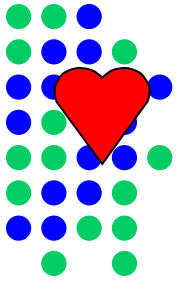




**Brevard Family
Partnership**



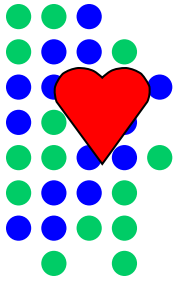
Performance Review

November 27, 2012

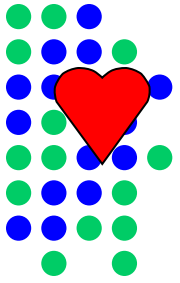


DEVEREUX
FLORIDA

Performance Review Goals

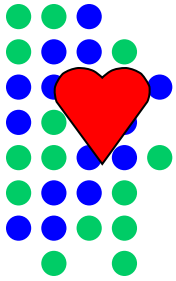


- 8 Contract Measures
- 10 Independent Living Measures Currently Being Followed
 - 12 Best Practice Measures
 - 3 Other Measures
 - QA



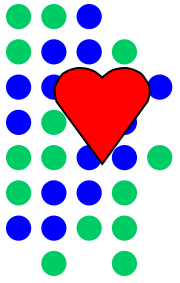
Contract Performance Measures

Contract Measures



1. The percentage of children served in out-of-home care who are not maltreated by their out-of-home caregiver shall be at least 99.68%
2. The percentage of children reunified within 12 months of the latest removal shall be at least 75.2%
3. The percentage of children reunified who re-enter out-of-home care within 12 months shall not exceed 9.9%
4. The percentage of children who were adopted within 24 months of the latest removal shall be at least 44.6%
5. The percentage of children in out-of-home care 24 months or longer on July 1 who achieved permanency prior to their 18th birthday and by June 30 shall be at least 29.1%
6. The percentage of children in out-of-home care for at least eight days, but less than 12 months, who had two or fewer placement settings, shall be at least 86%
7. The number of children with finalized adoptions between July 1 and June 30 shall be at least 60.
8. The percentage of children under supervision who are required to be seen every 30 days, who are seen every 30 days shall be at least 99.5%

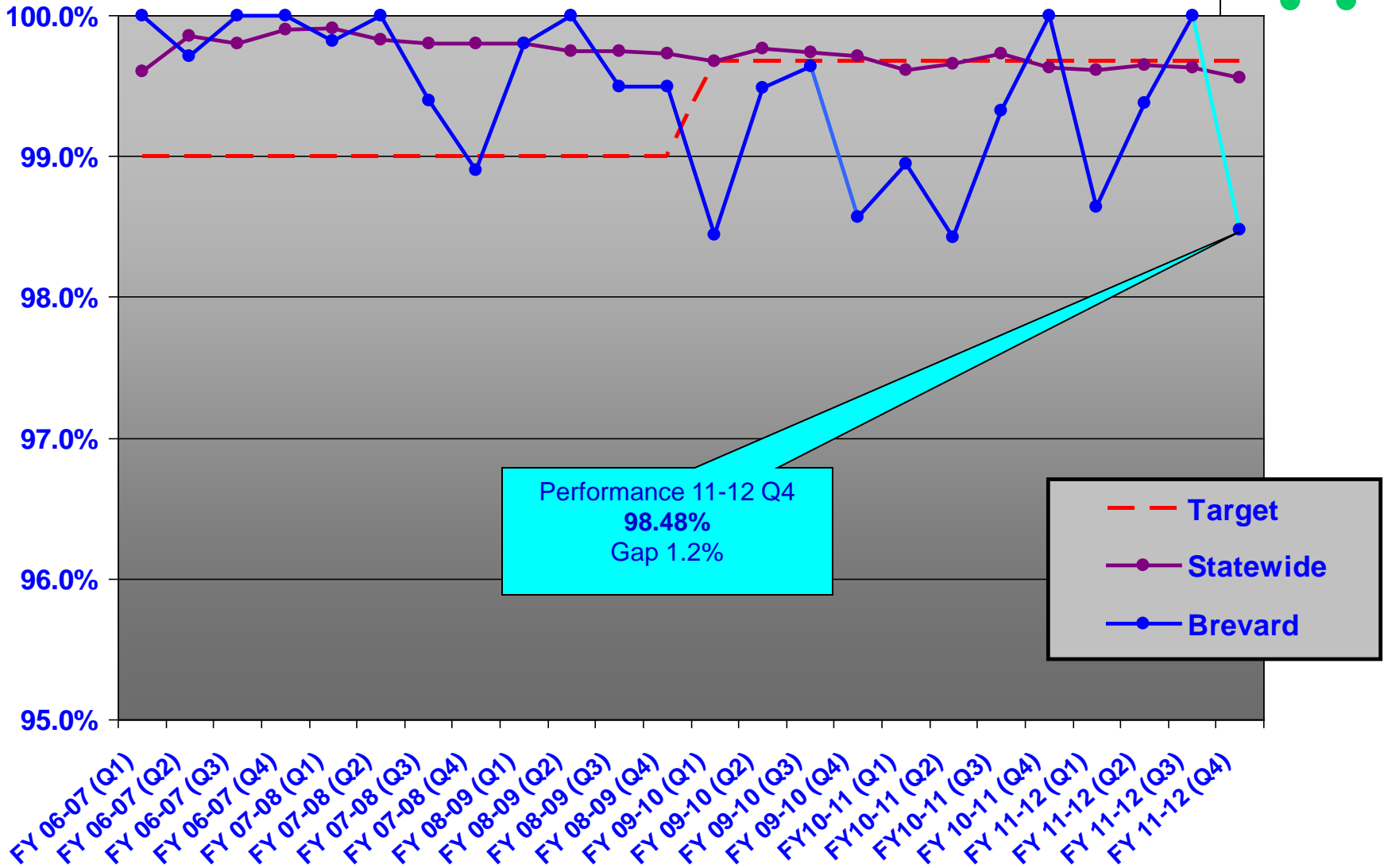
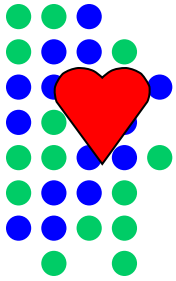
Objective: Safety



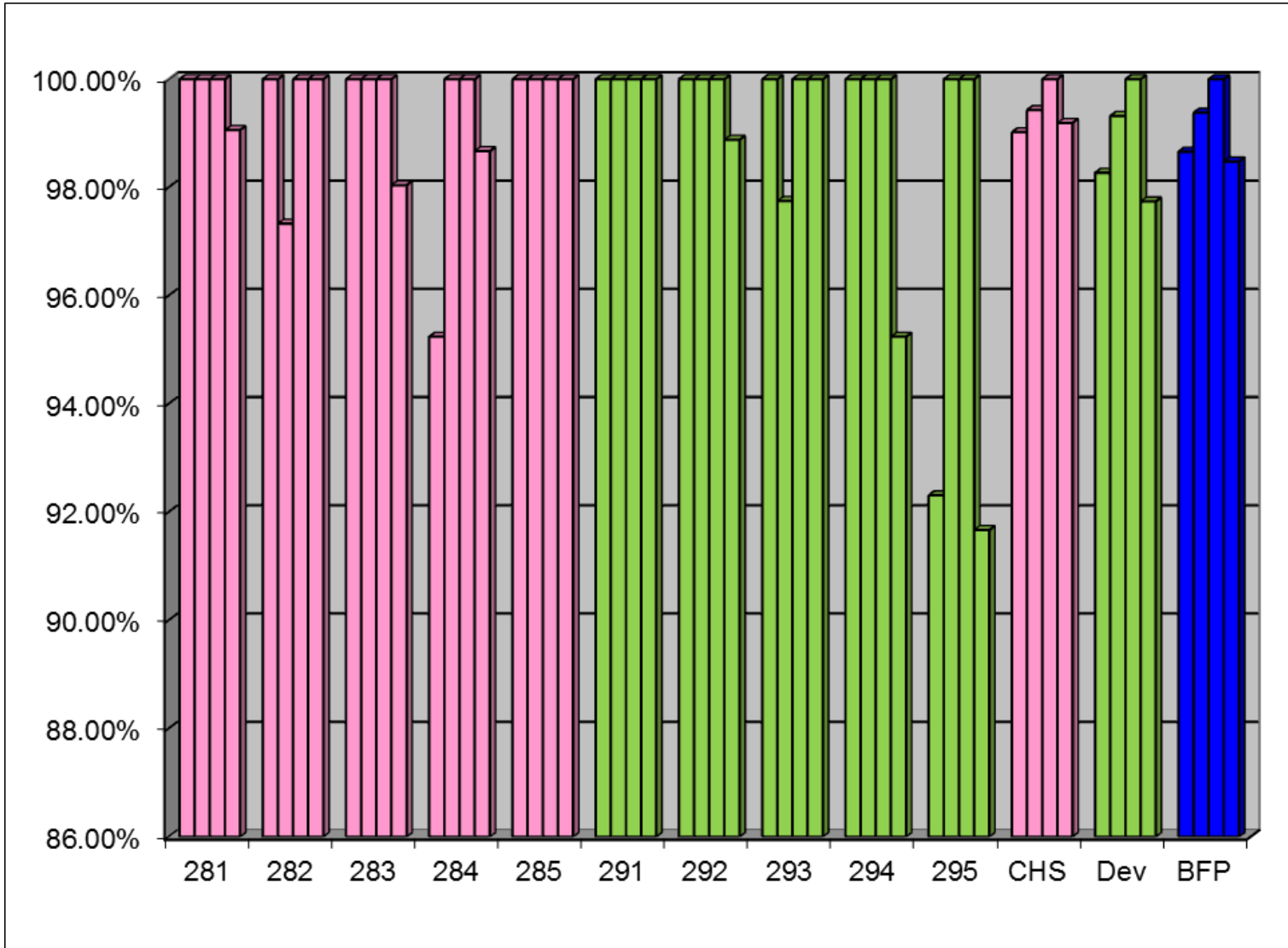
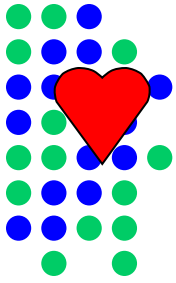
1) The percentage of children served in out-of-home care who are not maltreated by their out-of-home caregiver shall be at least 99.68%.

Contract Measure #1 – Maltreatment in Out-of-Home Care

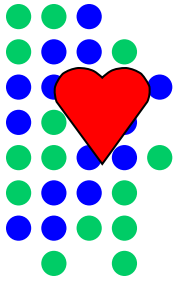
Target – 99.68% safe



Contract Measure #1 – Maltreatment in Out-of-Home Care
Target –99.68% Safe
FY 11-12 Quarters 1-4



Objective: Permanency



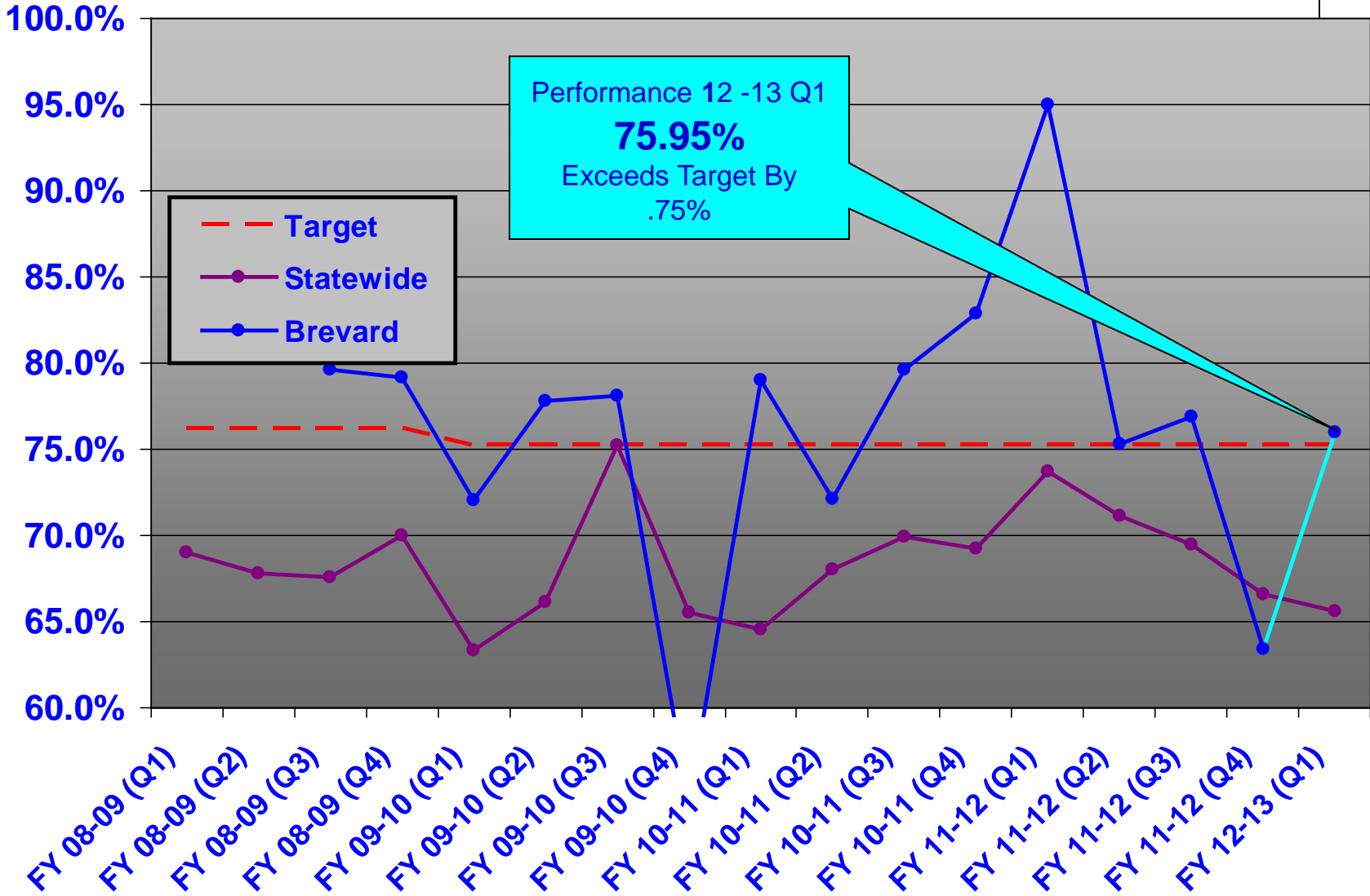
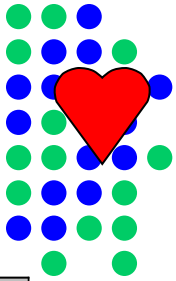
2) The percentage of children reunified who were reunified within 12 months of the latest removal shall be at least 75.2%.



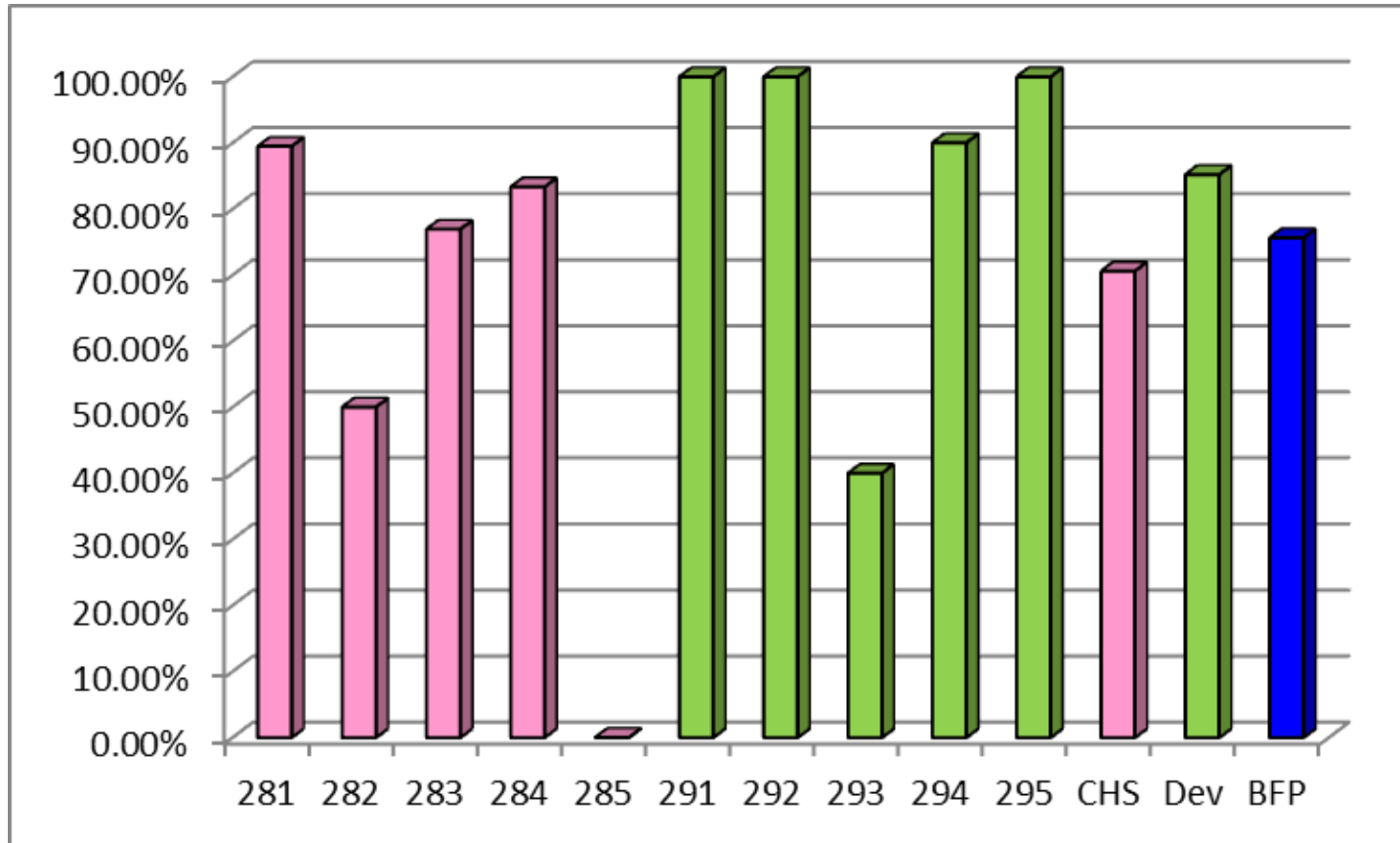
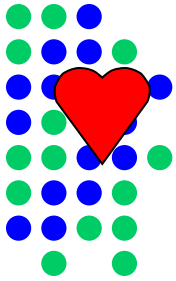
Scorecard Measure 5

Contract Measure #2 – Time to Reunification

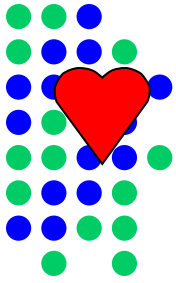
Target – 75.2%



Contract Measure #2 – Time to Reunification
Target – 75.2%
FY 12-13 Quarter 1



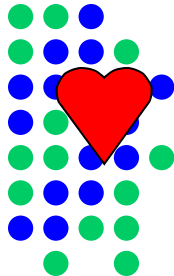
Objective: Safety & Permanency



3) The percentage of children reunified who re-enter out-of-home care within 12 months shall not exceed 9.9%.

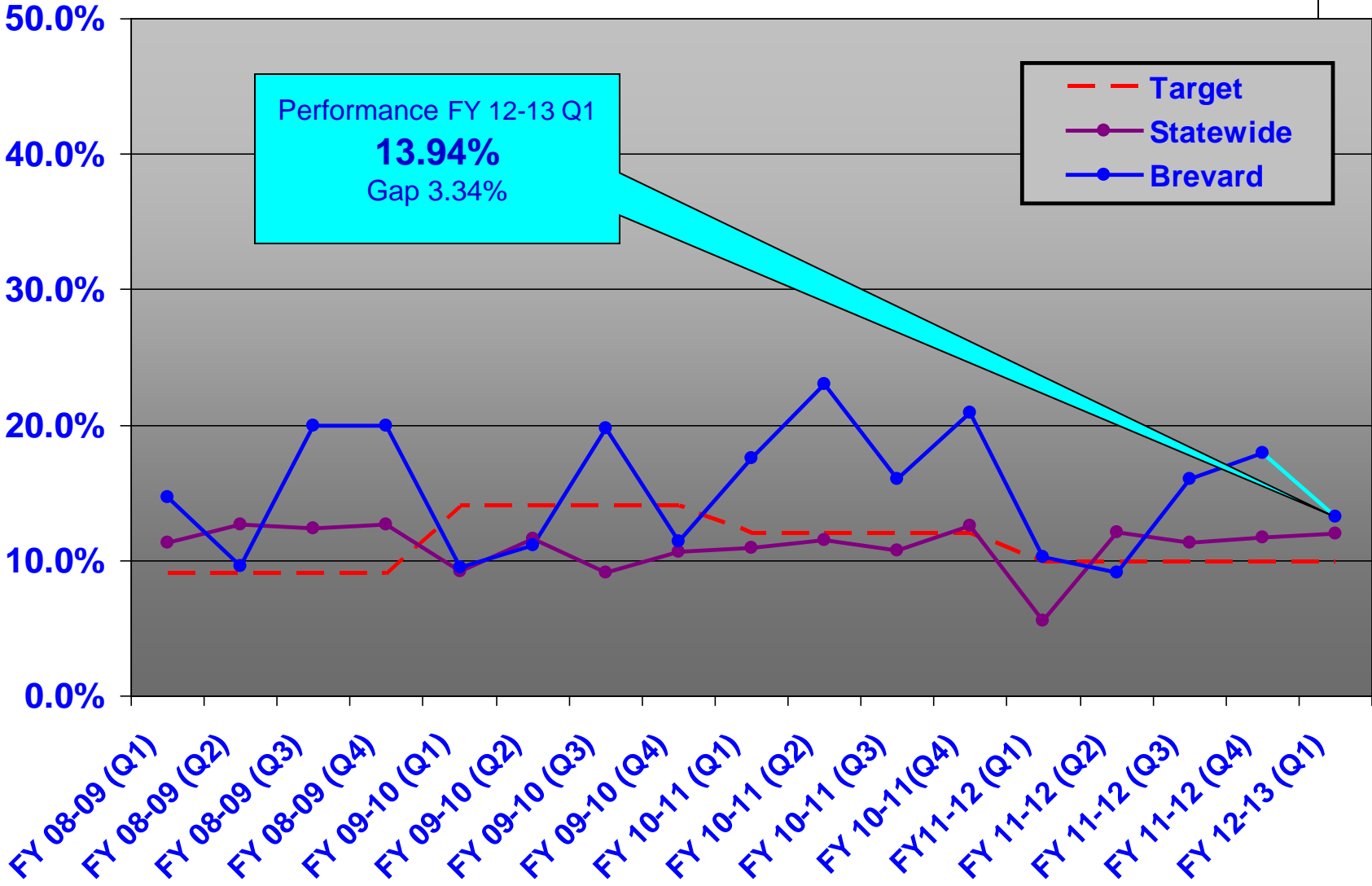


Scorecard Measure 6



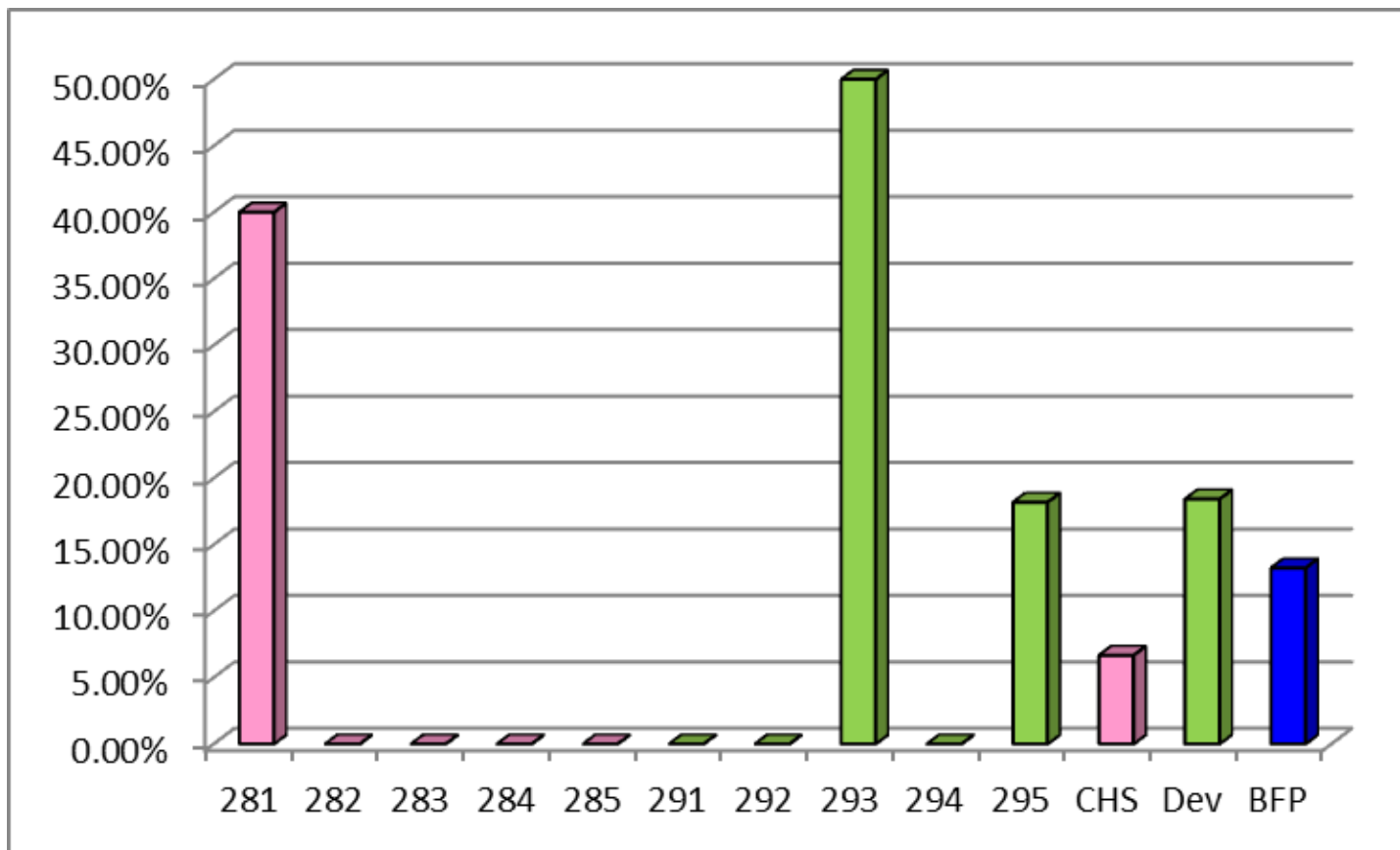
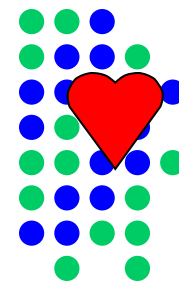
Contract Measure #3 – Percent of children removed within 12 months of a prior reunification.

