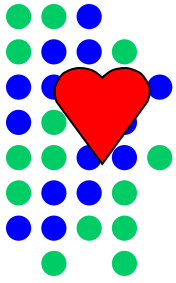




**Brevard Family
Partnership**

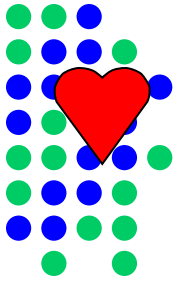


Performance Review

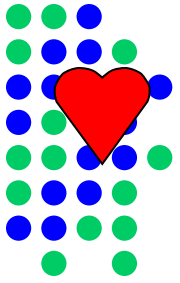
February 26, 2013



Performance Review Goals

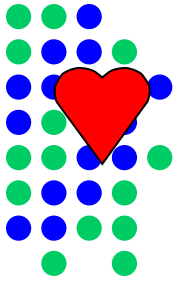


- 8 Contract Measures
- 10 Independent Living Measures Currently Being Followed
 - 12 Best Practice Measures
 - 2 Scorecard Measures
 - 3 Other Measures
 - QA



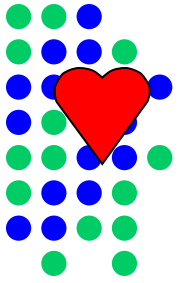
Contract Performance Measures

Contract Measures



1. The percentage of children served in out-of-home care who are not maltreated by their out-of-home caregiver shall be at least 99.68%
2. The percentage of children reunified within 12 months of the latest removal shall be at least 75.2%
3. The percentage of children reunified who re-enter out-of-home care within 12 months shall not exceed 9.9%
4. The percentage of children who were adopted within 24 months of the latest removal shall be at least 44.6%
5. The percentage of children in out-of-home care 24 months or longer on July 1 who achieved permanency prior to their 18th birthday and by June 30 shall be at least 29.1%
6. The percentage of children in out-of-home care for at least eight days, but less than 12 months, who had two or fewer placement settings, shall be at least 86%
7. The number of children with finalized adoptions between July 1 and June 30 shall be at least 60.
8. The percentage of children under supervision who are required to be seen every 30 days, who are seen every 30 days shall be at least 99.5%

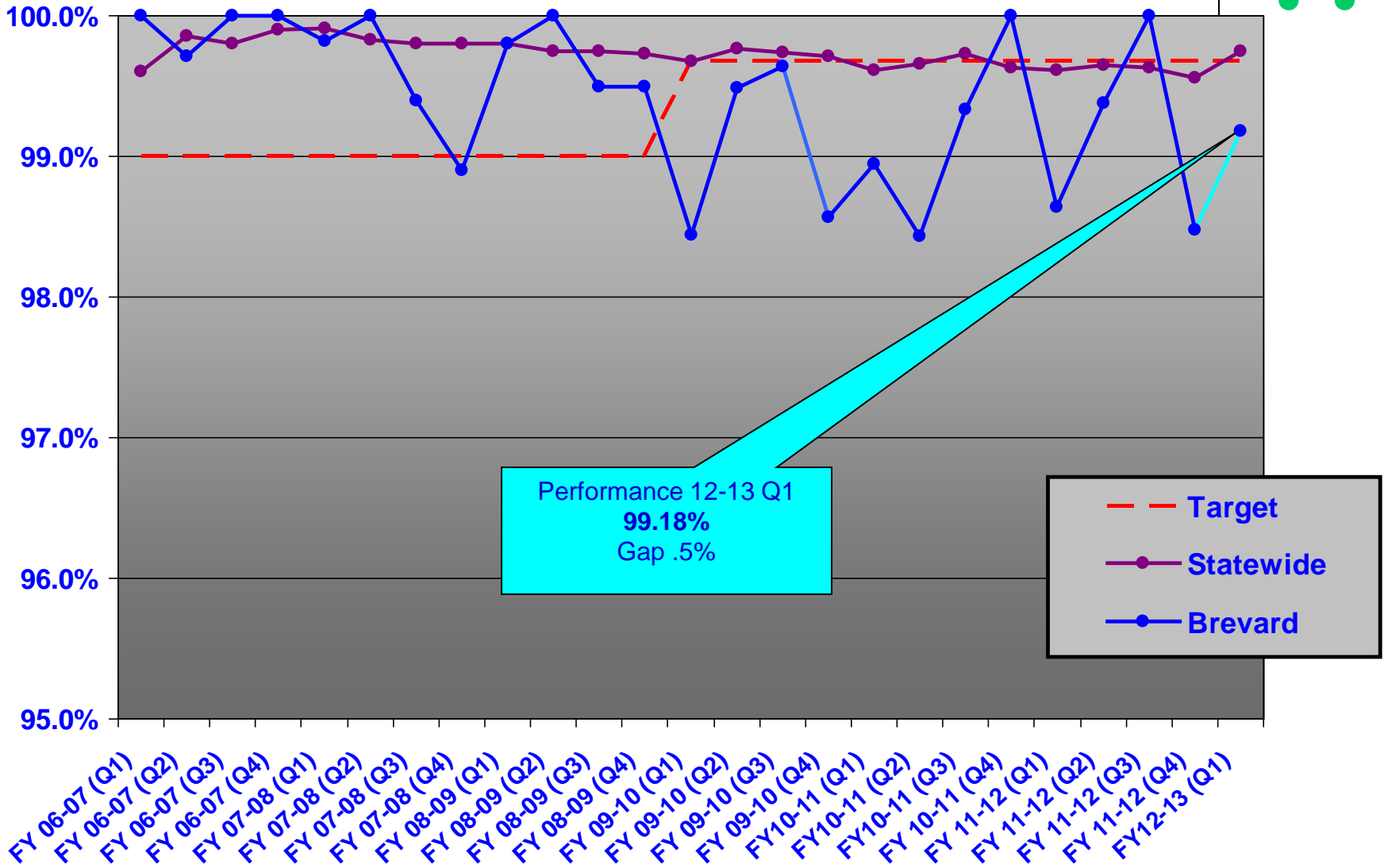
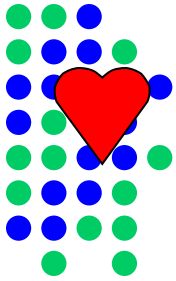
Objective: Safety

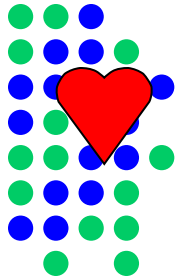


1) The percentage of children served in out-of-home care who are not maltreated by their out-of-home caregiver shall be at least 99.68%.

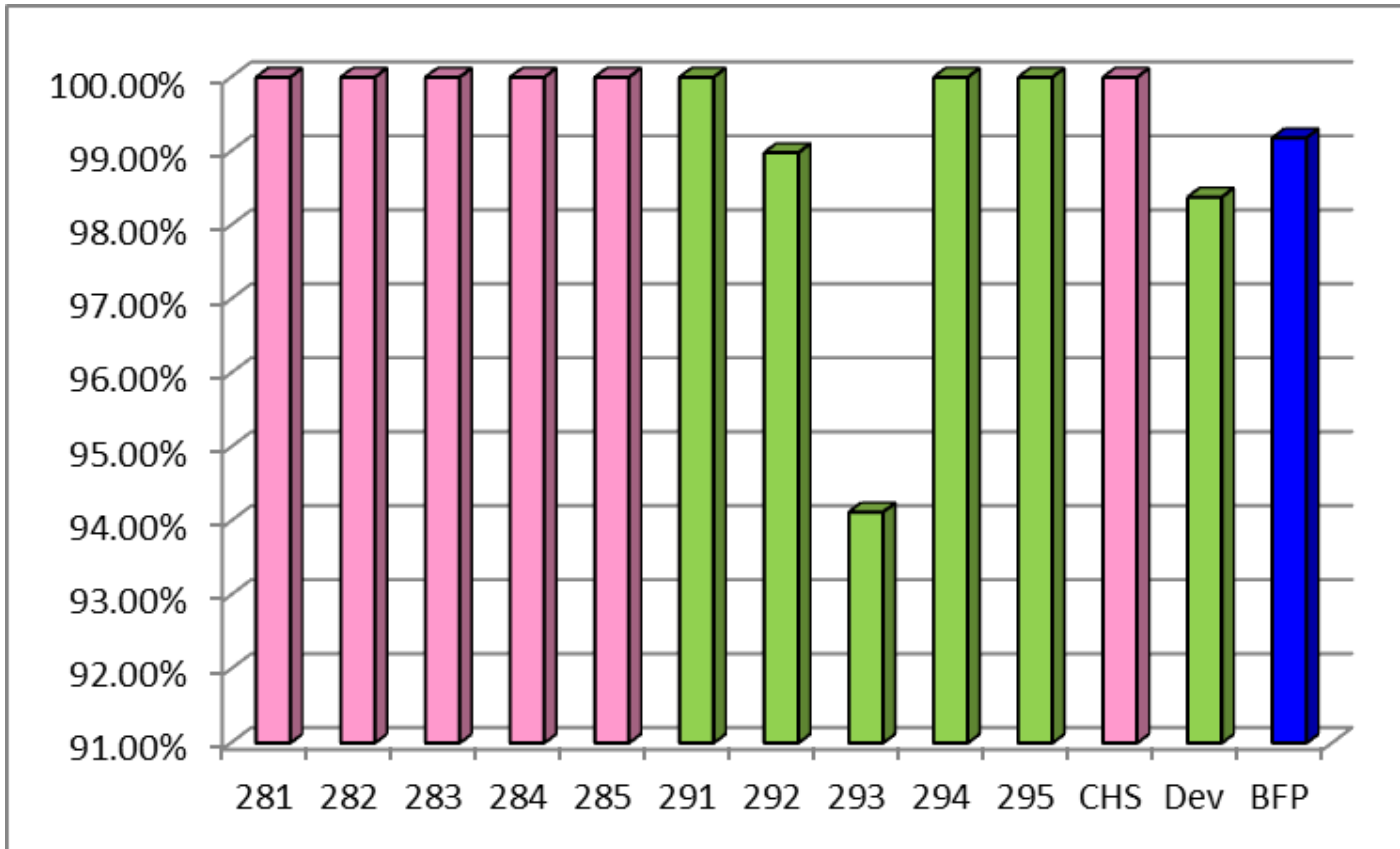
Contract Measure #1 – Maltreatment in Out-of-Home Care

Target – 99.68% safe

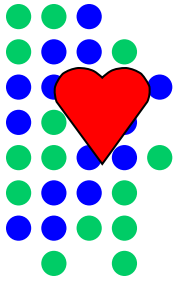




Contract Measure #1 – Maltreatment in Out-of-Home Care
Target –99.68% Safe
FY 12-13 Quarter 1



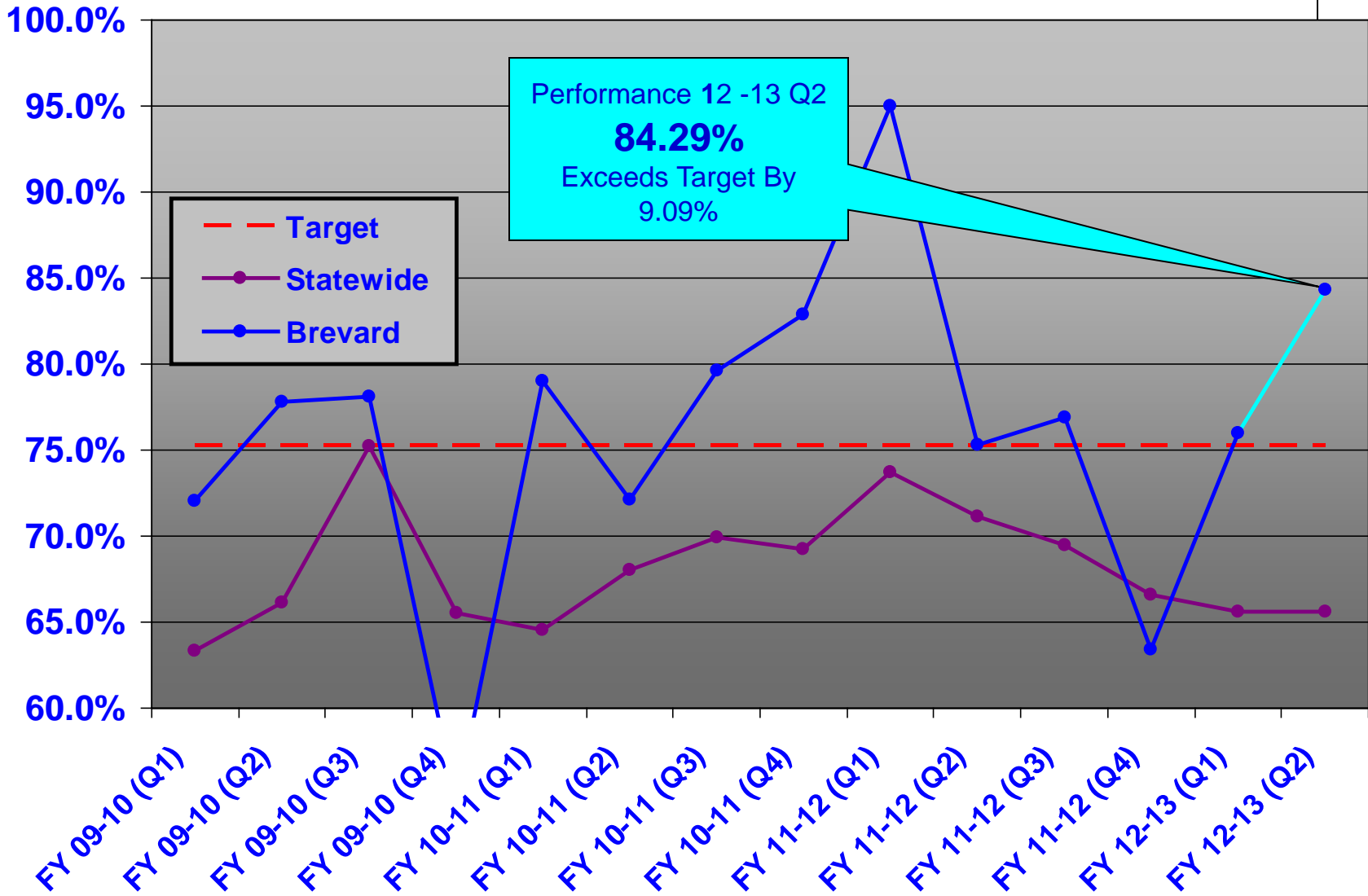
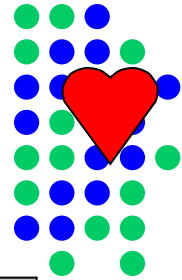
Objective: Permanency



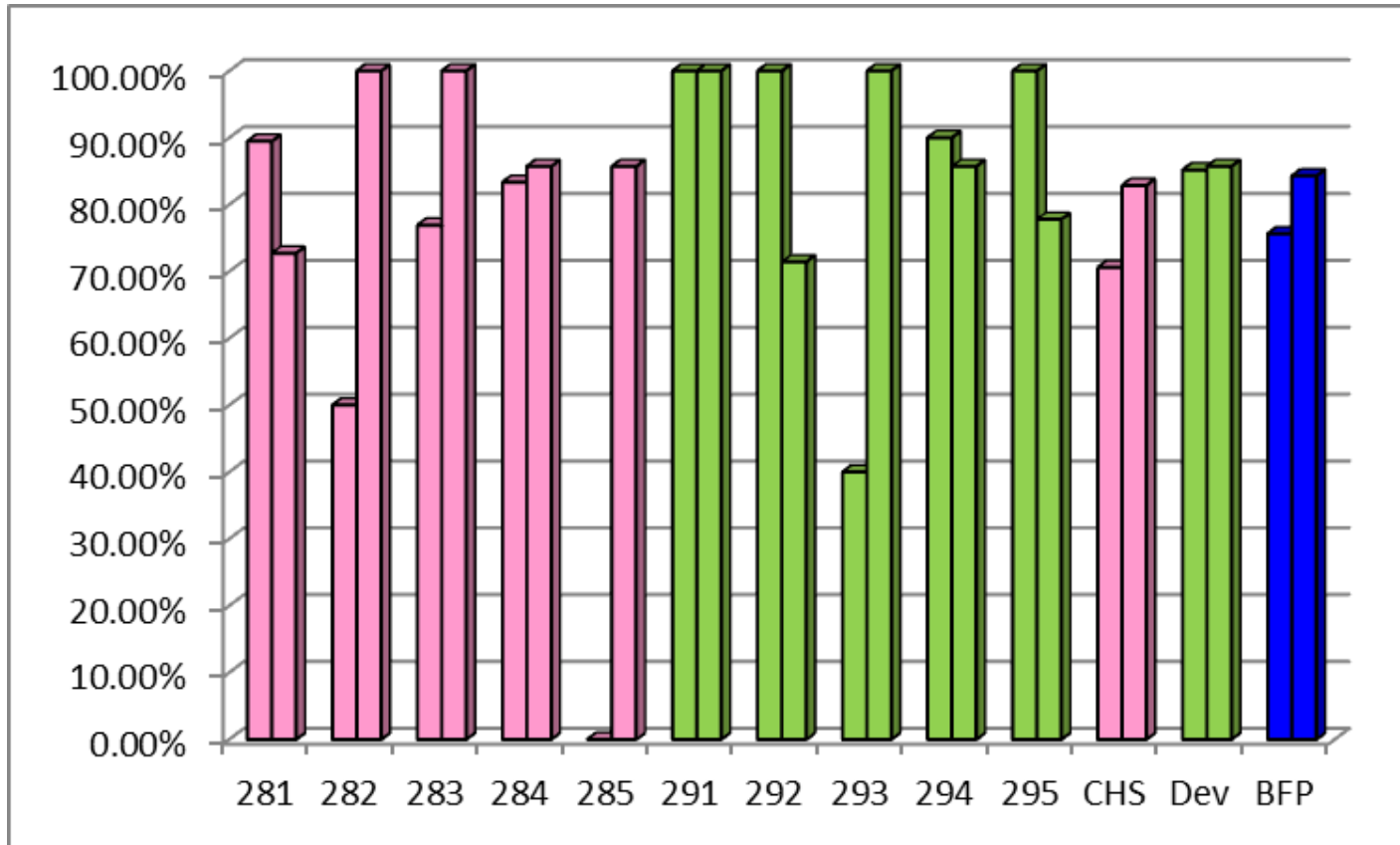
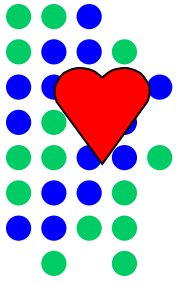
2) The percentage of children reunified who were reunified within 12 months of the latest removal shall be at least 75.2%.

Contract Measure #2 – Time to Reunification

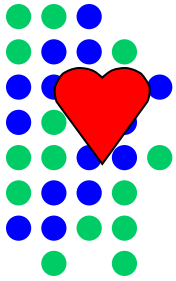
Target – 75.2%



Contract Measure #2 – Time to Reunification
Target – 75.2%
FY 12-13 Quarters 1&2



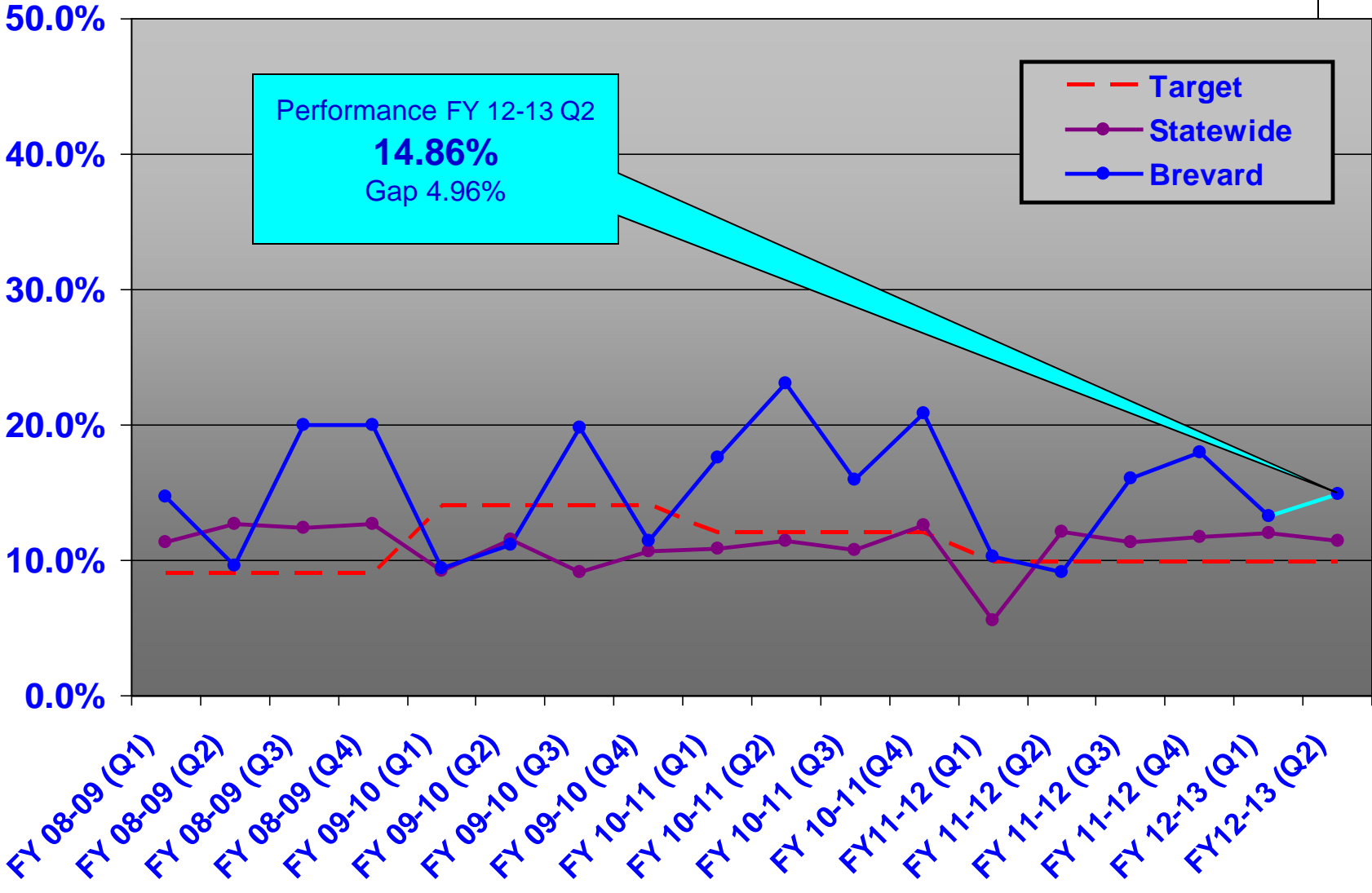
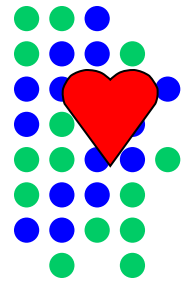
Objective: Safety & Permanency



3) The percentage of children reunified who re-enter out-of-home care within 12 months shall not exceed 9.9%.

