
**Target – 100%**



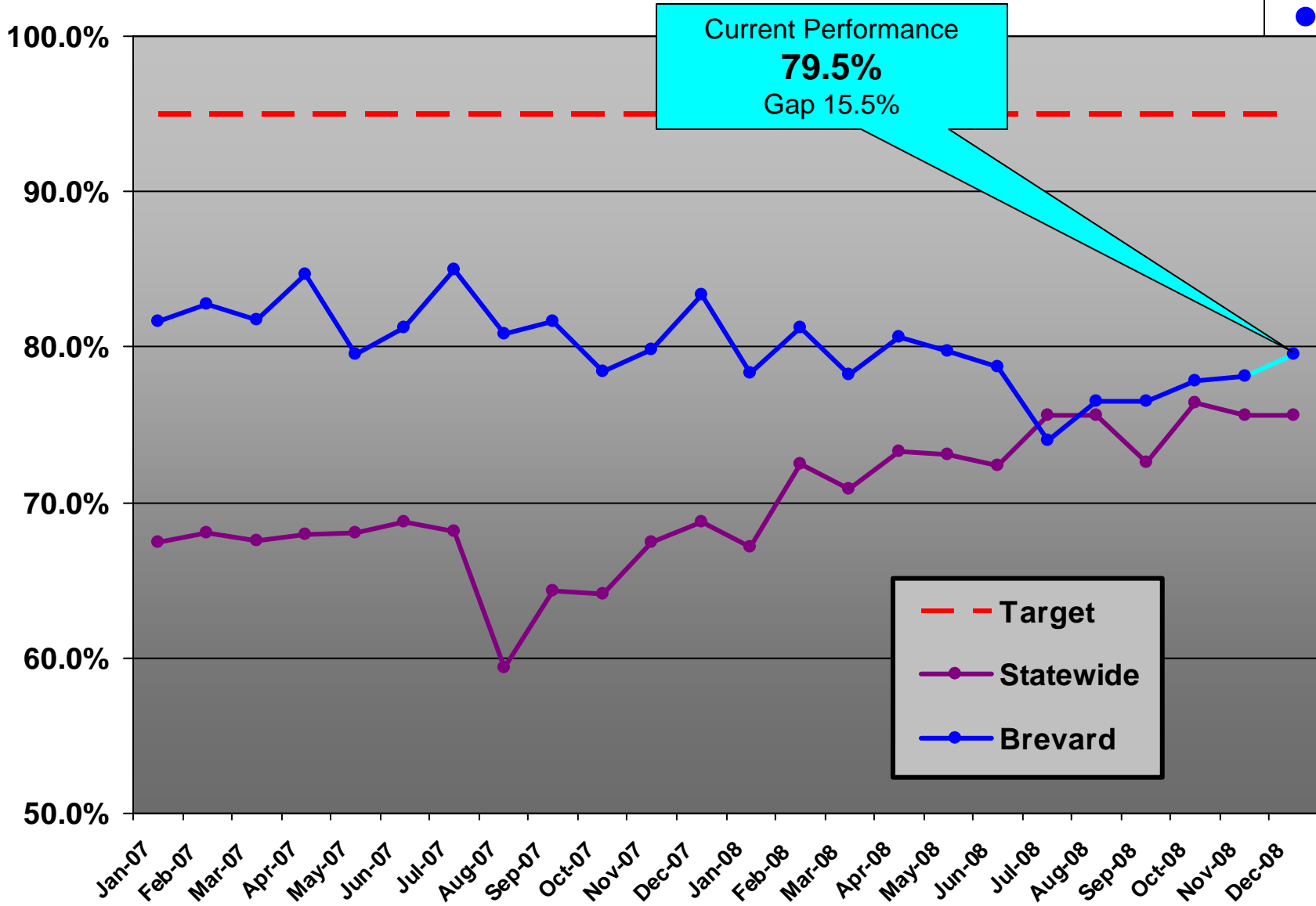
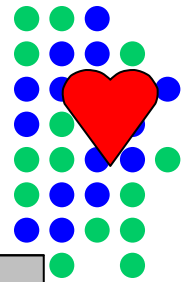
# Best Practice #7 – Quarterly Supervisor Reviews