Target – 9.9%

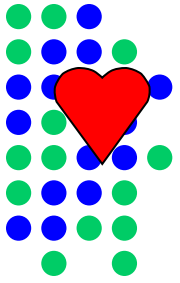


Contract Measure #3 – *Percent of children removed within 12 months of a prior reunification.*

FY 12-13 Quarter 1



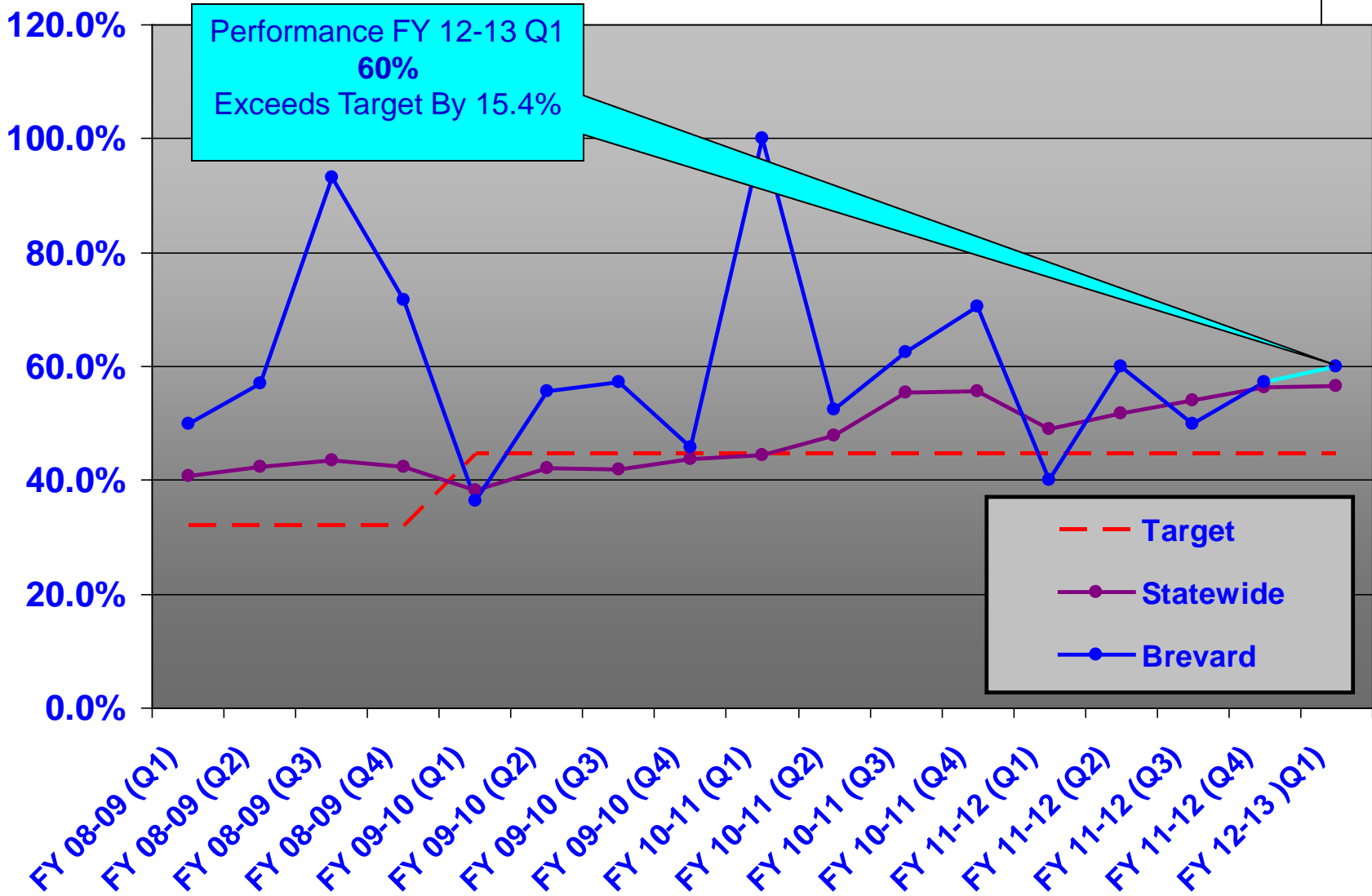
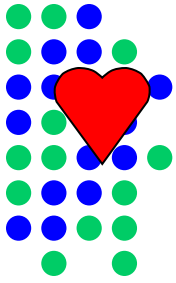
Objective: Permanency



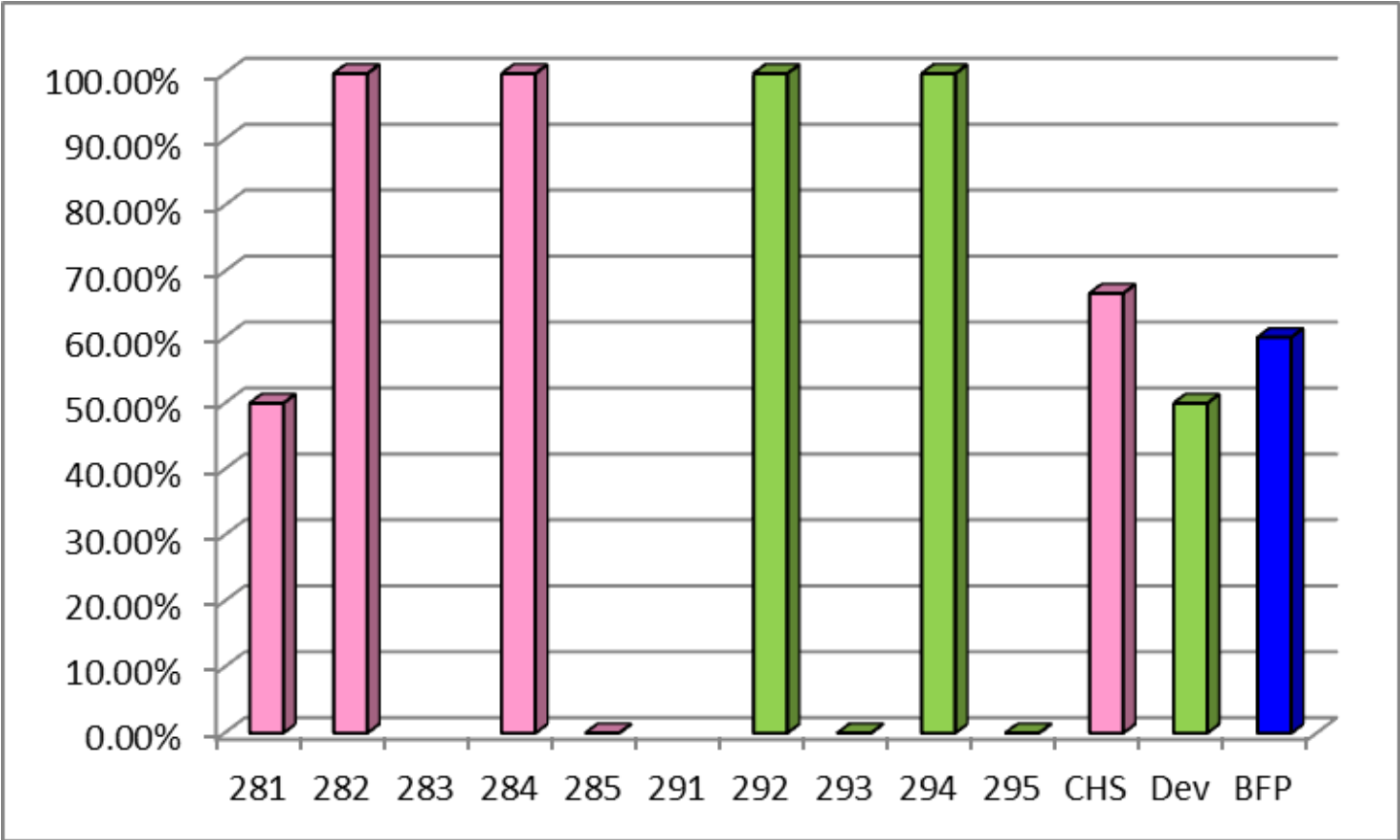
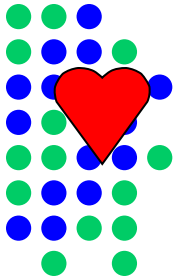
4) The percentage of children who were adopted within 24 months of the latest removal shall be at least 44.6%.

Contract Measure #4 – Time to Adoption

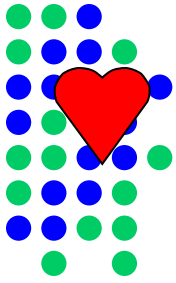
Target – 44.6%



Contract Measure #4 – Time to Adoption
FY 12-13 Quarter 1



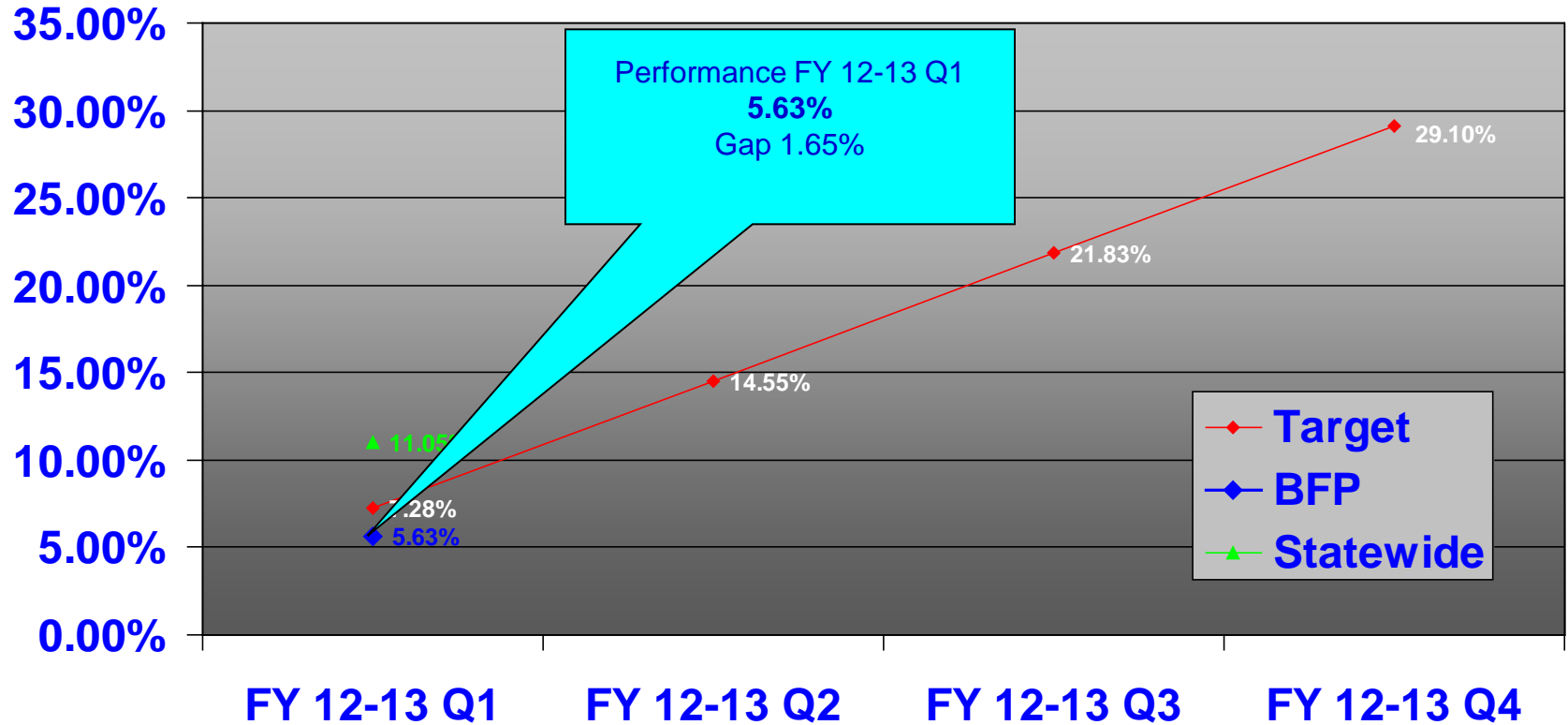
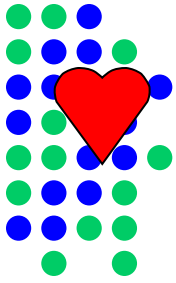
Objective: Permanency



5) The percent of children in out-of-home care 24 months or longer on July 1 who achieved permanency prior to their 18th birthday and by June 30 shall be at least 29.1%.

Contract Measure #5 – Children in OHC over 24 Months Achieving Permanency

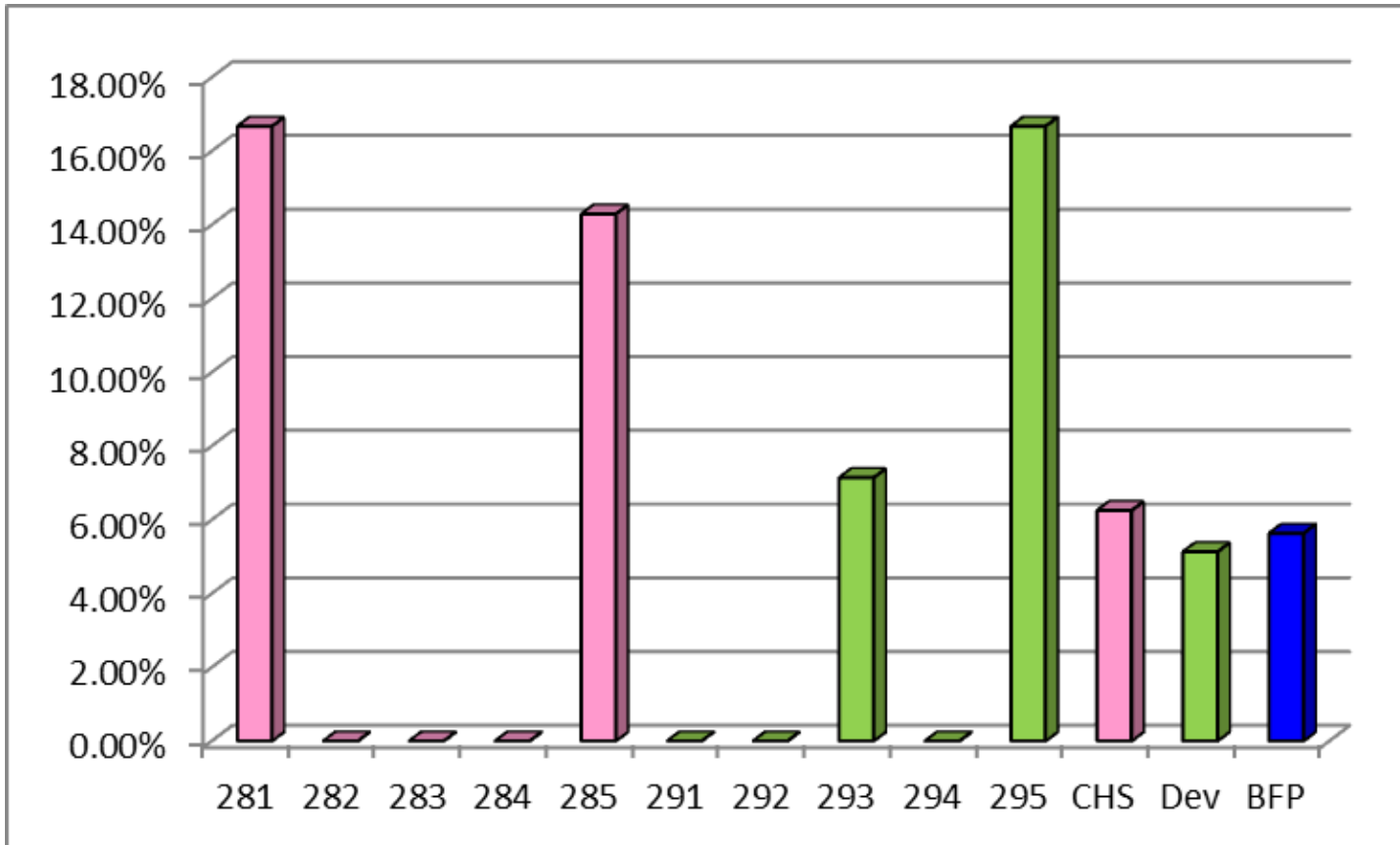
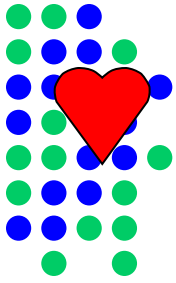
Target – 29.1% Children on June 30, 2013



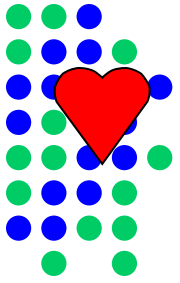
Contract Measure #5 – Children in OHC over 24 Months Achieving Permanency

Target – 29.1% Children on June 30, 2013

(Goal is cumulative, YTD)



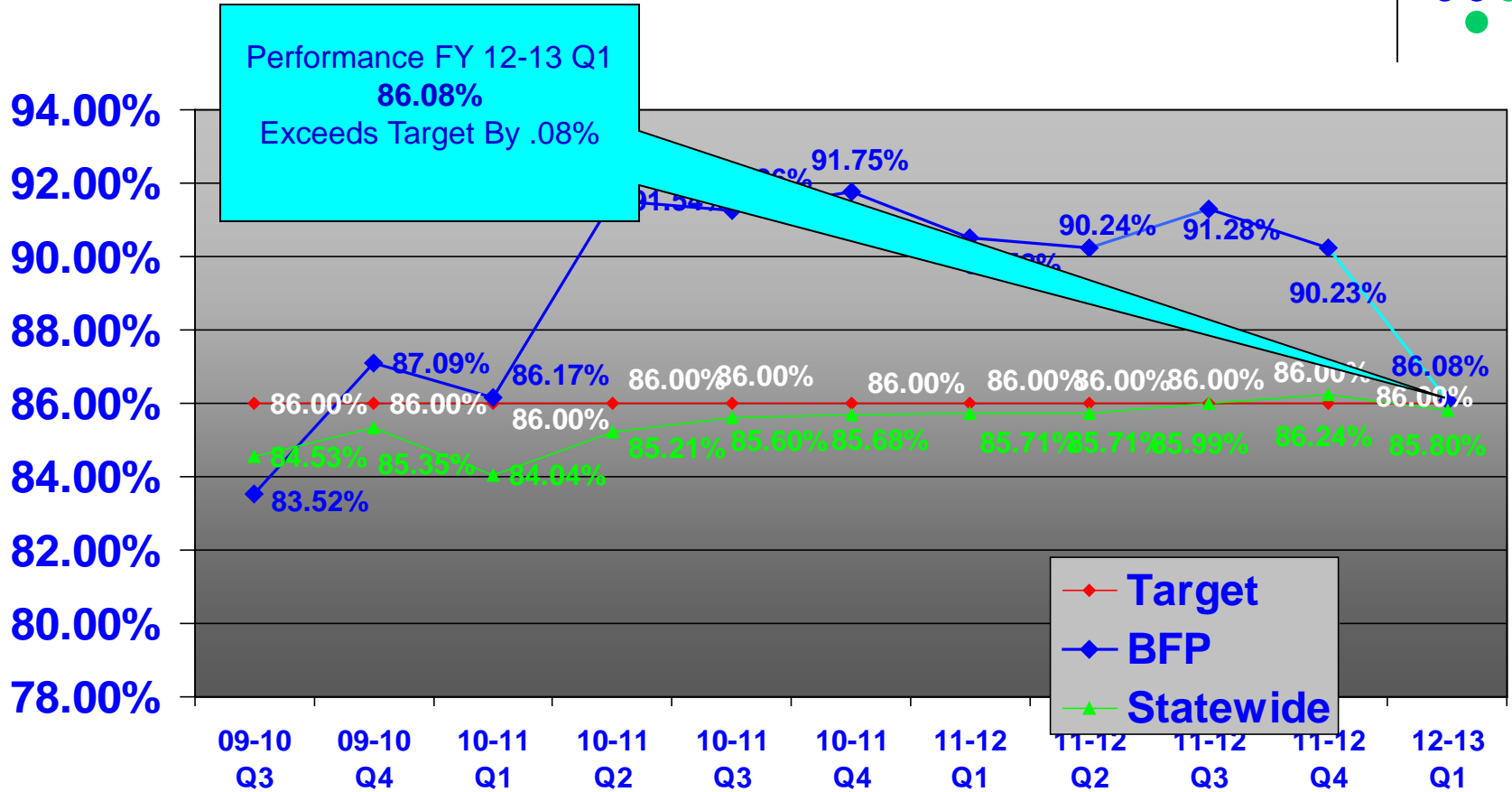
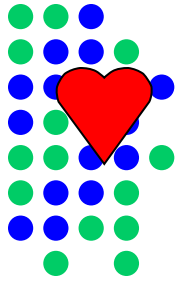
Objective: Permanency



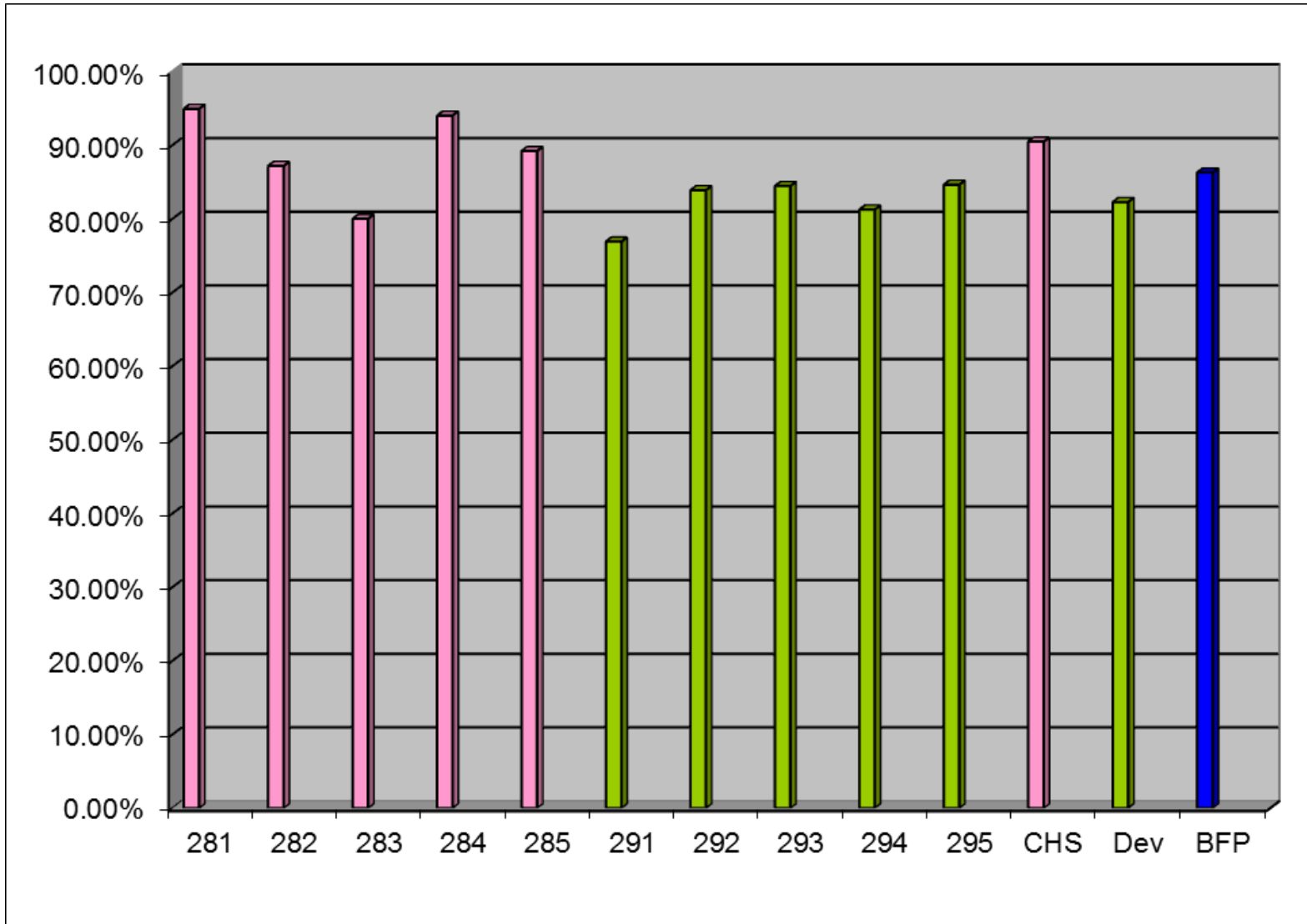
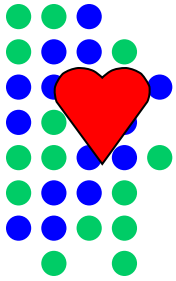
6) The percentage of children in out-of-home care for at least eight days, but less than 12 months, who had two or fewer placement settings, shall be at least 86%.