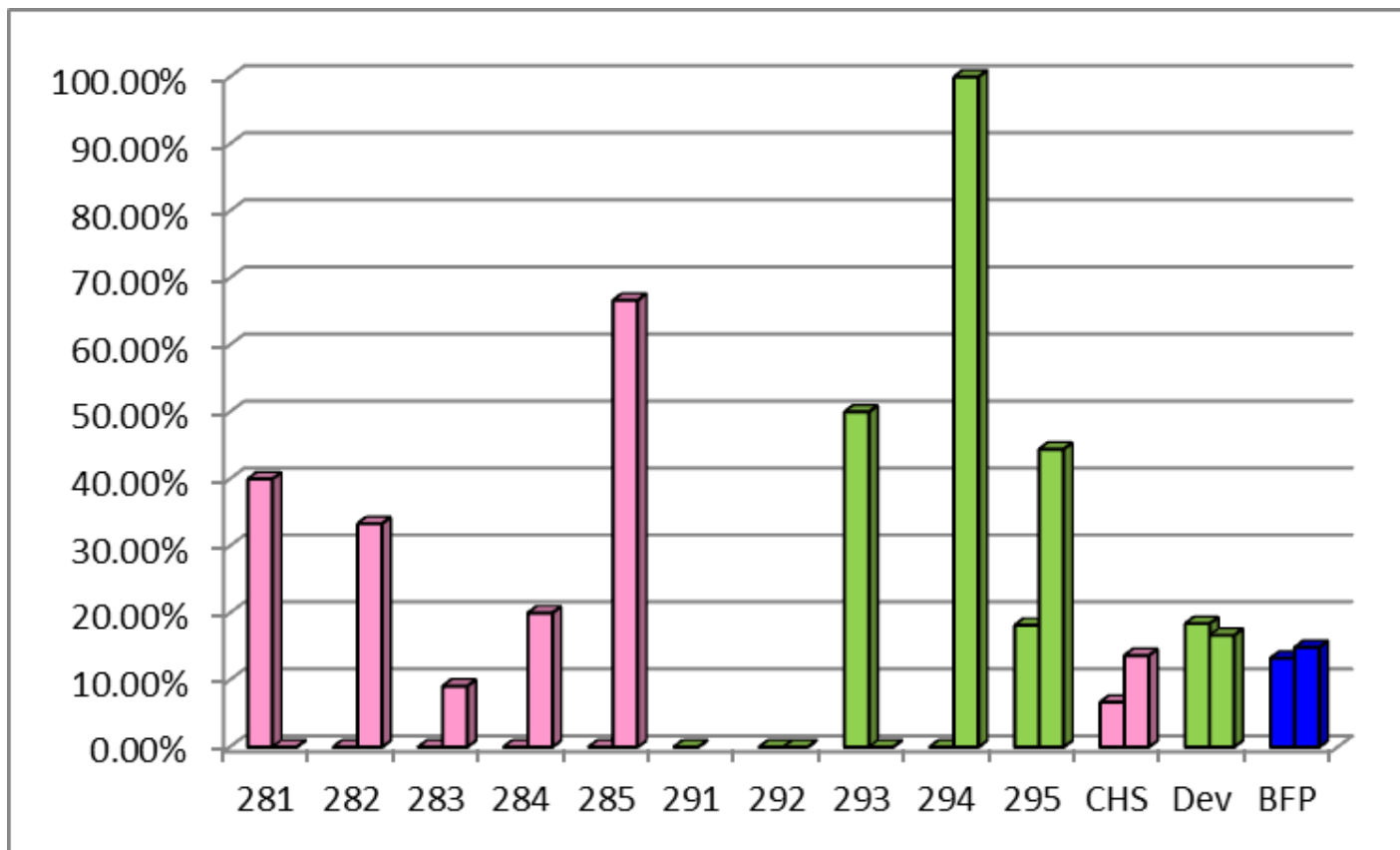
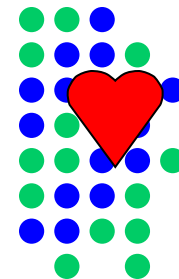
Contract Measure #3 – Percent of children removed within 12 months of a prior reunification.

Target – 9.9%

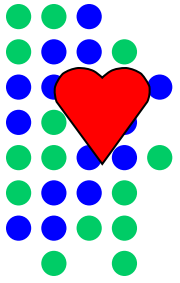


Contract Measure #3 – Percent of children removed within 12 months of a prior reunification.

FY 12-13 Quarters 1&2



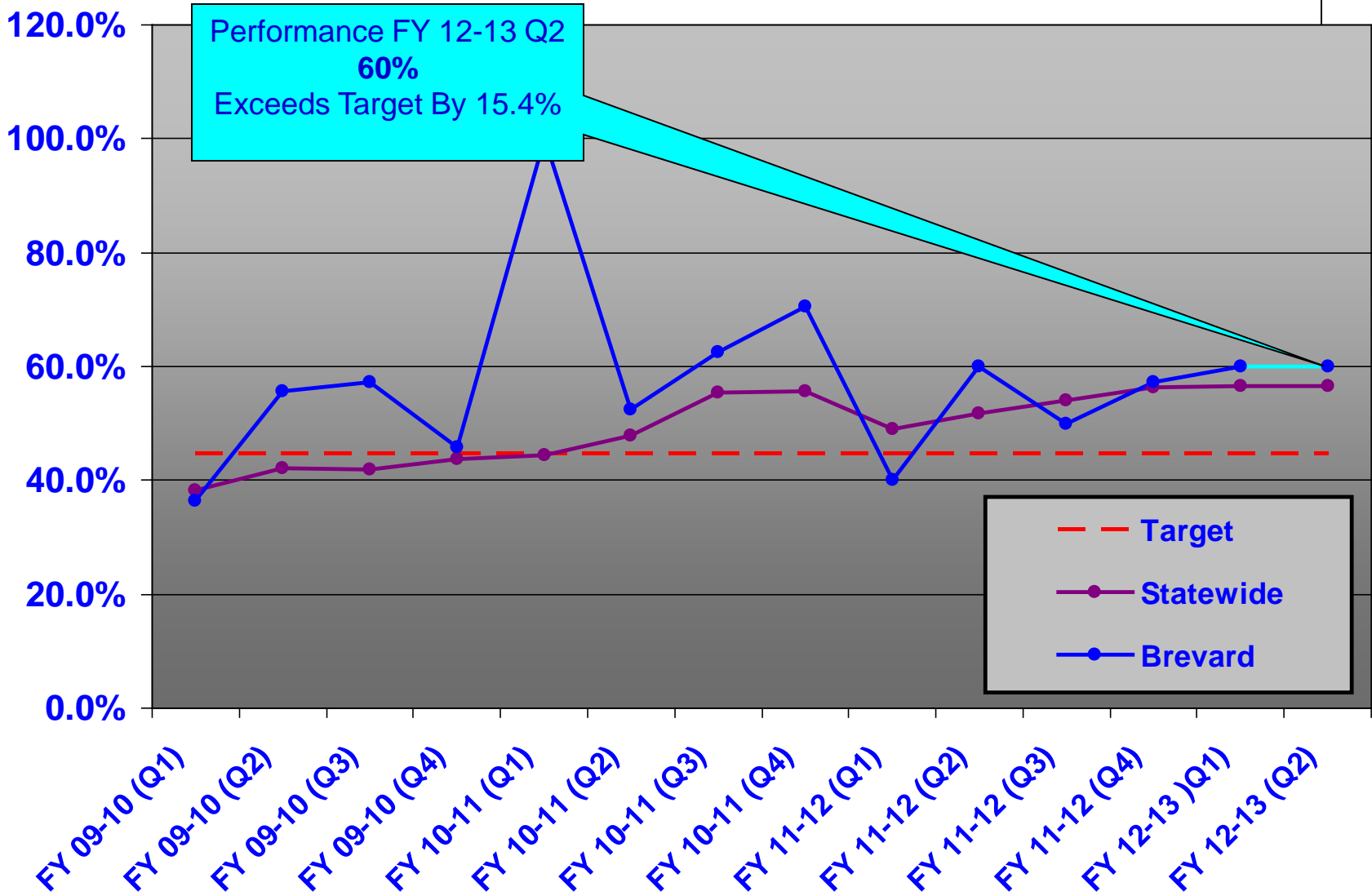
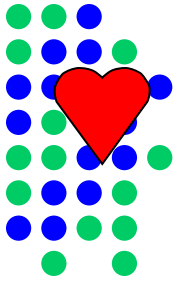
Objective: Permanency



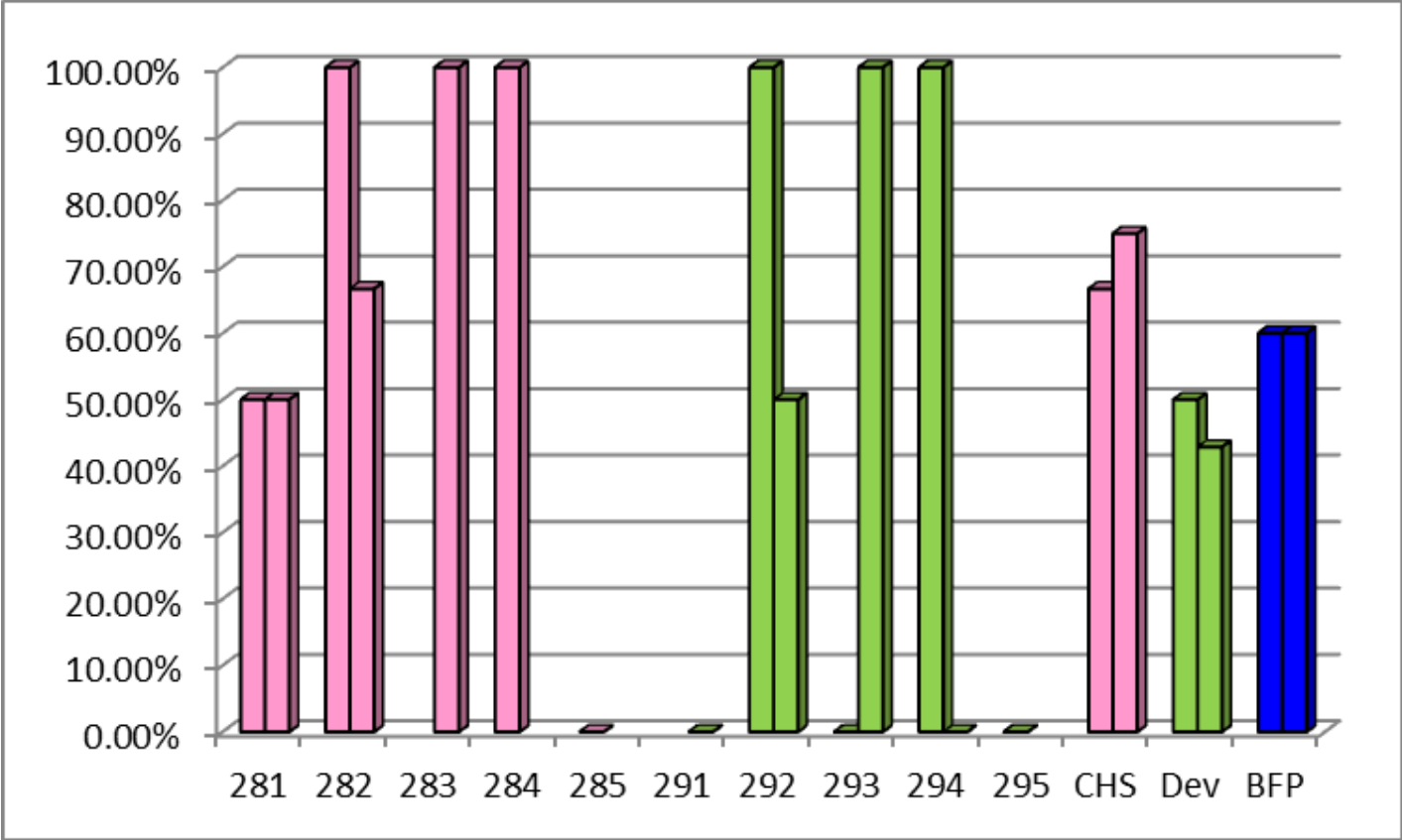
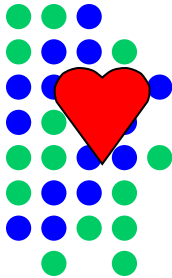
4) The percentage of children who were adopted within 24 months of the latest removal shall be at least 44.6%.

Contract Measure #4 – Time to Adoption

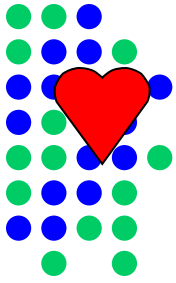
Target – 44.6%



Contract Measure #4 – Time to Adoption
FY 12-13 Quarters 1&2



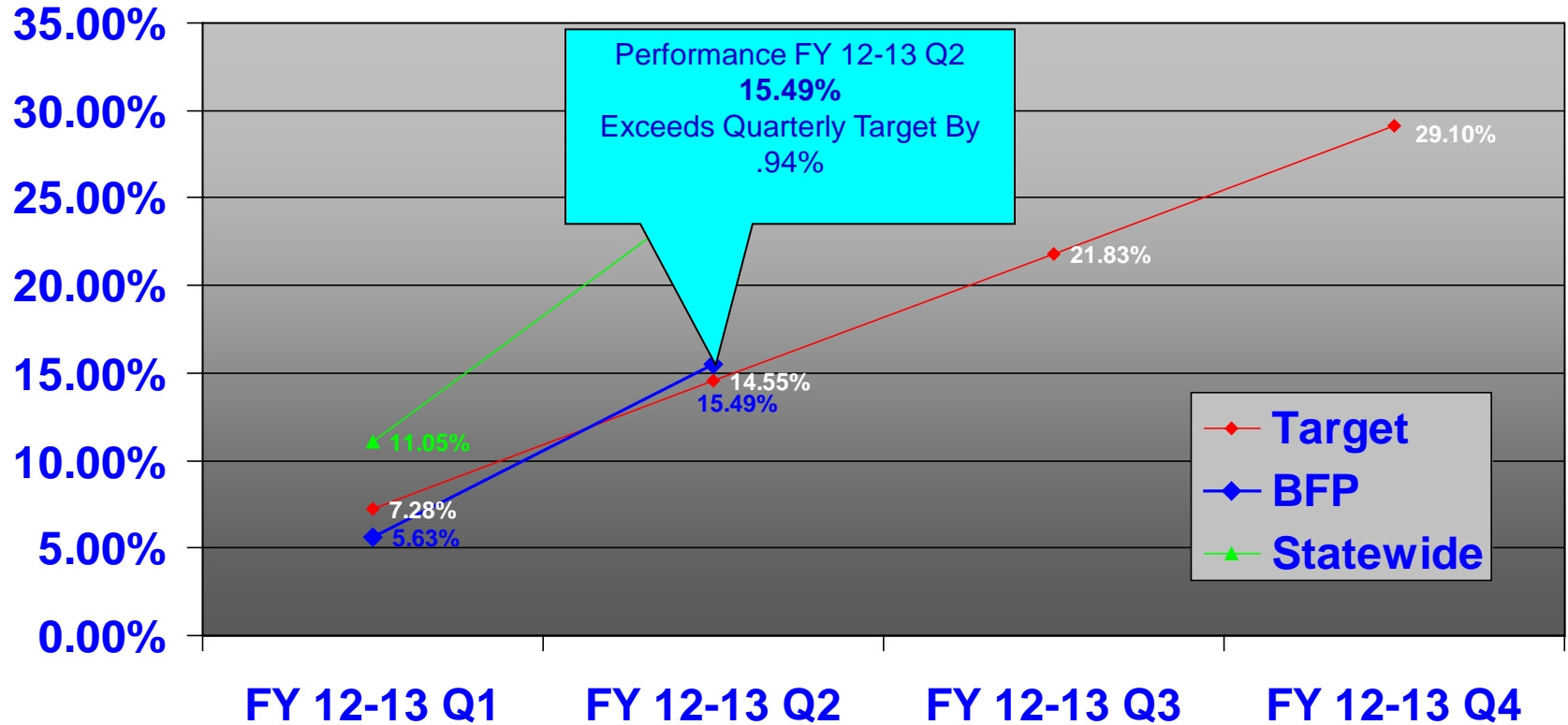
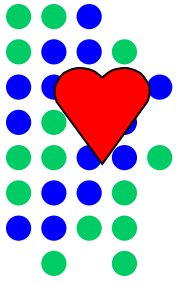
Objective: Permanency



5) The percent of children in out-of-home care 24 months or longer on July 1 who achieved permanency prior to their 18th birthday and by June 30 shall be at least 29.1%.

Contract Measure #5 – Children in OHC over 24 Months Achieving Permanency

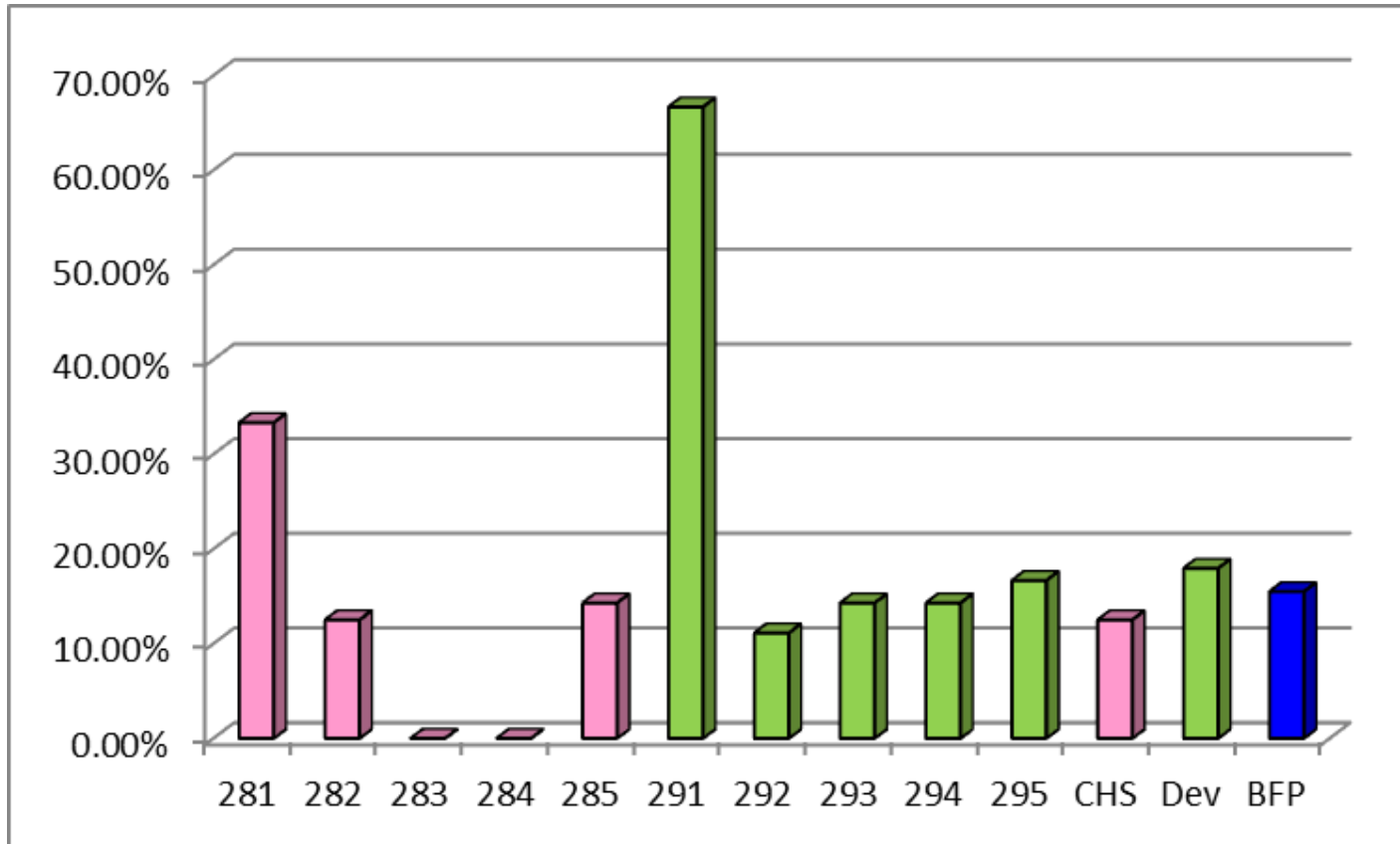
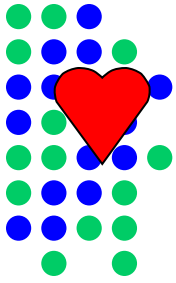
Target – 29.1% Children on June 30, 2013



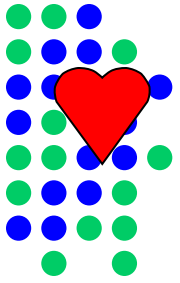
Contract Measure #5 – Children in OHC over 24 Months Achieving Permanency

Target – 29.1% Children on June 30, 2013

(Goal is cumulative, YTD)



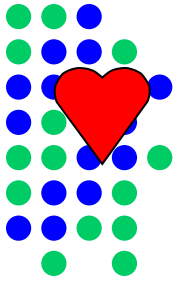
Objective: Permanency



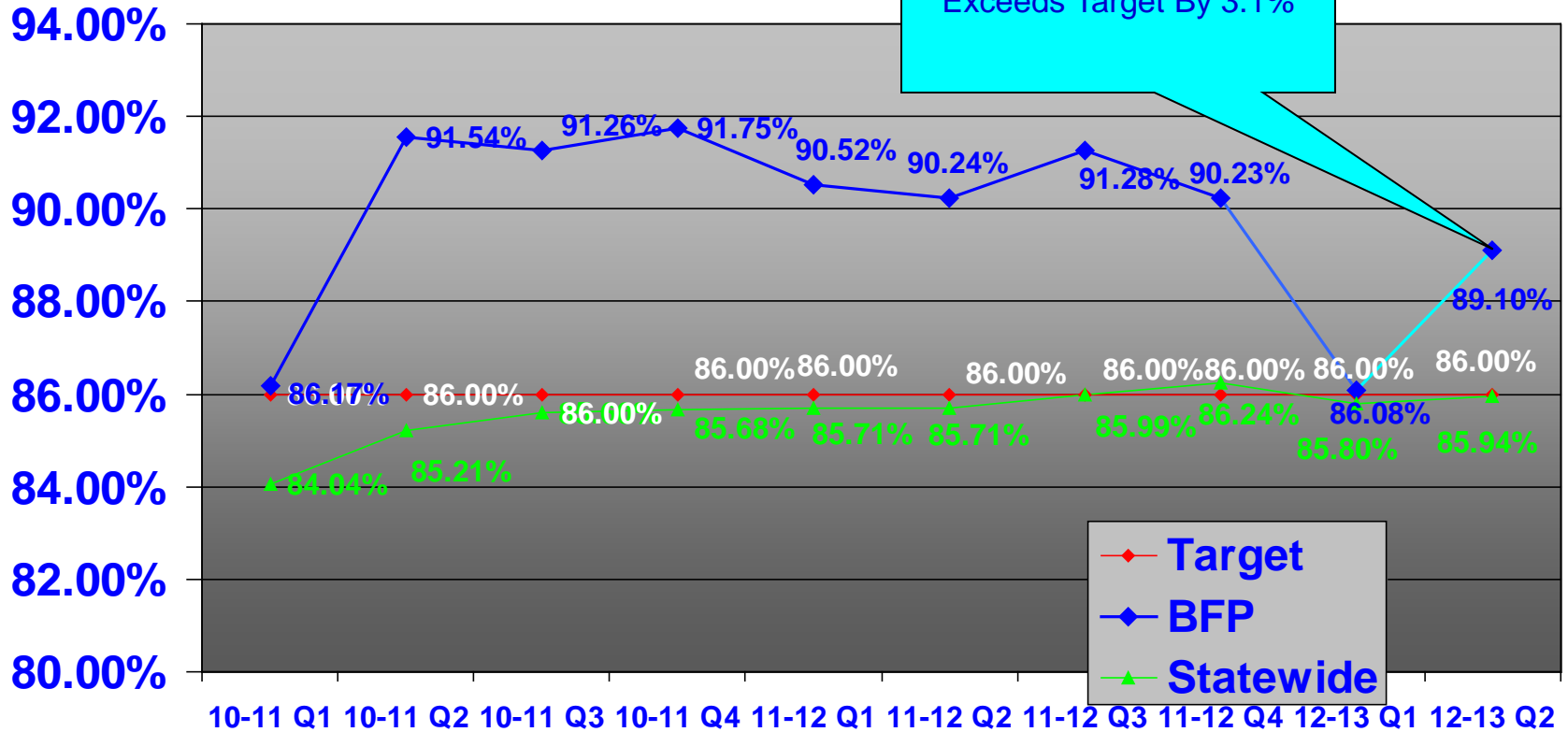
6) The percentage of children in out-of-home care for at least eight days, but less than 12 months, who had two or fewer placement settings, shall be at least 86%.