## Target – 100%

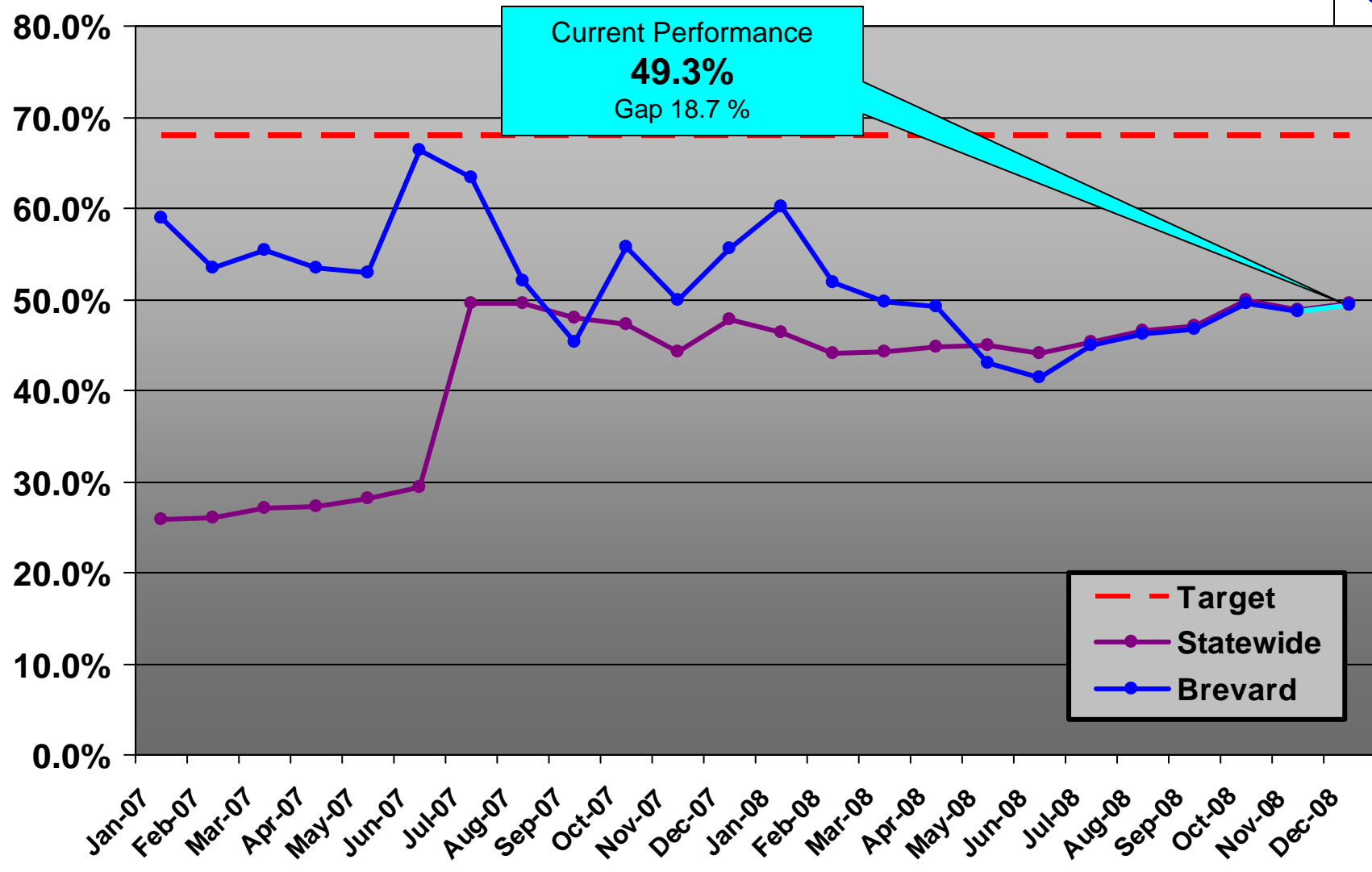
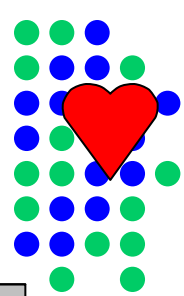