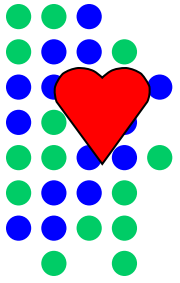
Contract Measure #6 –OOHC With 2 or Less Placements Target – 86%



Contract Measure #6 –OOHC With 2 or Less Placements
Target – 86%
FY 12-13 Quarter 1

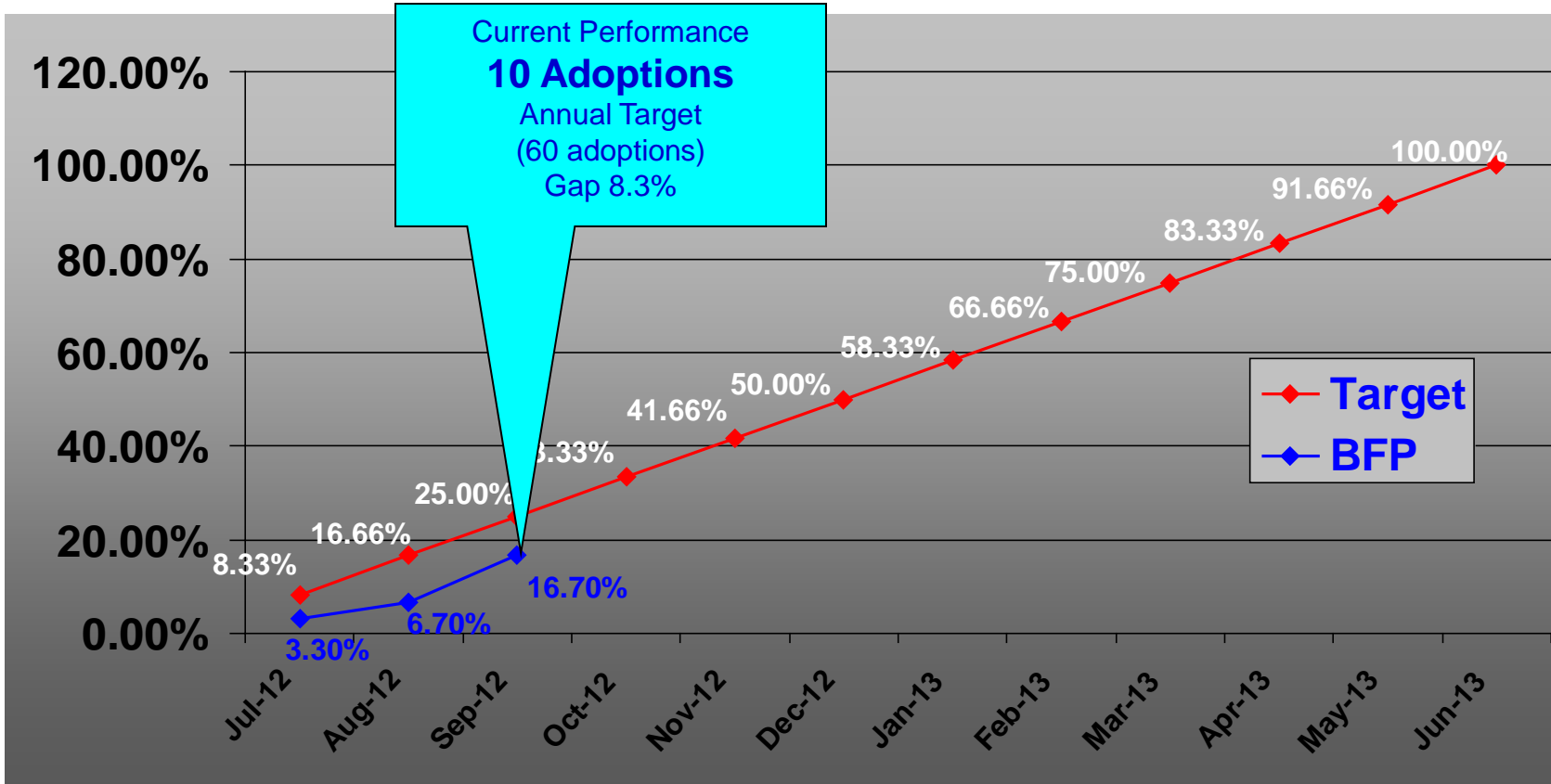
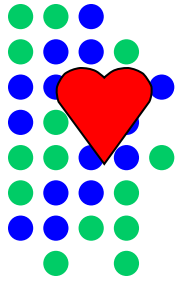


Objective: Permanency

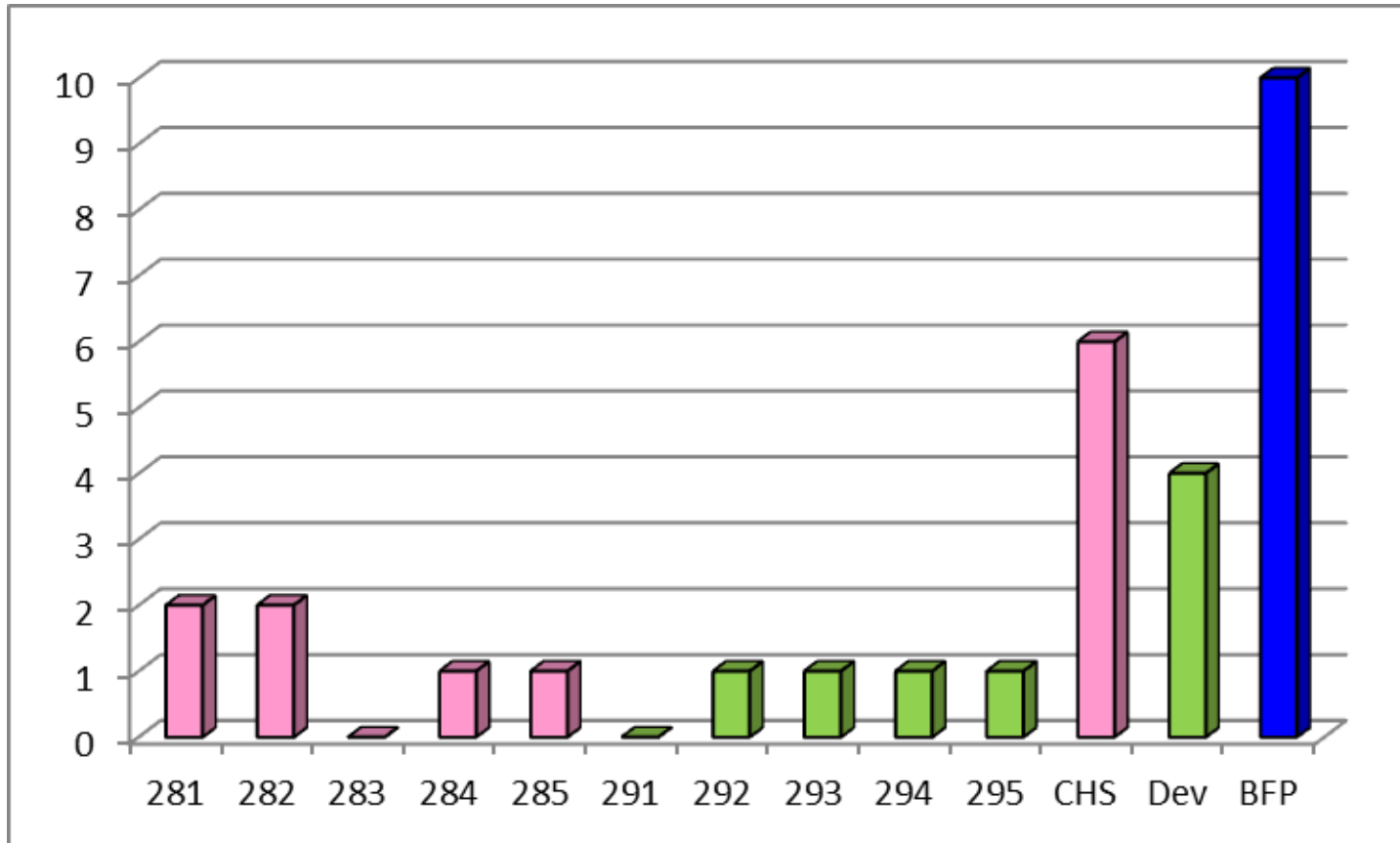
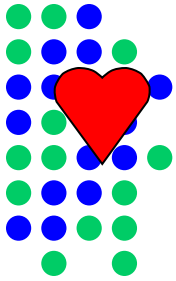


7) The number of children with finalized adoptions between July 1, 2012 and June 30, 2013 shall be at least 60.

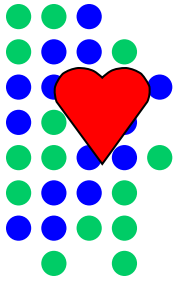
Contract Measure #7 – Number of Finalized Adoptions Target – 58 Finalized Adoptions



Contract Measure #7 – Number of Finalized Adoptions
Target – 48 Finalized Adoptions
FY 12-13 Quarter 1



Objective: Safety



- 8) The percent of children under supervision who are required to be seen every 30 days, who are seen every 30 days shall be at least 99.5%.

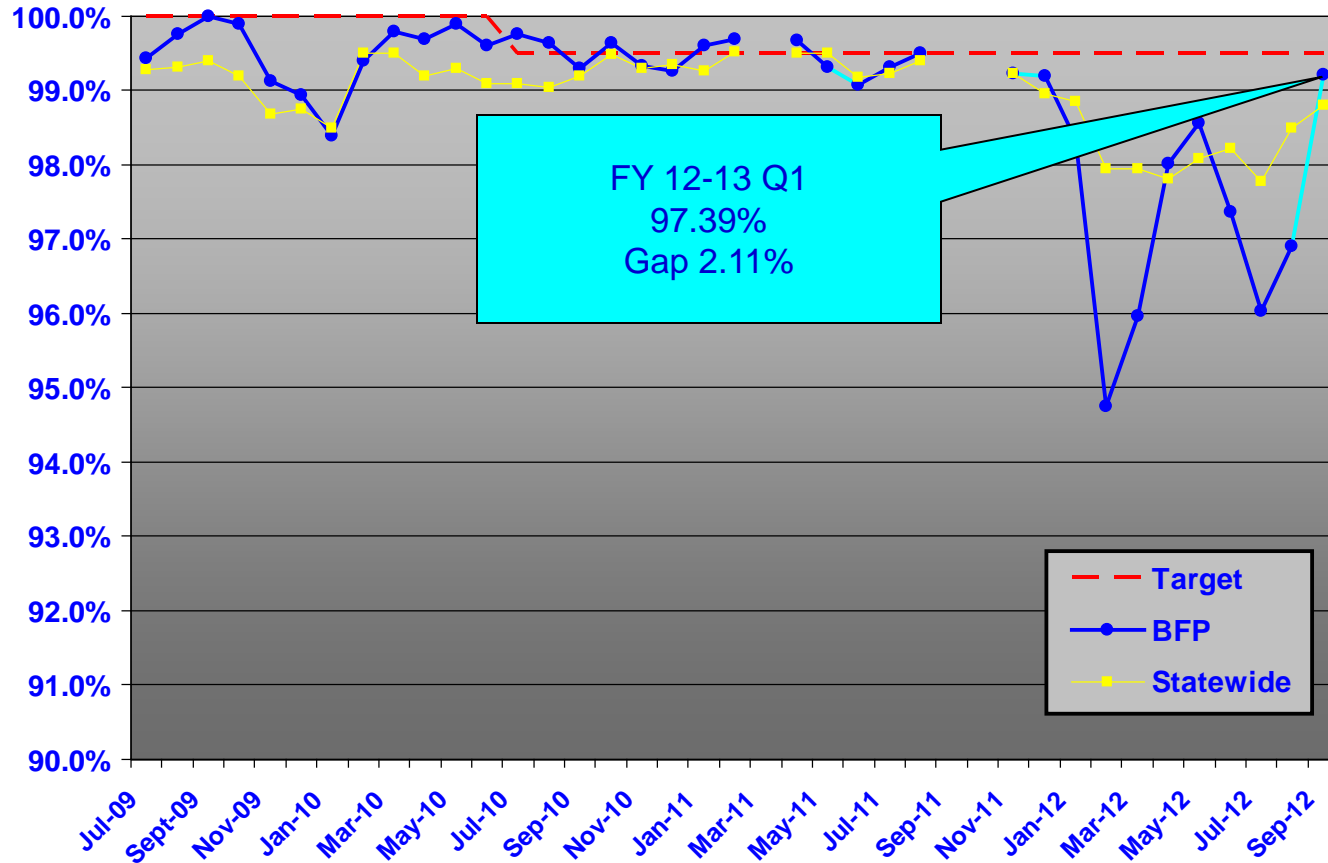
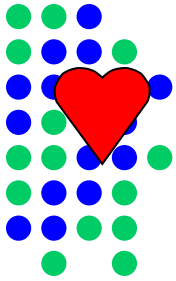


Dashboard measurement FS773

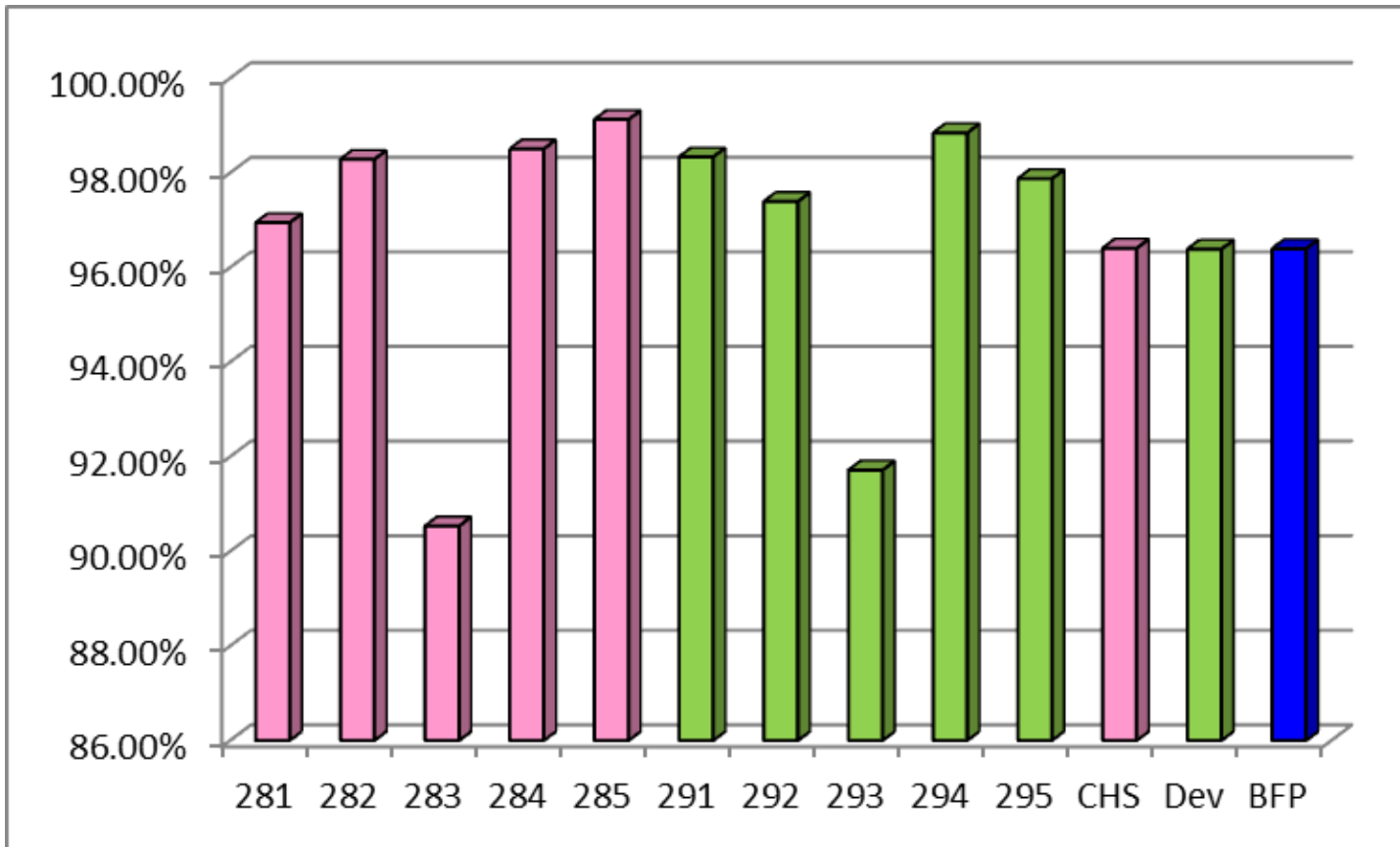
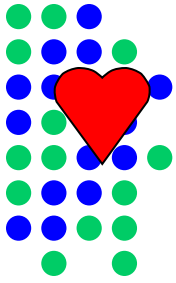
Scorecard Measure 1

Contract Measure #8-Children seen every 30 days

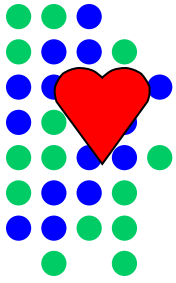
Target 99.5%



Contract Measure #8-Children seen every 30 days
Target 99.5%

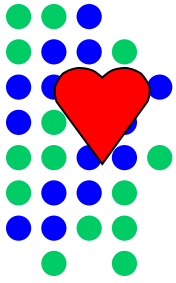


CBC Performance FY 11-12 Quarter 4 (Including Measure 1)



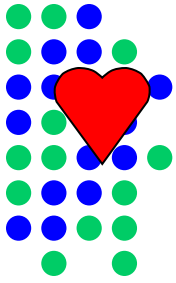
Agency	1) Maltreatment in OOH	Ranking	2) Reunited within 12 months of latest removal	Ranking	3) Children reunified re-entering OHC within 12 months	Ranking	4) Finalized adoptions within 24 months of latest removal	Ranking	5) OOH 24 months or longer 7/1 who achieved perm prior to 18 and by June 30	Ranking	6) OOH eight days to 12 months with two or fewer placements	Ranking	8) children seen every 30 days	Ranking	Total	Total Ranking
Big Bend CBC West	100.00%	1	69.05%	7	3.61%	4	80.00%	3	41.30%	7	86.28%	11	99.38%	8	41	1
Big Bend CBC East	100.00%	1	74.36%	3	4.69%	5	76.19%	5	34.62%	17	87.33%	8	99.27%	9	48	2
YMCA South	99.55%	12	66.93%	8	3.23%	2	52.63%	11	48.81%	3	87.19%	9	99.76%	3	48	2
Clay & Bakers Kid Net (Kids First, Inc)	99.68%	8	65.52%	10	0.00%	1	22.22%	21	40.00%	8	89.33%	3	99.51%	7	58	4
St. Johns County Commission	99.53%	13	59.26%	16	5.26%	6	63.64%	6	55.56%	1	84.16%	15	99.56%	5	62	5
Families First Network (Lakeview)	99.53%	13	75.77%	1	14.74%	14	52.94%	10	44.08%	5	85.74%	12	99.10%	11	66	6
Eckerd Youth Alternatives	99.50%	15	75.00%	2	19.50%	20	58.33%	8	37.70%	14	87.91%	7	99.77%	2	68	7
Children's Network of SW Florida	99.92%	3	66.41%	9	3.33%	3	22.73%	20	44.07%	6	83.63%	18	99.13%	10	69	8
Family Support Services	99.42%	19	64.89%	11	7.77%	8	92.31%	1	28.80%	18	84.76%	14	99.86%	1	72	9
Kids Central, Inc.	99.62%	11	64.55%	12	15.00%	15	58.62%	7	52.14%	2	88.25%	6	95.11%	21	74	10
CBC of Seminole	99.69%	6	53.33%	19	18.18%	18	78.57%	4	38.30%	12	89.54%	2	97.69%	16	77	11
Partnership for Strong Families	99.66%	9	70.65%	6	18.48%	19	83.72%	2	28.24%	19	88.84%	5	97.14%	17	77	11
Hillsborough KIDS, Inc.	99.69%	6	72.24%	4	15.51%	16	45.16%	16	36.87%	15	85.02%	13	99.03%	12	82	13
Our Kids Inc.	99.88%	5	64.15%	13	8.81%	11	47.89%	13	24.84%	20	83.95%	16	99.53%	6	84	14
United for Families	99.65%	10	58.24%	18	8.70%	10	50.00%	12	47.32%	4	82.54%	21	97.85%	15	90	15
ChildNet Inc.	98.92%	20	62.56%	15	8.46%	9	46.00%	15	38.65%	11	83.75%	17	99.73%	4	91	16
CBC of Volusia-Flagler (PCBC, Inc)	99.47%	18	51.85%	21	7.26%	7	44.83%	17	39.67%	10	89.29%	4	96.86%	19	96	17
CBC of Brevard	98.48%	21	63.38%	14	17.95%	17	57.14%	9	23.38%	21	90.23%	1	97.98%	14	97	18
CBC of Central Florida	99.49%	17	51.98%	20	11.21%	13	46.99%	14	39.74%	9	86.68%	10	96.99%	18	101	19
Child and Family Connections	99.91%	4	71.30%	5	21.74%	21	42.42%	19	34.95%	16	83.04%	19	96.09%	20	104	20
Heartland for Children	99.50%	15	58.79%	17	9.52%	12	43.86%	18	38.29%	13	82.80%	20	98.83%	13	108	21
Statewide	99.56%		66.61%		11.72%		56.28%		37.07%		86.24%		98.04%			

CBC Performance FY 12-13 Quarter 1 (Excluding Measure 1)



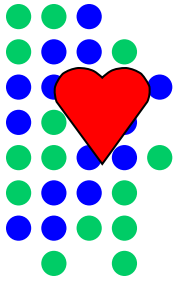
Agency	2) Reunified within 12 months of latest removal	Ranking	3) Children reunified re-entering OHC within 12 months	Ranking	4) Finalized adoptions within 24 months of latest removal	Ranking	5) OOH 24 months or longer 7/1 who achieved perm prior to 18 and by June 30	Ranking	6) OOH eight days to 12 months with two or fewer placements	Ranking	8) children seen every 30 days,	Ranking	Total	Total Ranking
Family Support Services	67.78%	11	12.38%	11	79.03%	2	10.58%	12	87.60%	7	99.84%	1	44	1
Partnership for Strong Families	68.60%	10	6.38%	5	83.87%	1	9.72%	13	89.04%	4	98.81%	11	44	1
Big Bend CBC West	62.77%	17	3.95%	2	53.33%	12	21.74%	1	87.04%	8	99.43%	6	46	3
Kids Central, Inc.	75.12%	2	10.93%	9	74.07%	4	13.56%	5	86.84%	9	96.88%	19	48	4
St. Johns County Commission	72.97%	4	21.62%	12	40.00%	16	13.33%	7	93.50%	1	99.29%	8	48	4
Kids First of Fla (Clay & Bakers Kid Net)	64.52%	15	0.00%	1	69.23%	5	0.00%	21	88.82%	5	99.80%	2	49	6
YMCA South	75.00%	3	12.50%	13	46.15%	15	11.39%	10	87.91%	6	99.75%	3	50	7
Families First Network	71.64%	5	5.33%	4	68.57%	6	7.58%	15	86.43%	12	99.28%	9	51	8
Comm Partnership For Children (CBC of Volus	43.75%	21	5.26%	3	47.62%	14	16.45%	2	89.50%	3	98.28%	14	57	9
ChildNet Inc.	67.23%	13	7.85%	8	65.38%	9	6.25%	18	86.67%	10	99.46%	5	63	10
CBC of Seminole	65.12%	14	12.00%	10	66.67%	7	7.41%	16	91.45%	2	96.74%	20	69	11
Eckerd Community Alternatives	69.67%	8	12.45%	12	50.00%	13	7.30%	17	86.38%	13	99.39%	7	70	12
Big Bend CBC East	69.77%	7	14.00%	15	66.67%	7	5.56%	20	86.01%	15	99.10%	10	74	13
CBC of Brevard	75.95%	1	13.24%	14	60.00%	10	5.63%	19	86.08%	14	97.39%	17	75	14
CBC of Central Florida	46.11%	20	6.99%	6	76.19%	3	11.15%	11	85.35%	17	97.10%	18	75	14
ChildNet Palm Beach (Child and Family Conne	46.79%	19	7.61%	7	39.29%	18	16.37%	3	85.56%	16	98.28%	14	77	16
United for Families	67.61%	12	14.14%	16	58.06%	11	15.65%	4	79.82%	21	98.27%	16	80	17
Eckard Community Hillsborough (Hillsborough H	70.29%	6	18.25%	20	37.93%	20	13.48%	6	81.54%	19	98.32%	13	84	18
Our Kids Inc.	60.09%	18	16.82%	19	40.00%	16	9.59%	14	84.01%	18	99.52%	4	89	19
Heartland for Children	63.82%	16	16.09%	17	39.13%	19	11.88%	9	80.92%	20	98.35%	12	93	20
Children's Network of SW Florida	68.75%	9	16.67%	18	25.00%	21	13.07%	8	86.45%	11			67	
Statewide	65.62%		11.98%		56.58%		11.05%		85.80%		98.36%			

Unit Performance FY 11-12 Quarter 4 Including Measure #1

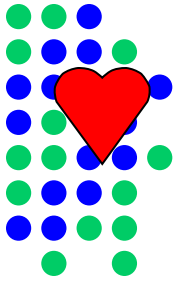


Unit	1) Makreatment in OOHHC		Ranking		2) Reunified within 12 months of latest removal		Ranking		3) Children reunified re-entering OHC within 12 months		Ranking		4) Finalized adoptions within 24 months of latest removal		Ranking		5) OOHHC 24 months or longer 7/1 who achieved perm prior to 18 and by June 30		Ranking		6) OOHHC eight days to 12 months with placement settings		Ranking		7) adoptions finalized July 1, 2009 to June 30, 2010		Ranking		8) children seen every 30 days,		Ranking		Total		Total Ranking	
291	100.00%	1	100.00%	1	0.00%	1	100.00%	1	50.00%	2	86.84%	7	1	6	100.00%	1	20	1																		
281	99.06%	5	71.43%	6	0.00%	1	80.00%	3	28.57%	4	95.77%	3	4	1	100.00%	1	24	2																		
282	100.00%	1	64.71%	7	14.29%	4	75.00%	4	10.00%	8	100.00%	1	4	1	99.25%	5	31	3																		
293	100.00%	1	50.00%	8	8.33%	3	50.00%	5	8.33%	10	95.00%	4	4	1	97.88%	7	39	4																		
284	98.67%	7	50.00%	8	20.00%	5	50.00%	5	62.50%	1	92.50%	6	2	5	99.58%	4	41	5																		
285	100.00%	1	75.00%	4	20.00%	5	0.00%	9	25.00%	5	96.00%	2	0	9	96.23%	9	44	6																		
295	91.67%	10	75.00%	4	25.00%	7	100.00%	1	33.33%	3	84.00%	8	1	6	97.85%	8	47	7																		
292	98.88%	6	83.33%	3	50.00%	9	0.00%	8	10.00%	8	93.75%	5	1	6	98.67%	6	51	8																		
294	95.24%	9	100.00%	1	44.44%	8	0.00%	9	25.00%	5	78.98%	9	0	9	100.00%	1	51	8																		
283	98.04%	8	37.50%	10	0.00%	1	33.33%	7	14.29%	7	72.00%	10	3	4	91.18%	10	57	10																		

Unit Performance FY 12-13 Quarter 1 Excluding Measure #1

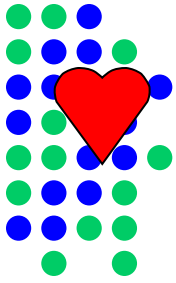


Unit	2) Reunified within 12 months of latest removal	Ranking	3) Children reunified re-entering OHC within 12 months	Ranking	4) Finalized adoptions within 24 months of latest removal	Ranking	5) OOHC 24 months or longer 7/1 who achieved perm prior to 18 and by June 30	Ranking	6) OOHC eight days to 12 months with two or fewer placement settings	Ranking	7) adoptions finalized July 1, 2009 to June 30, 2010	Ranking	8) children seen every 30 days,	Ranking	Total	Total Ranking
284	83.33%	6	0.00%	1	100.00%	1	0.00%	5	94.00%	2	1	3	98.50%	3	21	1
294	90.00%	4	0.00%	1	100.00%	1	0.00%	5	81.25%	8	1	3	98.84%	2	24	2
282	50.00%	8	0.00%	1	100.00%	1	0.00%	5	87.18%	4	2	1	98.28%	5	25	3
292	100.00%	1	0.00%	1	100.00%	1	0.00%	5	83.87%	7	1	3	97.39%	7	25	3
285	0.00%	10	0.00%	1	0.00%	6	14.29%	3	89.19%	3	1	3	99.12%	1	27	5
295	100.00%	1	18.18%	8	0.00%	6	16.67%	1	84.62%	5	1	3	97.87%	6	30	6
281	89.47%	5	40.00%	9	50.00%	5	16.67%	1	94.92%	1	2	1	96.94%	8	30	6
291	100.00%	1	0.00%	1		9	0.00%	5	76.92%	10	0	9	98.33%	4	39	8
293	40.00%	9	50.00%	10	0.00%	6	7.14%	4	84.44%	6	1	3	91.71%	9	47	9
283	76.92%	7	0.00%	1		9	0.00%	5	80.00%	9	0	9	90.53%	10	50	10