Contract Measure #6 –OOHC With 2 or Less Placements

Target – 86%

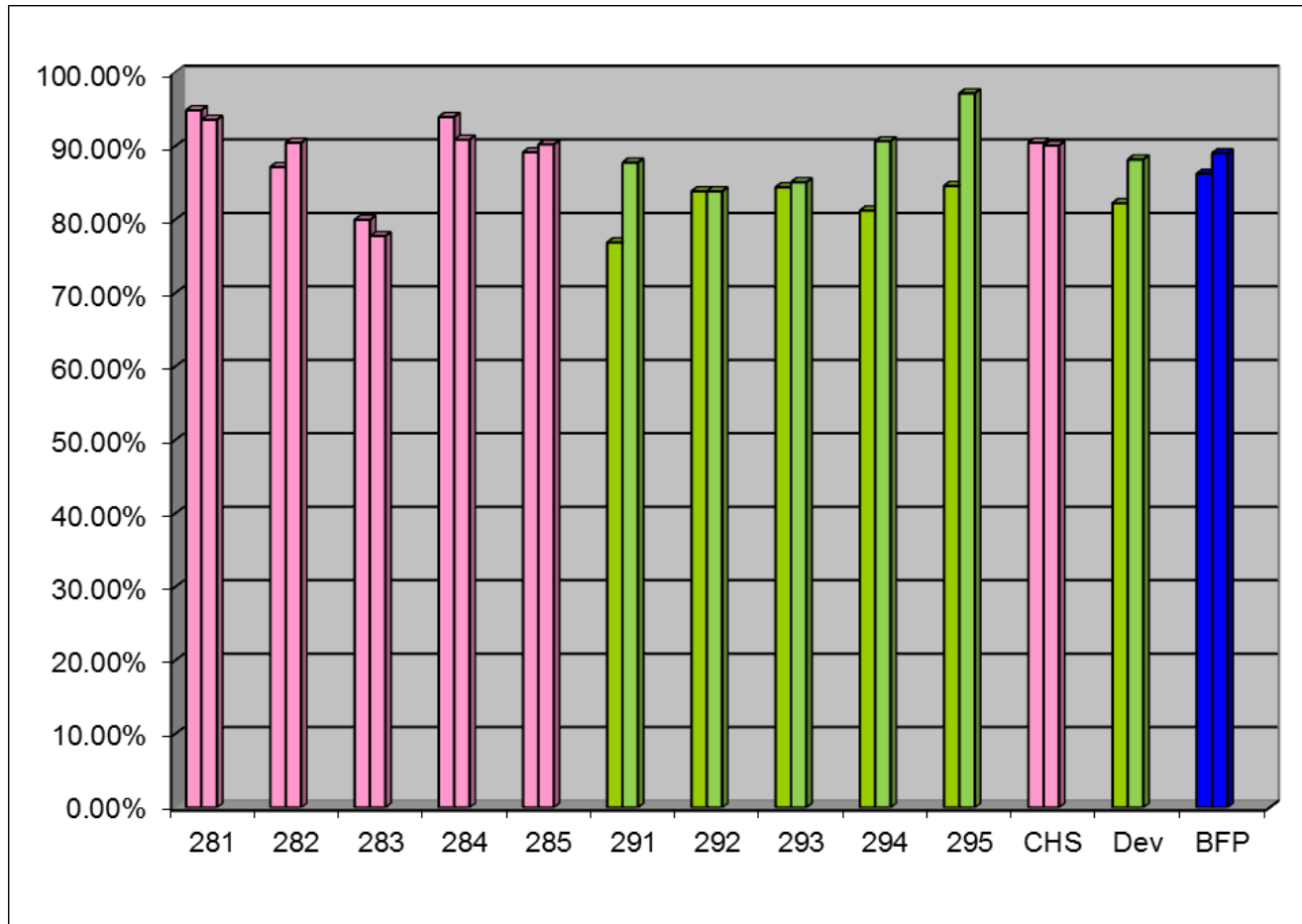
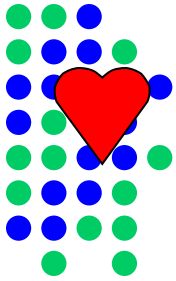


Performance FY 12-13 Q2
89.10%
 Exceeds Target By 3.1%

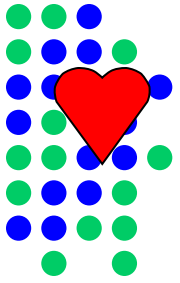


◆ Target
 ◆ BFP
 ▲ Statewide

Contract Measure #6 –OOHC With 2 or Less Placements
Target – 86%
FY 12-13 Quarters 1&2

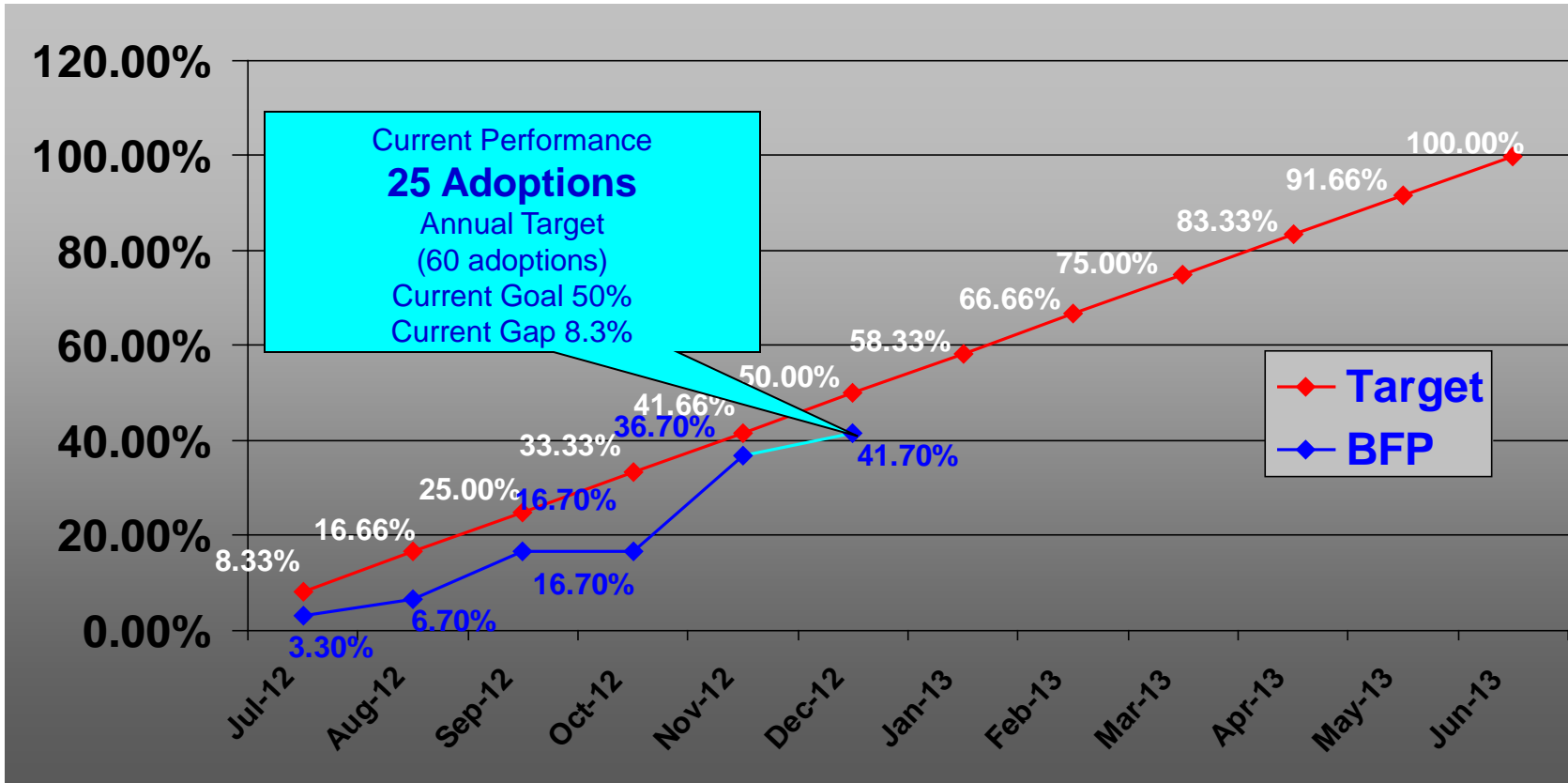
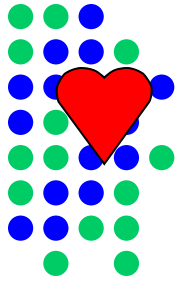


Objective: Permanency

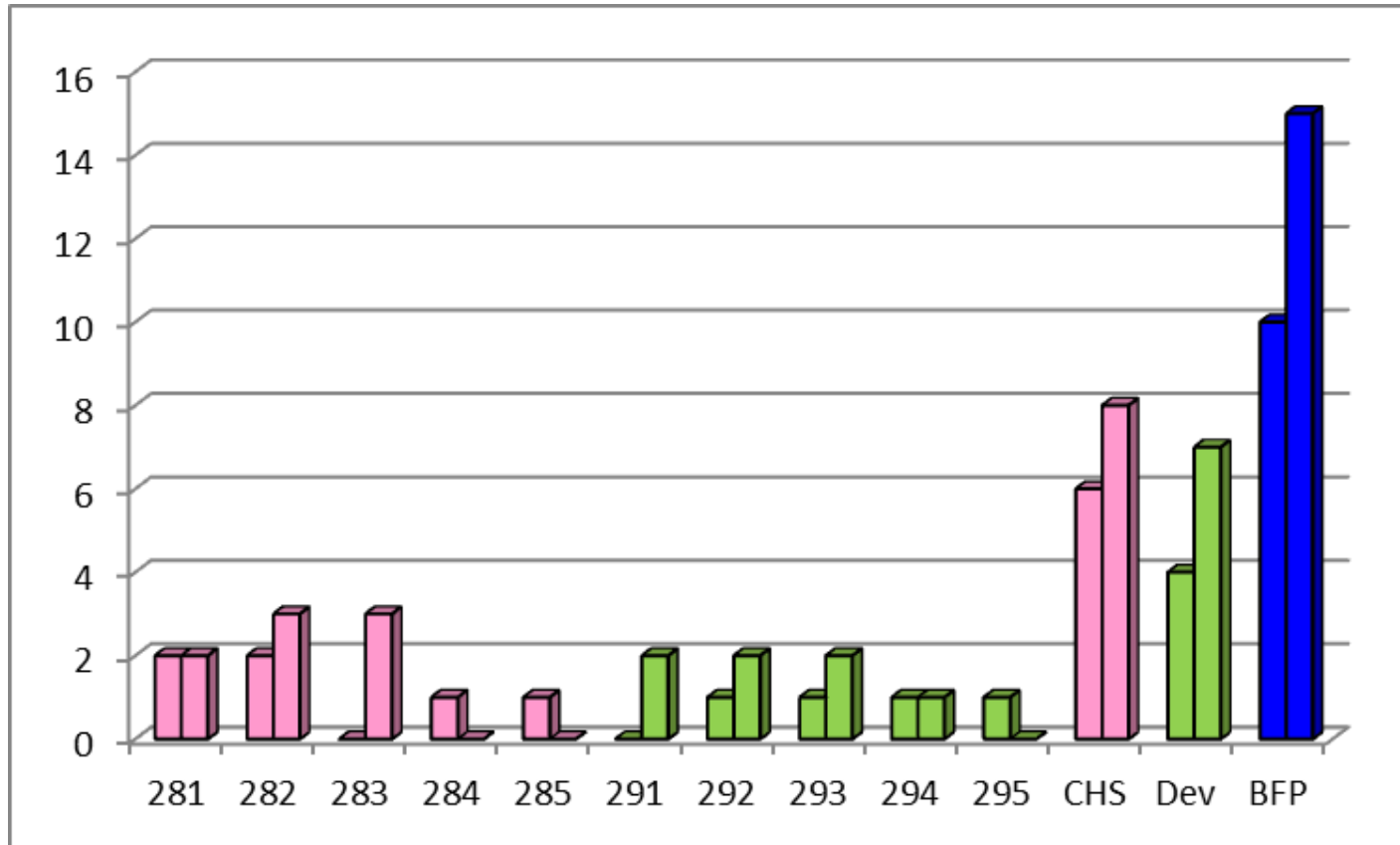
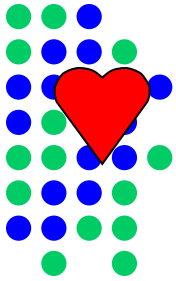


7) The number of children with finalized adoptions between July 1, 2012 and June 30, 2013 shall be at least 60.

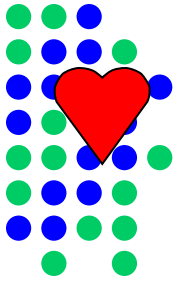
Contract Measure #7 – Number of Finalized Adoptions Target – 60 Finalized Adoptions



Contract Measure #7 – Number of Finalized Adoptions
Target – 48 Finalized Adoptions
FY 12-13 Quarters 1&2



Objective: Safety



- 8) The percent of children under supervision who are required to be seen every 30 days, who are seen every 30 days shall be at least 99.5%.

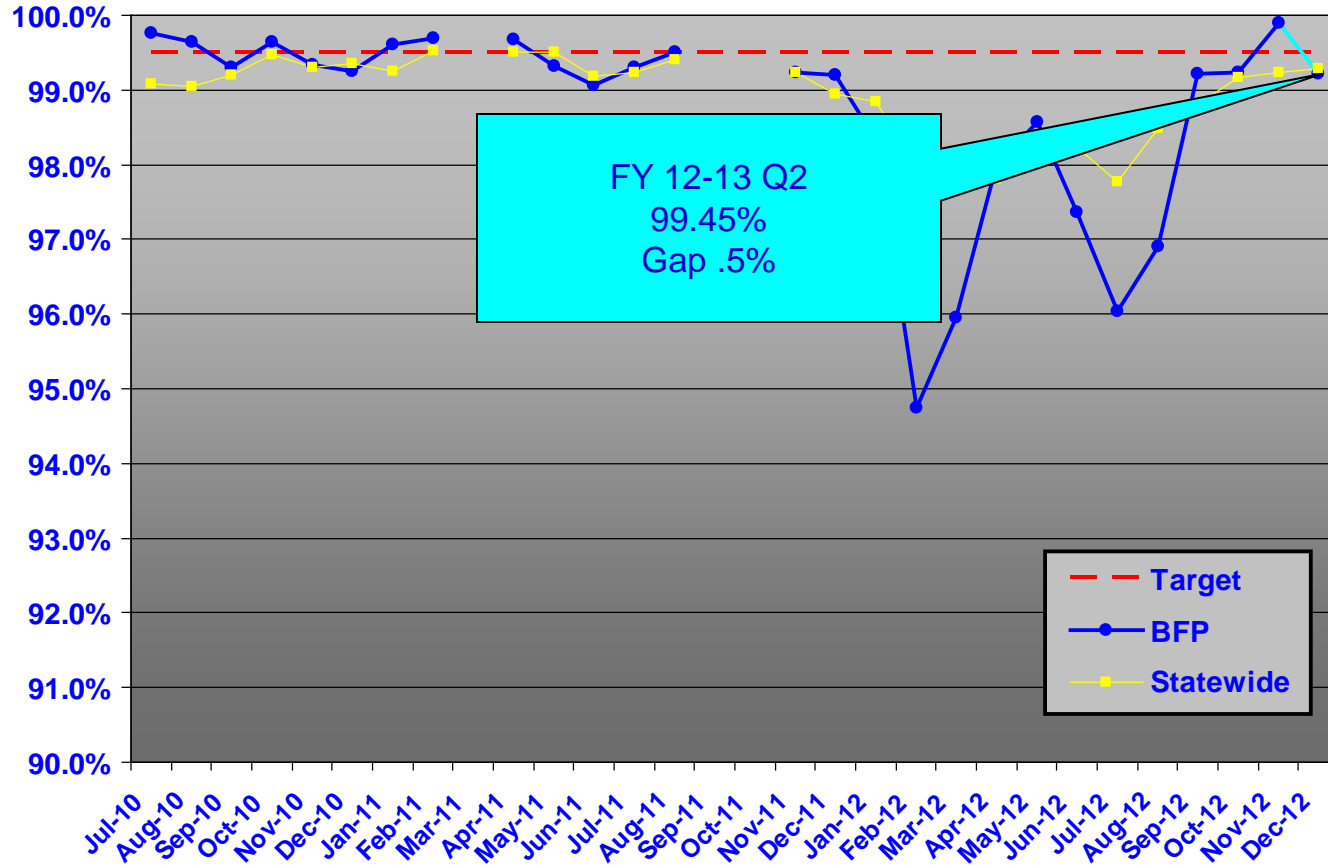
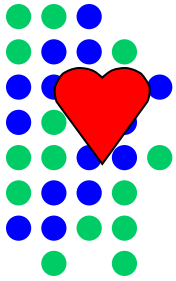


Dashboard measurement FS773

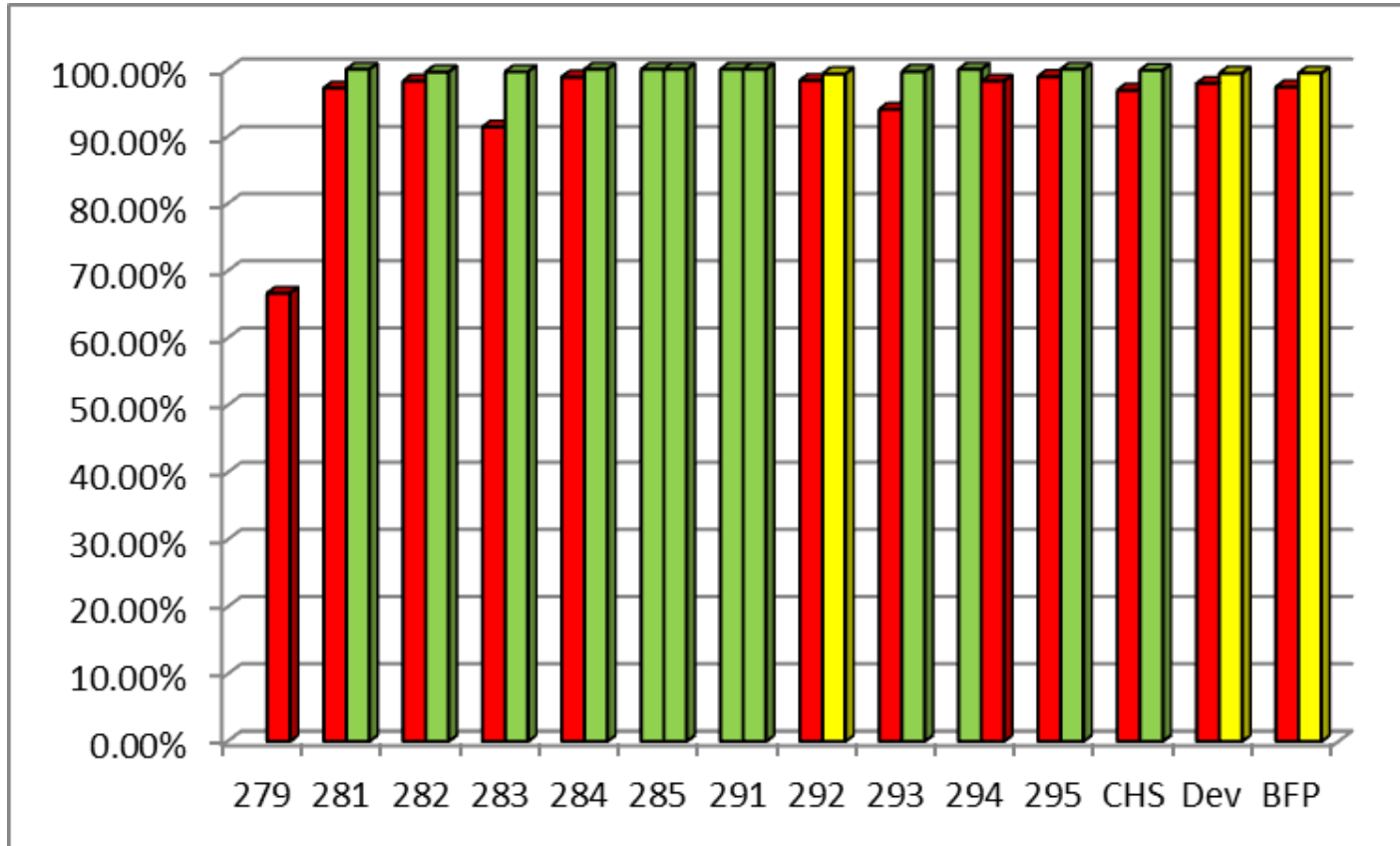
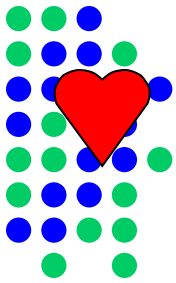
Scorecard Measure 1

Contract Measure #8-Children seen every 30 days

Target 99.5%

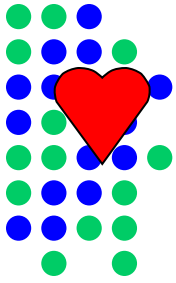


Contract Measure #8-Children seen every 30 days
Target 99.5%
Quarters 1&2



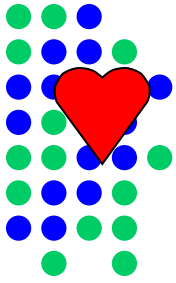
Green=99.5%+
Yellow=99.01%-99.49%
Red=<99.0%

CBC Performance FY 12-13 Quarter 1 (Including Measure 1)