# Best Practice #8 – Timely Home Visit Chrono Entry (w/in 48 hrs) Target – 95%

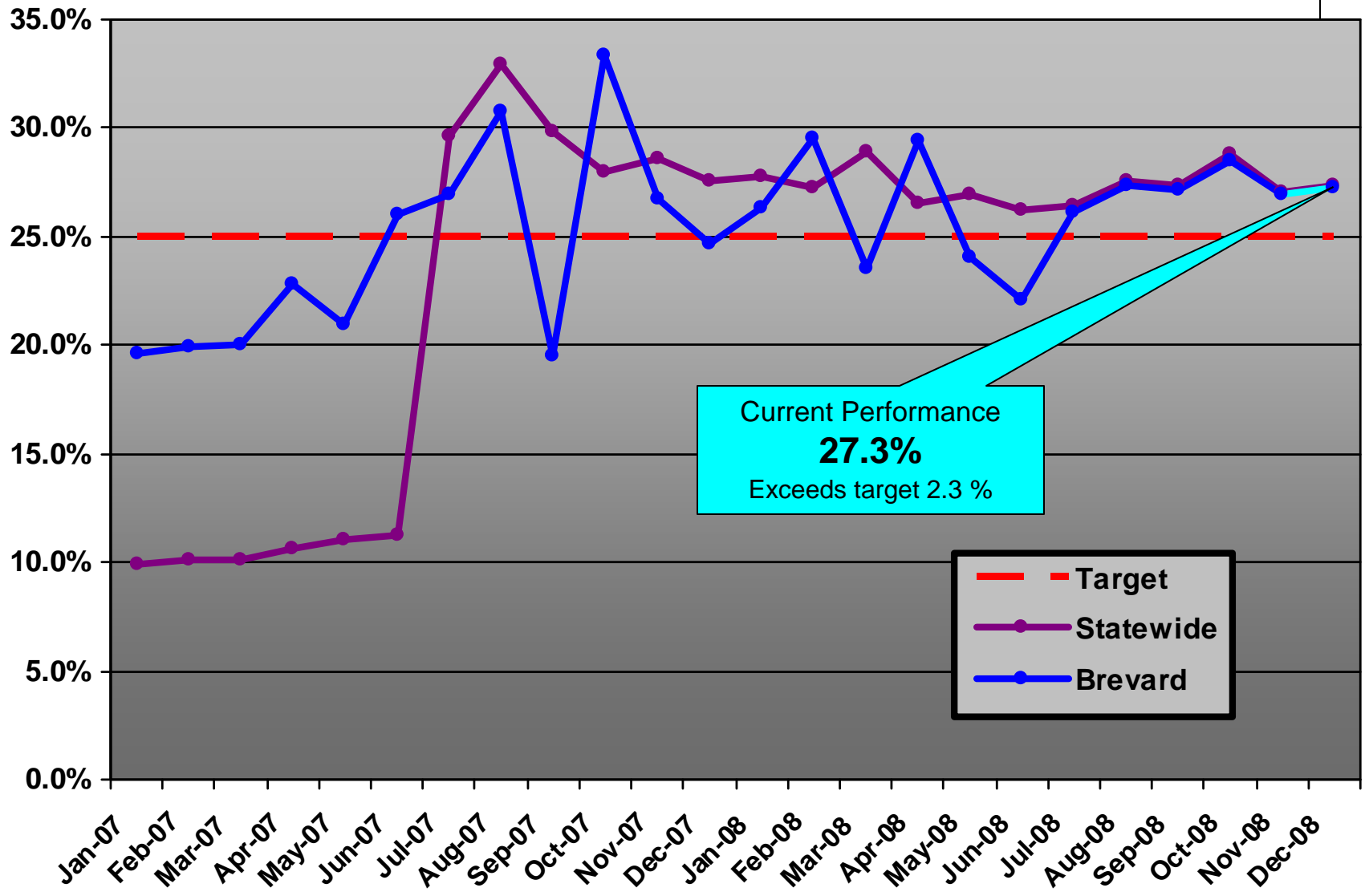
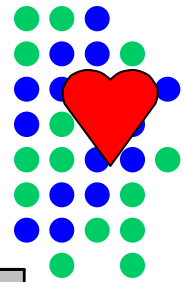