Next up:
Best Practice

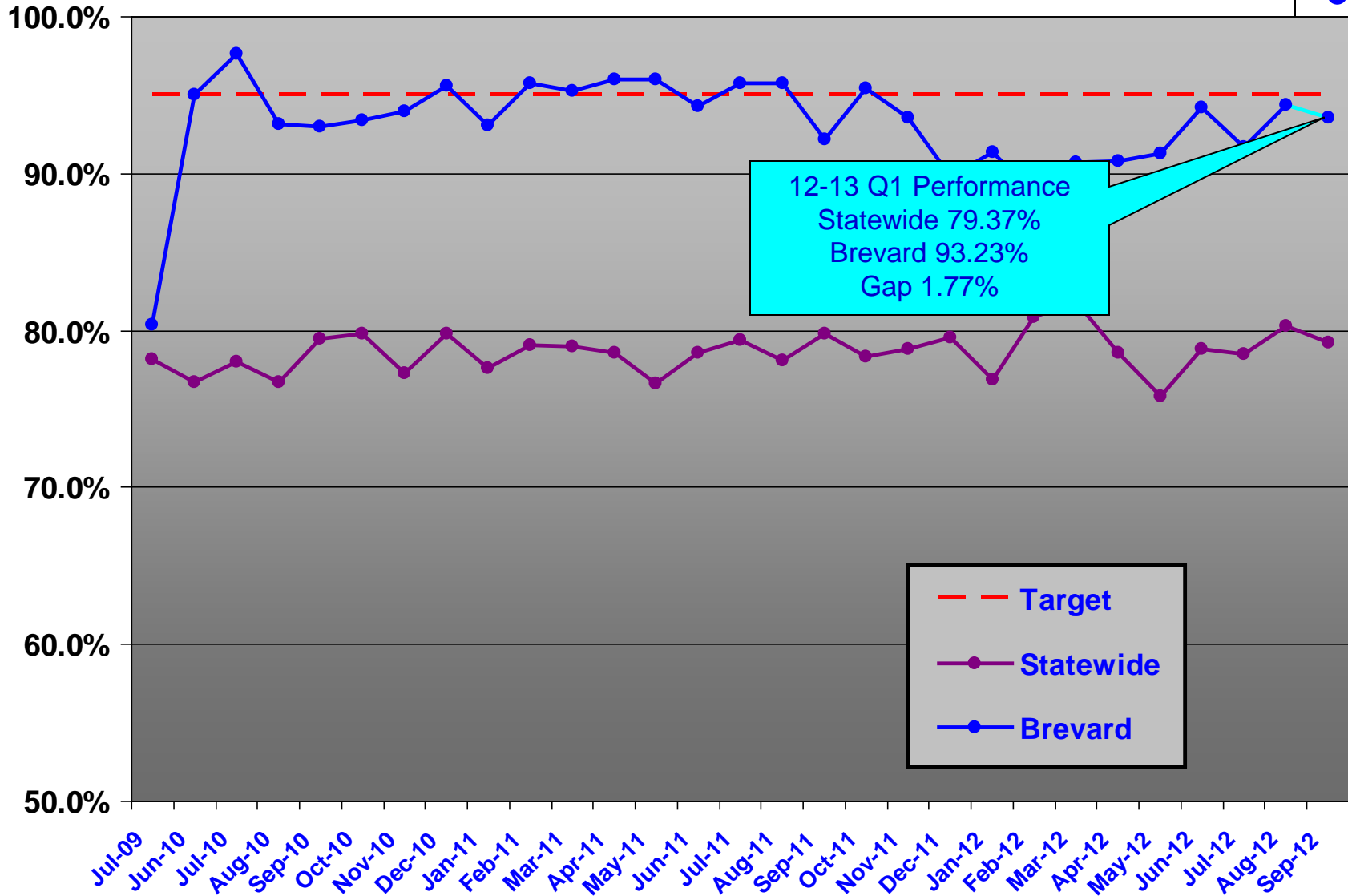
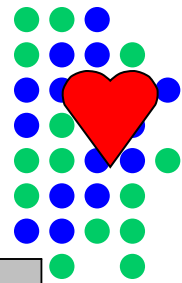
Best Practice Performance Measures



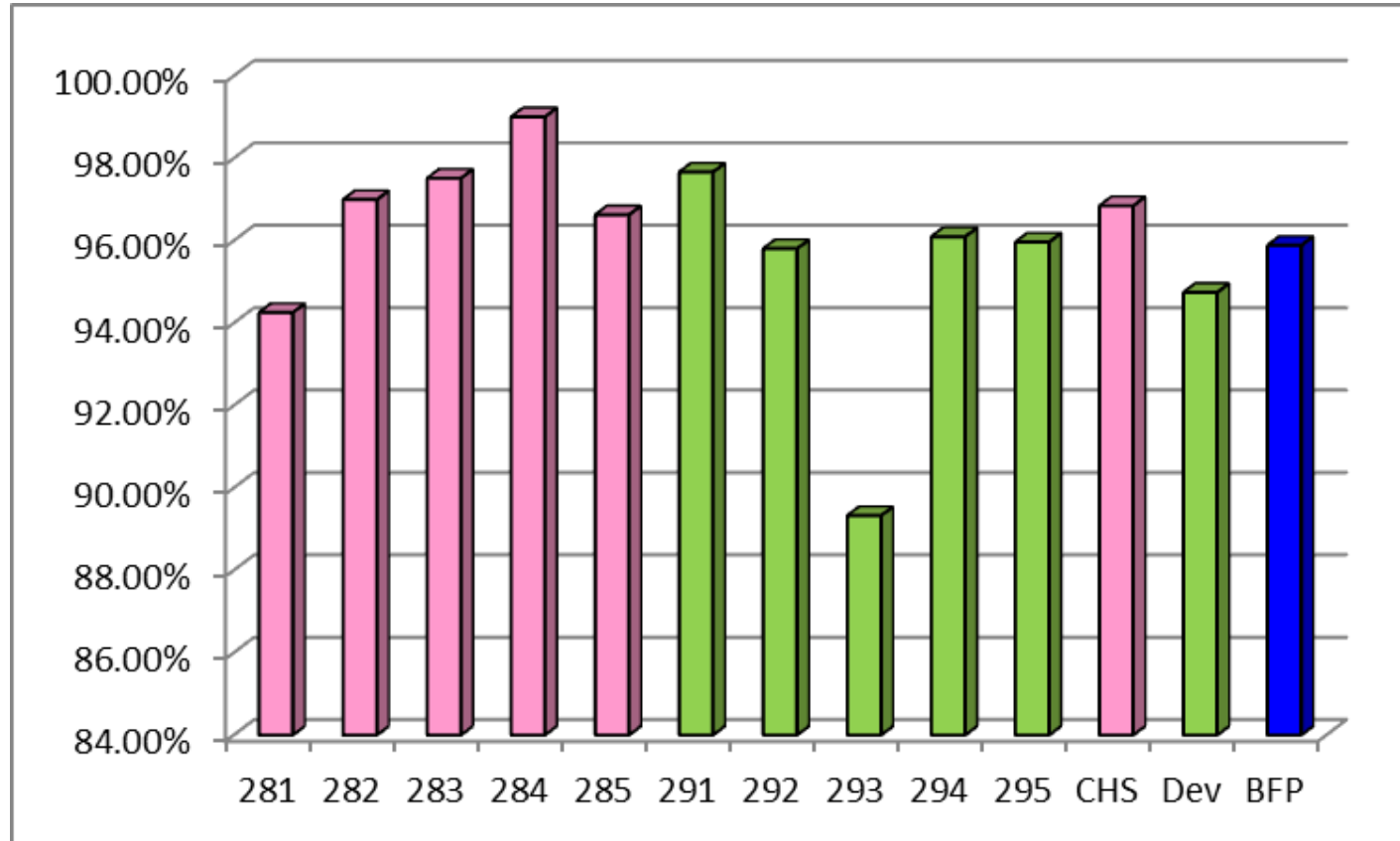
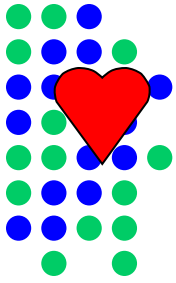
1. Chrono Notes Entered Within 48 Hours-95%
2. Fingerprints-99%
3. Birth Verifications-99%
4. Photos-99%
5. Visits With Mothers-90%-
6. Visits With Fathers-40%
7. Children With Both Parents Visited-50%
8. JR's Submitted on Time-100%
9. Supervisor Reviews No More Than 62 days old-100%
10. Children in Licensed OHC Shall Be Referred For IL Services Within 30 Days of Turning 13 or Entering Care-100%
11. Children aged 13-17 in Licensed Care Will have a Normalcy Plan Completed Every 90 Days-100%
12. Children aged 12-17 in Licensed Care Will Have an Education Plan Completed a Minimum of 1 Time Per Calendar Year-100%



Best Practice #1 – Timely Home Visit Chrono Entry (w/in 48 hrs) Target – 95%

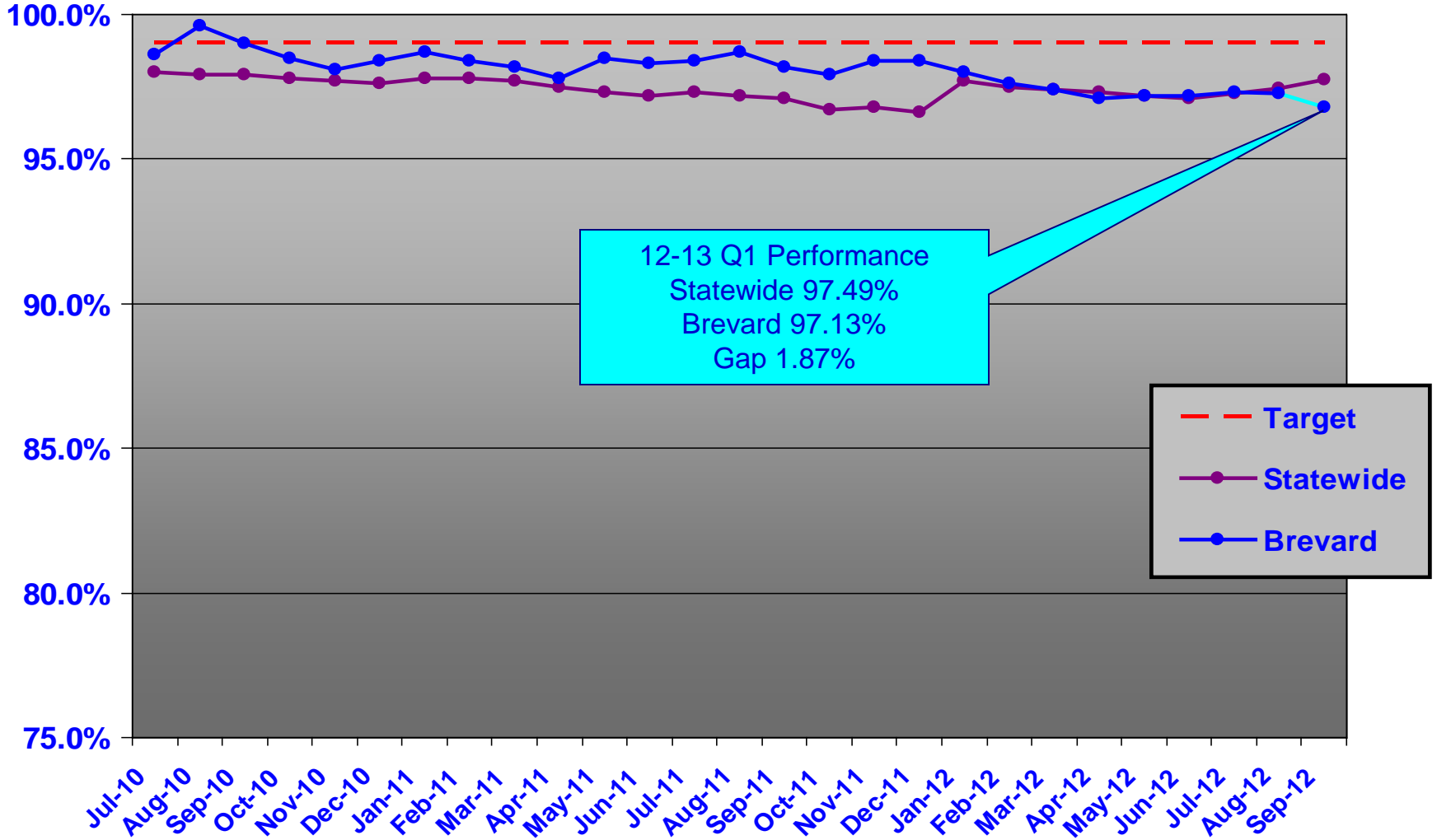
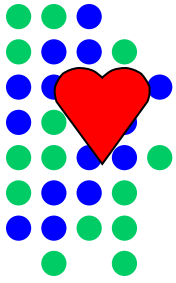


**Best Practice #1 – Timely Home Visit Chrono Entry
(w/in 48 hrs)
Target – 95%
FY 12-13 Quarter 1**

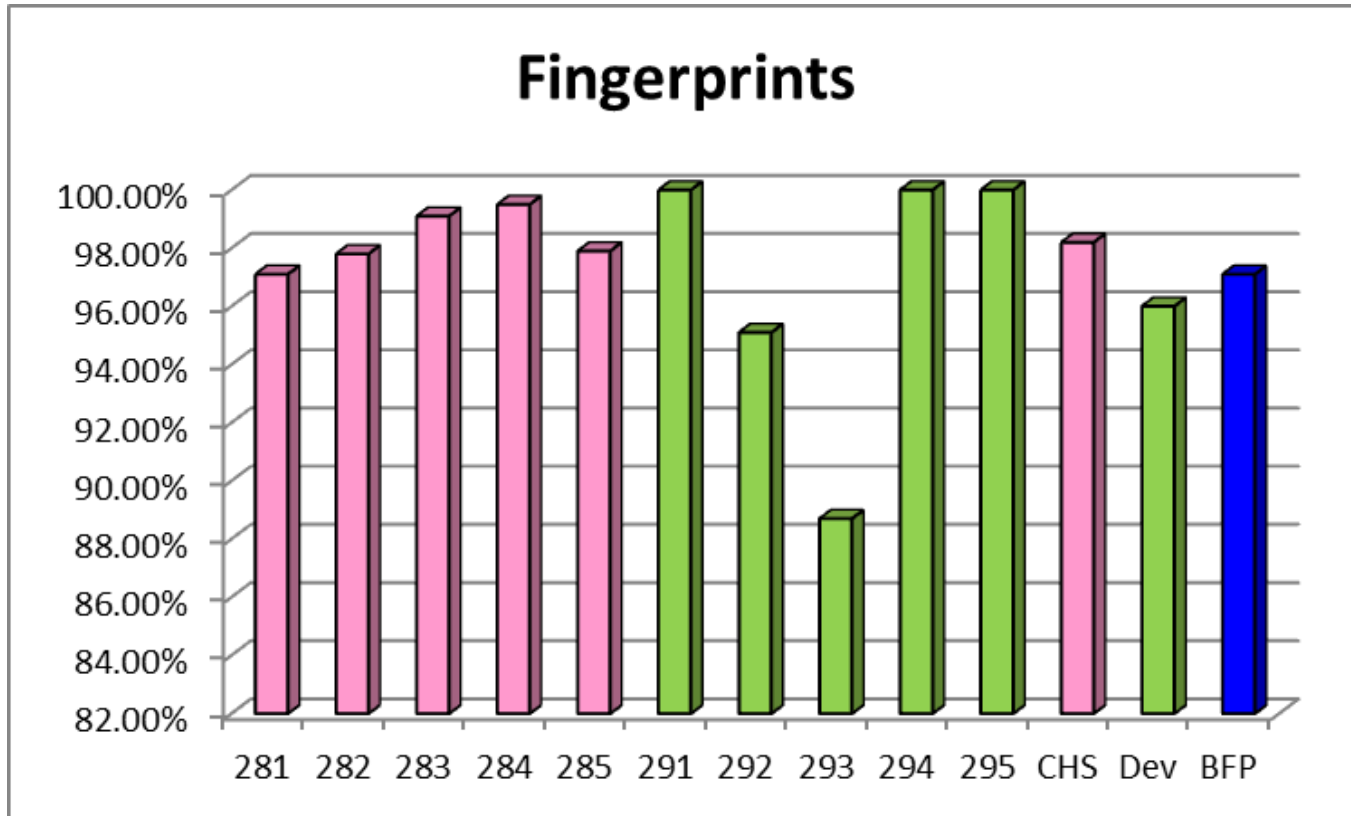
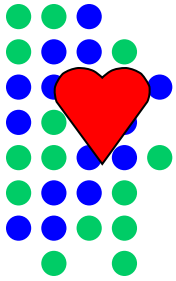


Best Practice #2 – Fingerprints Obtained

Target – 99%

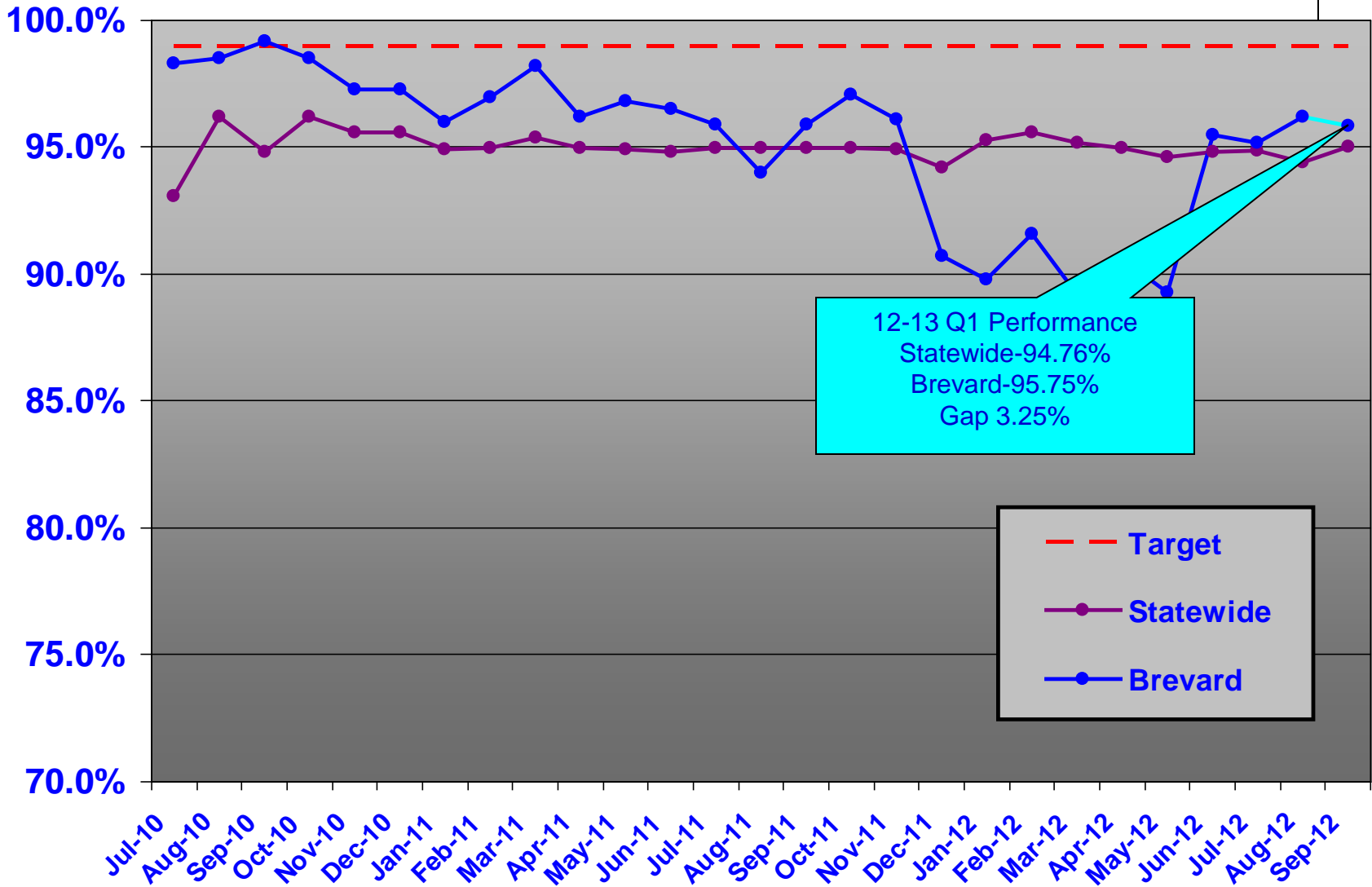
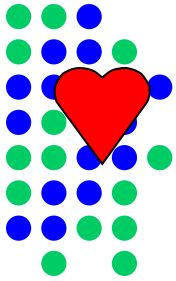


Best Practice #2 – Fingerprints Obtained
Target – 99%
FY 12-13 Quarter 1

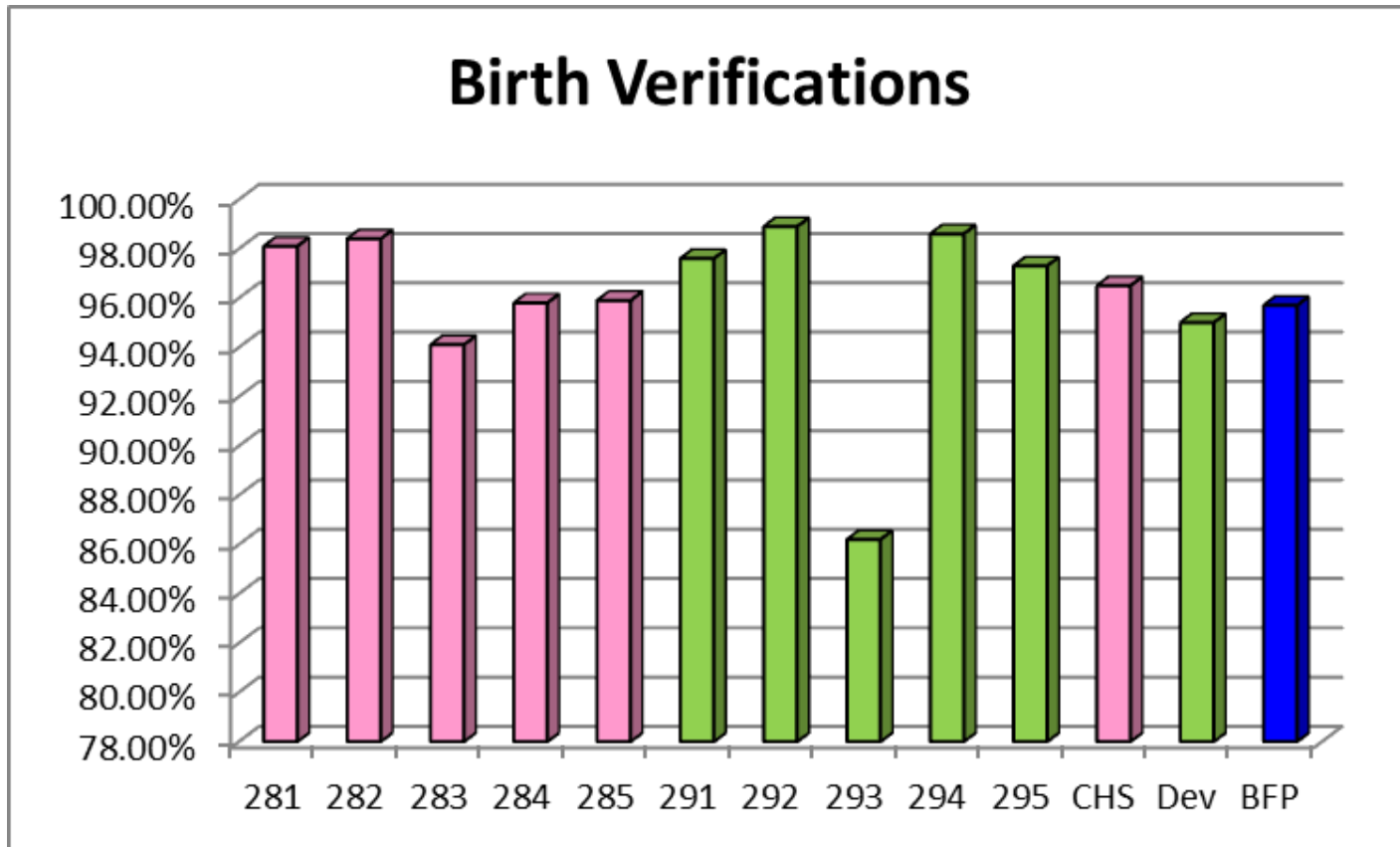
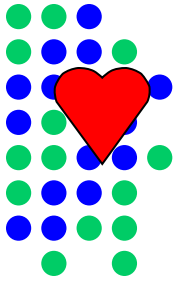


Best Practice #3 – Birth Verifications Obtained

Target – 99%

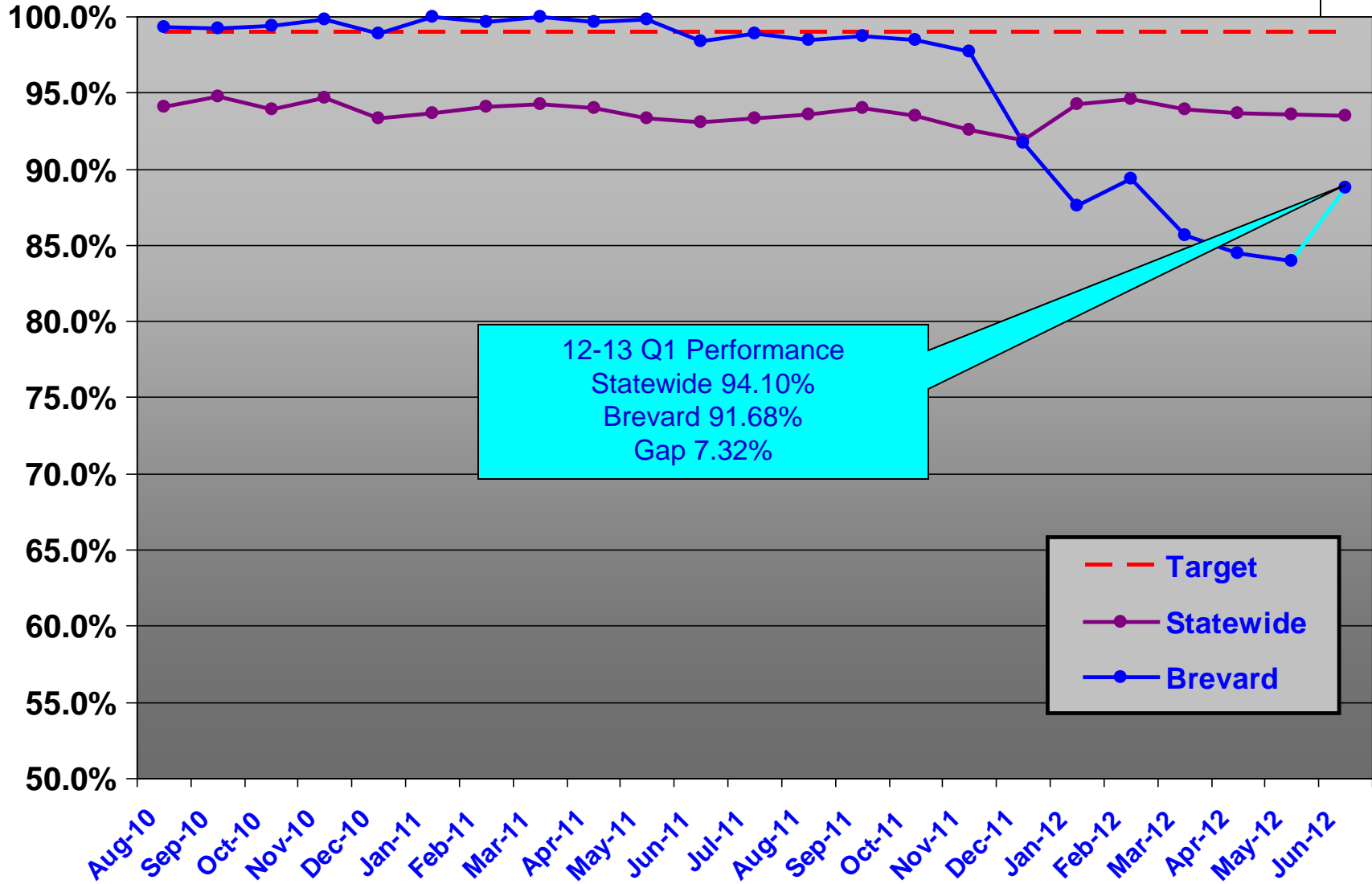
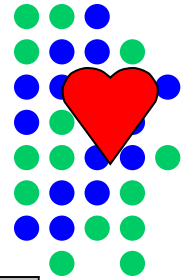