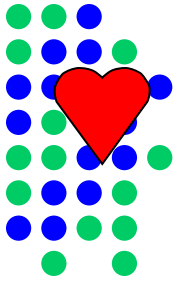
Agency	1) Maltreatment in OOH		Ranking		2) Reunified within 12 months of latest removal		Ranking		3) Children reunified re-entering OHC within 12 months		Ranking		4) Finalized adoptions within 24 months of latest removal		Ranking		5) OOH 24 months or longer 7/1 who achieved perm prior to 18 and by June 30		Ranking		6) OOH eight days to 12 months with two or fewer placements		Ranking		8) children seen every 30 days,		Ranking		Total		Total Ranking	
Big Bend CBC West	100.00%	1	62.77%	17	3.95%	2	53.33%	12	21.74%	1	87.04%	8	99.43%	6	47	1																
St. Johns County Commission	100.00%	1	72.97%	4	21.62%	12	40.00%	16	13.33%	7	93.50%	1	99.29%	8	49	2																
Kids First of Fla (Clay & Bakers Kid Net)	100.00%	1	64.52%	15	0.00%	1	69.23%	5	0.00%	21	88.82%	5	99.80%	2	50	3																
Families First Network	100.00%	1	71.64%	5	5.33%	4	68.57%	6	7.58%	15	86.43%	12	99.28%	9	52	4																
Family Support Services	99.65%	15	67.78%	11	12.38%	11	79.03%	2	10.58%	12	87.60%	7	99.84%	1	59	5																
Kids Central, Inc.	99.67%	14	75.12%	2	10.93%	9	74.07%	4	13.56%	5	86.84%	9	96.88%	19	62	6																
Partnership for Strong Families	99.46%	19	68.60%	10	6.38%	5	83.87%	1	9.72%	13	89.04%	4	98.81%	11	63	7																
ChildNet Inc.	100.00%	1	67.23%	13	7.85%	8	65.38%	9	6.25%	18	86.67%	10	99.46%	5	64	8																
Comm Partnership For Children (CBC of Volus)	99.85%	10	43.75%	21	5.26%	3	47.62%	14	16.45%	2	89.50%	3	98.28%	14	67	9																
YMCA South	99.53%	17	75.00%	3	12.50%	13	46.15%	15	11.39%	10	87.91%	6	99.75%	3	67	9																
CBC of Seminole	100.00%	1	65.12%	14	12.00%	10	66.67%	7	7.41%	16	91.45%	2	96.74%	20	70	11																
ChildNet Palm Beach (Child and Family Conne	100.00%	1	46.79%	19	7.61%	7	39.29%	18	16.37%	3	85.56%	16	98.28%	14	78	12																
Children's Network of SW Florida	99.74%	12	68.75%	9	16.67%	18	25.00%	21	13.07%	8	86.45%	11			79																	
Eckerd Community Alternatives	99.85%	10	69.67%	8	12.45%	12	50.00%	13	7.30%	17	86.38%	13	99.39%	7	80	13																
CBC of Central Florida	99.70%	13	46.11%	20	6.99%	6	76.19%	3	11.15%	11	85.35%	17	97.10%	18	88	14																
Big Bend CBC East	99.47%	18	69.77%	7	14.00%	15	66.67%	7	5.56%	20	86.01%	15	99.10%	10	92	15																
CBC of Brevard	99.18%	21	75.95%	1	13.24%	14	60.00%	10	5.63%	19	86.08%	14	97.39%	17	96	16																
Our Kids Inc.	99.92%	8	60.09%	18	16.82%	19	40.00%	16	9.59%	14	84.01%	18	99.52%	4	97	17																
Eckard Community Hillsborough (Hillsborough I	99.64%	16	70.29%	6	18.25%	20	37.93%	20	13.48%	6	81.54%	19	98.32%	13	100	18																
United for Families	99.40%	20	67.61%	12	14.14%	16	58.06%	11	15.65%	4	79.82%	21	98.27%	16	100	18																
Heartland for Children	99.87%	9	63.82%	16	16.09%	17	39.13%	19	11.88%	9	80.92%	20	98.35%	12	102	20																
Statewide	99.75%		65.62%		11.98%		56.58%		11.05%		85.80%		98.36%																			

CBC Performance FY 12-13 Quarter 2 (Excluding Measure 1)



Agency	2) Reunified within 12 months of latest removal	Ranking	3) Children reunified re-entering OHC within 12 months	Ranking	4) Finalized adoptions within 24 months of latest removal	Ranking	5) OOH 24 months or longer 7/1 who achieved perm prior to 18 and by June 30	Ranking	6) OOH eight days to 12 months with two or fewer placements	Ranking	8) children seen every 30 days,	Ranking	Total	Total Ranking
Kids First of Fla (Clay & Bakers Kid Net)	82.61%	2	4.00%	2	58.33%	9	26.09%	9	88.89%	6	99.50%	9	37	1
Family Support Services	60.61%	13	16.85%	20	83.33%	1	28.57%	6	90.48%	3	99.73%	4	47	2
YMCA South	66.22%	8	4.23%	3	51.85%	13	25.32%	11	87.38%	11	99.76%	3	49	3
Partnership for Strong Families	77.55%	3	6.14%	5	60.00%	5	20.83%	19	87.67%	10	99.37%	11	53	4
Eckerd Community Alternatives	67.67%	5	14.56%	16	65.56%	3	25.36%	10	83.48%	18	99.85%	2	54	5
CBC of Brevard	84.29%	1	14.86%	17	60.00%	5	15.49%	21	89.10%	5	99.45%	10	59	6
Big Bend CBC West	58.97%	16	1.59%	1	60.00%	5	30.43%	4	85.19%	16	98.91%	19	61	7
ChildNet Inc.	63.13%	12	9.44%	10	42.86%	19	21.98%	16	89.50%	4	99.90%	1	62	8
Heartland for Children	65.22%	9	6.77%	7	51.02%	15	29.56%	5	80.88%	19	99.53%	8	63	9
Kids Central, Inc.	70.83%	4	20.00%	21	49.09%	16	34.19%	2	87.86%	8	99.34%	12	63	9
Children's Network of SW Florida	67.54%	6	11.48%	12	55.17%	12	21.71%	18	85.21%	14	99.73%	4	66	11
St. Johns County Commission	59.26%	15	10.00%	11	38.46%	20	26.67%	8	94.39%	1	99.30%	14	69	12
Families First Network	56.68%	17	8.63%	9	56.90%	10	23.08%	14	87.95%	7	99.31%	13	70	13
Our Kids Inc.	59.38%	14	6.70%	6	48.18%	17	23.50%	12	85.20%	15	99.56%	7	71	14
CBC of Central Florida	63.95%	10	5.88%	4	51.72%	14	21.92%	17	87.00%	12	99.19%	16	73	15
ChildNet Palm Beach (Child and Family Conne	50.49%	18	15.63%	19	62.22%	4	30.99%	3	86.23%	13	99.12%	17	74	16
Eckerd Community Hillsborough (Hillsborough H	66.94%	7	14.91%	18	56.32%	11	23.31%	13	80.77%	20	99.58%	6	75	17
Comm Partnership For Children (CBC of Volus	46.48%	20	12.12%	13	47.69%	18	40.79%	1	87.70%	9	99.24%	15	76	18
United for Families	50.00%	19	8.15%	8	58.62%	8	27.83%	7	80.62%	21	98.89%	20	83	19
Big Bend CBC East	63.33%	11	13.33%	14	80.00%	2	16.67%	20	83.62%	17	98.69%	21	85	20
CBC of Seminole	36.67%	21	13.79%	15	36.00%	21	22.22%	15	92.31%	2	99.09%	18	92	21
Statewide	65.59%		11.49%		56.51%		25.44%		85.94%		99.23%			

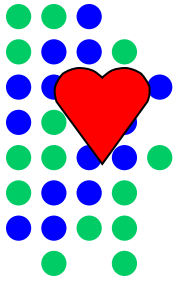
Unit Performance FY 12-13 Quarter 1 Including Measure #1



Unit	1) Maltreatment in OOHC 99.68%	Ranking	2) Reunified within 12 months of latest removal 75.2%	Ranking	3) Children reunified re-entering OHC within 12 months 9.9%	Ranking	4) Finalized adoptions within 24 months of latest removal 44.6%	Ranking	5) OOHC 24 months or longer 7/1 who achieved perm prior to 18 and by June 30 29.1%	Ranking	6) OOHC eight days to 12 months with two or fewer placement settings 86%	Ranking	7) adoptions finalized July 1, 2009 to June 30, 2010	Ranking	8) children seen every 30 days 99.5%	Ranking	Total	Total Ranking
284	100.00%	1	83.33%	6	0.00%	1	100.00%	1	0.00%	5	94.00%	2	1	3	98.87%	5	24	1
294	100.00%	1	90.00%	4	0.00%	1	100.00%	1	0.00%	5	81.25%	8	1	3	100.00%	1	24	1
282	100.00%	1	50.00%	8	0.00%	1	100.00%	1	0.00%	5	87.18%	4	2	1	98.28%	7	28	3
285	100.00%	1	0.00%	10	0.00%	1	0.00%	6	14.29%	3	89.19%	3	1	3	100.00%	1	28	3
295	100.00%	1	100.00%	1	18.18%	8	0.00%	6	16.67%	1	84.62%	5	1	3	98.92%	4	29	5
281	100.00%	1	89.47%	5	40.00%	9	50.00%	5	16.67%	1	94.92%	1	2	1	97.21%	8	31	6
292	98.98%	9	100.00%	1	0.00%	1	100.00%	1	0.00%	5	83.87%	7	1	3	98.35%	6	33	7
291	100.00%	1	100.00%	1	0.00%	1		9	0.00%	5	76.92%	10	0	9	100.00%	1	37	8
283	100.00%	1	76.92%	7	0.00%	1		9	0.00%	5	80.00%	9	0	9	91.42%	10	51	9
293	94.12%	10	40.00%	9	50.00%	10	0.00%	6	7.14%	4	84.44%	6	1	3	94.05%	9	57	10

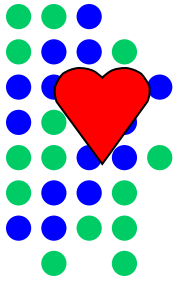
Green	99.68+	75.2+	<=9.9	44.6+	29.1+	86+	99.5+
Yellow	89.68-99.67	65.2-75.1	14.99-10.0	34.6-44.5	19.1-29.0	76-85.9	89.5-99.4
Red	<=89.67	<=65.1	>=15.0	<=34.5	<=19	<=75.9	<=89.4

Unit Performance FY 12-13 Quarter 2 Excluding Measure #1



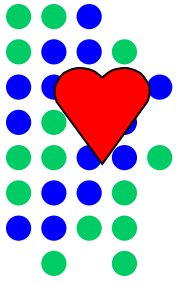
Unit	2) Reunified within 12 months of latest removal 75.2%	Ranking	3) Children reunified re-entering OHC within 12 months 9.9%	Ranking	4) Finalized adoptions within 24 months of latest removal 44.6%	Ranking	5) OOH 24 months or longer 7/1 who achieved perm prior to 18 and by June 30 29.1%	Ranking	6) OOH eight days to 12 months with two settings 86%	Ranking	7) adoptions finalized July 1, 2009 to June 30, 2010	Ranking	8) children seen every 30 days 99.5%	Ranking	Total	Total Ranking
291	100.00%	1	0.00%	6	66.67%	1	87.80%	7	2	3	100.00%	1	13	1		
281	72.73%	9	0.00%	1	50.00%	4	33.33%	2	2	3	100.00%	1	17	2		
295	77.78%	8	44.44%	7	16.67%	3	97.22%	1	0	8	100.00%	1	21	3		
293	100.00%	1	0.00%	1	100.00%	1	14.29%	4	85.11%	8	2	3	99.70%	6	22	4
282	100.00%	1	33.33%	6	66.67%	3	12.50%	7	90.48%	5	3	1	99.61%	8	22	4
285	85.71%	5	66.67%	8	14.29%	4	90.24%	6	0	8	100.00%	1	24	6		
284	85.71%	5	20.00%	5	0.00%	9	90.91%	3	0	8	100.00%	1	26	7		
283	100.00%	1	9.09%	4	100.00%	1	0.00%	9	77.78%	10	3	1	99.64%	7	28	8
294	85.71%	5	100.00%	9	0.00%	6	14.29%	4	90.70%	4	1	7	98.25%	10	30	9
292	71.43%	10	0.00%	1	50.00%	4	11.11%	8	83.87%	9	2	3	99.33%	9	39	10

Green	75.2+	<=9.9	44.6+	29.1+	86+	99.5+
Yellow	65.2-75.1	14.99-10.0	34.6-44.5	19.1-29.0	76-85.9	89.5-99.4
Red	<=65.1	>=15.0	<=34.5	<=19	<=75.9	<=89.4



Next up:
Best Practice

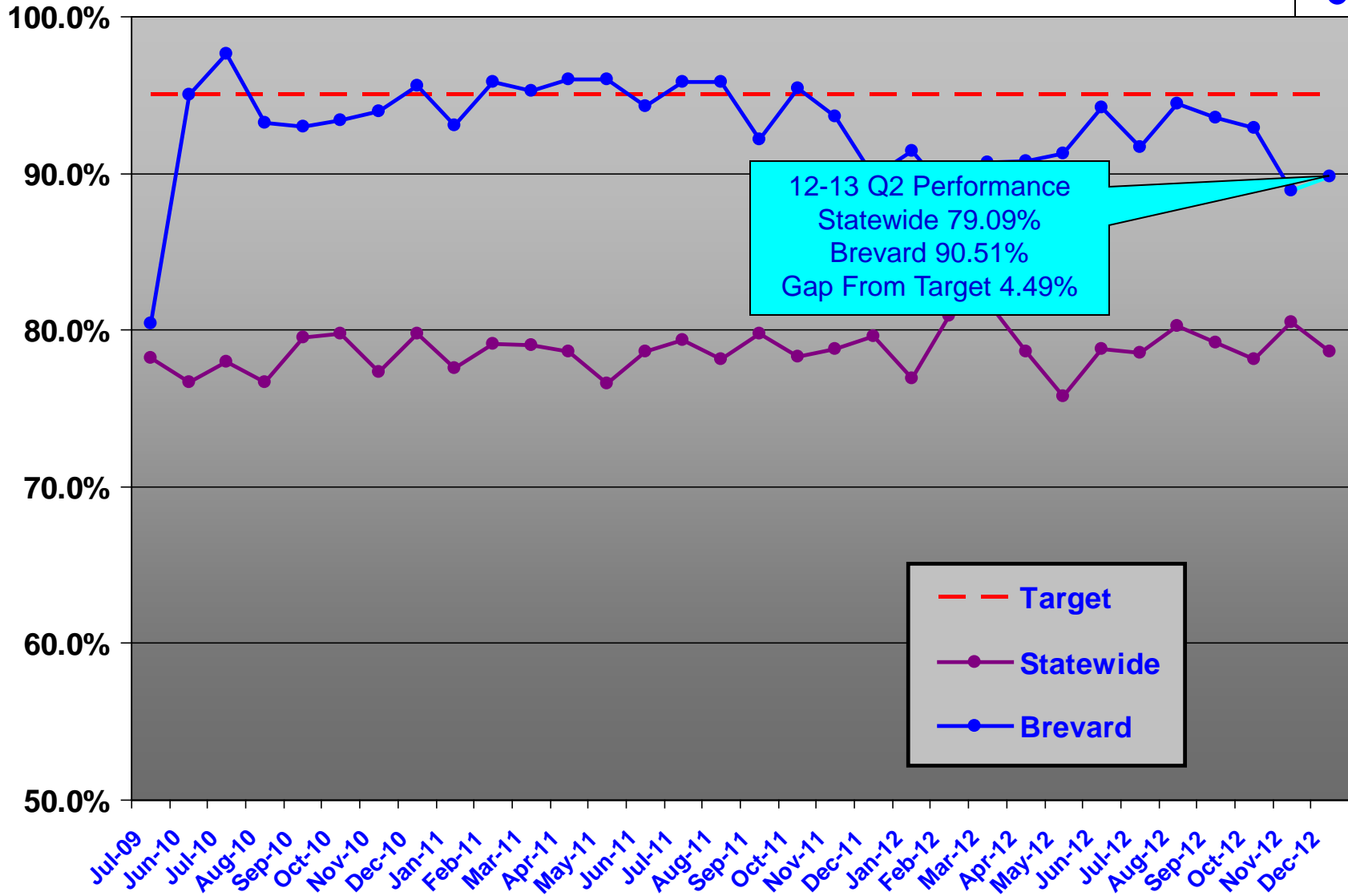
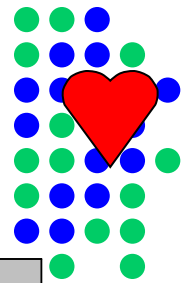
Best Practice Performance Measures



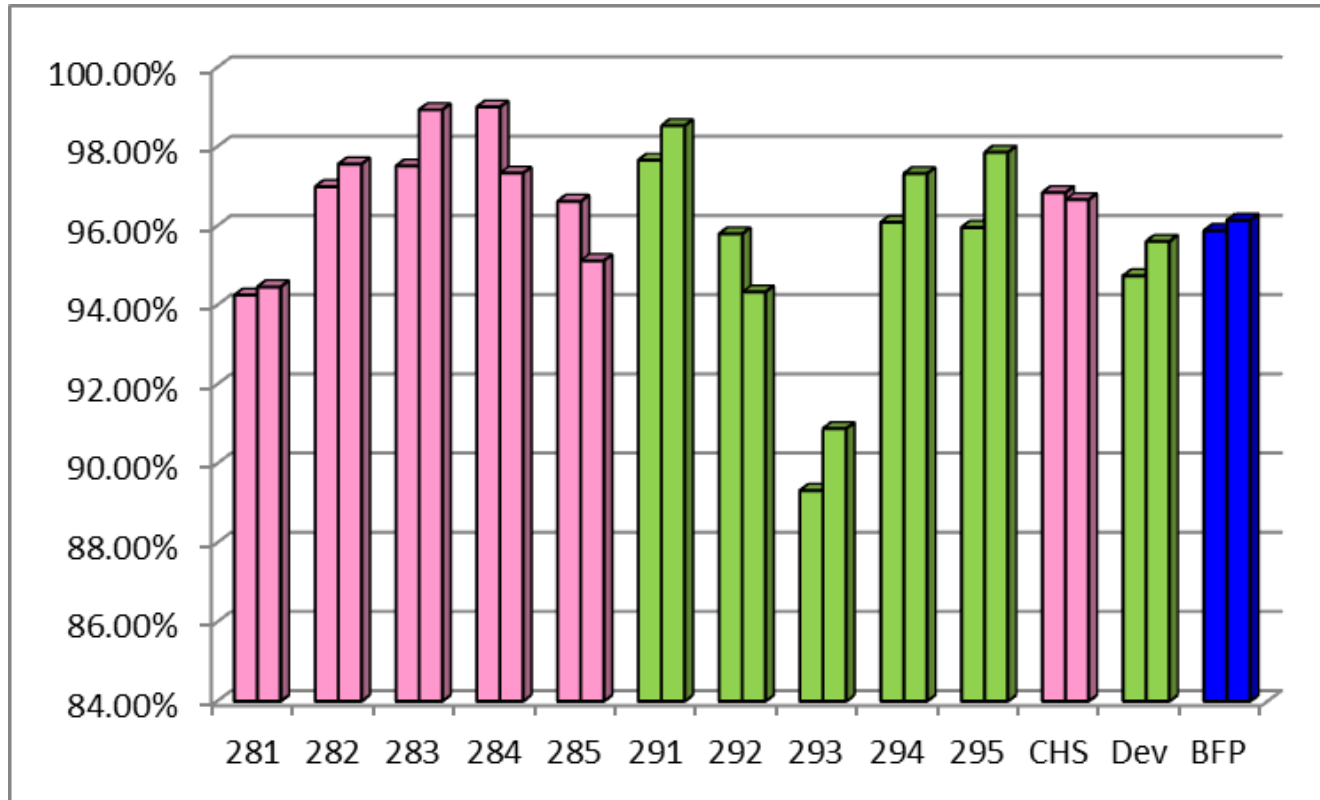
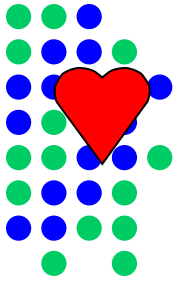
1. Chrono Notes Entered Within 48 Hours-95%
2. Fingerprints-99%
3. Birth Verifications-99%
4. Photos-99%
5. Visits With Mothers-90%-
6. Visits With Fathers-40%
7. Children With Both Parents Visited-50%
8. JR's Submitted on Time-100%
9. Supervisor Reviews No More Than 62 days old-100%
10. Children in Licensed OHC Shall Be Referred For IL Services Within 30 Days of Turning 13 or Entering Care-100%
11. Children aged 13-17 in Licensed Care Will have a Normalcy Plan Completed Every 90 Days-100%
12. Children aged 12-17 in Licensed Care Will Have an Education Plan Completed a Minimum of 1 Time Per Calendar Year-100%



Best Practice #1 – Timely Home Visit Chrono Entry (w/in 48 hrs) Target – 95%

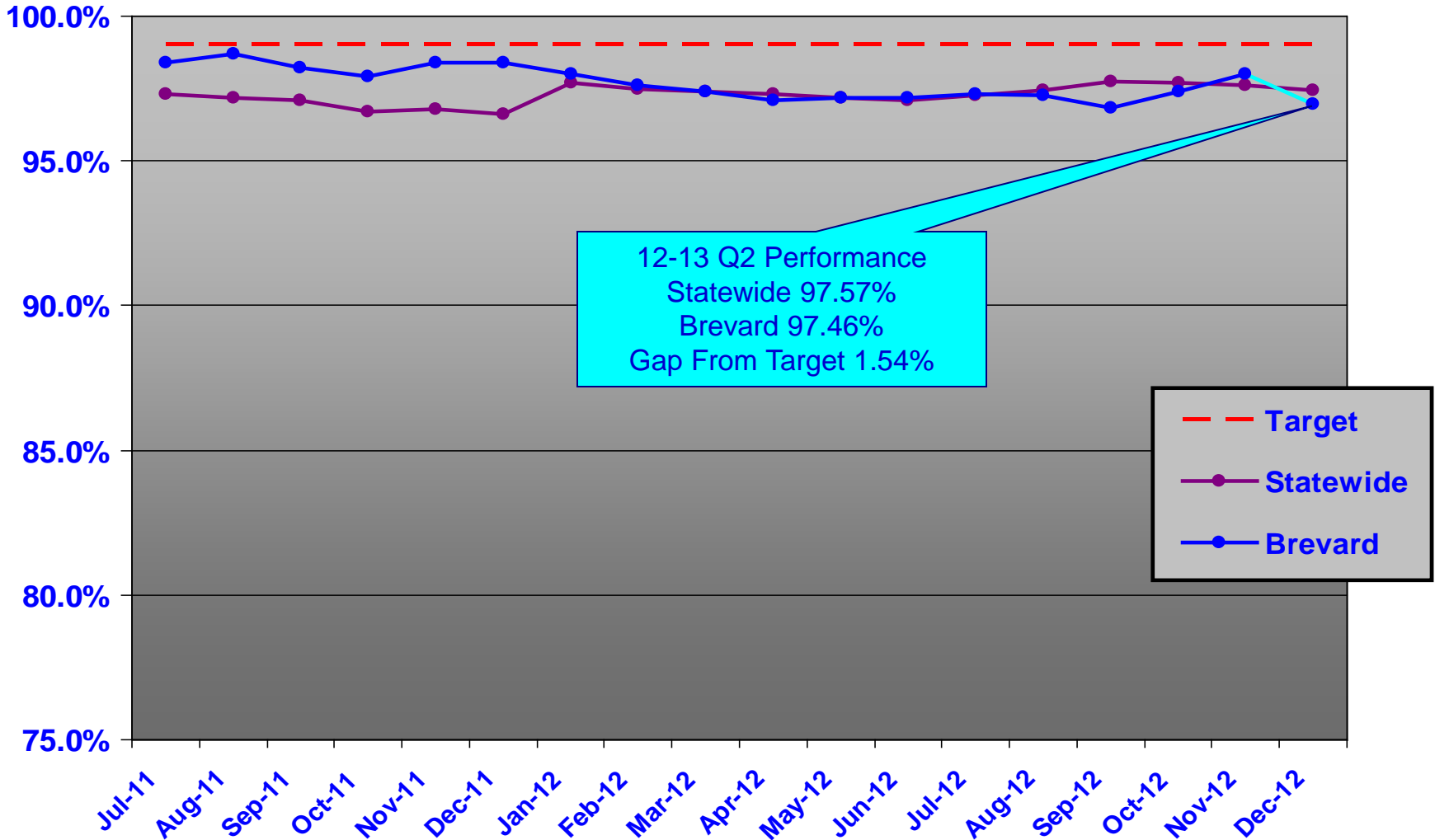
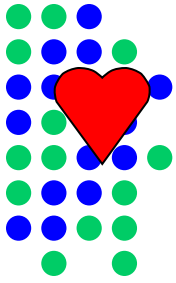