**Best Practice #9**  
**Visits with Mothers**  
**Target – 68%**



--- Target  
 —●— Statewide  
 —●— Brevard

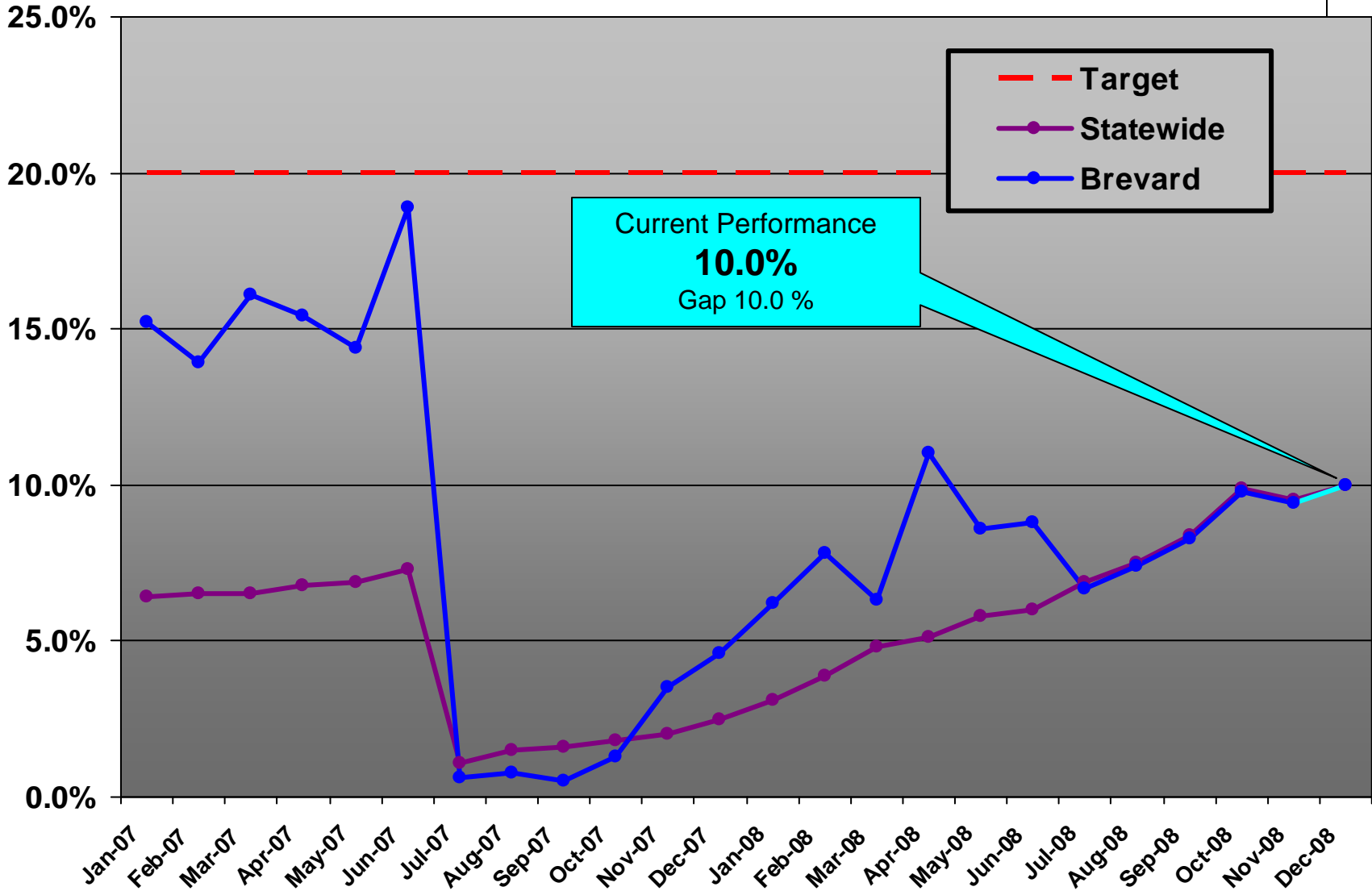
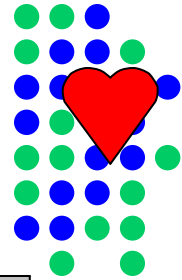
*Best Practice #10*  
*Visits with Fathers*  
*Target – 25%*