Best Practice #3 – Birth Verifications Obtained
Target – 99%
FY 12-13 Quarter 1

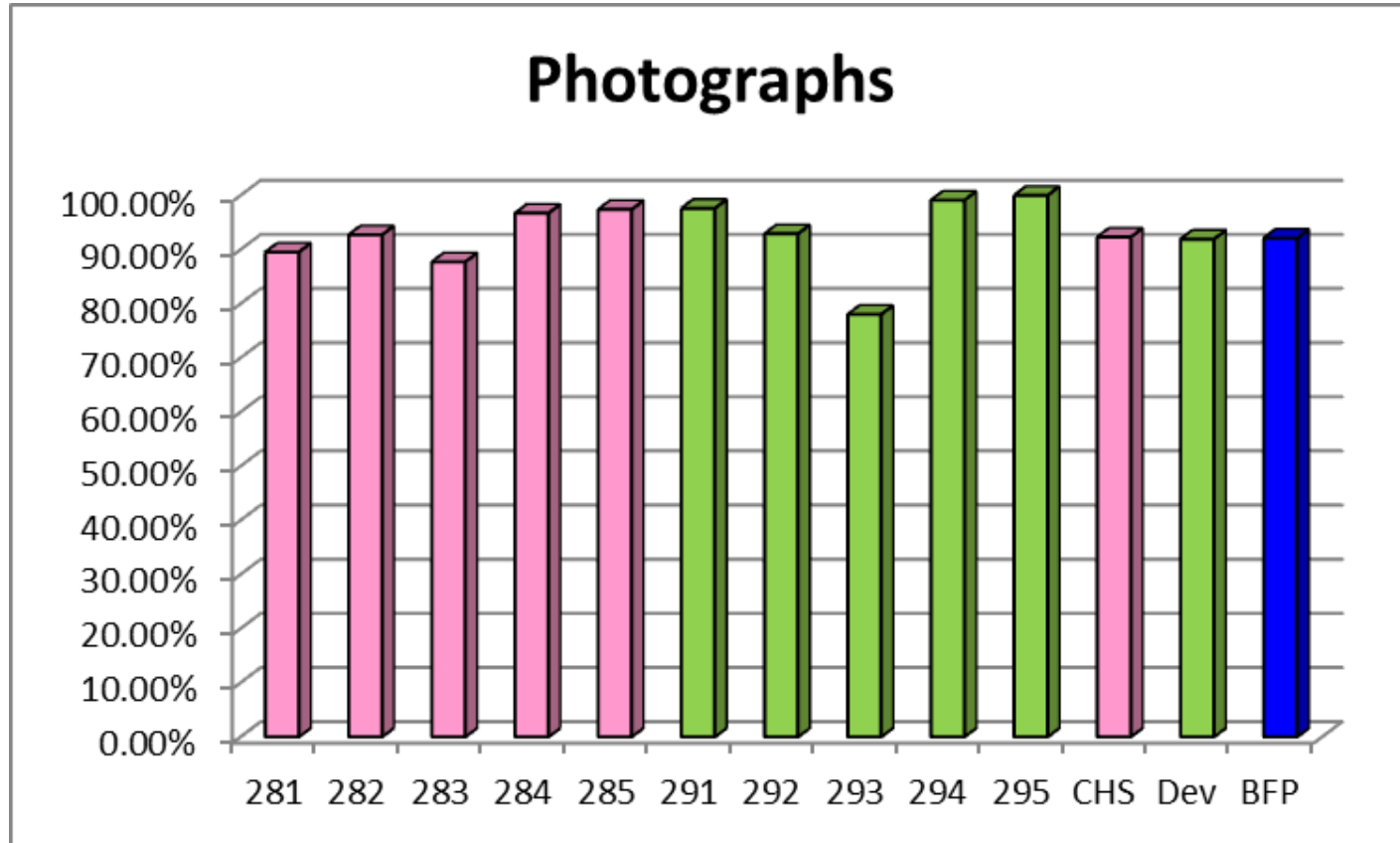
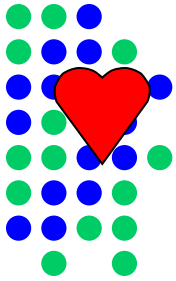


Best Practice #4 – Photographs Obtained

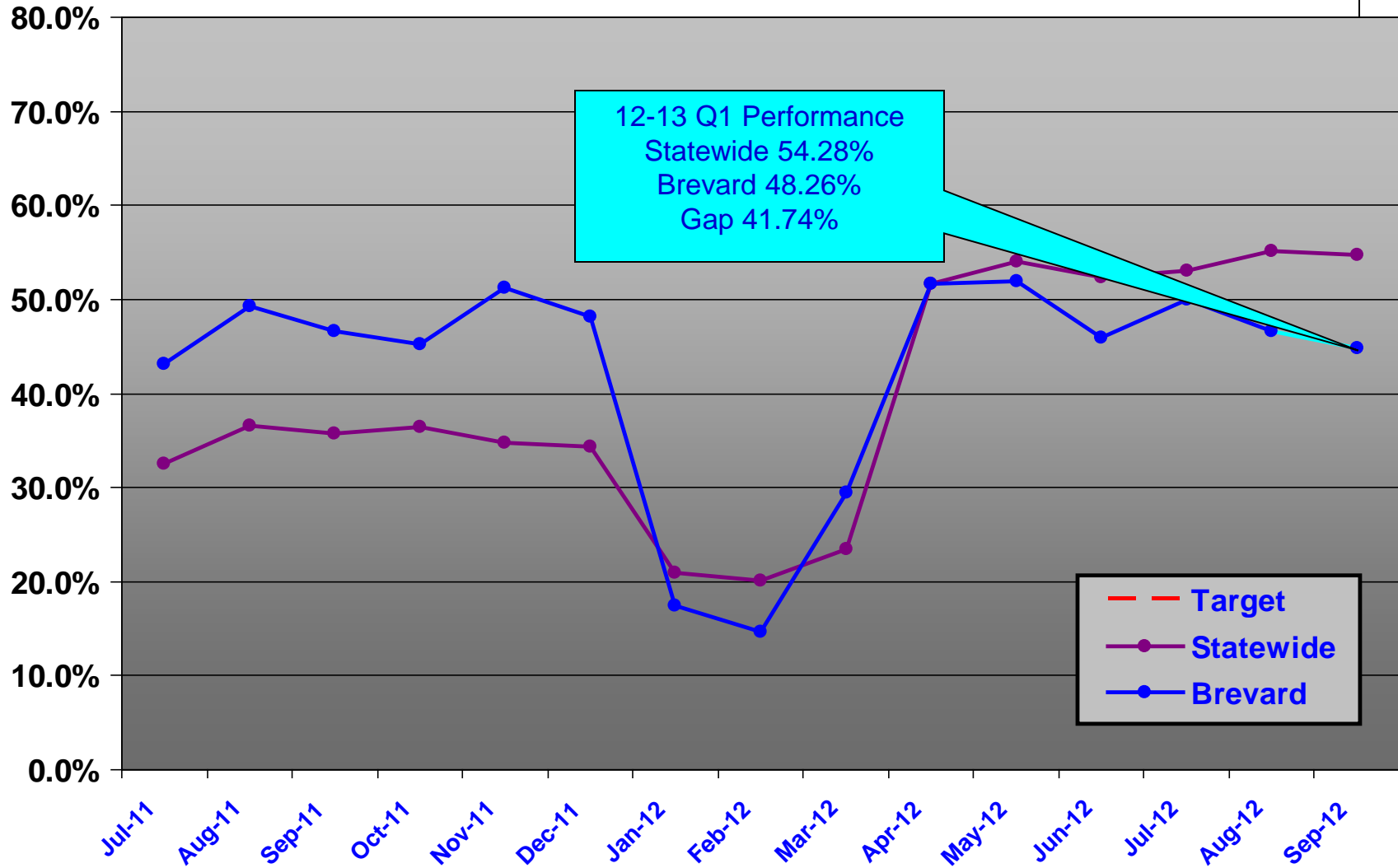
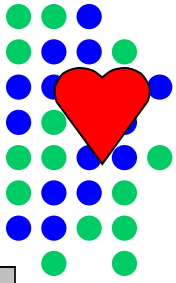
Target – 99%



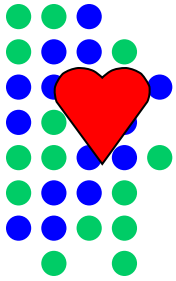
Best Practice #4 – Photographs Obtained
Target – 99%
FY 12-13 Quarter 1



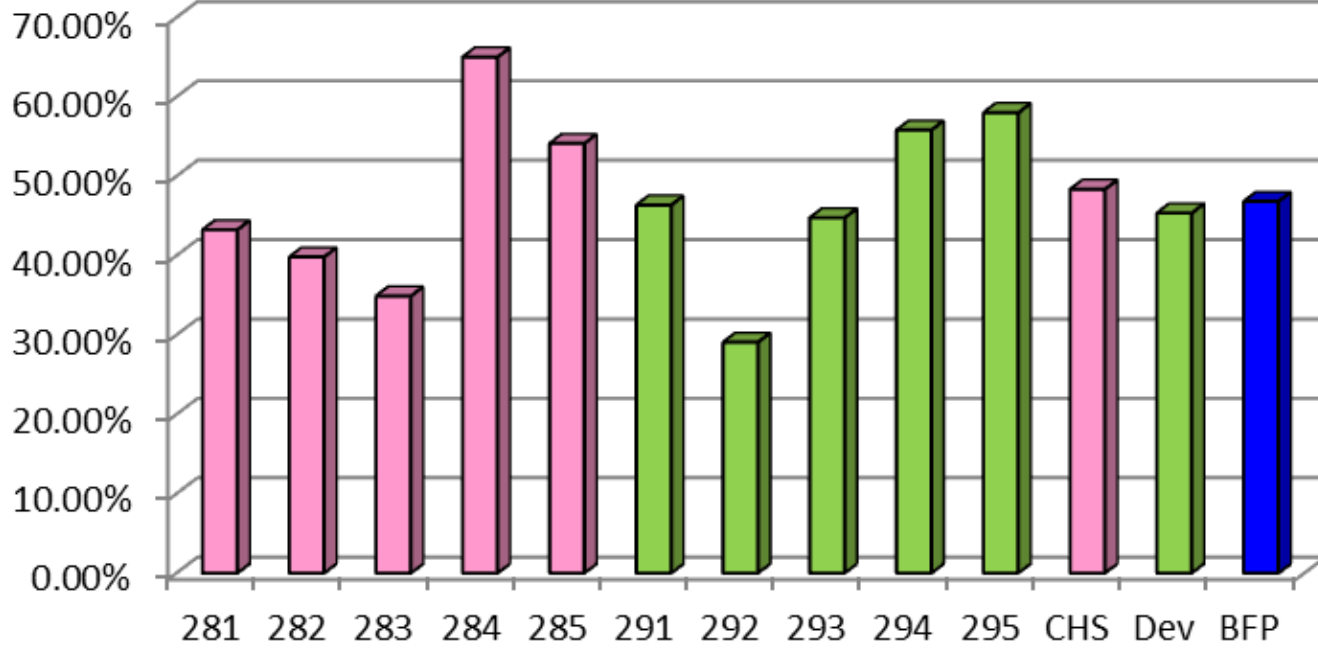
Best Practice #5
Visits with Mothers (OHC)
Target – 90%



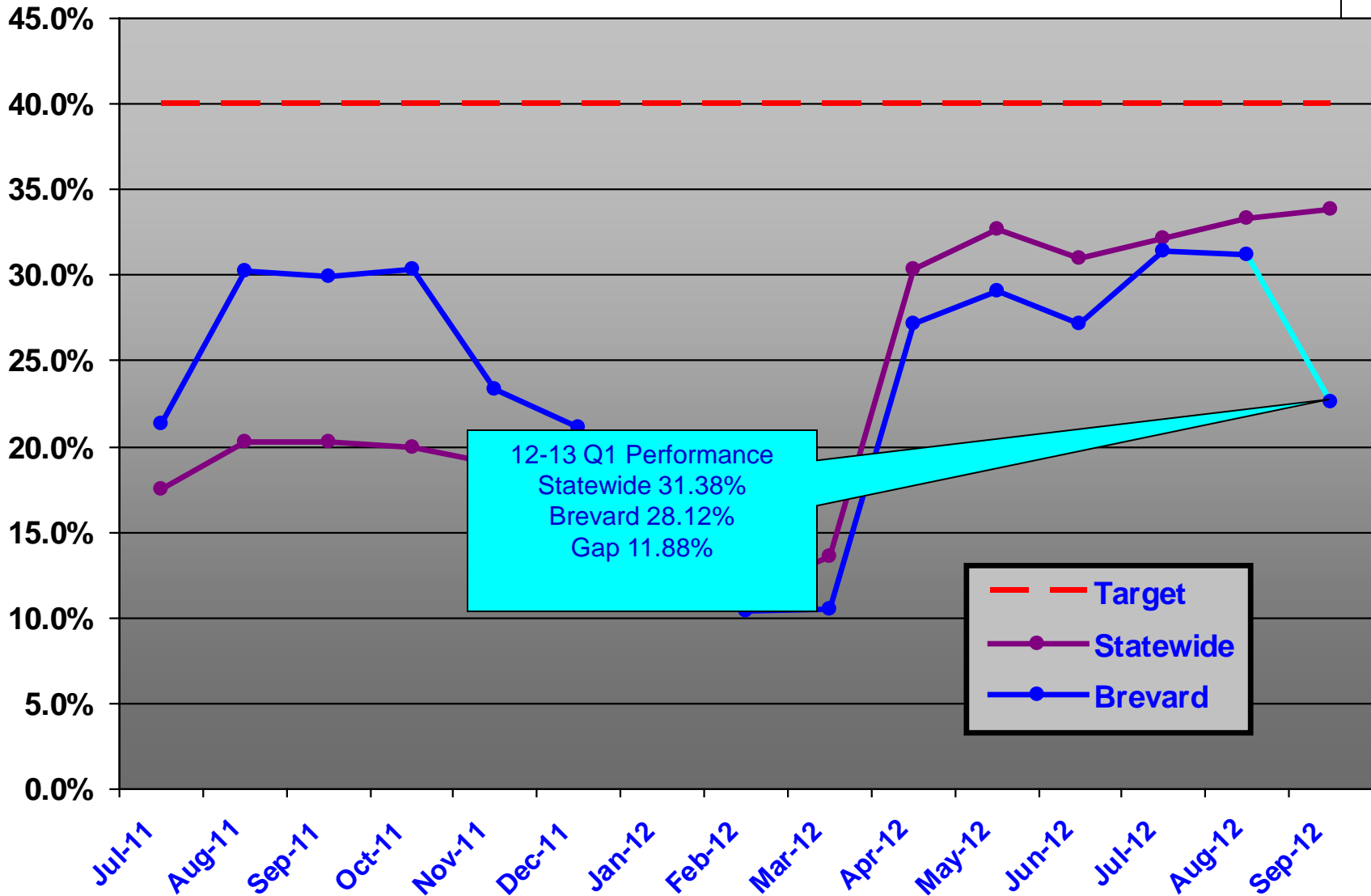
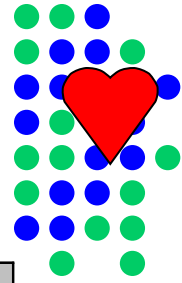
Best Practice #5
Visits with Mothers (OHC)
Target – 90%
FY 12-13 Quarter 1



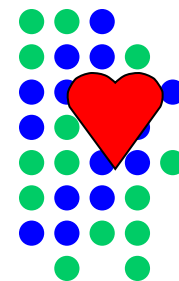
Visits With Mother



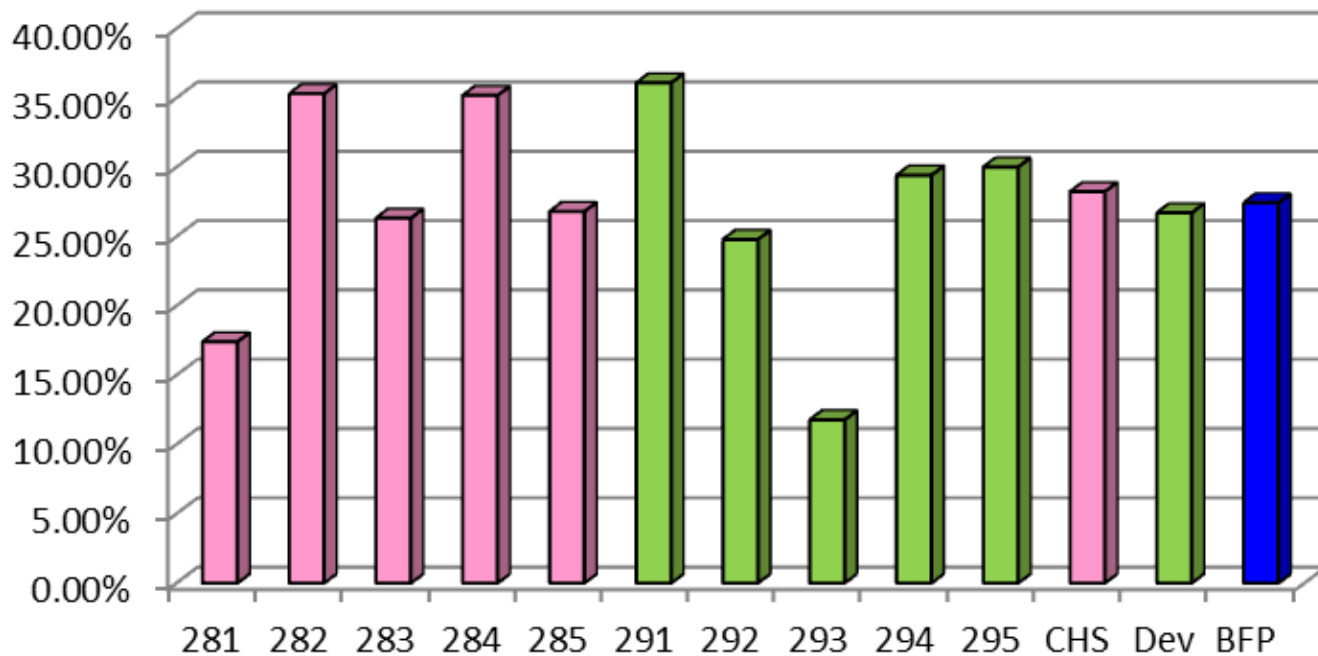
Best Practice #6
Visits with Fathers (OHC)
Target – 40%



Best Practice #6
Visits with Fathers (OHC)
Target – 40%
FY 12-13 Quarter 1



Visits With Fathers

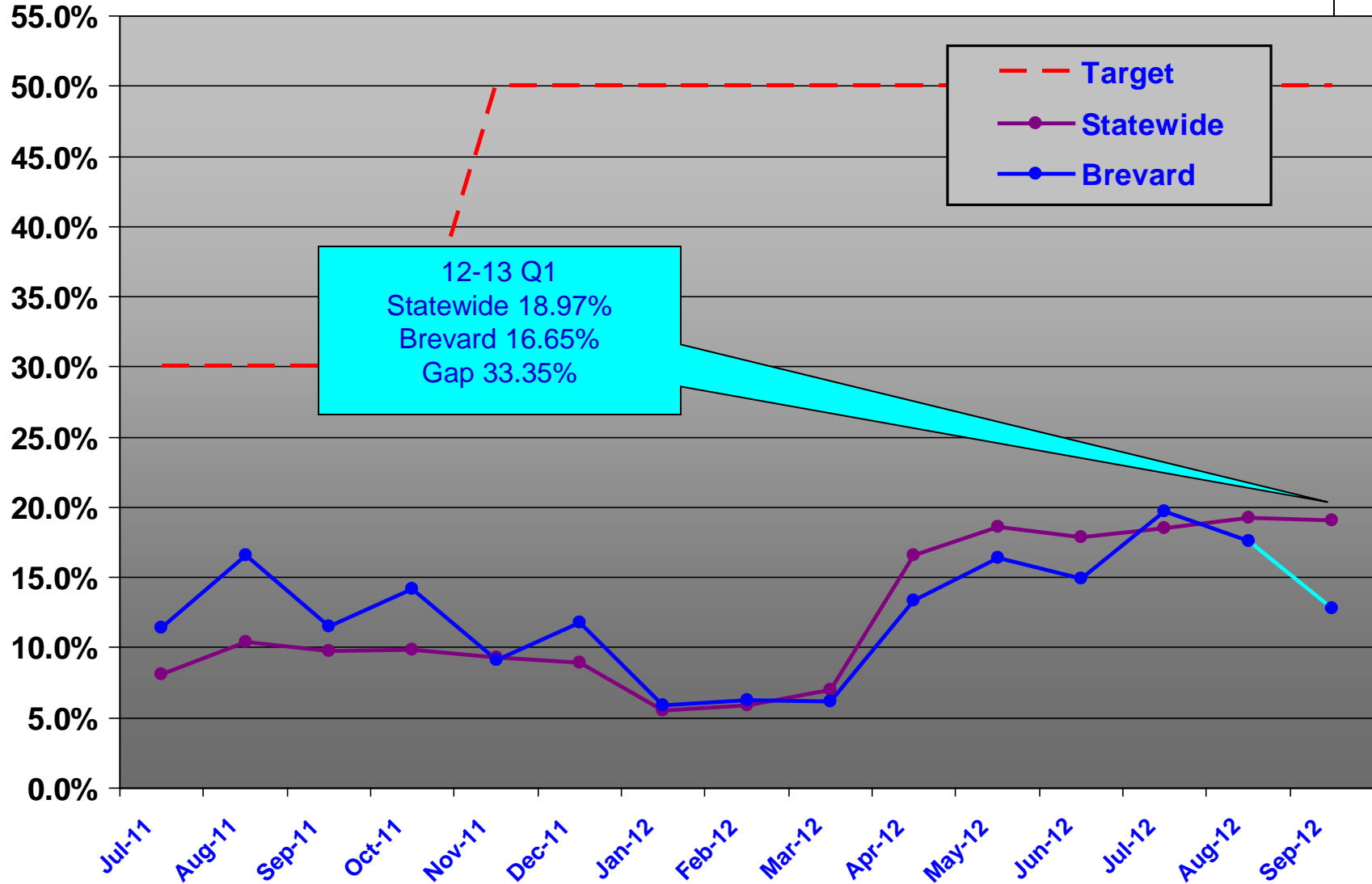
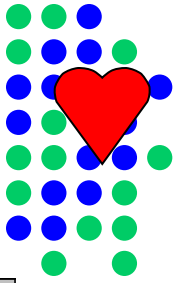




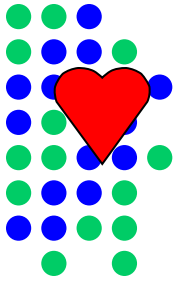
Best Practice #7

Children with Both Parents Visited (OHC)