**Best Practice #1 – Timely Home Visit Chrono Entry
(w/in 48 hrs)
Target – 95%
FY 12-13 Quarters 1&2**

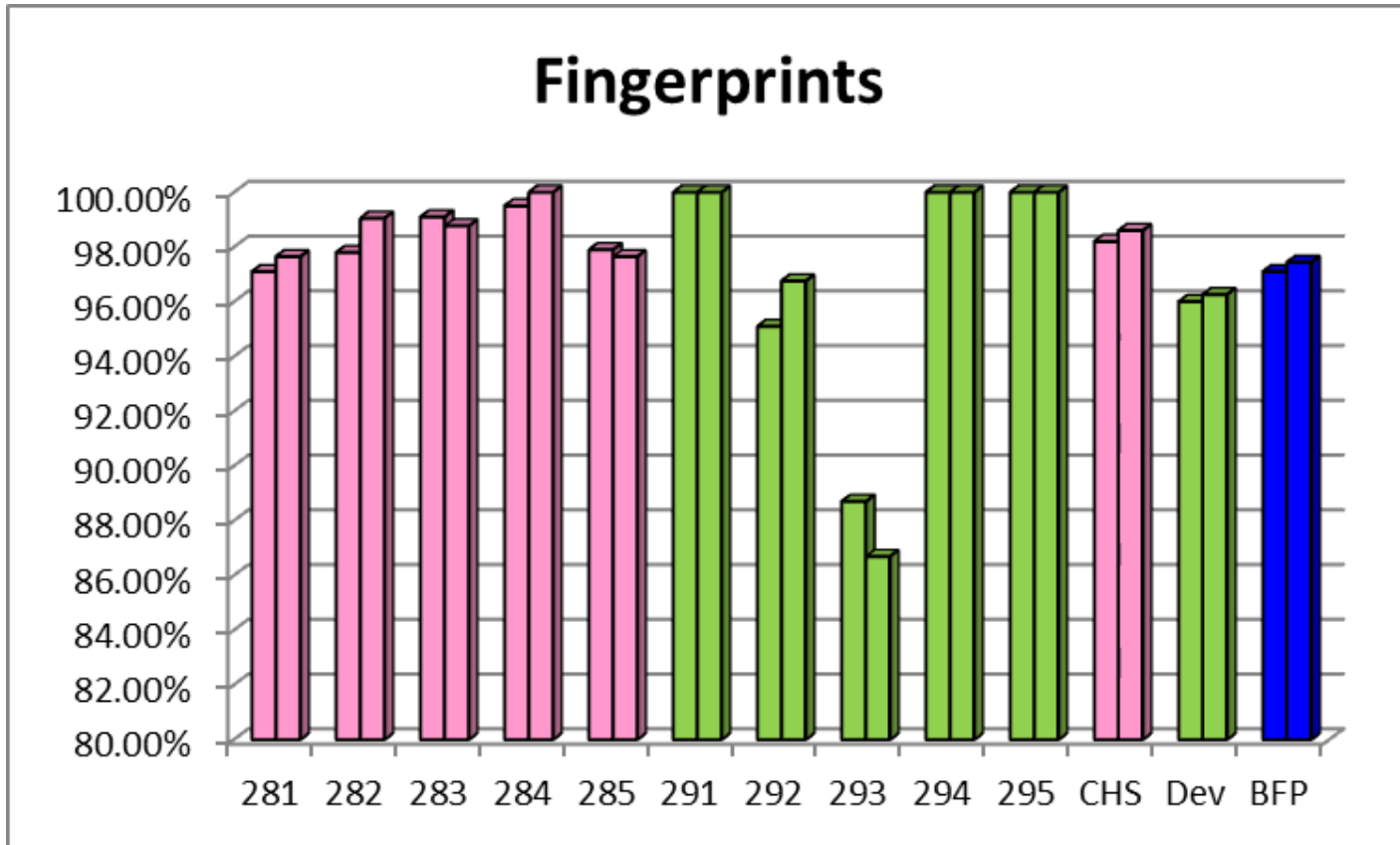
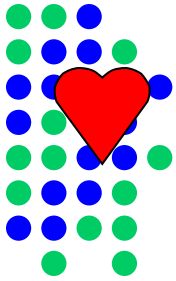


Best Practice #2 – Fingerprints Obtained

Target – 99%

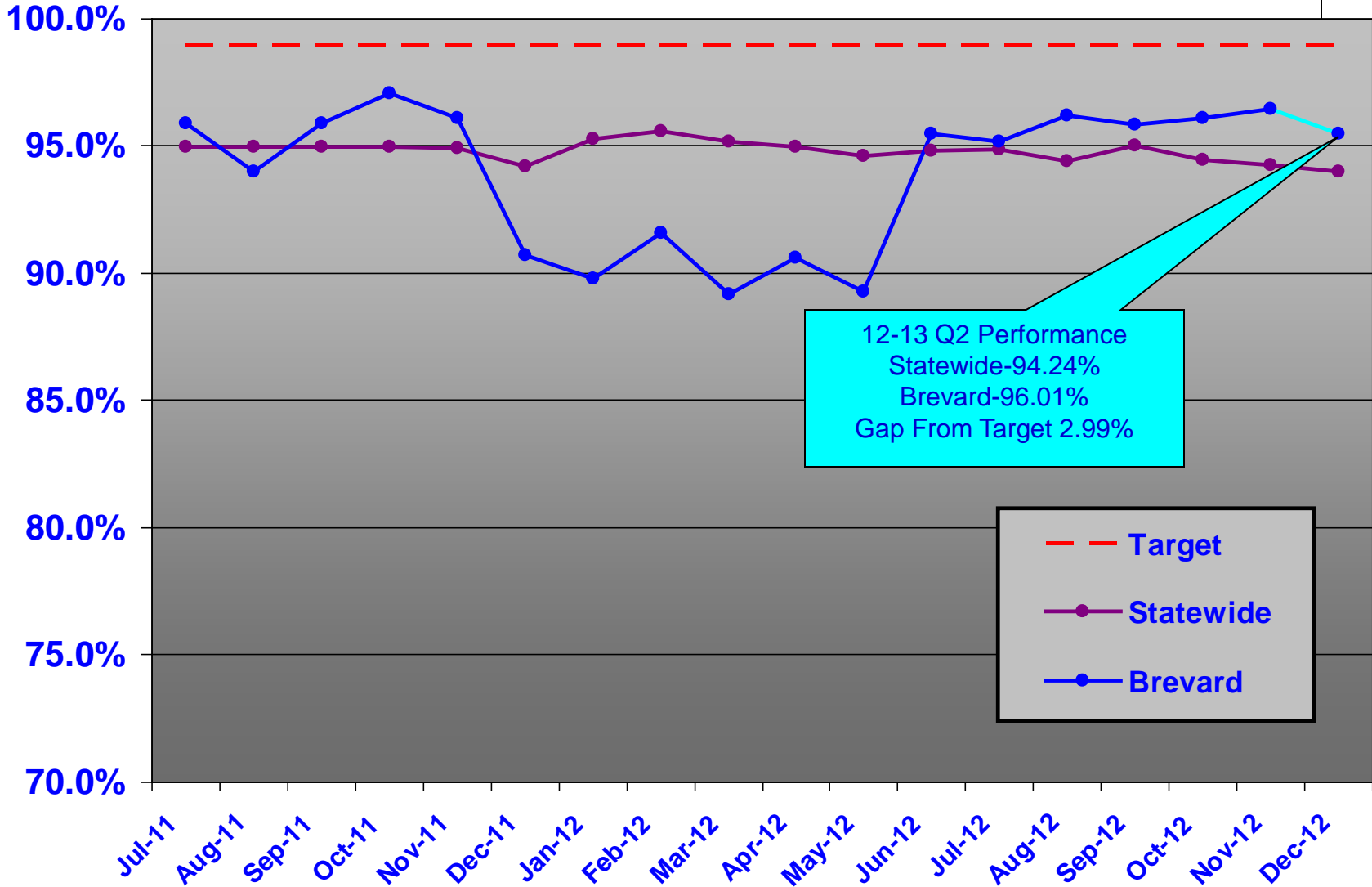
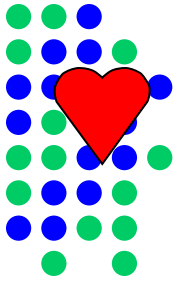


Best Practice #2 – Fingerprints Obtained
Target – 99%
FY 12-13 Quarters 1&2

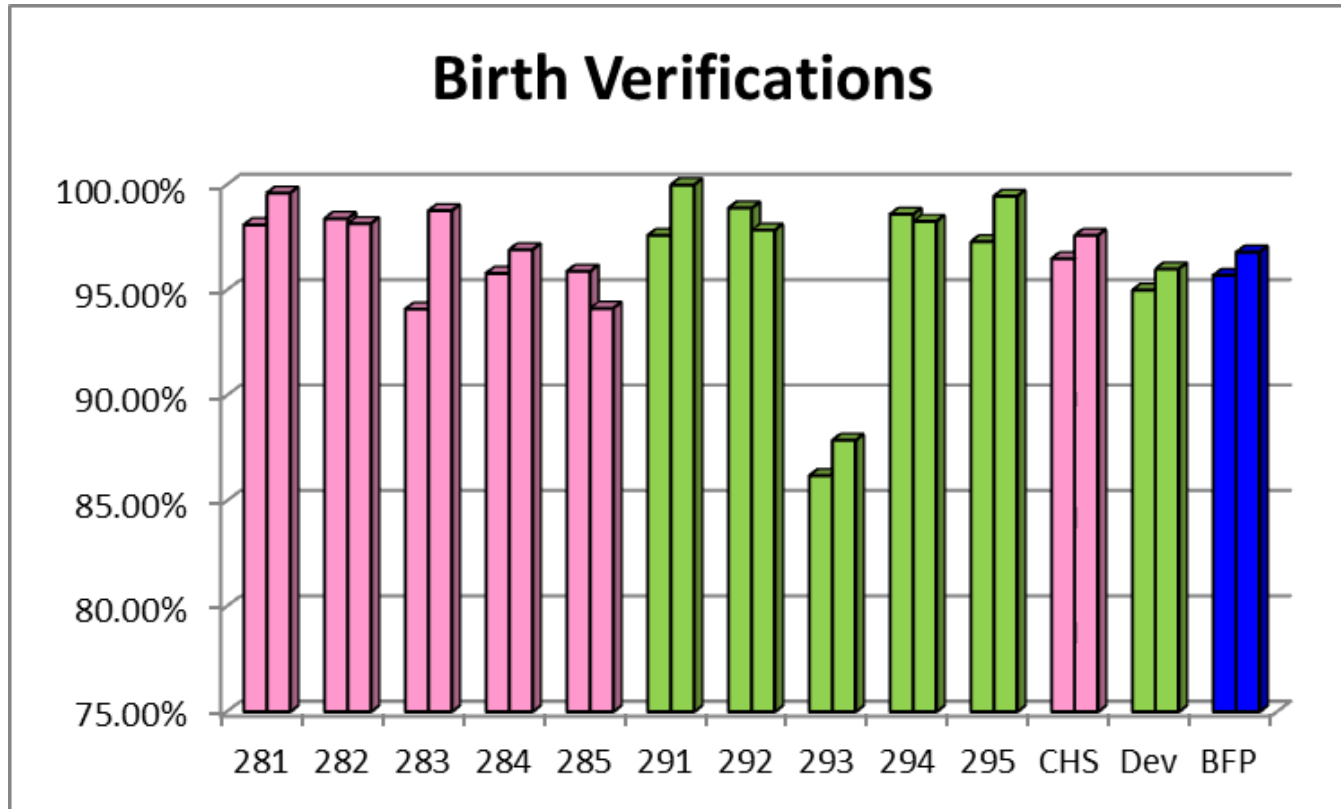
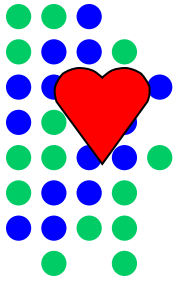


Best Practice #3 – Birth Verifications Obtained

Target – 99%

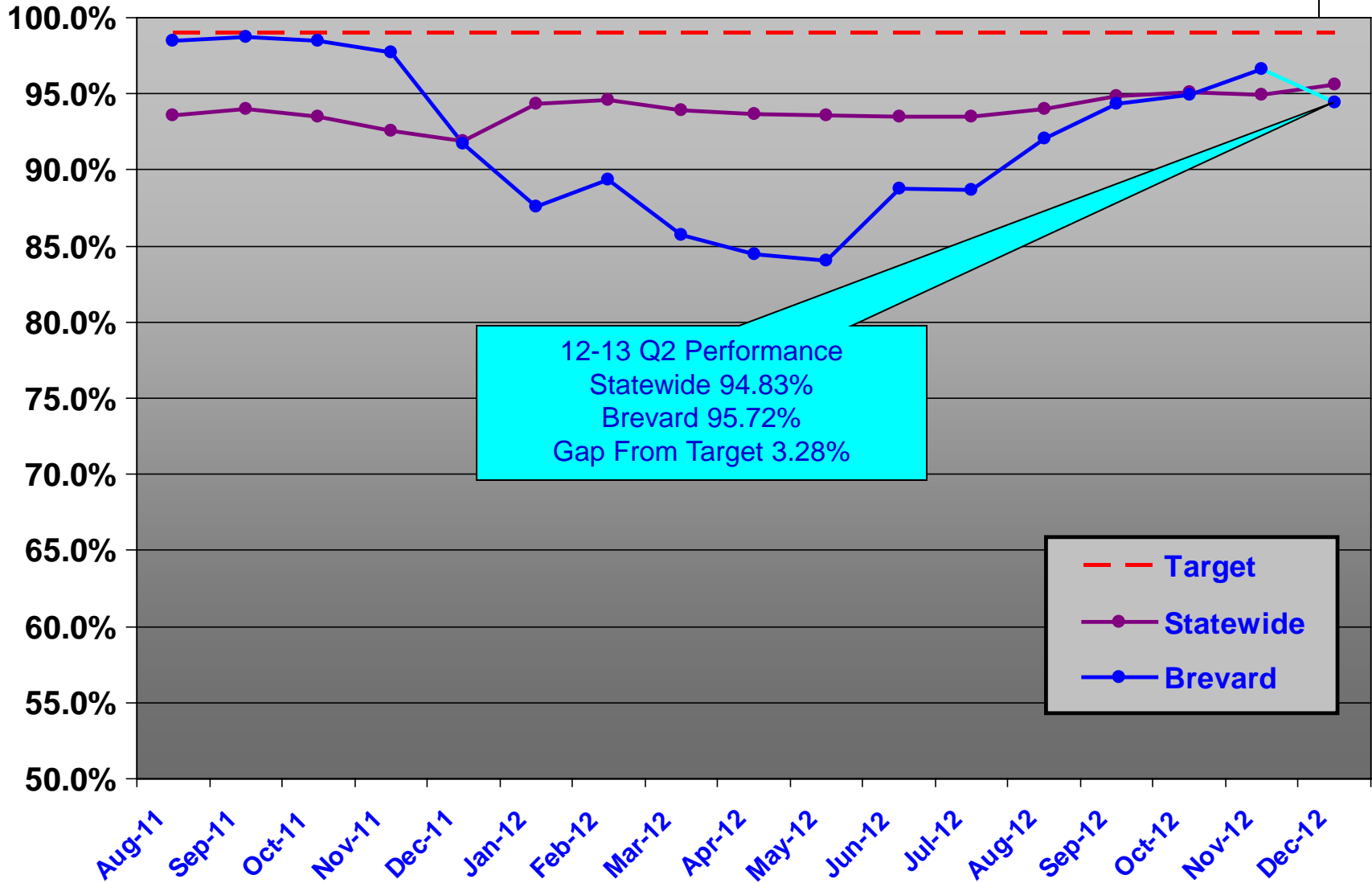
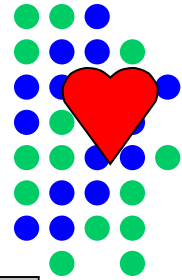


Best Practice #3 – Birth Verifications Obtained
Target – 99%
FY 12-13 Quarters 1&2

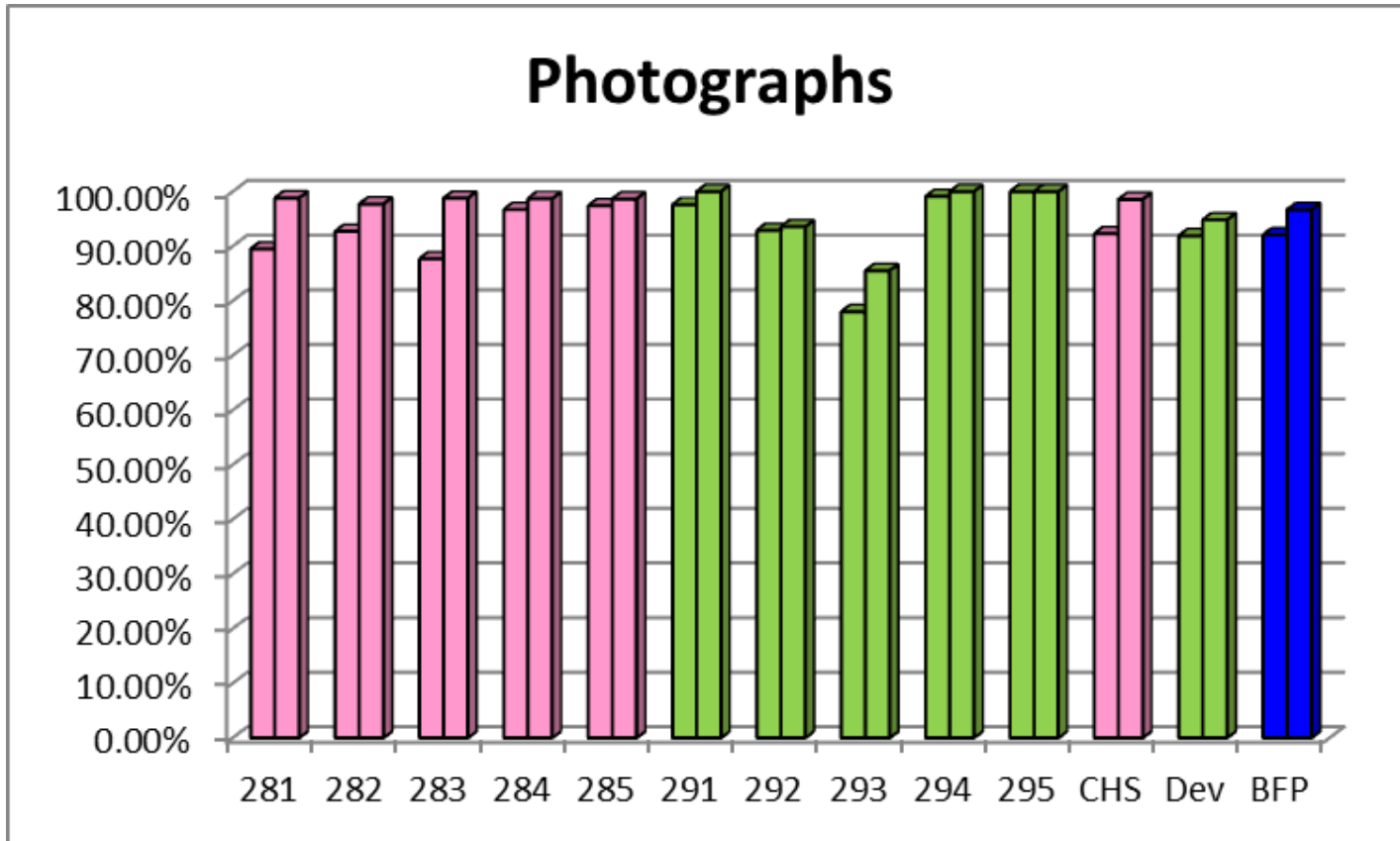
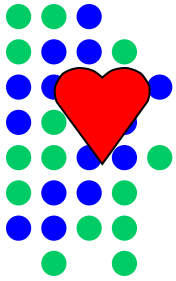


Best Practice #4 – Photographs Obtained

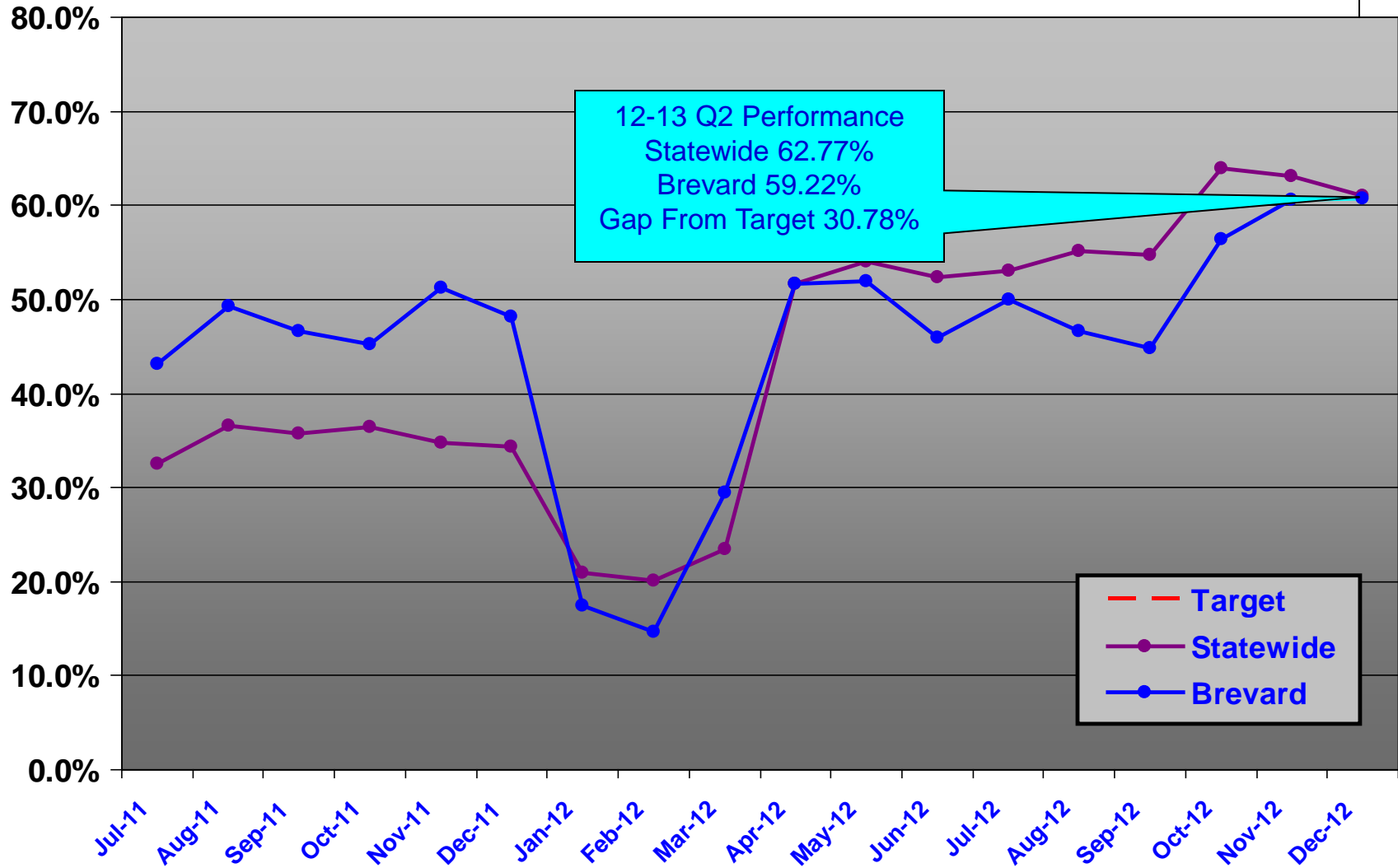
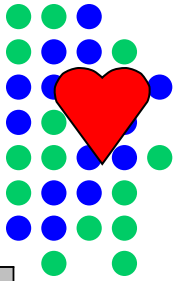
Target – 99%