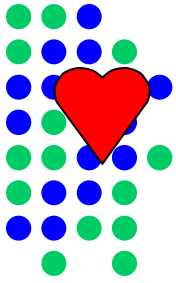
Current Performance  
**27.3%**  
 Exceeds target 2.3 %

Target  
 Statewide  
 Brevard

**Best Practice #11**  
**Children with Both Parents Visited**  
**Target – 20%**



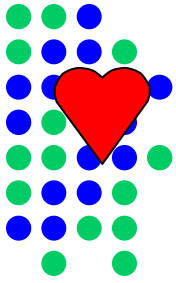
# Unit Leaderboard FY 08-09 Quarter 2



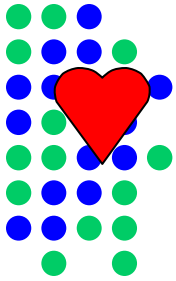
Units	Children Seen	Ranking	Timely Home Visit Chronos	Ranking	JRs Filed Timely	Ranking	Fingerprints	Ranking	Birth Verification	Ranking	Photos	Ranking	Timely Exit Interviews	Ranking	Children Seen Every 30 Days	Ranking	Supervisor Reviews	Ranking	Total	Total Ranking
Unit 294	100.0%	1	95.3%	1	100.0%	1	100.0%	1	100.0%	1	100.0%	1	100.0%	1	96.9%	7	100.0%	1	15	1
Unit 284	100.0%	1	78.6%	6	100.0%	1	100.0%	1	98.3%	7	100.0%	1	88.9%	8	99.8%	2	100.0%	1	28	2
Unit 281	100.0%	1	72.3%	9	91.9%	5	100.0%	1	97.8%	8	100.0%	1	100.0%	1	99.8%	2	100.0%	1	29	3
Unit 285	100.0%	1	76.2%	8	88.9%	7	100.0%	1	100.0%	1	100.0%	1	100.0%	1	99.4%	4	99.2%	9	33	4
Unit 283	100.0%	1	79.4%	3	55.0%	10	100.0%	1	99.3%	5	98.0%	8	100.0%	1	99.9%	1	99.6%	6	36	5
Unit 291	100.0%	1	79.4%	3	96.9%	4	100.0%	1	100.0%	1	97.9%	9	50.0%	9	96.5%	8	100.0%	1	37	6
Unit 292	100.0%	1	78.7%	5	66.7%	9	100.0%	1	100.0%	1	99.4%	6	100.0%	1	96.2%	9	98.9%	10	43	7
Unit 282	100.0%	1	81.2%	2	77.4%	8	99.4%	9	98.8%	6	98.8%	7	100.0%	1	99.1%	5	99.6%	6	45	8
Unit 293	99.5%	10	69.4%	10	90.5%	6	97.8%	10	97.8%	8	100.0%	1	100.0%	1	98.8%	6	100.0%	1	53	9
Unit 295	100.0%	1	77.5%	7	100.0%	1	99.6%	8	97.7%	10	96.5%	10	50.0%	9	94.0%	10	99.6%	6	62	10

# CBC Performance Best Practice Measures

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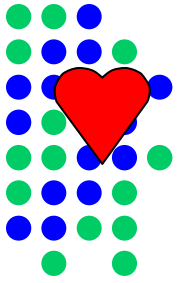
# CBC Best Practice FY 08-09 Quarter 2