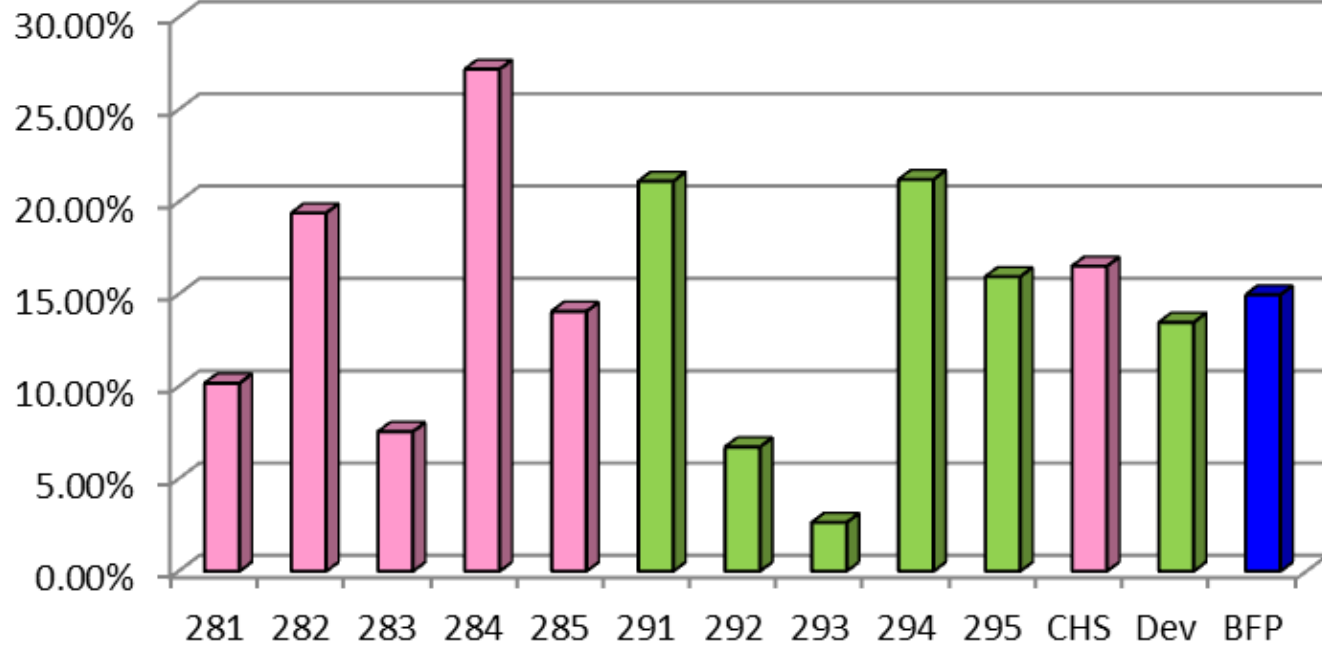
Target – 50%



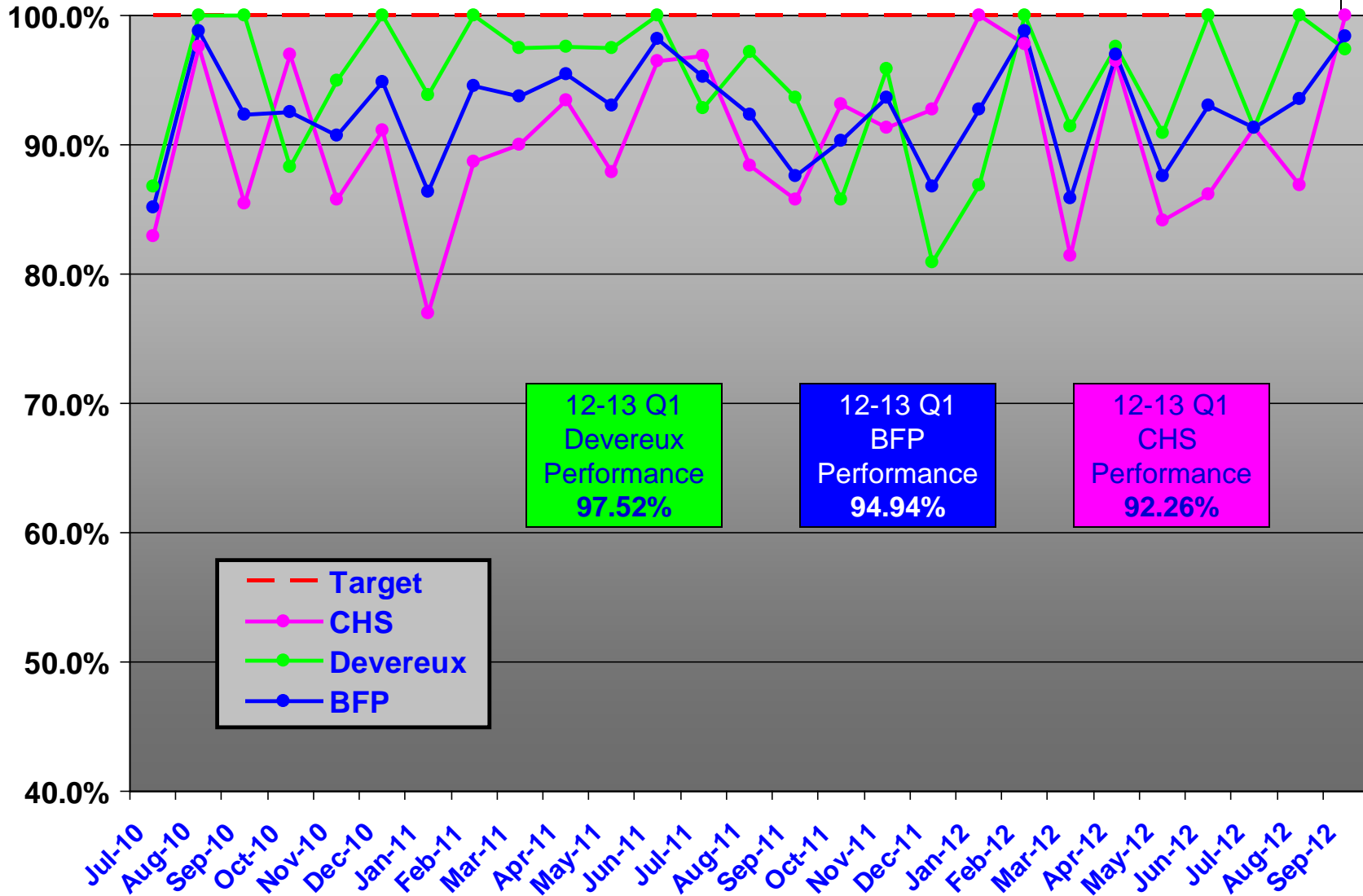
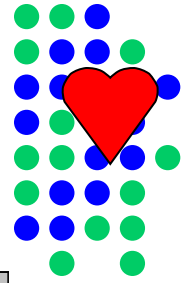
Best Practice #7
Children with Both Parents Visited (OHC)
Target – 50%
FY 12-13 Quarter 1



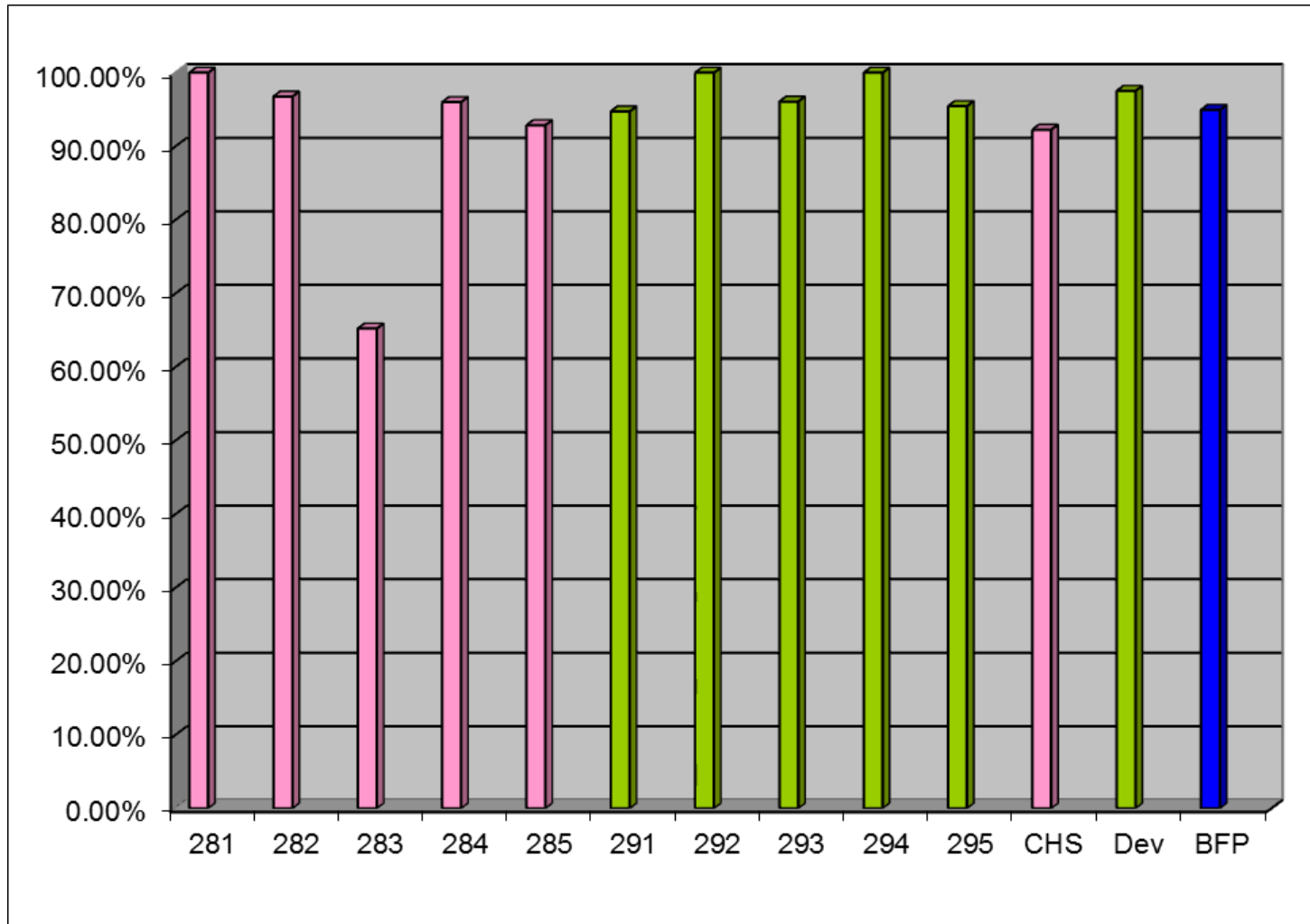
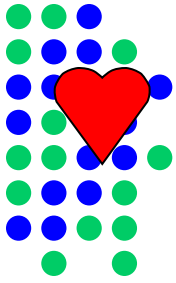
Visits With Both Parents



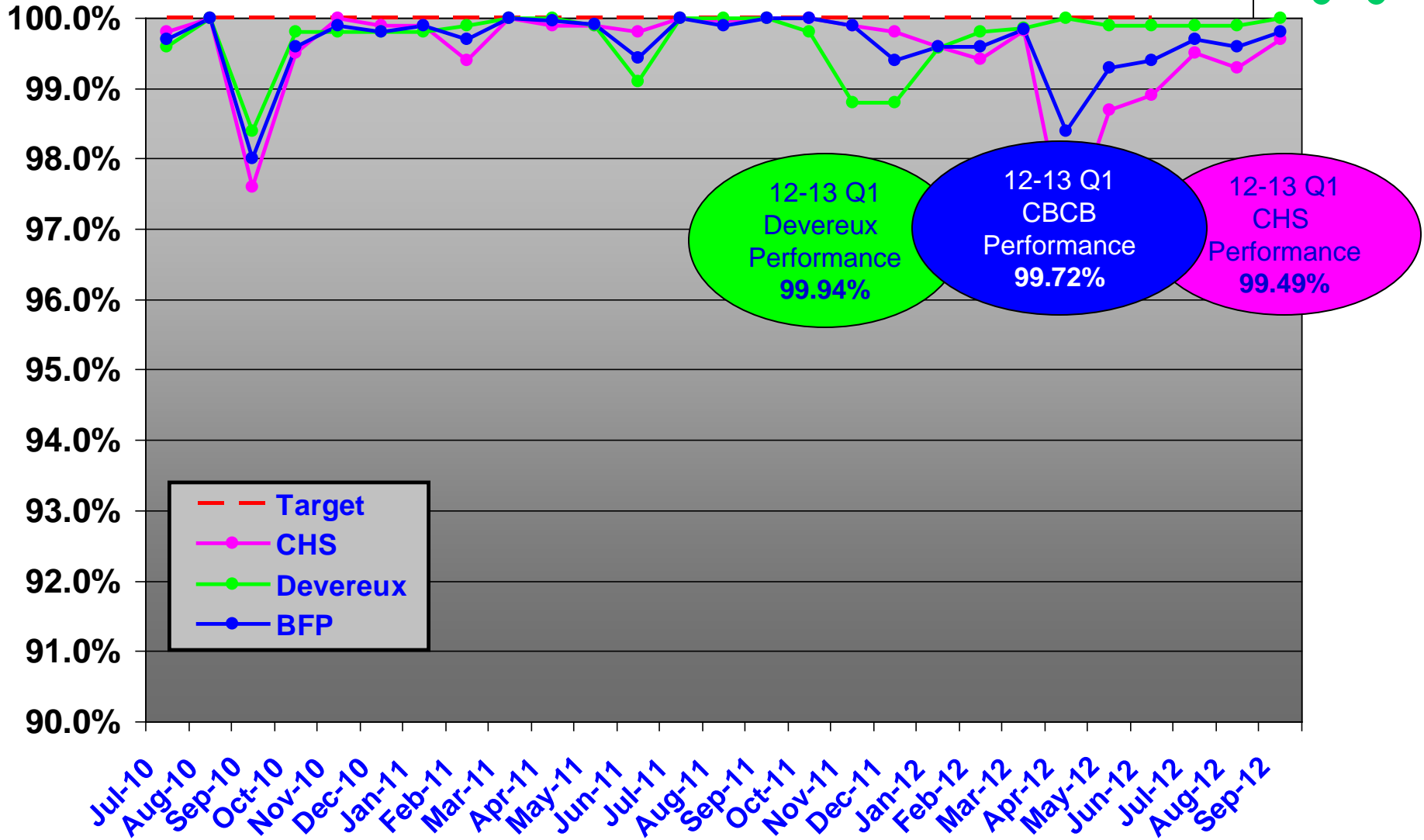
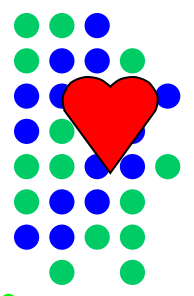
**Best Practice #8 – Judicial Reviews Filed Timely
(Filed by CLS w/ the Clerk)
Target – 100%**



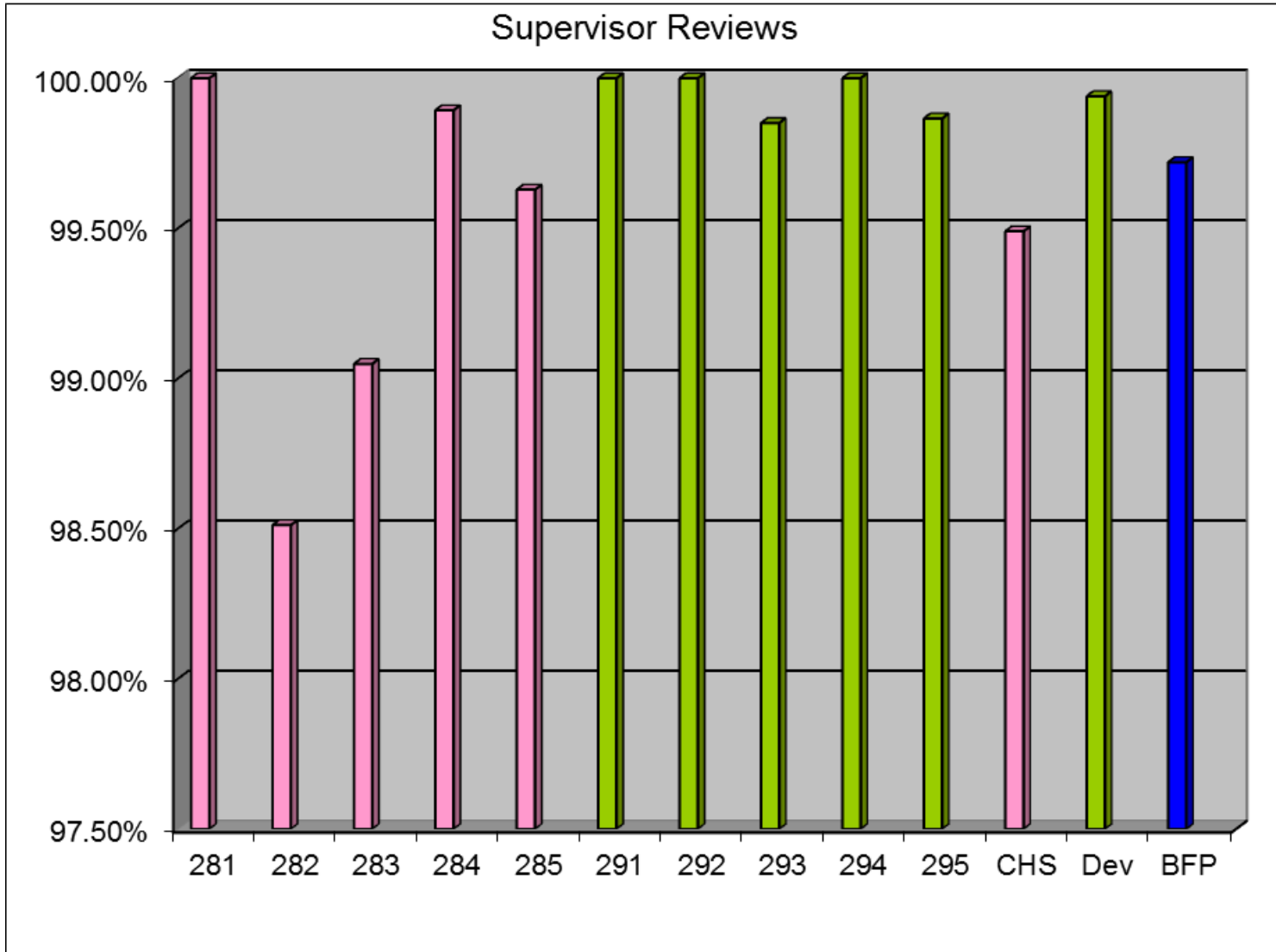
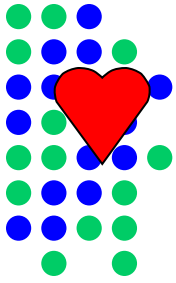
**Best Practice #8 – Judicial Reviews Filed Timely
(Filed by CLS w/ the Clerk)
Target – 100%
FY 12-13 Quarter 1**



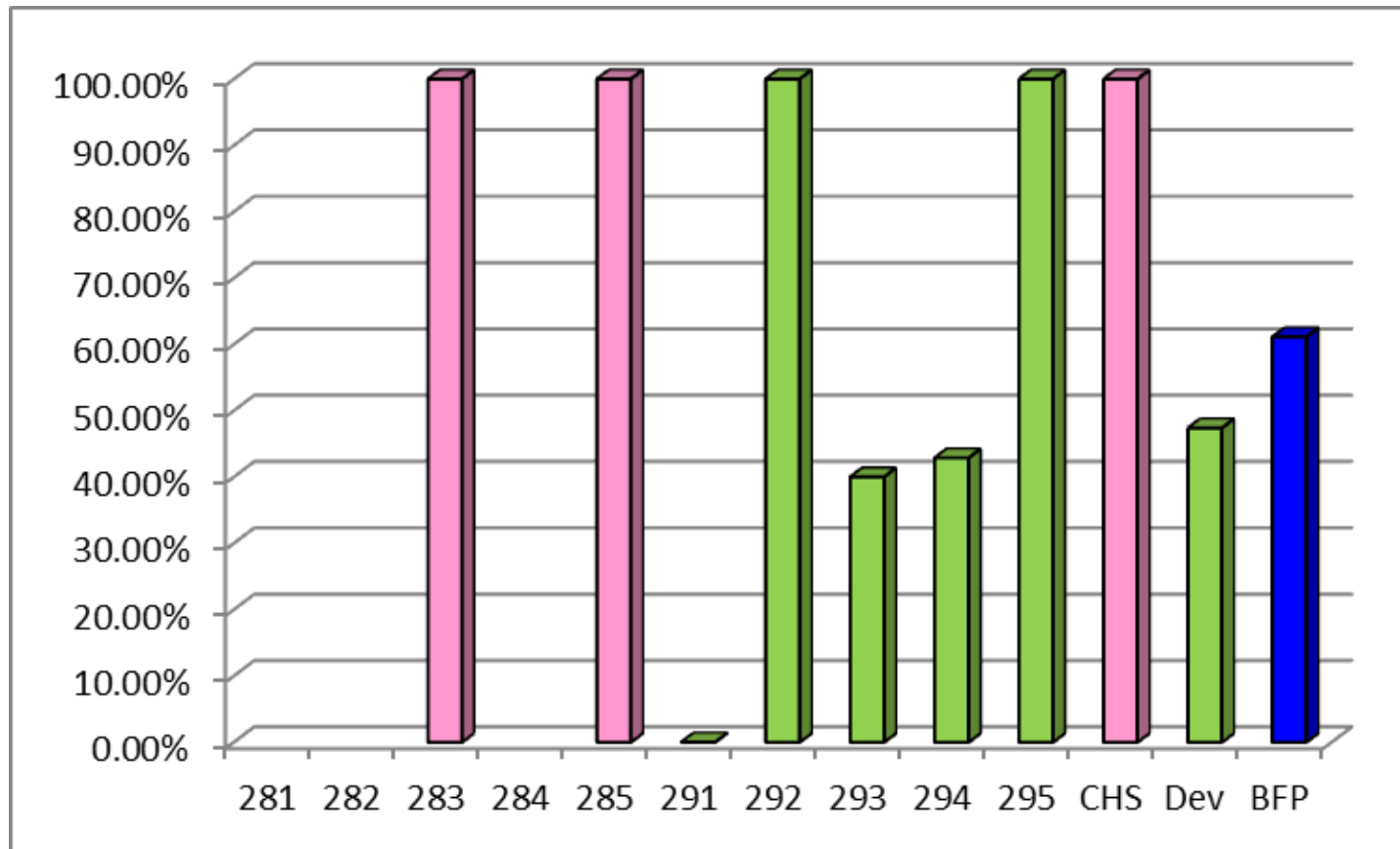
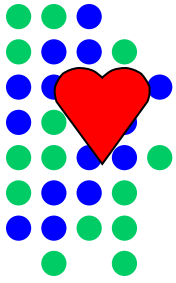
**Best Practice #9 –Supervisor Reviews
No More Than 62 Days Old
Target – 100%**



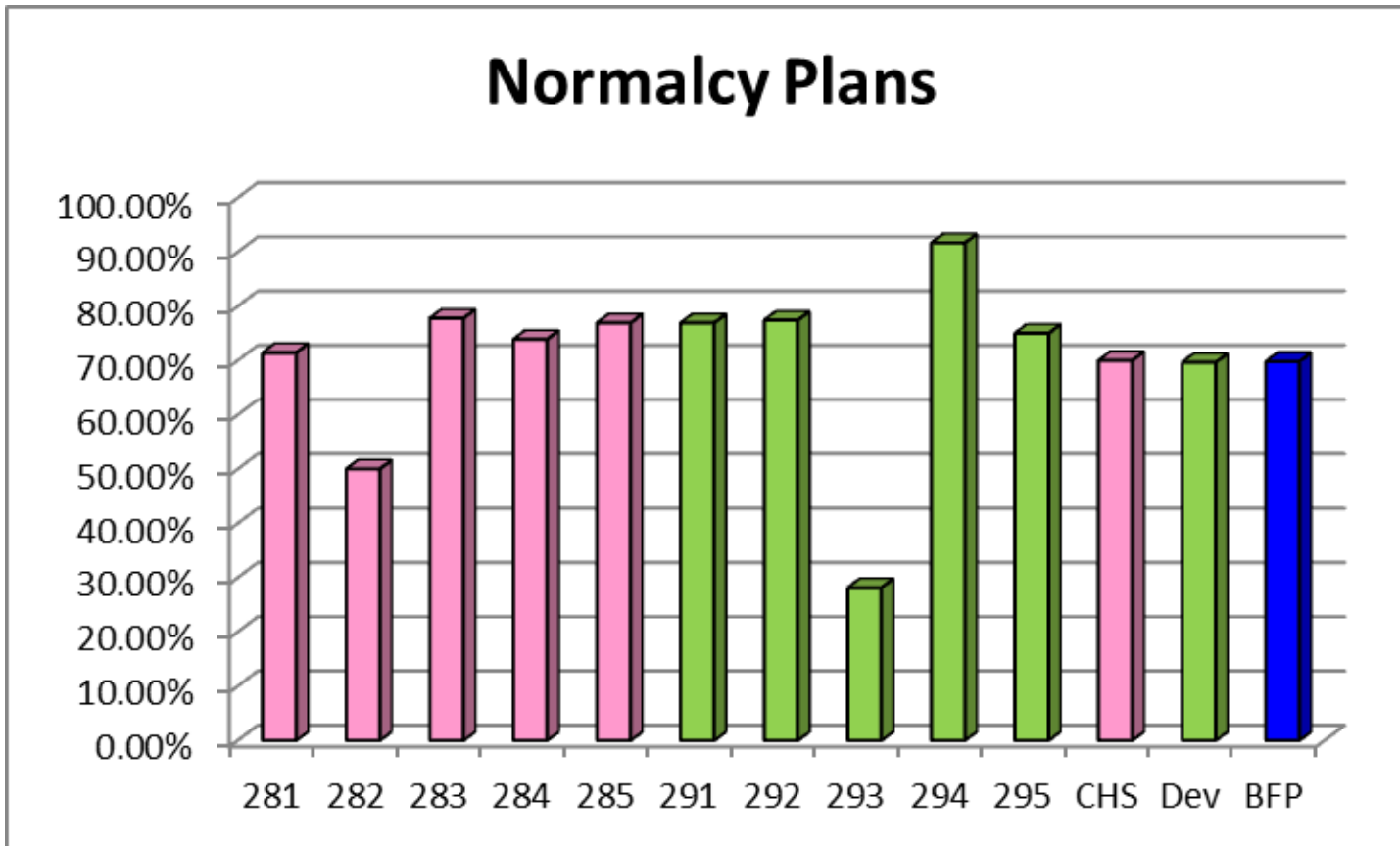
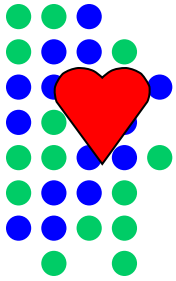
**Best Practice #9 –Supervisor Reviews
No More Than 62 Days Old
Target – 100%
FY 12-13 Quarter 1**



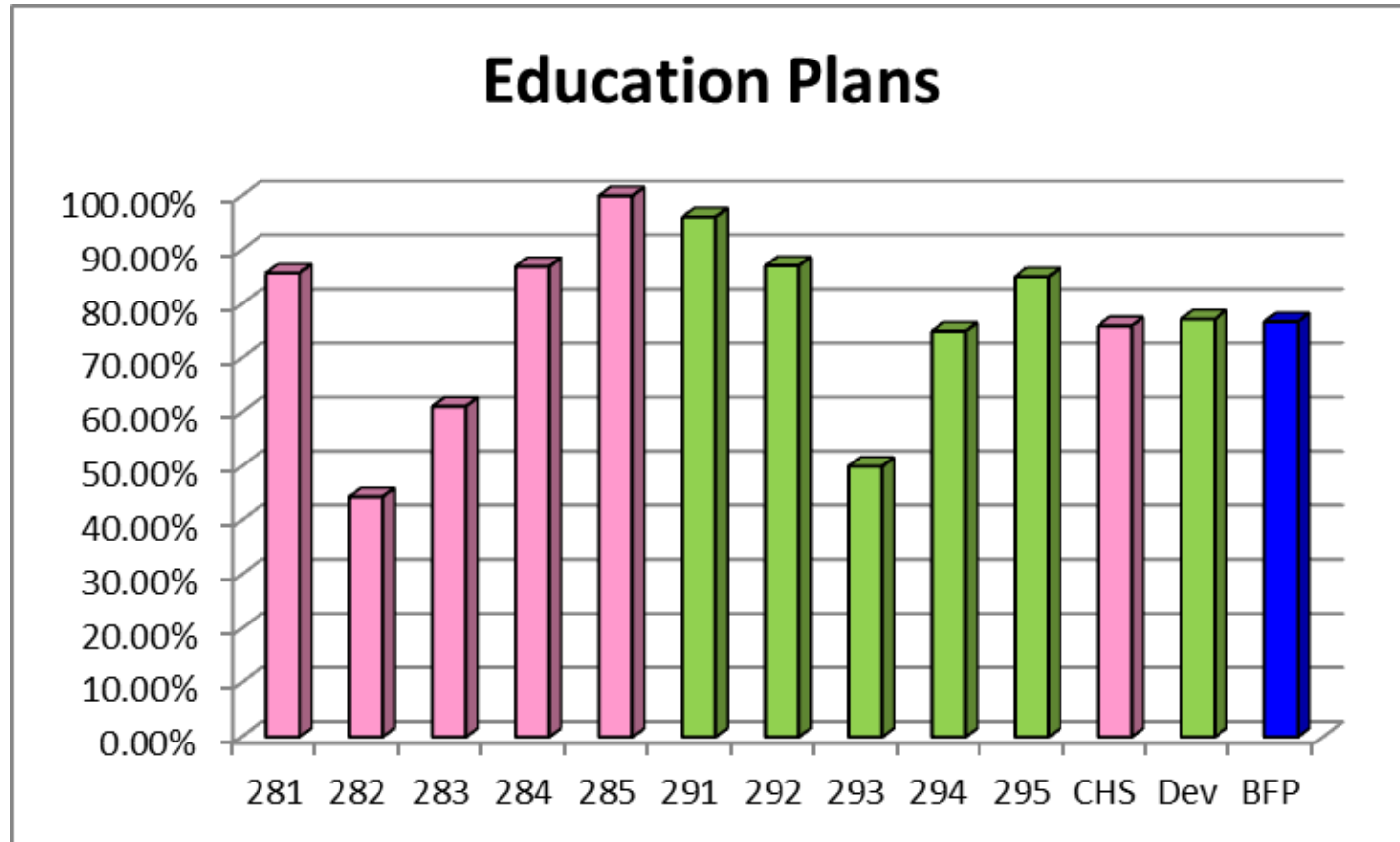
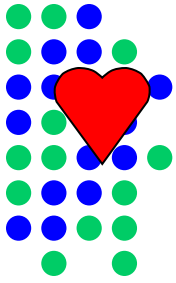
Best Practice #10-Children In Licensed Out-Of-Home Care Shall Be Referred For IL Services Within 30 Days of Turning 13 or Entering Care
Target-100%
12-13 Quarter 1