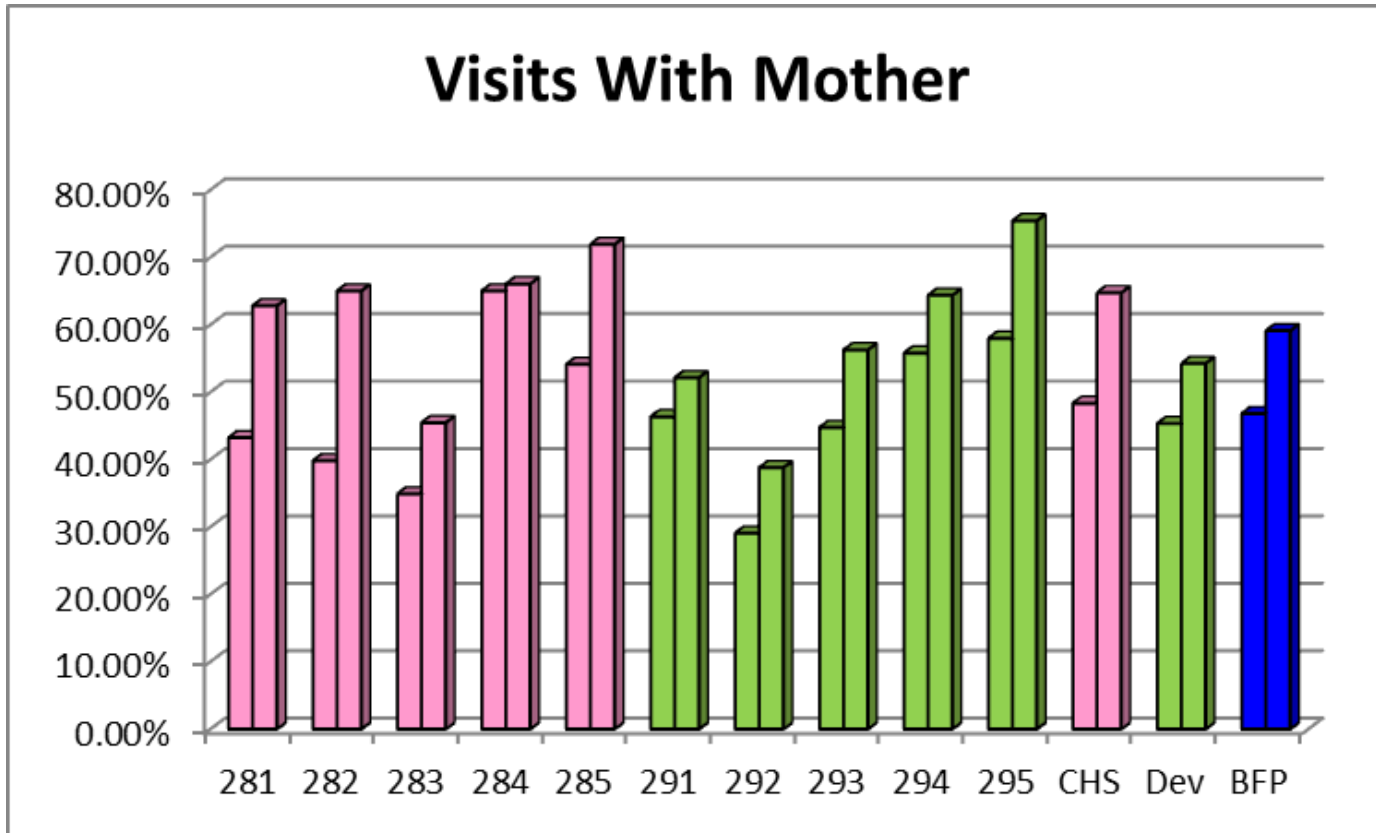
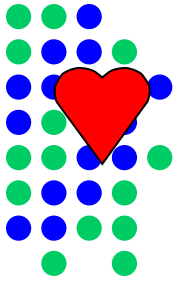
Best Practice #4 – Photographs Obtained
Target – 99%
FY 12-13 Quarters 1&2



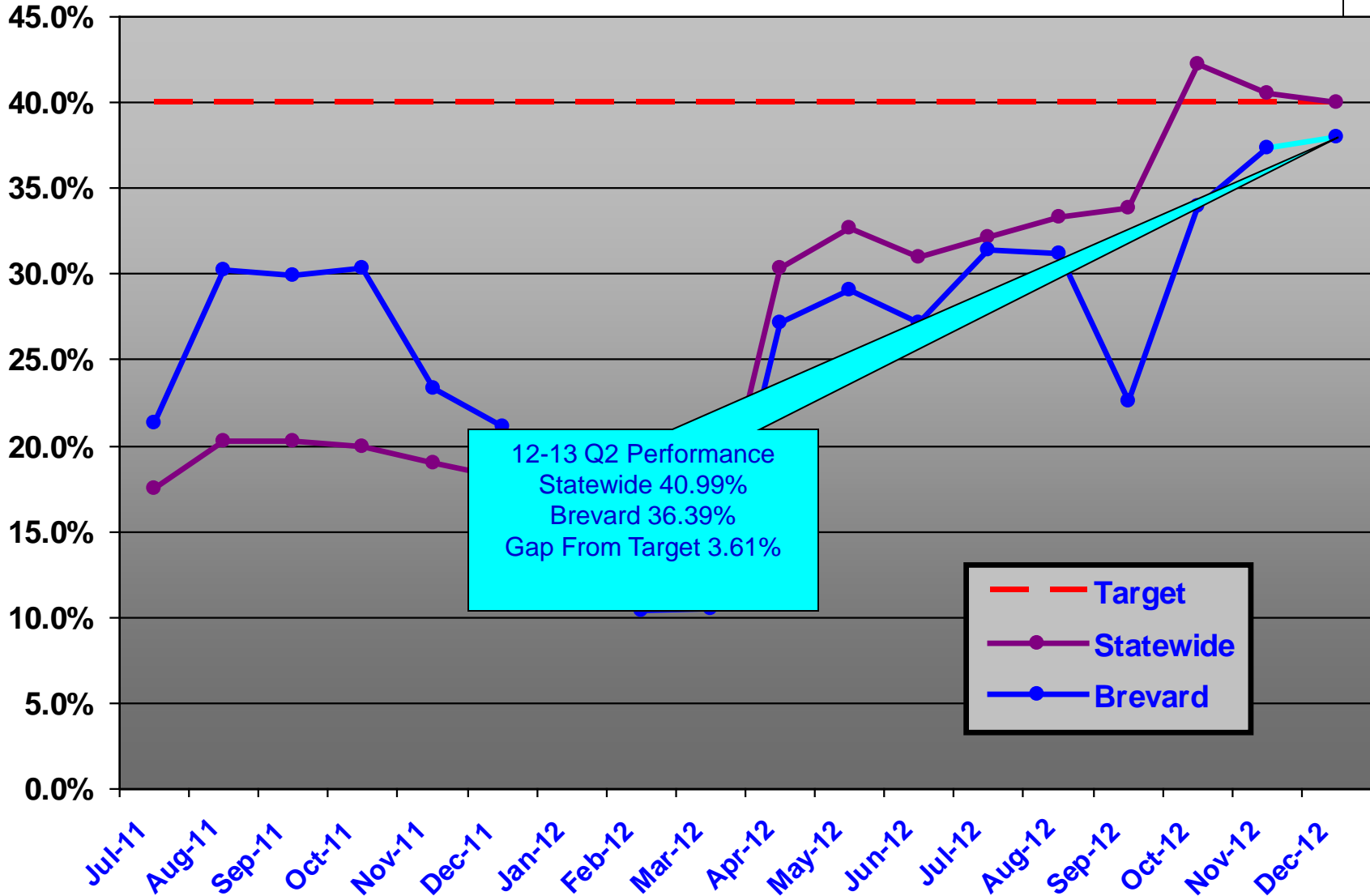
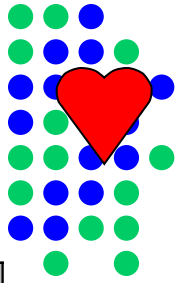
Best Practice #5
Visits with Mothers (OHC)
Target – 90%



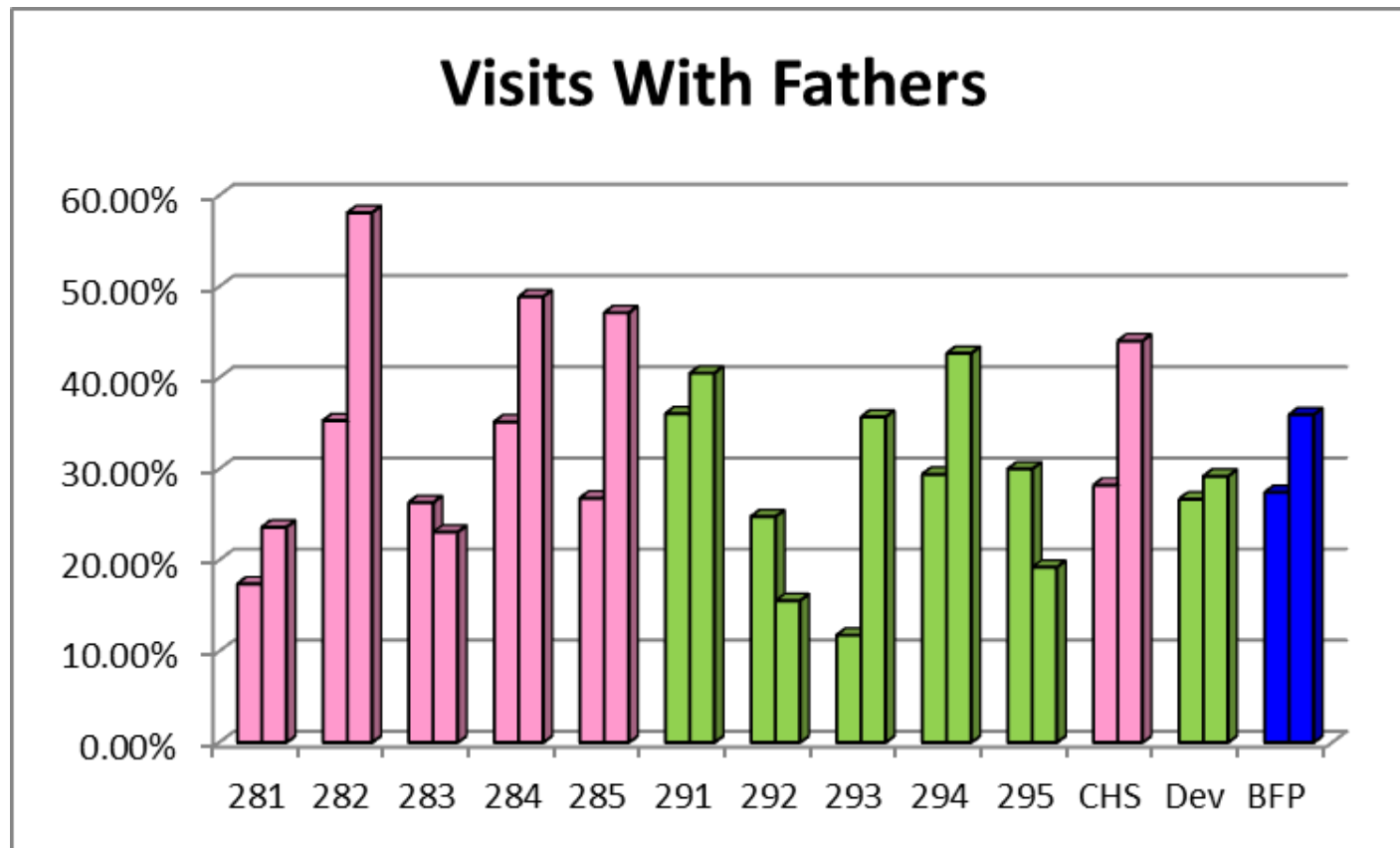
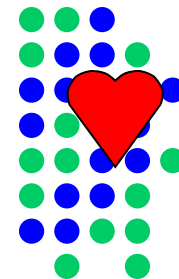
Best Practice #5
Visits with Mothers (OHC)
Target – 90%
FY 12-13 Quarters 1&2



Best Practice #6
Visits with Fathers (OHC)
Target – 40%



Best Practice #6
Visits with Fathers (OHC)
Target – 40%
FY 12-13 Quarters 1&2

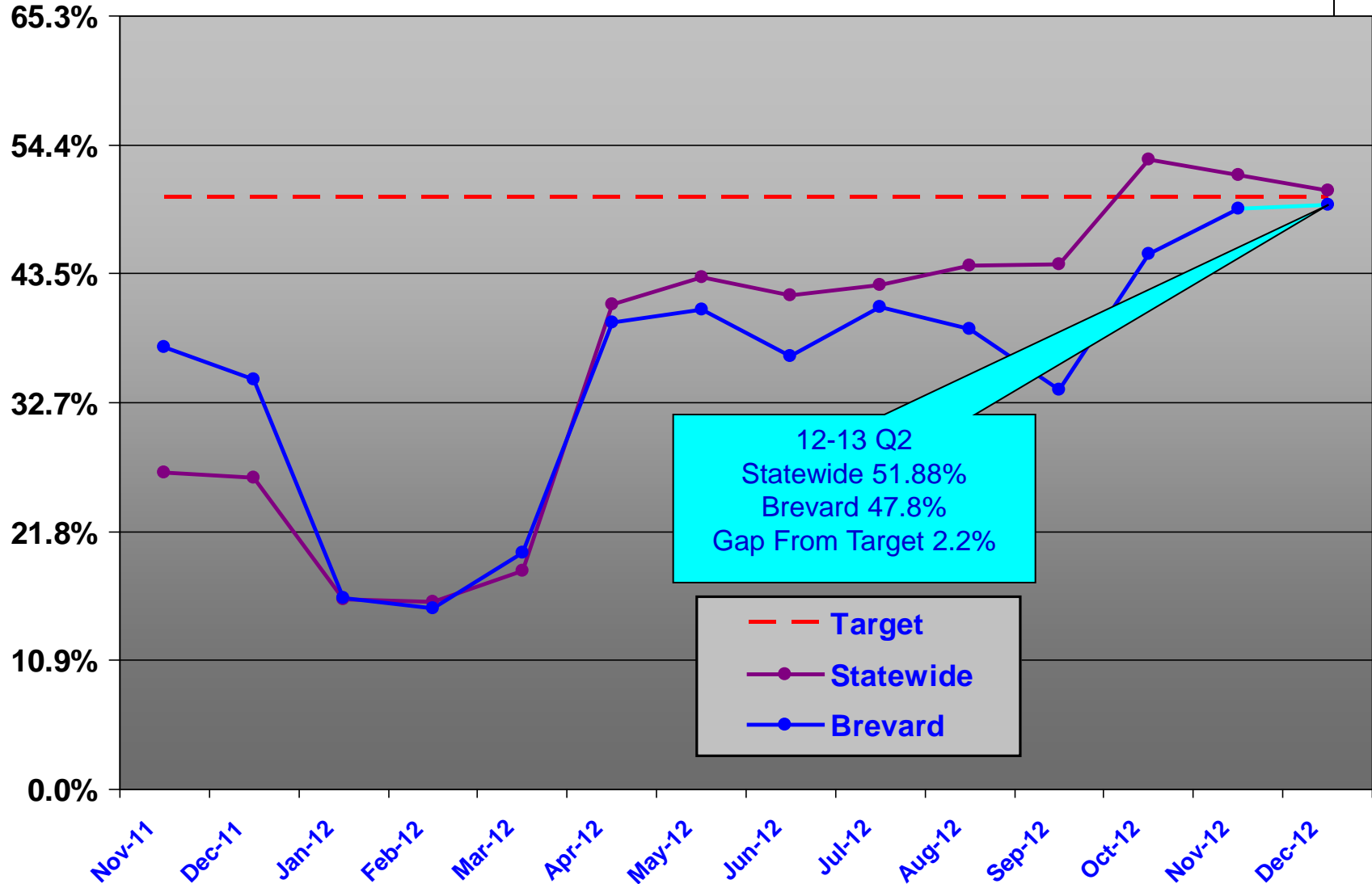
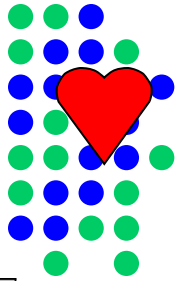




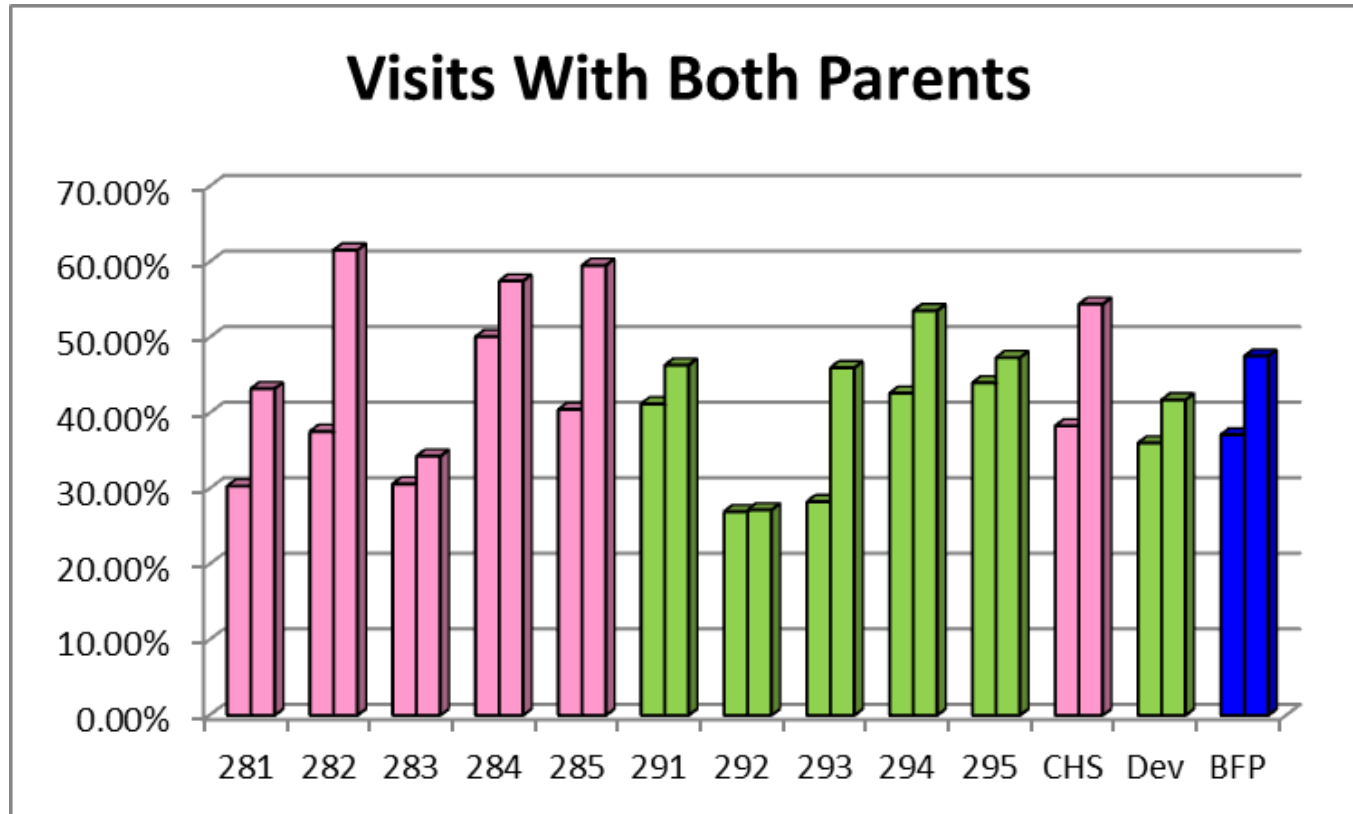
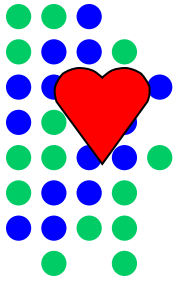
Best Practice #7

Children with Both Parents Visited (OHC)

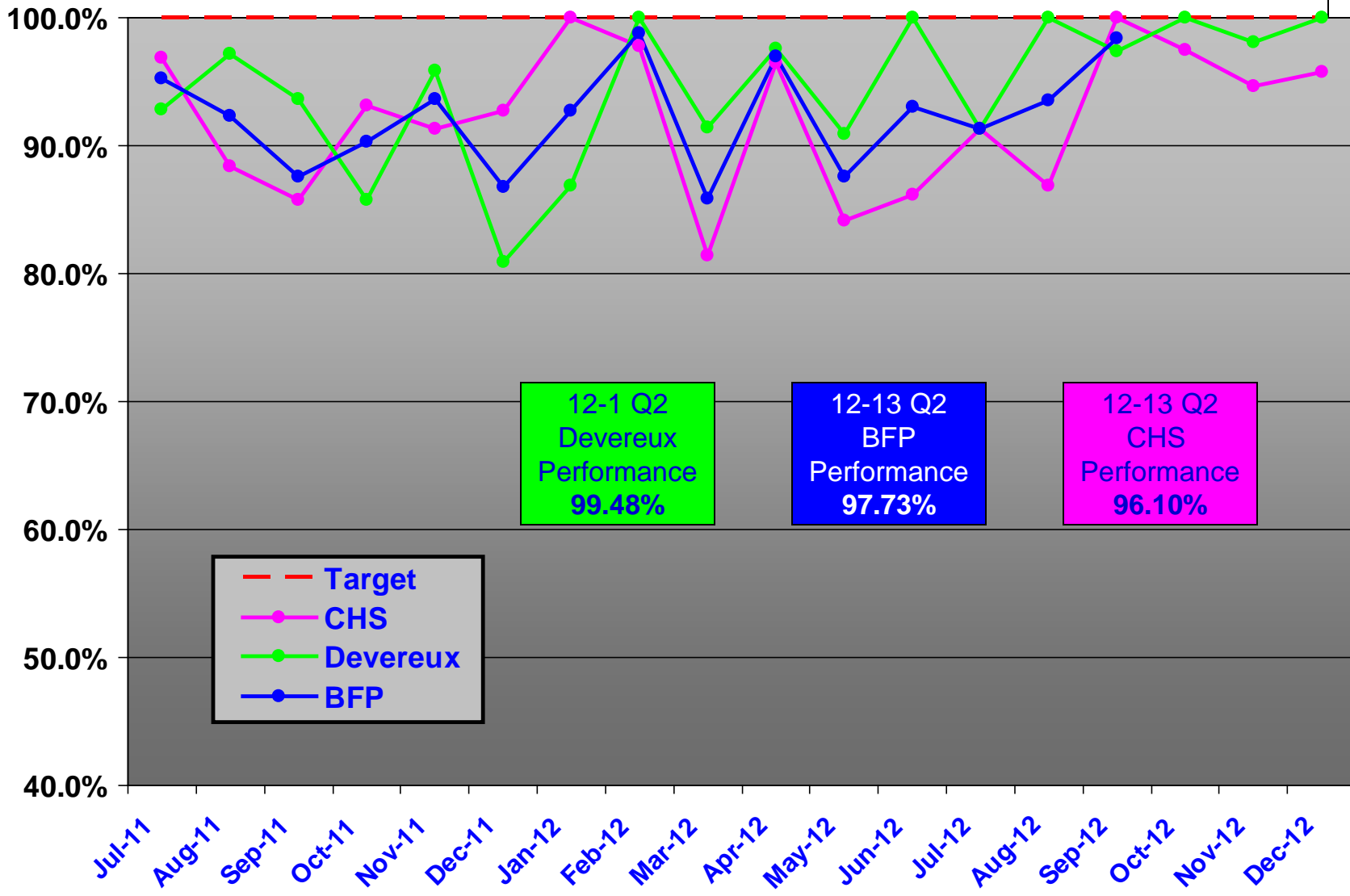
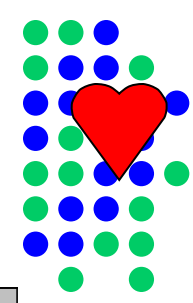
Target – 50%