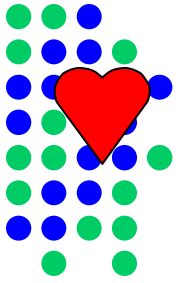
Agency	Children Seen	Ranking	Chrono Notes	Ranking	Fingerprints	Ranking	Birth Verification	Ranking	Photos	Ranking	Visits with Mothers	Ranking	Visits with Fathers	Ranking	Children with Both Parents Visited	Ranking	Total	Total Ranking
Heartland for Children	100.00%	1	87.4%	2	99.9%	1	98.8%	5	99.1%	3	56.9%	5	29.8%	7	7.4%	14	38	1
St. Johns County Commission	100.00%	1	74.4%	14	99.8%	4	99.0%	3	99.2%	2	50.0%	11	29.7%	8	9.5%	10	53	2
Eckerd Youth Alternatives	99.99%	3	70.5%	17	99.9%	1	99.4%	1	97.8%	7	48.8%	13	28.4%	10	12.7%	4	56	3
Kids Central, Inc.	99.72%	12	72.4%	15	99.2%	7	98.7%	6	95.8%	10	52.5%	10	33.5%	3	17.8%	2	65	4
<b>CBC of Brevard</b>	99.97%	5	78.4%	8	99.7%	6	99.0%	3	99.0%	4	45.8%	16	22.4%	18	10.3%	9	69	5
CBC of Seminole	99.46%	21	81.9%	5	97.6%	14	98.5%	8	98.9%	5	65.4%	1	53.3%	1	6.7%	16	71	6
Family Services of Metro Orlando	99.77%	10	79.1%	6	96.5%	17	93.9%	16	88.8%	17	59.9%	2	36.4%	2	18.4%	1	71	6
Partnership for Strong Families	99.73%	11	93.7%	1	98.9%	8	98.3%	9	95.0%	13	56.2%	6	27.5%	13	7.3%	15	76	8
Family Support Services	99.59%	16	82.3%	4	99.9%	1	99.2%	2	99.8%	1	37.7%	20	22.5%	17	5.4%	18	79	9
Clay & Bakers Kid Net	99.61%	15	79.0%	7	99.8%	4	98.6%	7	97.9%	6	49.1%	12	22.1%	19	8.7%	12	82	10
CBC of Volusia-Flagler	99.98%	4	75.7%	13	98.7%	9	96.5%	11	95.9%	8	48.1%	14	29.3%	9	6.4%	17	85	11
Children's Network of SW Florida	99.69%	14	82.8%	3	97.5%	15	94.6%	14	95.4%	11	48.0%	15	28.0%	12	11.4%	6	90	12
United for Families	99.72%	12	76.9%	11	97.1%	16	94.2%	15	88.2%	18	53.3%	9	32.1%	4	9.0%	11	96	13
Families First Network	99.78%	9	78.1%	10	83.4%	21	80.0%	21	58.7%	19	59.4%	3	31.1%	6	10.5%	8	97	14
YMCA South	99.97%	5	69.9%	18	98.0%	12	93.7%	17	89.3%	16	39.4%	18	23.9%	15	14.0%	3	104	15
Hillsborough KIDS, Inc.	99.57%	17	78.3%	9	98.5%	10	85.9%	20	89.4%	15	54.4%	7	28.1%	11	3.0%	21	110	16
Our Kids Inc.	99.56%	18	76.1%	12	95.3%	18	95.8%	13	95.9%	8	45.6%	17	22.7%	16	8.1%	13	115	17
Big Bend CBC West	99.56%	18	64.9%	21	92.4%	20	86.4%	19	51.7%	21	53.4%	8	31.8%	5	11.8%	5	117	18
Child and Family Connections	99.82%	8	71.8%	16	97.7%	13	97.5%	10	95.4%	11	38.5%	19	15.1%	20	5.3%	20	117	18
Big Bend CBC East	99.56%	18	68.3%	19	92.7%	19	88.4%	18	52.4%	20	57.1%	4	25.2%	14	10.6%	7	119	20
ChildNet Inc.	99.84%	7	67.2%	20	98.1%	11	96.2%	12	94.6%	14	31.2%	21	14.9%	21	5.4%	18	124	21

All of our measures are tied to:

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Comments, Questions, Concerns

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*Next Performance Review*

*April 28, 2009*