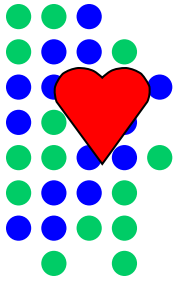
**Best Practice #11-Children aged 13-17 in Licensed Care Will
have a Normalcy Plan Completed Every 90 Days-100%
12-13 Quarter 1**



Best Practice #12-Children aged 12-17 in Licensed Care Will Have an Education Plan Completed a Minimum of 1 Time Per Calendar Year-100%
12-13 Quarter 1



CBC Best Practice FY 12-13 Quarter 1

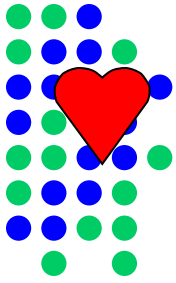


Agency	Chrono Notes	Ranking	Fingerprints	Ranking	Birth Verification	Ranking	Photos	Ranking	Visits with Mothers (OHC)	Ranking	Visits with Fathers (OHC)	Ranking	Children with Both Parents Visited (OHC)	Ranking	Total	Total Ranking
	Kids First of Fla (Clay & Bakers Kid Net)	86.18%	5	99.58%	4	98.89%	2	98.68%	5	56.52%	8	40.87%	5	16.52%	14	43
Partnership for Strong Families	79.74%	10	97.23%	13	97.17%	7	97.02%	8	65.64%	4	44.06%	4	30.73%	2	48	2
Families First Network	80.70%	9	99.65%	3	98.59%	3	96.48%	11	59.48%	6	35.56%	9	18.85%	10	51	3
YMCA South	75.22%	17	99.83%	2	98.24%	4	98.43%	6	52.85%	11	35.39%	10	25.91%	4	54	4
Kids Central, Inc.	72.63%	18	98.37%	8	97.31%	6	98.77%	4	59.10%	7	38.80%	6	23.79%	6	55	5
ChildNet Inc.	48.65%	21	97.97%	10	90.80%	19	95.43%	13	74.88%	1	55.26%	1	32.18%	1	66	6
Family Support Services	79.29%	12	97.81%	12	95.01%	13	88.76%	20	71.46%	2	44.16%	3	24.13%	5	67	7
Our Kids Inc.	87.46%	4	94.18%	19	87.58%	21	92.19%	16	71.42%	3	44.76%	2	29.01%	3	68	8
Heartland for Children	90.64%	3	100.00%	1	99.20%	1	99.95%	1	37.85%	21	20.71%	20	7.31%	21	68	8
St. Johns County Commission	92.91%	2	99.28%	5	96.12%	11	96.94%	9	45.23%	19	36.84%	7	7.92%	20	73	10
Eckard Community Hillsborough (Hillsborough)	77.23%	13	99.00%	6	97.66%	5	97.76%	7	46.08%	18	25.24%	19	17.19%	12	80	11
CBC of Central Florida	69.39%	19	97.98%	9	96.96%	8	93.91%	14	52.78%	12	32.06%	13	19.34%	9	84	12
Eckerd Community Alternatives	82.51%	8	98.99%	7	96.13%	10	90.96%	19	50.53%	14	35.96%	8	12.15%	19	85	13
United for Families	76.21%	14	95.70%	17	94.32%	14	93.82%	15	55.52%	10	34.85%	11	20.45%	7	88	14
CBC of Brevard	93.23%	1	97.13%	14	95.75%	12	91.68%	18	47.13%	17	28.12%	16	16.65%	13	91	15
Big Bend CBC West	75.61%	16	97.87%	11	92.31%	18	96.45%	12	55.62%	9	29.71%	14	18.03%	11	91	15
Children's Network of SW Florida	76.00%	15	96.97%	15	96.47%	9	99.39%	3	48.94%	16	25.69%	18	16.45%	15	91	15
CBC of Seminole	69.32%	20	90.88%	20	93.78%	16	99.50%	2	49.21%	15	34.82%	12	20.18%	8	93	18
Big Bend CBC East	84.41%	6	87.19%	21	87.66%	20	96.90%	10	60.16%	5	26.36%	17	15.19%	16	95	19
ChildNet Palm Beach (Child and Family Connec	79.37%	11	94.86%	18	94.28%	15	85.99%	21	51.10%	13	28.13%	15	13.01%	17	110	20
Comm Partnership For Children (CBC of Volus	82.67%	7	96.04%	16	92.56%	17	91.90%	17	42.67%	20	19.89%	21	12.40%	18	116	21
Statewide	79.37%		97.49%		94.76%		94.10%		54.28%		32.74%		18.97%			

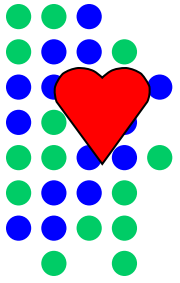
Unit Leaderboard

FY 12-13

Quarter 1



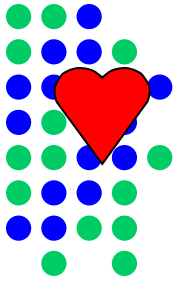
Units	Timely Chronos Notes	Ranking	Fingerprints	Ranking	Birth Verification	Ranking	Photos	Ranking	Visits With Mothers	Ranking	Visits With Fathers	Ranking	Visits With Both Parents	Ranking	JRs Filed Timely	Ranking	Supervisor Reviews (Every 60 Days)	Ranking	Children Referred For IL	Ranking	Children 13-17 With Normalcy Plans	Ranking	Children 12-17 With Education Plans	Ranking	Total	Total Ranking
Unit 294	96.09%	6	100.00%	1	98.60%	2	99.10%	2	55.79%	3	29.41%	5	21.21%	2	100.00%	1	100.00%	1	42.86%	5	91.67%	1	75.00%	7	31	1
Unit 291	97.66%	2	100.00%	1	97.60%	5	97.60%	3	46.34%	5	36.07%	1	21.11%	3	94.74%	8	100.00%	1	0.00%	7	76.92%	4	96.15%	2	35	2
Unit 284	99.00%	1	99.50%	4	95.80%	8	96.70%	5	65.00%	1	35.16%	3	27.18%	1	96.00%	6	99.89%	5			73.91%	7	86.96%	4	45	3
Unit 295	95.96%	7	100.00%	1	97.30%	6	100.00%	1	57.97%	2	30.00%	4	15.94%	5	95.45%	7	99.87%	6	100.00%	1	75.00%	6	85.00%	6	51	4
Unit 292	95.80%	8	95.10%	9	98.90%	1	92.90%	6	29.06%	10	24.77%	8	6.72%	9	100.00%	1	100.00%	1	100.00%	1	77.42%	3	87.10%	3	59	5
Unit 285	96.62%	5	97.90%	6	95.90%	7	97.40%	4	54.10%	4	26.79%	6	14.06%	6	92.86%	9	99.63%	8	100.00%	1	76.92%	4	100.00%	1	60	6
Unit 281	94.25%	9	97.10%	8	98.10%	4	89.50%	8	43.22%	7	17.39%	9	10.17%	7	100.00%	1	100.00%	1			71.43%	8	85.71%	5	67	7
Unit 282	96.99%	4	97.80%	7	98.40%	3	92.70%	7	39.80%	8	35.29%	2	19.39%	4	96.77%	4	98.51%	10			50.00%	9	44.44%	10	68	8
Unit 283	97.51%	3	99.10%	5	94.10%	9	87.70%	9	34.88%	9	26.32%	7	7.55%	8	65.22%	10	99.05%	9	100.00%	1	77.78%	2	61.11%	8	79	9
Unit 293	89.32%	10	88.70%	10	86.20%	10	78.00%	10	44.74%	6	11.76%	10	2.63%	10	96.08%	5	99.85%	7	40.00%	6	28.13%	10	50.00%	9	97	10



Up next:
Other measures we follow, QA

Let's go!

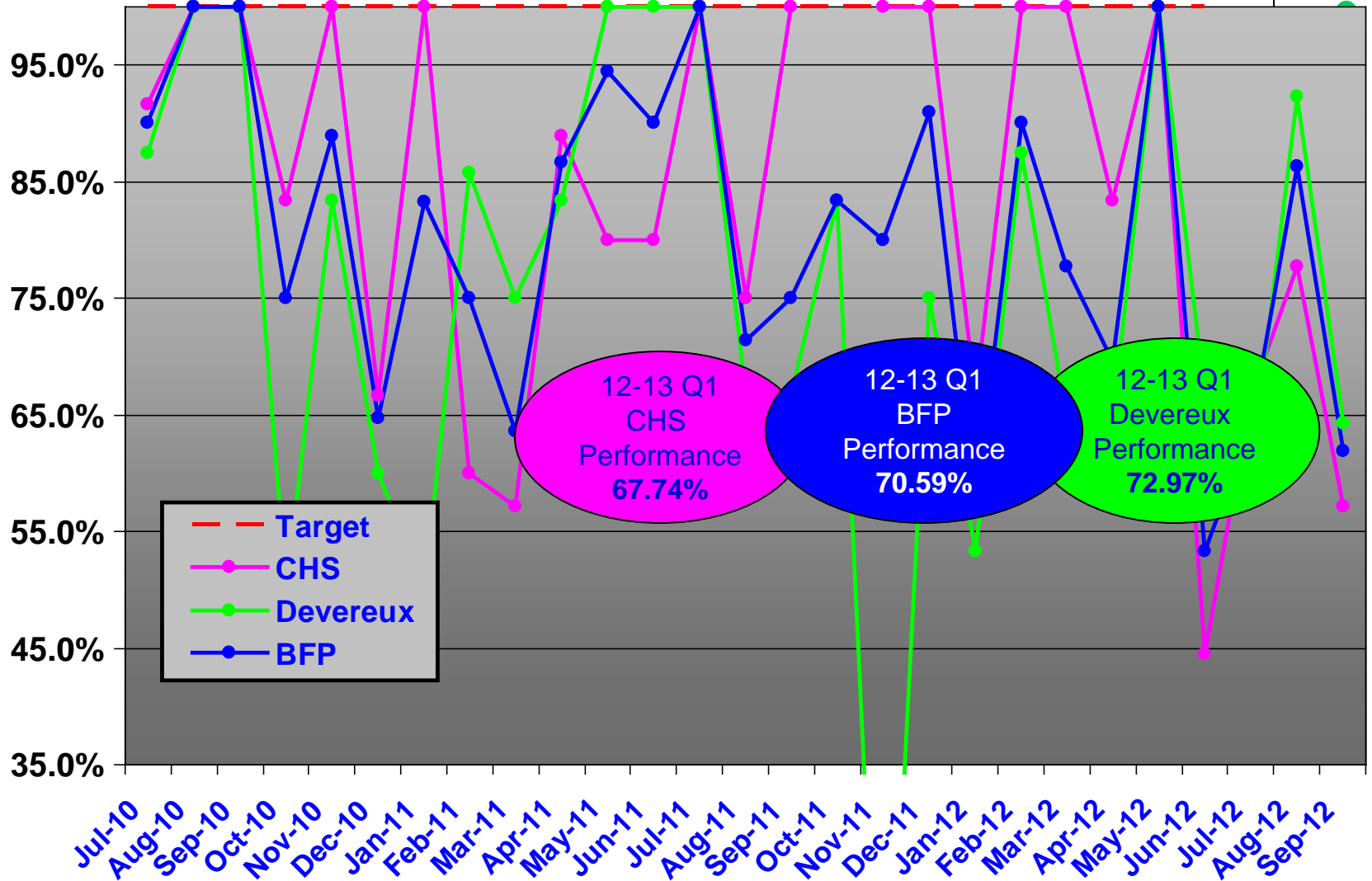
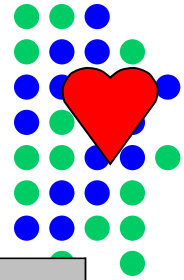
Other Measures We Follow



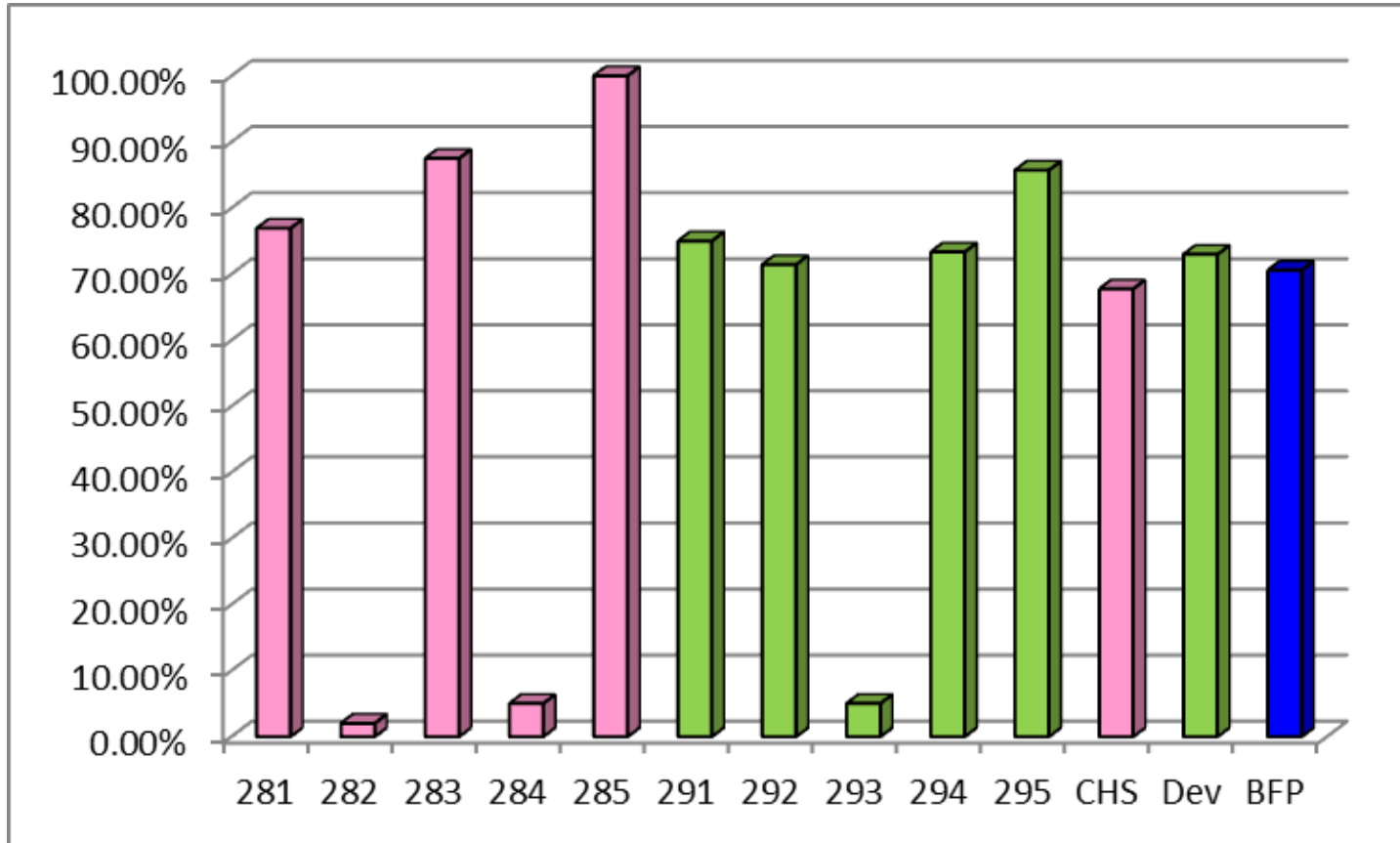
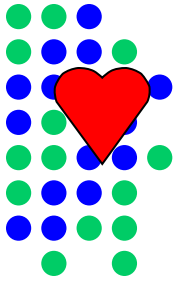
- Exit Interviews
- Referrals For Cares
- Cases Staffed for Services
- Quality Assurance

Exit Interviews Completed Timely

Target – 100%

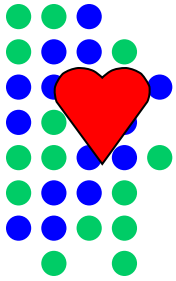


Exit Interviews Completed Timely
Target – 100%
12-13 Quarter 1

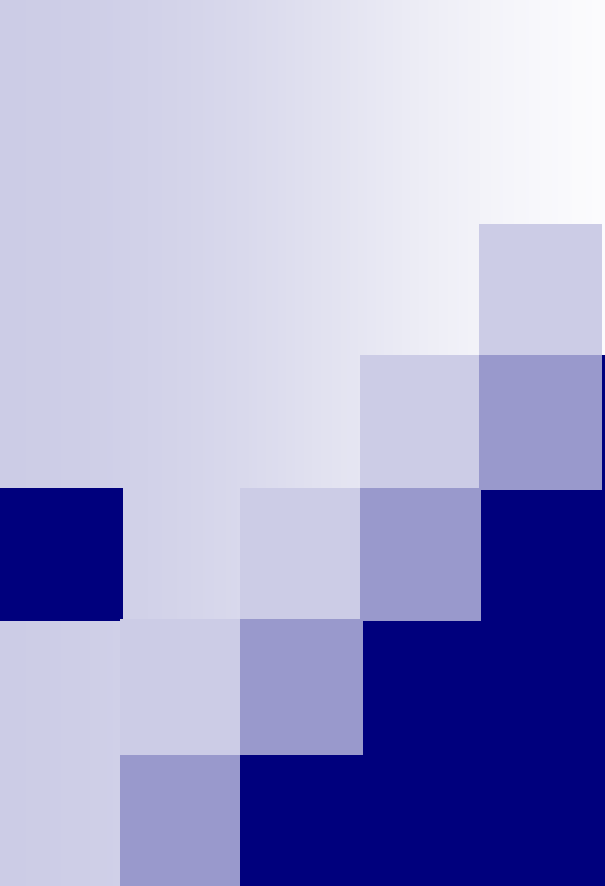


Staffings 12-13

Quarter 1




<i>Intake to Ongoing Case Management - FY 12-13</i>					
Month	VPS	Court - In Home	Court-OHC (licensed)	Court - OHC (unlicensed)	Total Intake
July	14	17	21	20	72
August	18	26	14	21	79
September	15	16	10	28	69
Q1 Total	47	59	45	69	220
Q1 Average	15.67	19.67	15.00	23.00	73.33
October					0
November					0
December					0
Q2 Total	0	0	0	0	0
Q2 Average	0.0	0.0	0.0	0.0	0.0
January					0
February					0
March					0
Q3 Total	0	0	0	0	0
Q3 Average	0.0	0.0	0.0	0.0	0.0
April					0
May					0
June					0
Q4 Total	0.0	0.0	0.0	0.0	0
Q4 Average	0.0	0.00	0.0	0.0	0.00
11-12 Average	3.9	4.9	3.8	5.8	18.3
11-12 Totals	47.0	59.0	45.0	69.0	220



Case Management QA Results 1st Quarter FY 12-13

Presented by BFP QA Team



1st Quarter FY 12-13 Case Management QA Process involved:

- 18 File Reviews using revised tool based on the Quality of Practice Standards (QPS)
- 10 File Reviews on Psychotropic Medication Population using QPS tool, but only answering questions about medications
- 2 QSR reviews
 - Utilizing in-depth interview process

Permanency Strengths

- All of the people who provide support and services for this child and family were identified and collaborated in problem solving to inform an effective working team.
(applicable to all cases):
 - This was applicable to all 18 cases reviewed
 - 15 out of 18 cases (83%) had the team identified and working together in collaboration
 - This is a new measure

- The case record contained a current (not expired) case plan with the appropriate permanency goal.
 - This was applicable to all 17 out of the 18 cases
 - 17 out of 17 (100%) had current case plans with appropriate goals

Permanency Strengths

■ Parent Engagement

- The child is stable in the out-of-home placement and has positive relationships with parents, caregivers, key adult supporters and peers as appropriate. (applicable to out-of-home cases)
 - This was applicable to 16 out of 18 children
 - 15 out of 16 (93%) had positive relationships
- Sufficient supports were provided to facilitate quality visitation (or other contact) between the child and family members. (applicable to out-of-home cases):
 - This was applicable to 12 out of 18 children
 - 12 out of 12 (100%) had sufficient supports for visitation

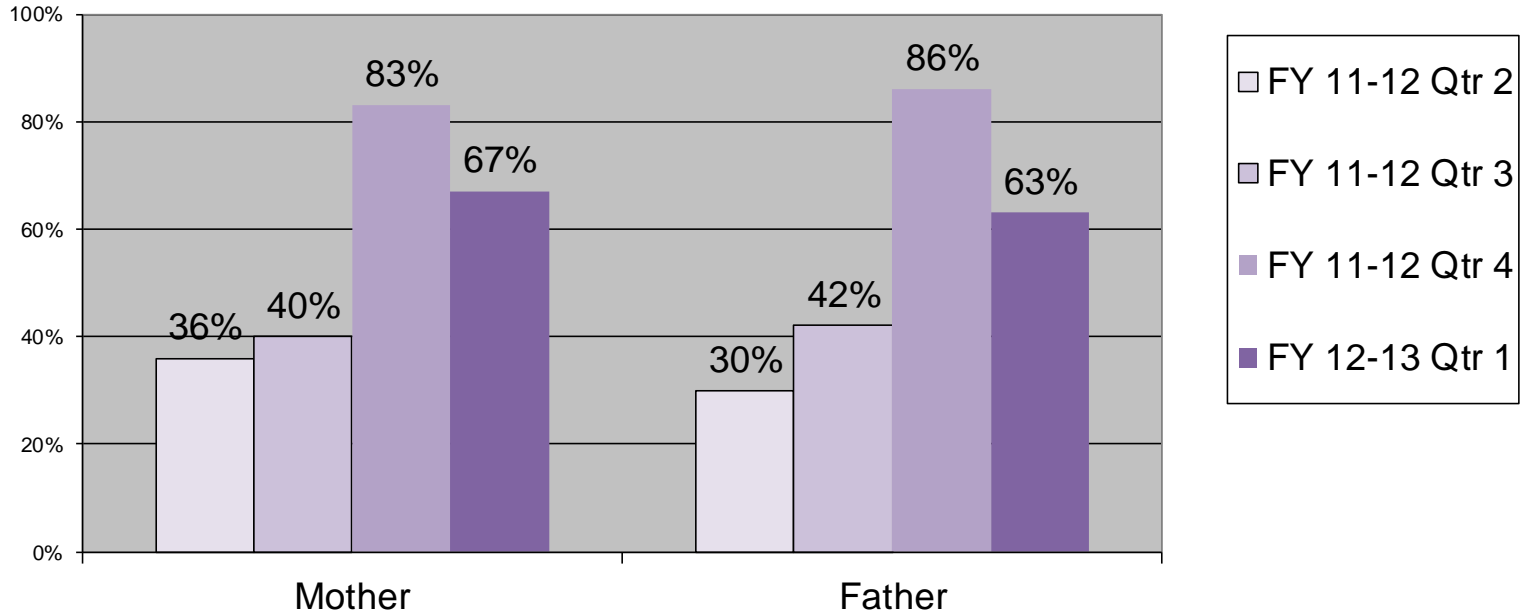
Permanency Opportunities

■ Parent Engagement

- The parent was encouraged and supported to be an active participant in shaping decisions pertaining to the child's needs and activities (applicable to out-of-home cases)
 - Measure includes 6 sub-parts: Educational and/or Child Care, Healthcare, Dental Care, Behavioral Health Care, Psychotropic Medications and Extracurricular Activities.
 - Applicable to 9 out of 18 mothers
 - 6 out of 9 (67%) mothers were encouraged & supported
 - Applicable to 8 out of 18 fathers
 - 5 out of 8 (63%) fathers were encouraged & supported

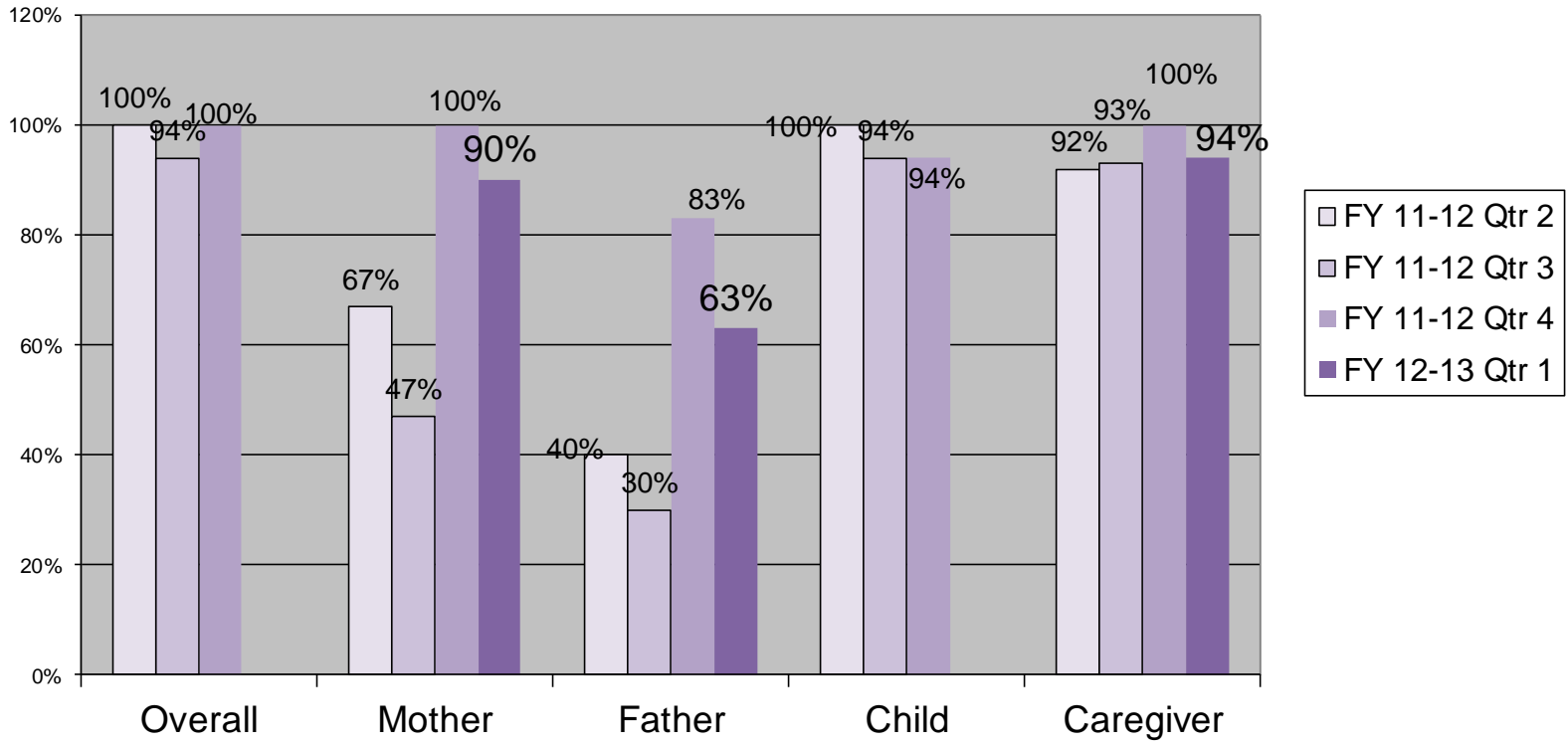
Parent Engagement Trends

#36 & 37 - Parents Encouraged & Supported to Participate in Decision Making About Child's Needs