Best Practice #7
Children with Both Parents Visited (OHC)
Target – 50%
FY 12-13 Quarters 1&2



Best Practice #8 – Judicial Reviews Filed Timely (Filed by CLS w/ the Clerk) Target – 100%



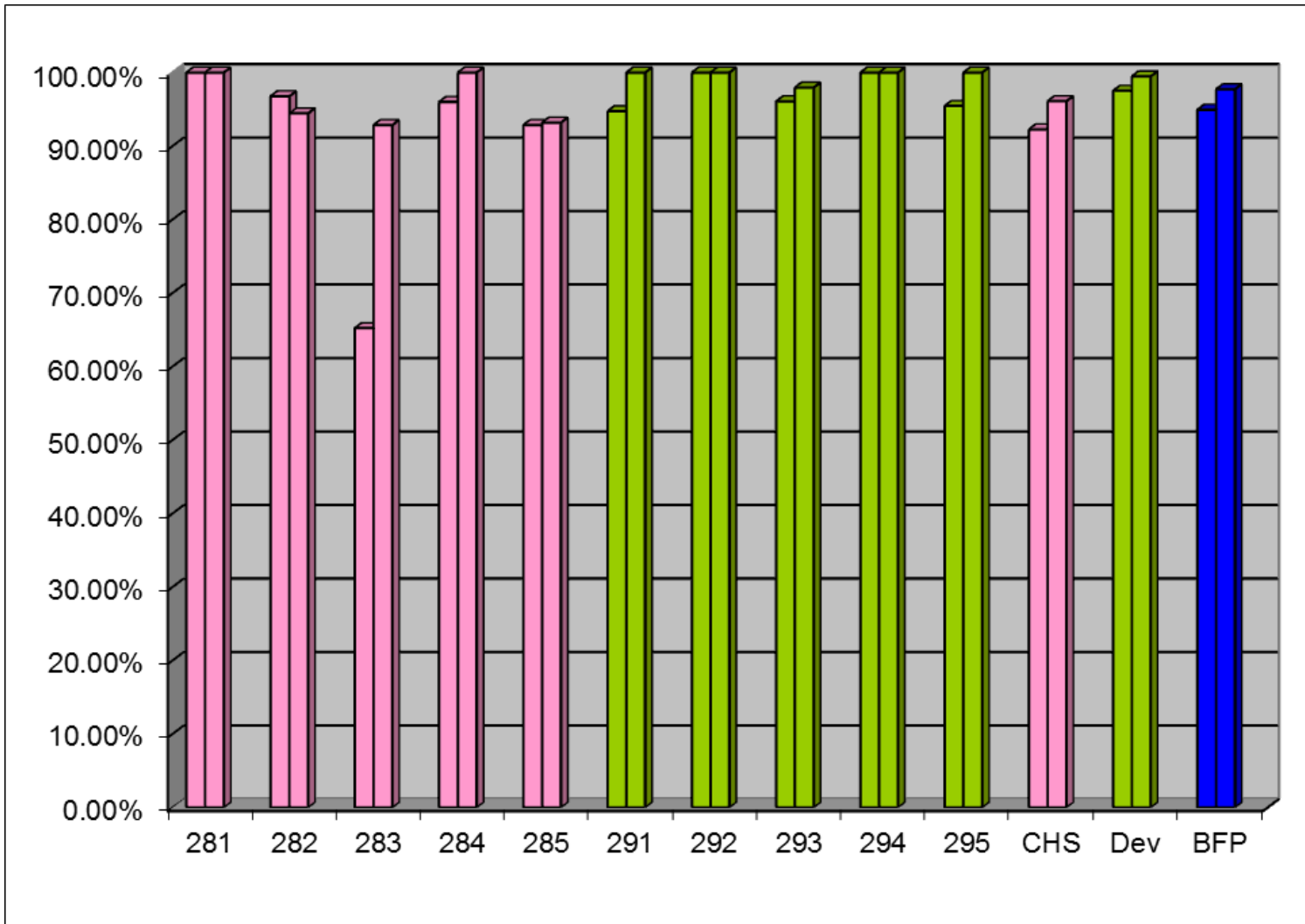
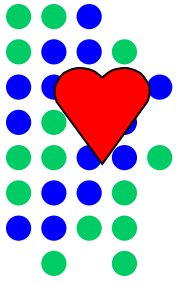
--- Target
 ● CHS
 ● Devereux
 ● BFP

12-1 Q2
Devereux
Performance
99.48%

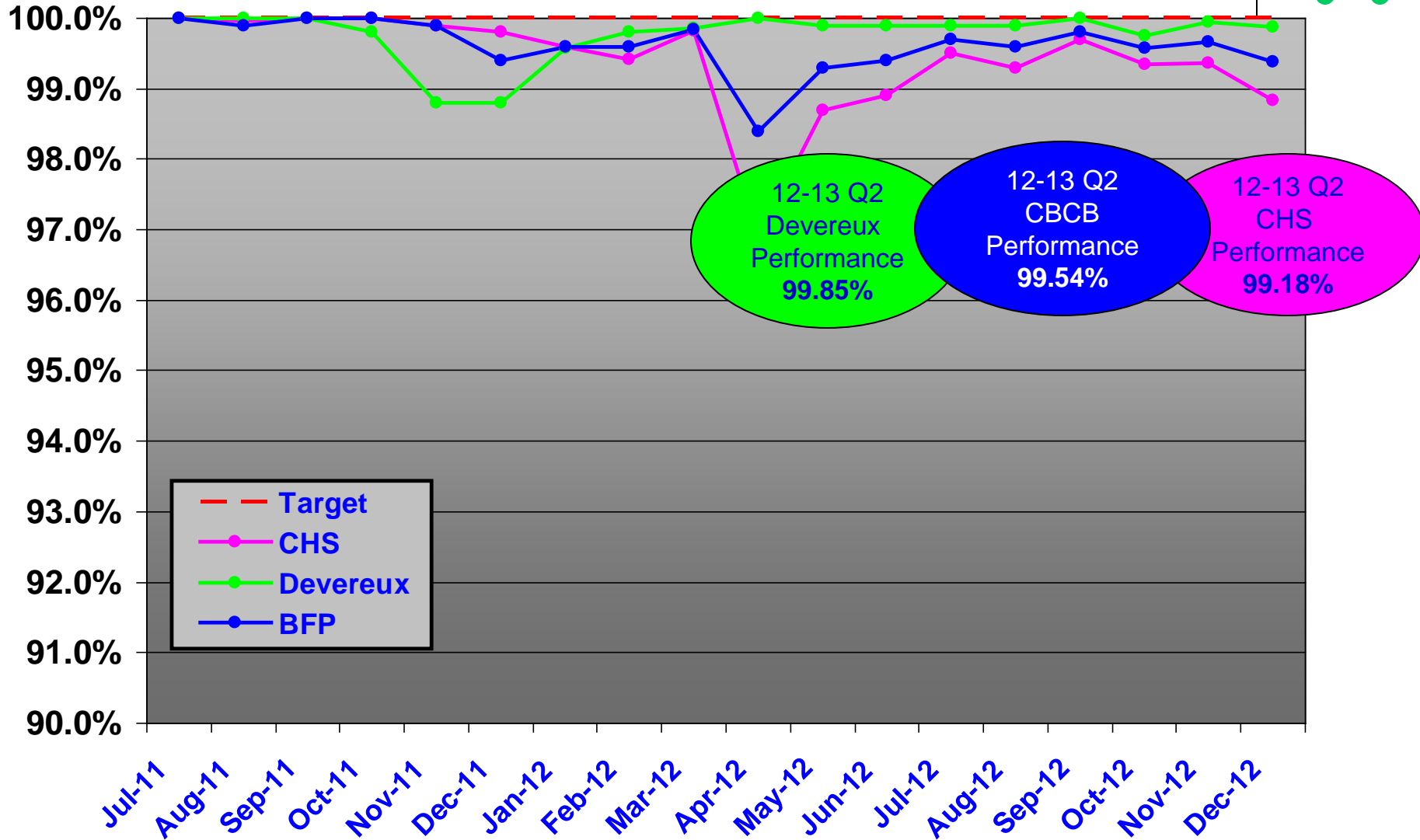
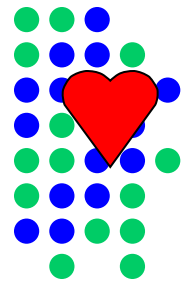
12-13 Q2
BFP
Performance
97.73%

12-13 Q2
CHS
Performance
96.10%

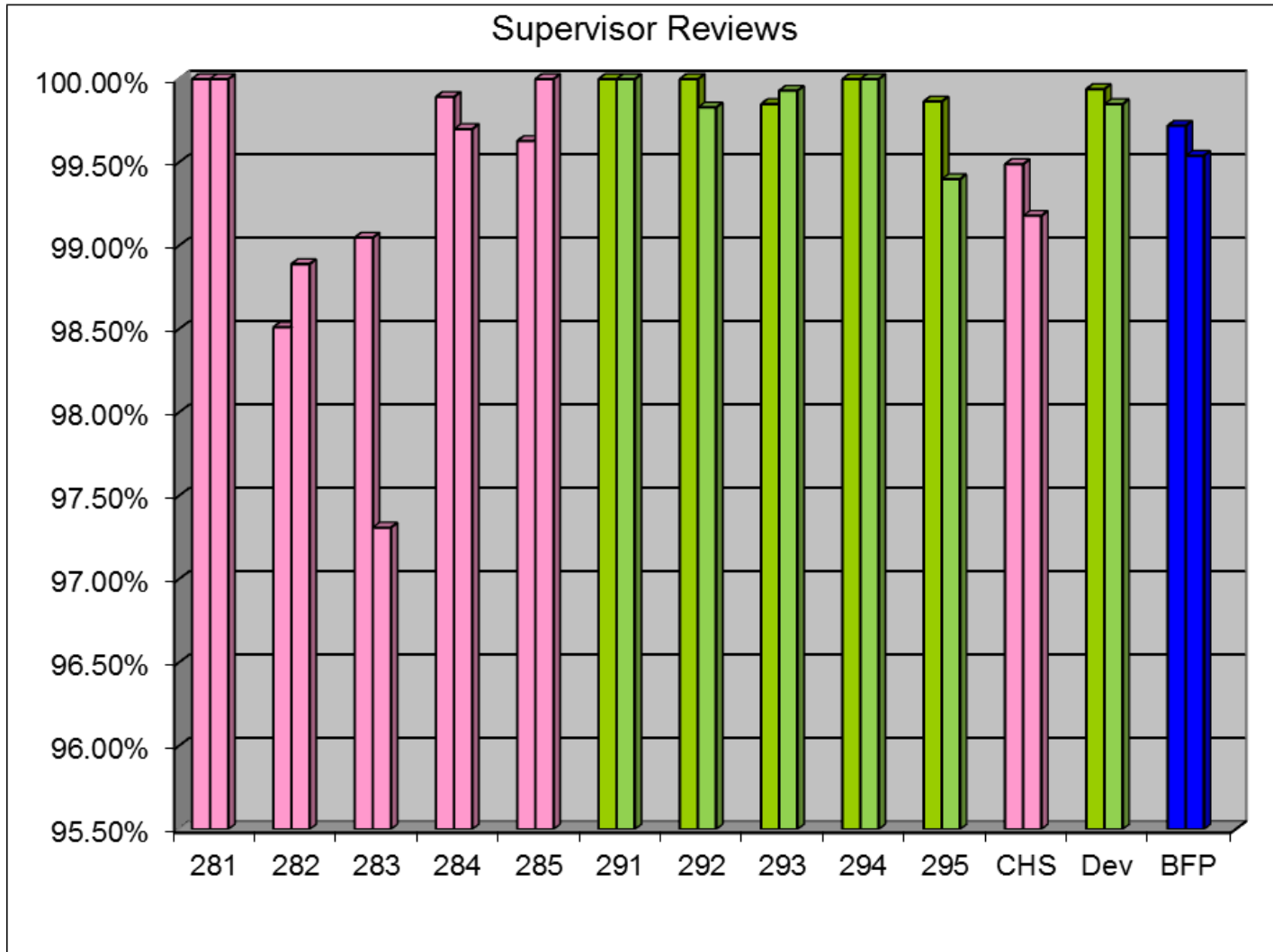
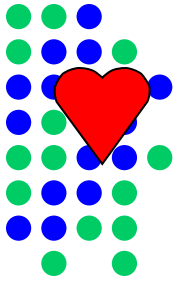
**Best Practice #8 – Judicial Reviews Filed Timely
(Filed by CLS w/ the Clerk)
Target – 100%
FY 12-13 Quarters 1&2**



**Best Practice #9 –Supervisor Reviews
No More Than 62 Days Old
Target – 100%**

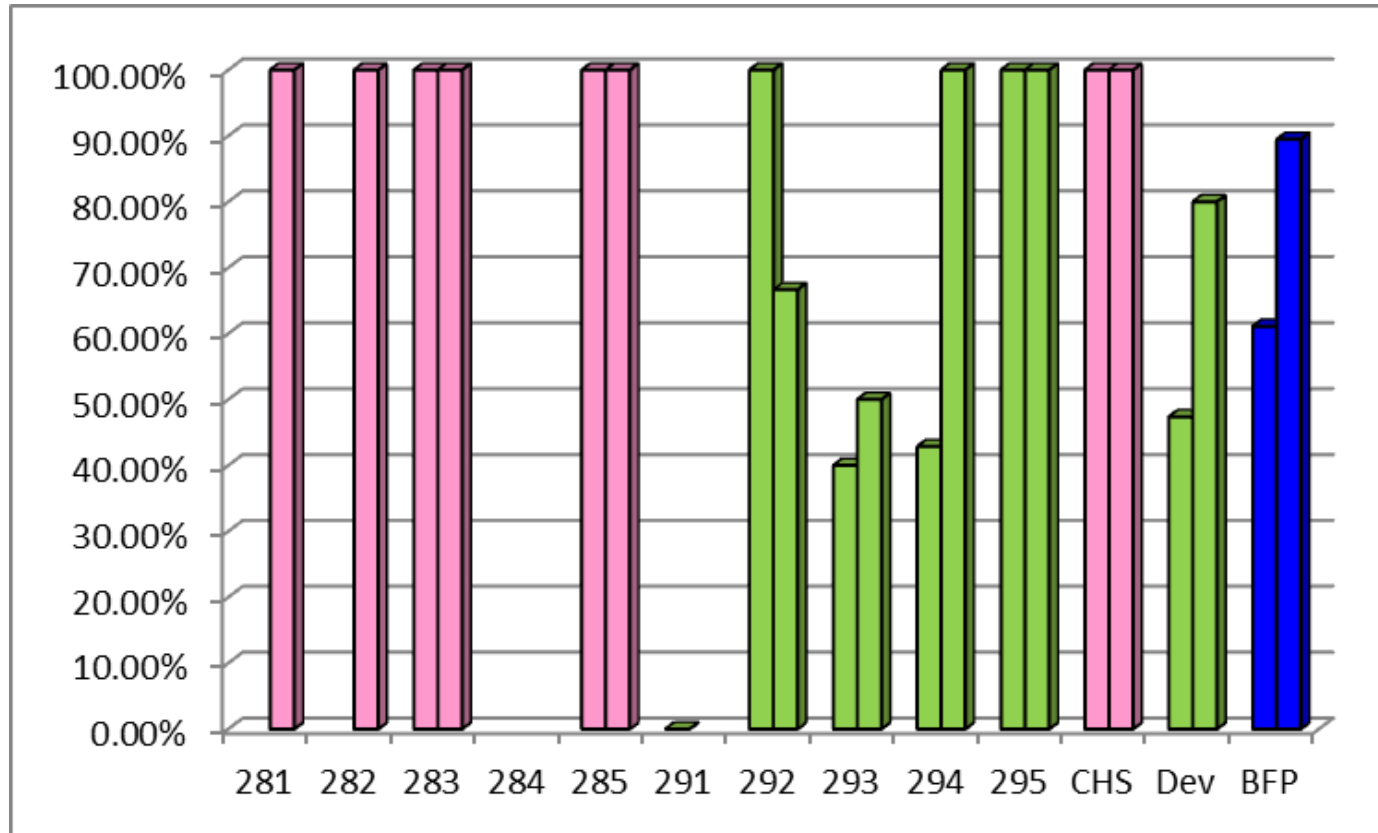
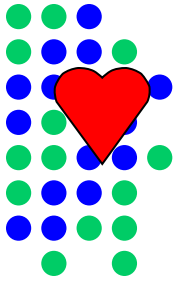


**Best Practice #9 –Supervisor Reviews
No More Than 62 Days Old
Target – 100%
FY 12-13 Quarters 1&2**

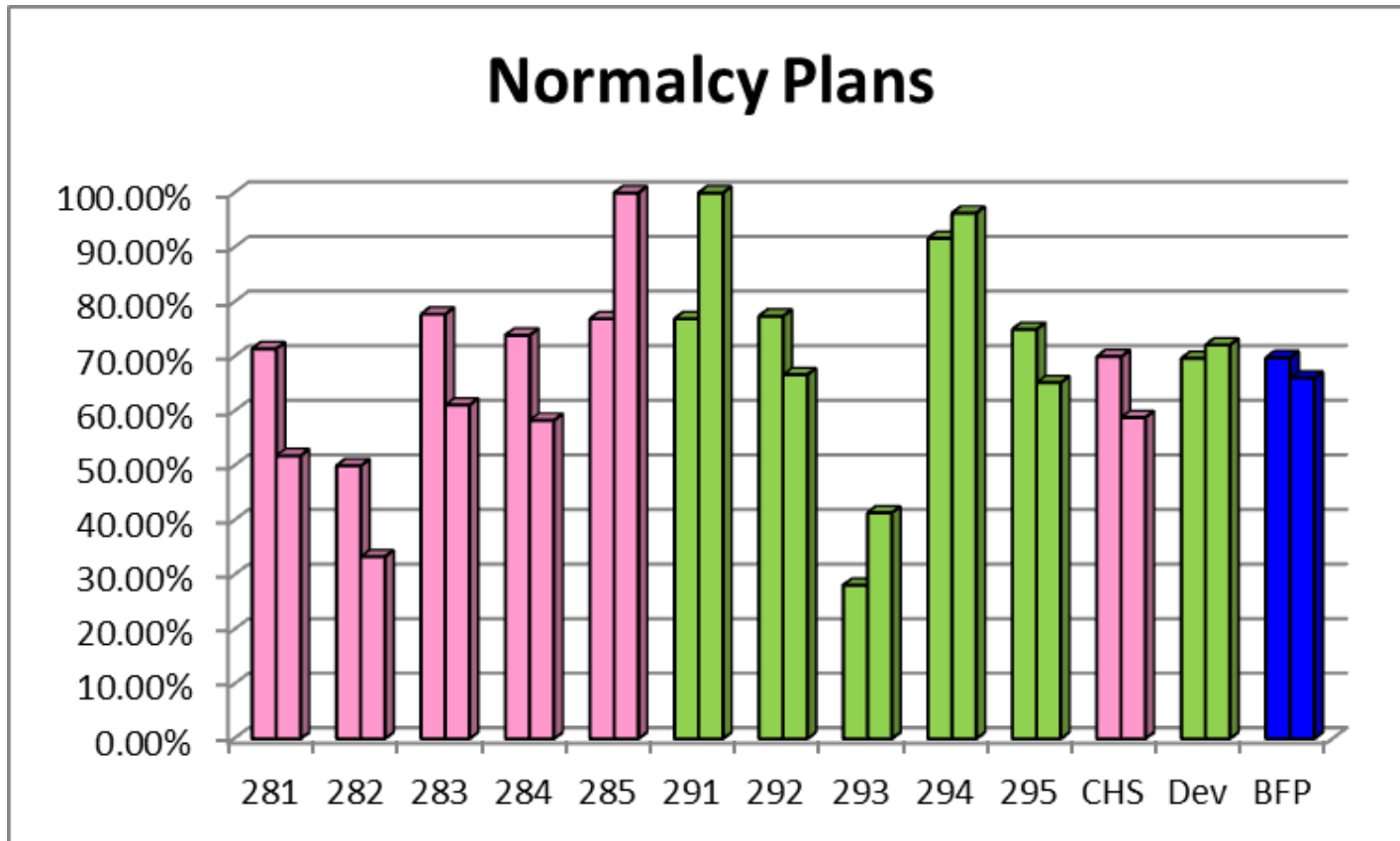
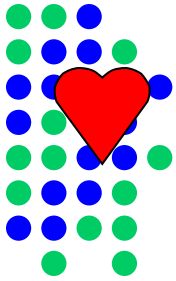


Best Practice #10-Children In Licensed Out-Of-Home Care Shall Be Referred For IL Services Within 30 Days of Turning 13 or Entering Care