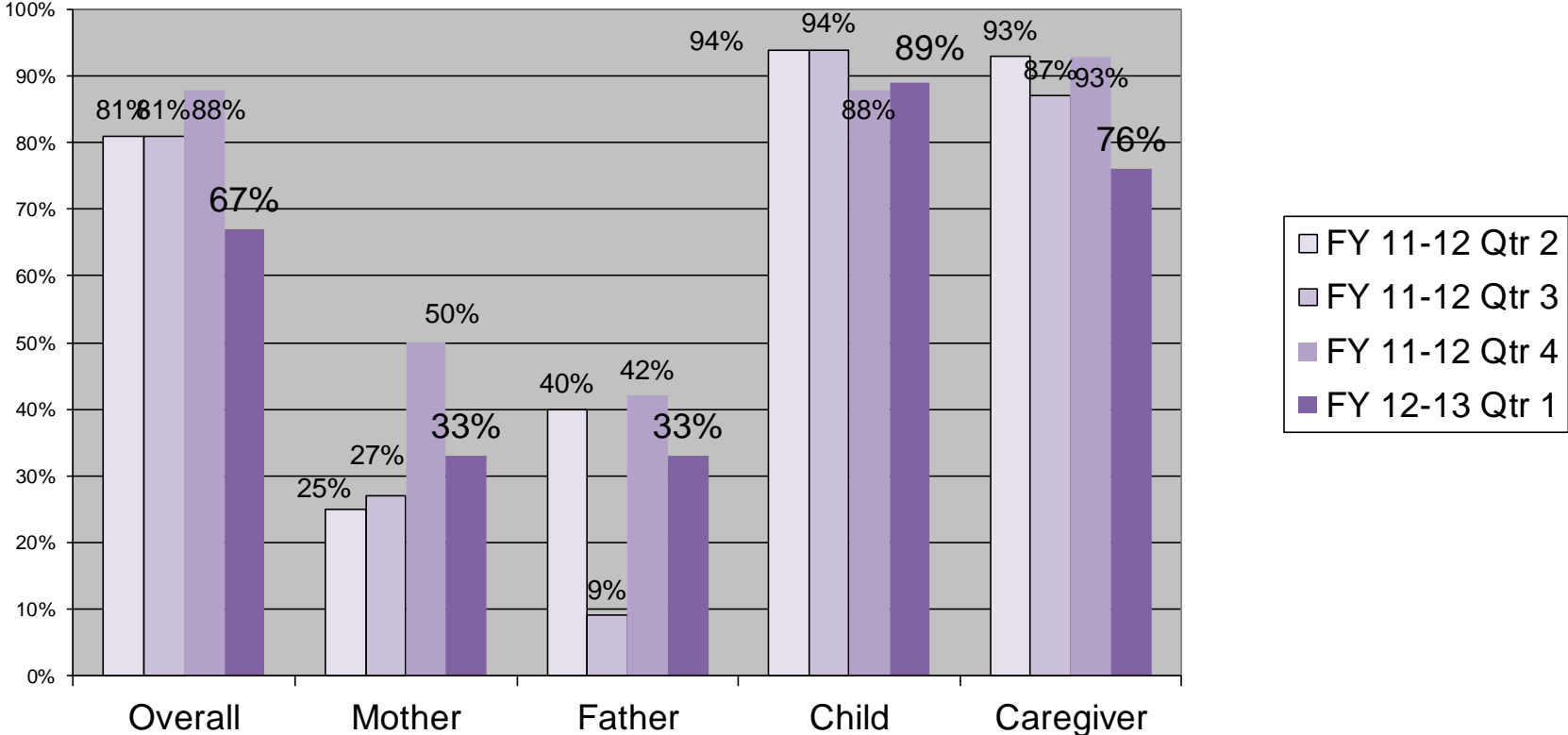
Parent Engagement Trends

#50, 52 & 54 - Ongoing Assessment of the Family's Needs for Case Planning Purposes



Parent Engagement Trends

#56 - Frequency of Visits with All Case Participants Was Sufficient to Address Issues



Parent Engagement Trends

- #36 & 37 Parents Supported & Encouraged to make decisions about child now has 6 sub-parts
 - Educational and/or Child Care, Healthcare, Dental Care, Behavioral Health Care, Psychotropic Medications and Extracurricular Activities
- #50, 52 & 54 for on-going assessment of family's needs for case planning no longer includes child rating or an overall score.
- #56 Frequency of Visits now includes 2 additional sub-parts:
 - The frequency of contacts is documented in the safety plan and approved by the supervisor.
 - Unannounced visits to the child's current place of residence is completed once every three months (F.A.C. 65C-30.007(5)(2))

Safety Strengths

- **No New Abuse Reports (in-home & out-of-home)**
 - This was applicable to all 18 cases reviewed
 - 16 out of 17 out of home cases (94%) had no new reports with Verified or Not Substantiated Findings
 - 3 out of 3 in-home cases (100%) had no new reports with Verified or Not Substantiated Findings
- **Service referrals were completed timely and were consistent with the needs identified through investigative assessment(s) and other assessments related to safety**
 - This was applicable to all 18 cases reviewed
 - 15 out of 18 (83%) had timely & consistent service referrals made

Safety Opportunities

- Family Assessment completed every 6 months and/or at critical junctures
 - This was applicable to 18 of the cases reviewed
 - 10 out of 18 cases (56%) had an assessment done timely and/or at critical junctures
- A thorough safety assessment of the home was completed prior to reunification or placement of the child in an unlicensed out-of-home care setting
 - This was applicable to 10 out of 18 cases reviewed
 - 6 out of 10 (60%) had home studies completed

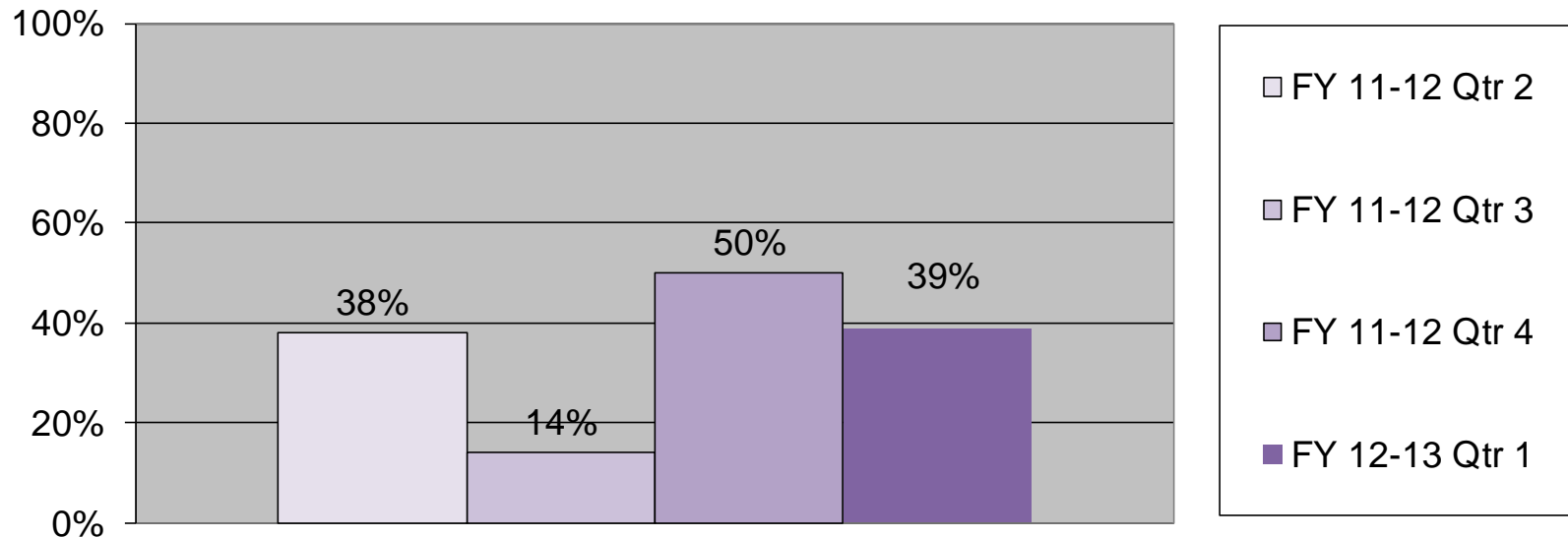
Safety Opportunities

■ Qualitative Supervisory Reviews

- This was applicable to 18 cases reviewed
- 15 out of 18 cases (83%) had overall Yes rating
 - 18 out of 18 (100%) were completed quarterly
 - 15 out of 18 (83%) the supervisor considered all aspects of child's safety, well-being and permanency
 - 14 out of 18 (78%) the supervisor ensured follow through on guidance & direction, or documented the reasons they were no longer necessary

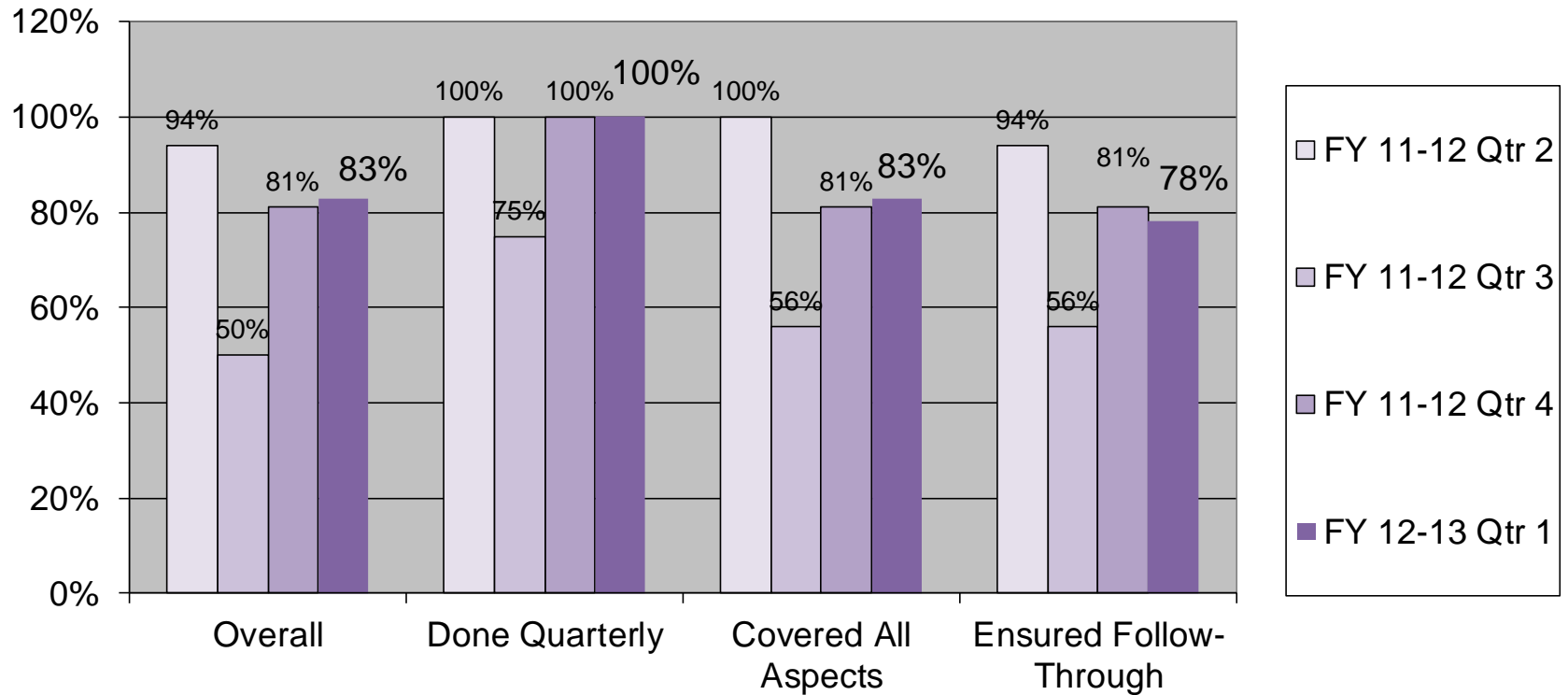
Family Assessment Trends

#7.5 - Family Assessment Completed Every 6 Months or at Critical Changes



Supervisory Review Trends

#20 - Sup Reviews & Follow Through Conducted as Required



Well Being

Strength

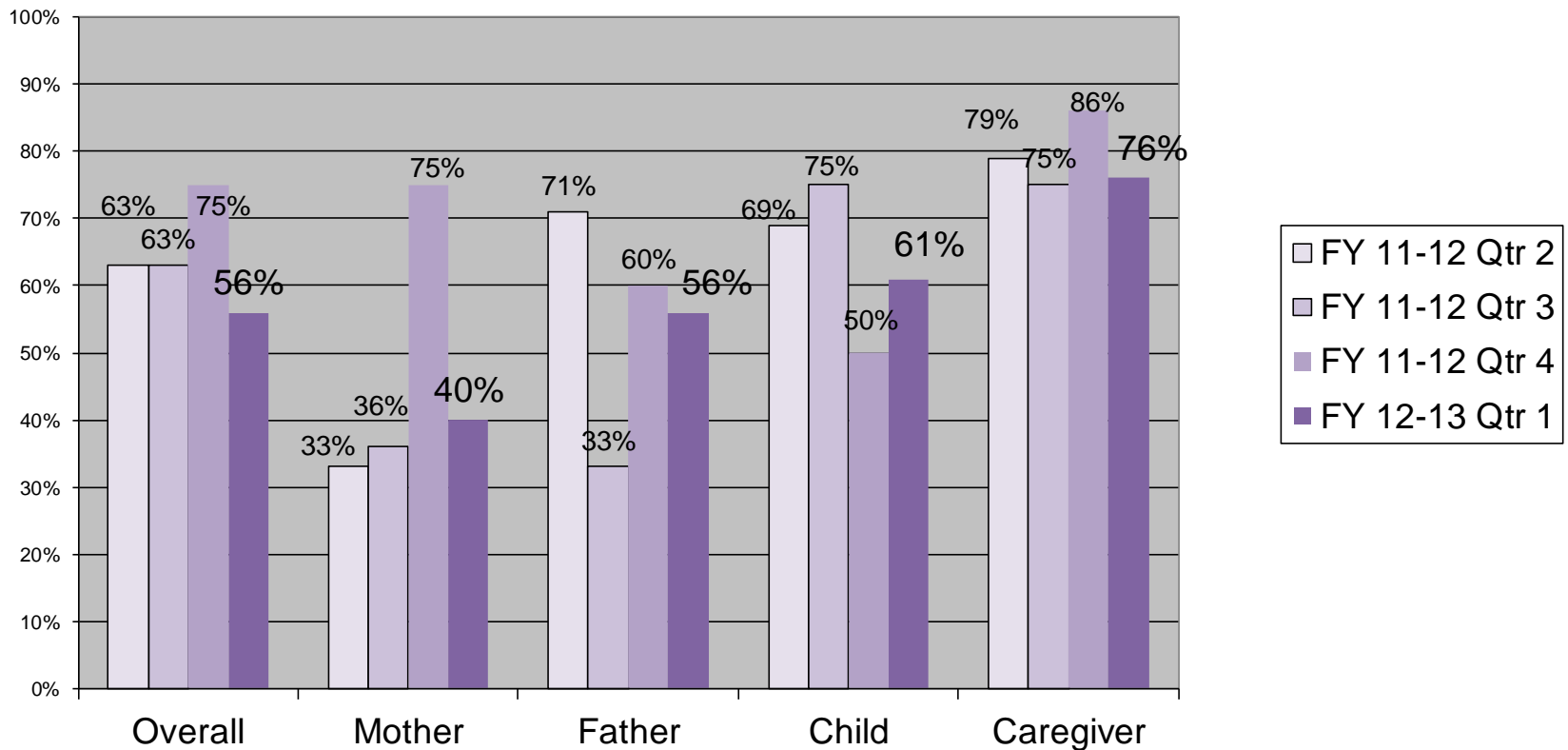
- Concerted efforts were made to assess the child's educational needs during out-of-home placement
 - This was applicable to 17 out of 18 children
 - 17 out of 17 children (100%) had educational needs assessed
- An assessment(s) of the child's mental/behavioral health needs was conducted (CBHA)
 - This was applicable to 16 out of 18 children
 - 14 out of 16 children (88%) had appropriate tasks to achieve this

Opportunities

- The child's health care needs are assessed initially and on an ongoing basis through periodic health screening services
 - This was applicable to 17 out of 18 children
 - 12 out of 17 (71%) had health care needs assessed
- The case plan is designed to achieve Permanency, Safety & Stability
 - This was applicable to 17 out of 18 children
 - 14 out of 17 children (82%) had appropriate tasks to achieve this

Well Being Trends

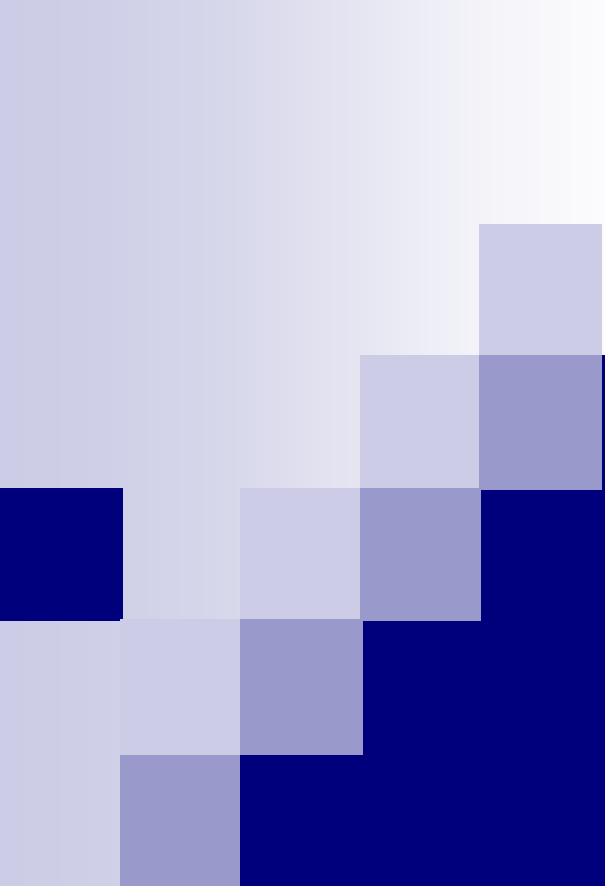
#37 - Quality of Visits with All Case Participants Was Sufficient to Address Issues





Quality Services Review (QSR) Data

Quarter 1 Data



Remember that ratings are
tied to time frames, practice,
and case stability

Time Frames:

- 30 days
- 3 months
- 6 months
- 12 months

Q#	Domains	CMA	CHS 282	DEV 294	Improve		Refine		Maintain	
		Rating	Rating		1	2	3	4	5	6
Child & Family Status Indicators										
1	SAFETY FROM EXPOSURE TO THREATS OF HARM	4 Fair	5 Good					x	x	
2	CHILD VULNERABILITY	5 Good	5 Good						xx	
3	STABILITY	2 Poor	4 Fair		x			x		
4	LIVING ARRANGEMENT	4 Fair	5 Good					x	x	
5	PERMANENCY	4 Fair	6 Optimal					x		x
6	OVERALL PHYSICAL HEALTH	4 Fair	6 Optimal					x		x
7	EMOTIONAL WELL-BEING	4 Fair	5 Good					x	x	
8	EARLY LEARNING STATUS (0-6)	6 Optimal	N/A							x
9	ACADEMIC STATUS	N/A	6 Optimal							x
10	PATHWAY TO INDEPENDENCE	N/A	3 Marginal				x			
11	PARENT & CAREGIVER FUNCTIONING	4 Fair	5 Good					x	x	
Practice Performance Indicators										
20	ENGAGEMENT	6 Optimal	3 Marginal				x			x
21	VOICE & CHOICE	4 Fair	3 Marginal				x	x		
22	TEAMING	4 Fair	3 Marginal				x	x		
23	ASSESSMENT & UNDERSTANDING	4 Fair	3 Marginal				x	x		
24	PLANNING PROCESS	5 Good	4 Fair					x	x	
25	TRANSITION PLANNING	5 Good	4 Fair					x	x	
26	IMPLEMENTATION	5 Good	2 Poor		x				x	
27	MAINTAINING QUALITY CONNECTIONS	5 Good	3 Marginal					x	x	
28	MONITORING & ADJUSTMENT	4 Fair	4 Fair					xx		
29	PSYCHOTROPIC MEDICATION MANAGEMENT	N/A	6 Optimal							x

Comparison between Quarters		FY 11-12 Q4			
Q#	Domains	Refine		Maintain	
		3	4	5	6
Child & Family Status Indicators					
1	Safety From Exposure To Threats Of Harm				xxxx
2	Child Vulnerability				xxxx
3	Stability				xxxx
4	Living Arrangement				xxxx
5	Permanency		x	x	xx
6	Overall Physical Health			x	xxx
7	Emotional Well-Being		x		xxx
8	Early Learning Status (0-6)				x
9	Academic Status	x		x	x
10	Pathway To Independence				
11	Parent & Caregiver Functioning			x	xxx
Practice Performance Indicators					
20	Engagement		x		xxx
21	Voice & Choice		x		xxx
22	Teaming				xxxx
23	Assessment & Understanding				xxxx
24	Planning Process	x			xxx
25	Transition Planning				xxxx
26	Implementation		x		xxx
27	Maintaining Quality Connections			x	xxx
28	Monitoring & Adjustment		x		xxx
29	Psychotropic Medication Management			x	

FY 12-13 Q1			
Refine		Maintain	
3	4	5	6
	x	x	
		xx	
	x		
	x	x	
	x		x
	x		x
	x	x	
			x
			x
x			
	x	x	
Practice Performance Indicators			
x			x
x	x		
x	x		
x	x		
	x	x	
	x	x	
		x	
	x	x	
	xx		
			x

Comparison between Quarters

Q#	Domains
Child & Family Status Indicators	
1	Safety From Exposure To Threats Of Harm
2	Child Vulnerability
3	Stability
4	Living Arrangement
5	Permanency
6	Overall Physical Health
7	Emotional Well-Being
8	Early Learning Status (0-6)
9	Academic Status
10	Pathway To Independence
11	Parent & Caregiver Functioning
Practice Performance Indicators	
20	Engagement
21	Voice & Choice
22	Teaming
23	Assessment & Understanding
24	Planning Process
25	Transition Planning
26	Implementation
27	Maintaining Quality Connections
28	Monitoring & Adjustment
29	Psychotropic Med Mngmnt

Quarter 2			
Refine		Maintain	
3	4	5	6
Child & Family Status Indicators			
	x	xx	x
	x	x	xx
x		x	xx
		x	xxx
		xxx	x
		xx	xx
	x	xx	x
			x
	xx	x	
	x		
	x	xx	x
Practice Performance Indicators			
	x	xx	x
x	x	x	x
x	xx		x
x	x	x	x
x	x	xx	
	x		
	x	xxx	
	x	x	xx
x	x	xx	
		x	xx

Quarter 3			
Refine		Maintain	
3	4	5	6
Child & Family Status Indicators			
	x	x	xx
	x	x	xx
		xx	xx
		x	xxx
x	x	x	x
		x	xxx
		xxx	x
			x
			xxx
		x	x
	x	x	x
Practice Performance Indicators			
	xx	xx	
x	xxx		
	xx	xx	
x	x	xx	
xx			
	xx	x	x
xx		x	x
x	x		xx
			x

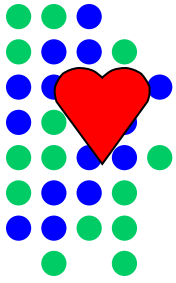
Quarter 4			
Refine		Maintain	
3	4	5	6
Child & Family Status Indicators			
			xxxx
			xxxx
			xxxx
			xxxx
	x	x	xx
		x	xxx
	x		xxx
			x
x		x	x
Practice Performance Indicators			
	x		xxx
	x		xxx
			xxxx
			xxxx
x			xxx
			xxxx
	x		xxx
		x	xxx
	x		xxx
		x	

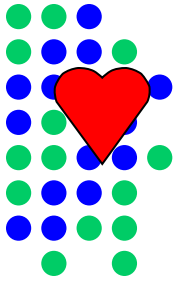
FY 12-13 Quarter 1			
Refine		Maintain	
3	4	5	6
Child & Family Status Indicators			
	x	x	
		xx	
	x		
	x	x	
	x		x
	x		x
	x	x	
			x
x			x
Practice Performance Indicators			
x			x
x	x		
x	x		
x	x		
	x	x	
	x	x	
		x	
	x	x	
	xx		
			x

Follow-Up & Training

- There will be training for Child Resource Records (AKA Blue Book) and Master Trust Training:
 - Thursday 11/29/12 at Central Care Center
 - Tuesday 12/04/12 at South Care Center
 - 9 ~ 10:30 Blue Book
 - 10:30 ~ 12 Master Trust
 - 1 – 2:30 Blue Book
 - 2:30 ~ 4 Master Trust

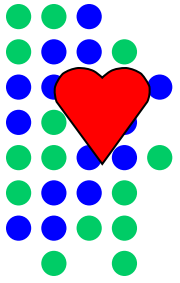
All of our measures are tied to:





Comments, Questions, Concerns

???



Next Performance Review

February 26, 2013