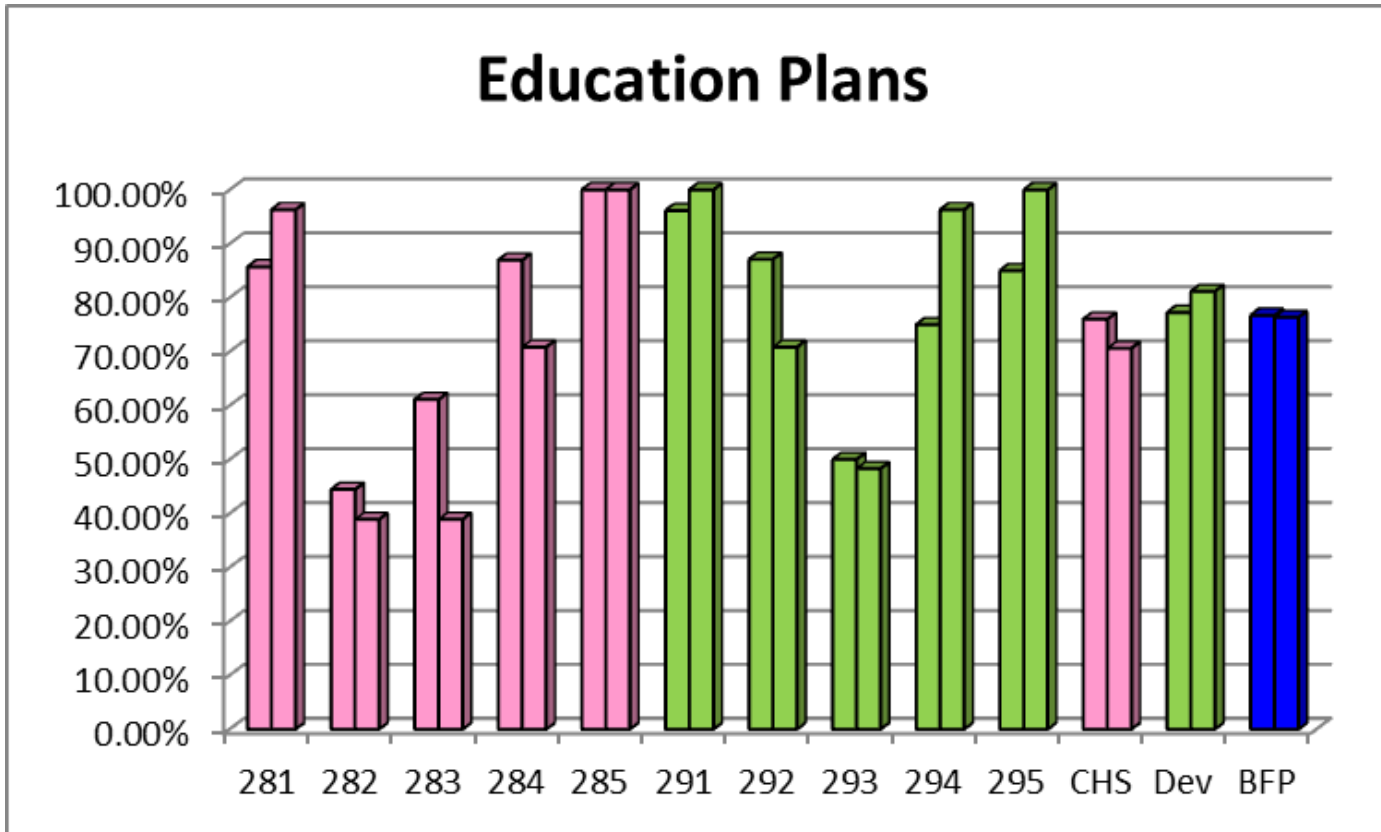
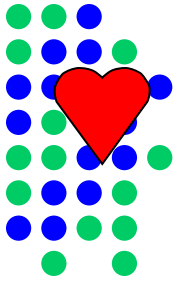
Target-100%
12-13 Quarters 1&2



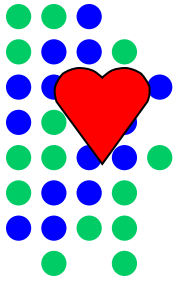
**Best Practice #11-Children aged 13-17 in Licensed Care Will
have a Normalcy Plan Completed Every 90 Days-100%
12-13 Quarters 1&2**



**Best Practice #12-Children aged 12-17 in Licensed Care Will Have an Education Plan Completed a Minimum of 1 Time Per Calendar Year-100%
12-13 Quarters 1&2**



CBC Best Practice FY 12-13 Quarter 2

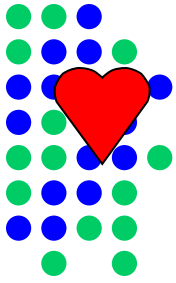


Agency	Chrono Notes		Fingerprints		Birth Verification		Photos		Visits with MTRS (OHC)		Visits with FTRS (OHC)		Children with Both Visited (OHC)		Total	Total Ranking
	%	Ranking	%	Ranking	%	Ranking	%	Ranking	%	Ranking	%	Ranking	%	Ranking		
Family Support Services	77.95%	12	99.87%	3	98.89%	2	99.66%	2	75.10%	3	49.39%	4	53.04%	8	34	1
YMCA South	76.11%	16	99.93%	2	99.34%	1	99.40%	4	57.99%	16	39.39%	11	60.02%	3	53	2
Eckerd Community Alternatives	76.13%	15	99.50%	6	98.58%	3	97.97%	7	59.42%	13	42.50%	10	68.11%	1	55	3
Kids First of Fla (Clay & Bakers Kid Net)	84.48%	6	99.68%	4	97.40%	9	94.38%	15	64.91%	8	51.40%	3	48.82%	14	59	4
Partnership for Strong Families	82.01%	9	97.17%	15	97.66%	8	97.07%	10	70.98%	5	45.66%	6	52.89%	9	62	5
St. Johns County Commission	92.17%	1	100.00%	1	98.22%	5	97.58%	8	41.67%	21	20.00%	21	50.79%	11	68	6
Eckerd Community Hillsborough (Hillsborough)	83.09%	7	99.50%	6	97.90%	7	98.34%	6	58.99%	15	42.59%	9	39.91%	19	69	7
Kids Central, Inc.	71.51%	19	98.47%	10	97.05%	11	99.00%	5	66.81%	7	51.95%	2	47.80%	16	70	8
Children's Network of SW Florida	77.92%	13	99.61%	5	98.26%	4	99.74%	1	57.90%	17	34.23%	16	46.06%	17	73	9
Families First Network	86.96%	4	98.49%	9	95.57%	13	91.91%	19	63.70%	9	35.78%	14	58.16%	6	74	10
Our Kids Inc.	86.43%	5	93.89%	18	86.23%	20	91.71%	20	72.01%	4	43.33%	8	62.24%	2	77	11
CBC of Brevard	90.51%	2	97.46%	14	96.01%	12	95.72%	13	59.22%	14	36.39%	13	49.74%	12	80	12
CBC of Central Florida	73.47%	18	98.40%	11	97.31%	10	96.51%	12	61.98%	12	43.79%	7	50.96%	10	80	12
ChildNet Palm Beach (Child and Family Conne	80.57%	11	92.72%	19	86.99%	18	78.39%	21	70.73%	6	49.31%	5	59.38%	4	84	14
Big Bend CBC West	77.75%	14	97.65%	12	91.17%	17	96.92%	11	62.38%	10	35.26%	15	58.32%	5	84	14
Heartland for Children	90.17%	3	99.36%	8	98.12%	6	97.50%	9	44.96%	20	23.71%	20	34.34%	20	86	16
Big Bend CBC East	82.69%	8	86.44%	21	86.34%	19	94.84%	14	76.68%	2	29.41%	18	57.67%	7	89	17
ChildNet Inc.	64.76%	21	97.50%	13	86.19%	21	92.26%	18	79.34%	1	56.88%	1	42.22%	18	93	18
Comm Partnership For Children (CBC of Volus	81.30%	10	96.32%	16	94.18%	14	92.68%	17	54.95%	18	29.50%	17	49.53%	13	105	19
United for Families	75.89%	17	94.36%	17	92.40%	16	92.97%	16	62.18%	11	36.88%	12	30.83%	21	110	20
CBC of Seminole	67.33%	20	89.56%	20	93.47%	15	99.49%	3	50.51%	19	29.30%	19	48.69%	15	111	21
Statewide	79.09%		97.57%		94.2%		94.8%		62.80%		41.00%		51.88%			

Unit Leaderboard

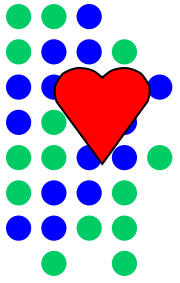
FY 12-13

Quarter 2



Units	Timely Chronos Notes 95%	Ranking	Fingerprints 99%	Ranking	Birth Verification 99%	Ranking	Photos 99%	Ranking	Visits With Mothers 90%	Ranking	Visits With Fathers 40%	Ranking	Visits With Both Parents 50%	Ranking	JR's Filed Timely 100%	Ranking	Supervisor Reviews (Every 60 Days) 100%	Ranking	Children Referred For IL 100%	Ranking	Children 13-17 With Normalcy Plans 100%	Ranking	Children 12-17 With Education Plans 100%	Ranking	Total	Total Ranking
Unit 291	98.53%	2	100.00%	1	100.00%	1	100.00%	1	52.13%	8	40.51%	5	43.20%	8	100.00%	1	100.00%	1			100.00%	1	100.00%	1	30	1
Unit 294	97.32%	6	100.00%	1	98.27%	5	100.00%	1	64.36%	5	42.68%	4	61.55%	1	100.00%	1	100.00%	1	100.00%	1	96.30%	3	96.30%	4	32	2
Unit 295	97.86%	3	100.00%	1	99.46%	3	100.00%	1	75.41%	1	19.23%	9	34.27%	9	100.00%	1	99.40%	8	100.00%	1	65.22%	5	100.00%	1	42	3
Unit 284	97.33%	5	100.00%	1	96.92%	8	98.71%	6	66.04%	3	48.89%	2	59.52%	2	100.00%	1	99.70%	7			58.33%	7	70.83%	6	48	4
Unit 285	95.12%	7	97.65%	7	94.14%	9	98.65%	7	71.91%	2	47.13%	3	57.46%	3	93.18%	9	100.00%	1	100.00%	1	100.00%	1	100.00%	1	50	5
Unit 281	94.46%	8	97.65%	7	99.61%	2	98.82%	4	62.79%	6	23.61%	7	46.32%	6	100.00%	1	100.00%	1	100.00%	1	51.85%	8	96.30%	4	54	6
Unit 282	97.56%	4	99.05%	5	98.16%	6	97.70%	8	65.00%	4	58.11%	1	27.17%	10	94.44%	8	98.89%	9	100.00%	1	33.33%	10	38.89%	9	74	7
Unit 292	94.33%	9	96.76%	9	97.85%	7	93.55%	9	38.78%	10	15.56%	10	53.52%	4	100.00%	1	99.83%	6	66.67%	7	66.67%	4	70.83%	6	75	9
Unit 283	98.93%	1	98.77%	6	98.77%	4	98.77%	5	45.45%	9	23.08%	8	45.98%	7	92.86%	10	97.31%	10	100.00%	1	61.11%	6	38.89%	9	75	8
Unit 293	90.88%	10	86.69%	10	87.88%	10	85.52%	10	56.25%	7	35.71%	6	47.32%	5	97.96%	7	99.93%	5	50.00%	8	41.38%	9	48.28%	8	87	10

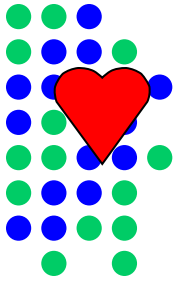
Green	95+	99+%	99+%	99+%	90+	40+	50+	100.0%	100.0%	100.0%	100.0%	100.0%
Yellow	85-95.9	89-98.9	89-98.9	89-98.9	60-89.9	30-39.9	40-49.9	90-99.9	90-99.9	90-99.9	90-99.9	90-99.9
Red	<=84.9	<=88.9	<=88.9	<=88.9	<=59.9	<=29.9	<=39.9	<=89.9	<=89.9	<=89.9	<=89.9	<=89.9



Up next:

Other measures we follow, QA

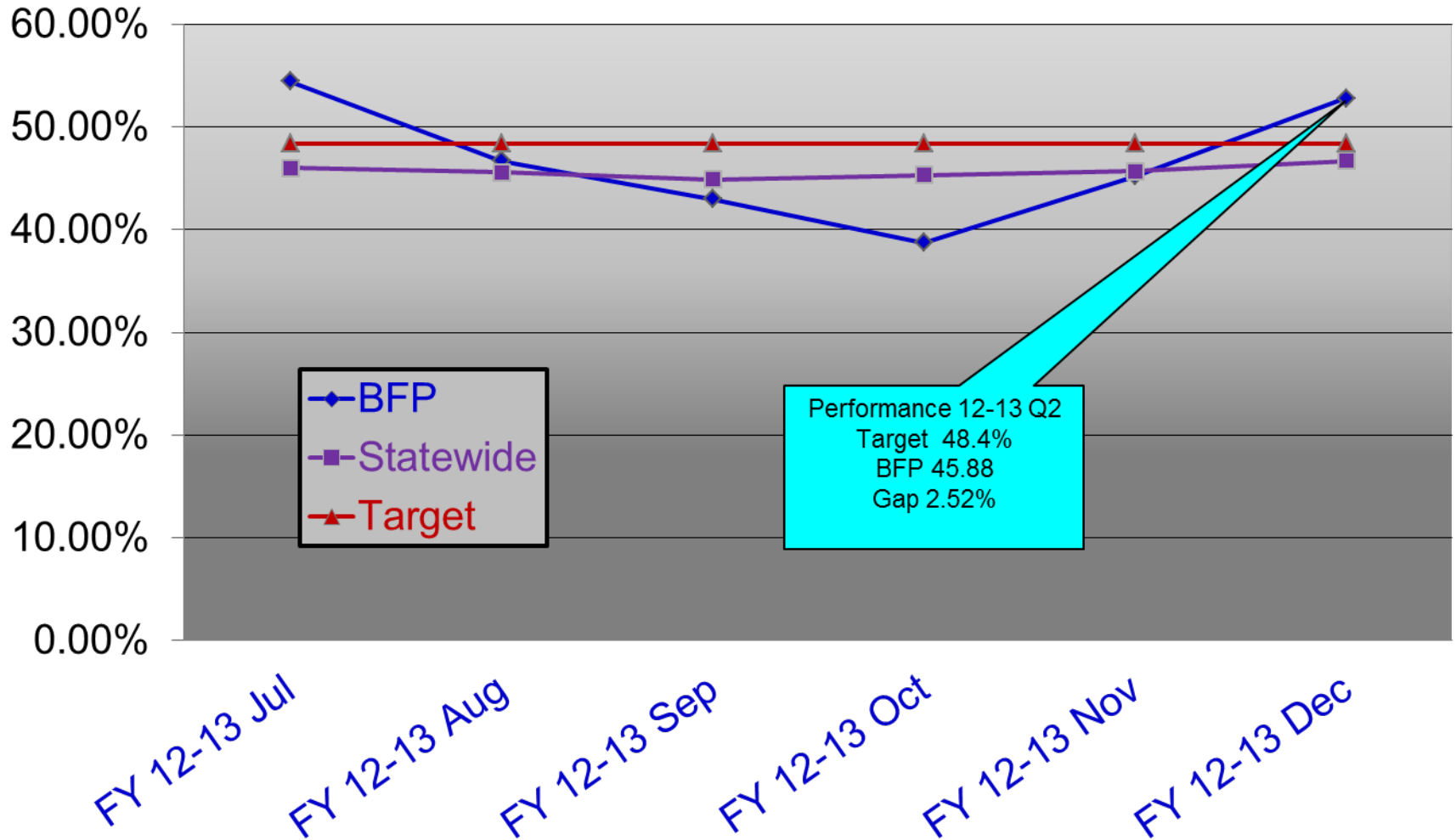
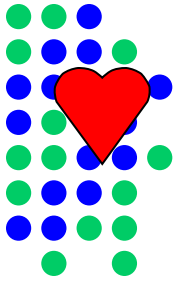
Other Measures We Follow



- 2 Scorecard Measures
- Exit Interviews
- Referrals For Cares
- Cases Staffed for Services
- Quality Assurance

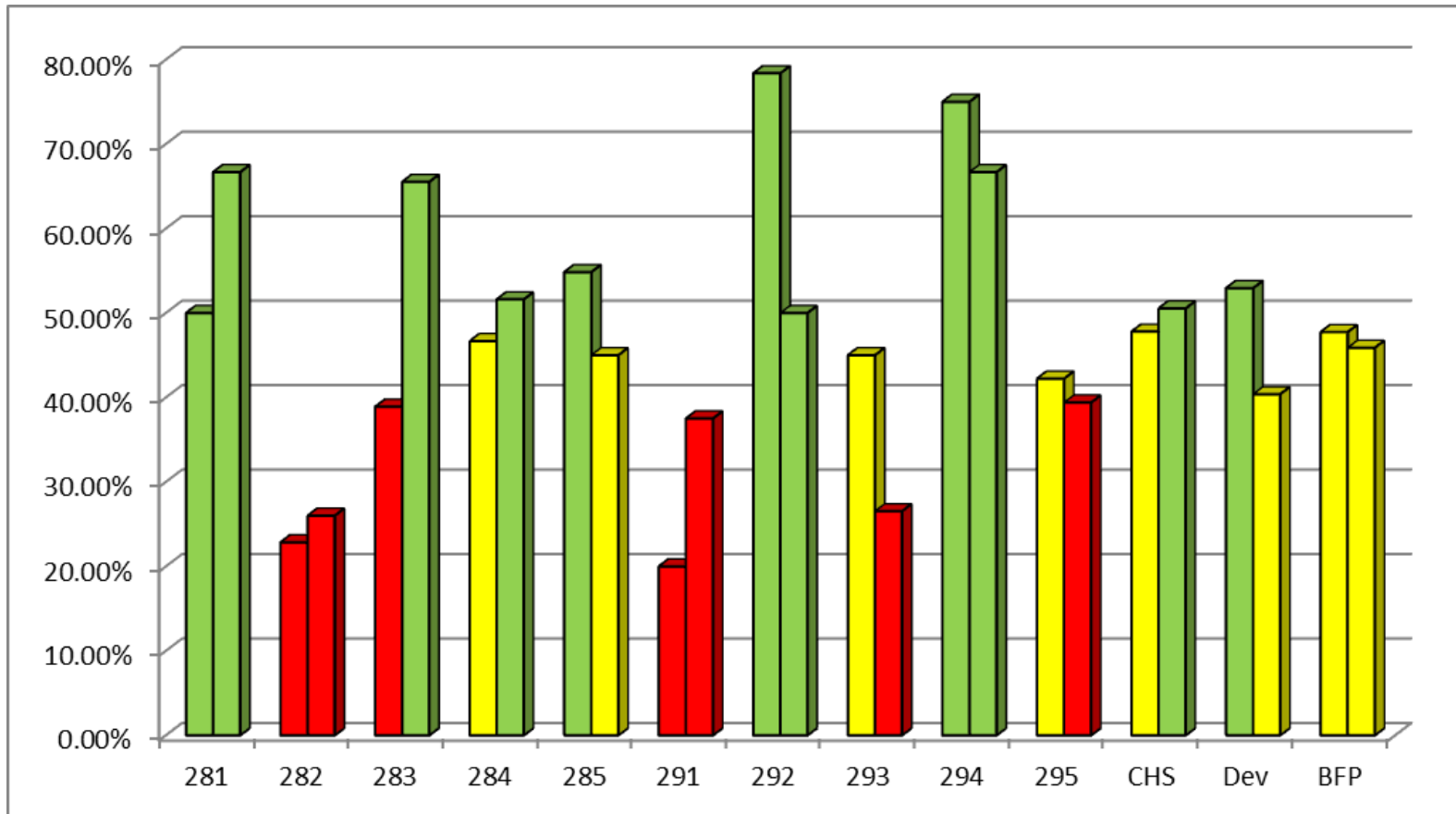
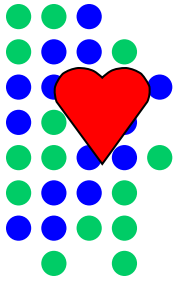


Scorecard Measure 5 – Children Reunified Within 12 Months of Entry



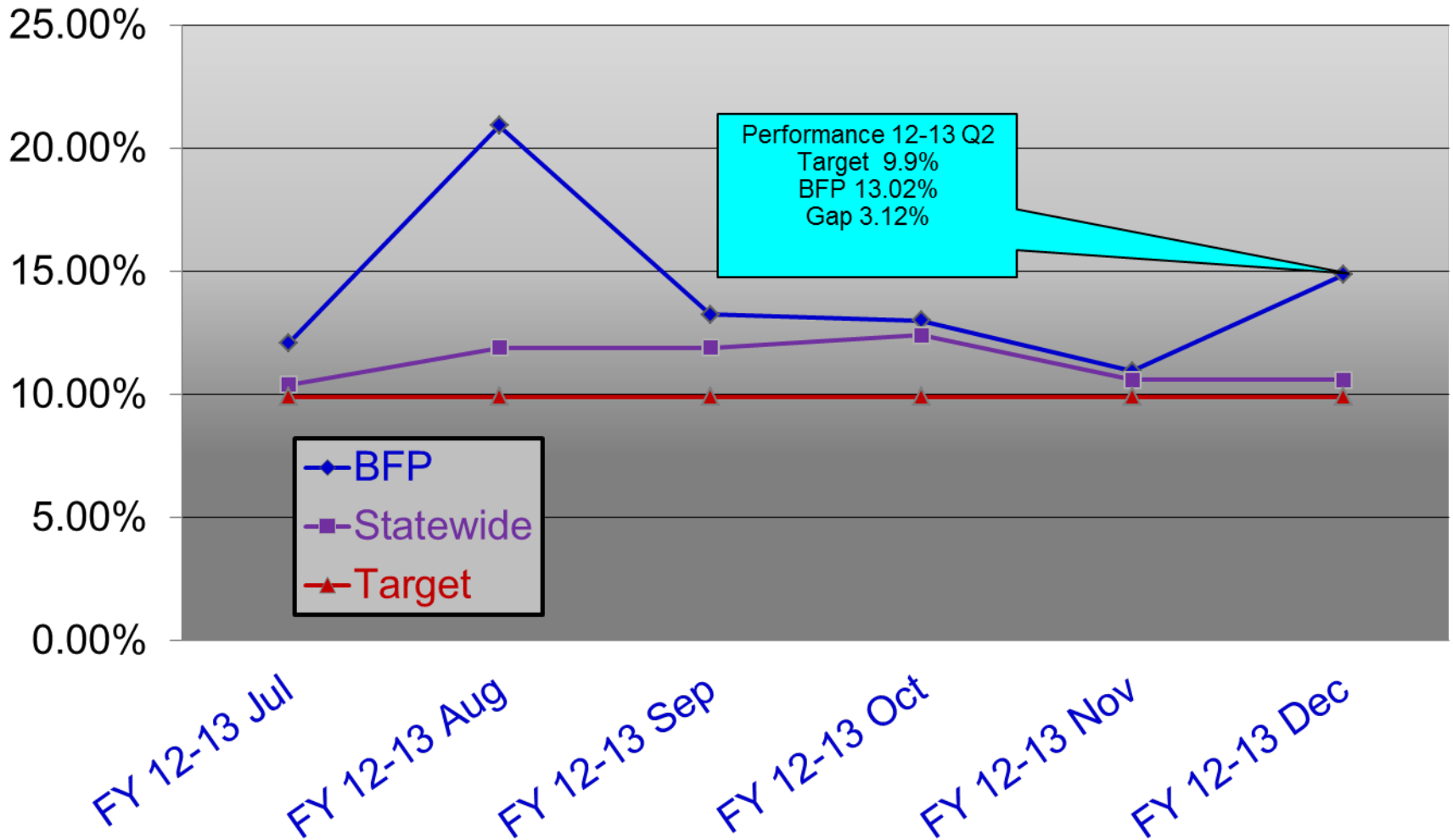
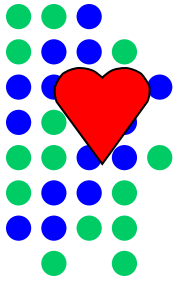


Scorecard Measure 5 – Children Reunified Within 12 Months of Entry



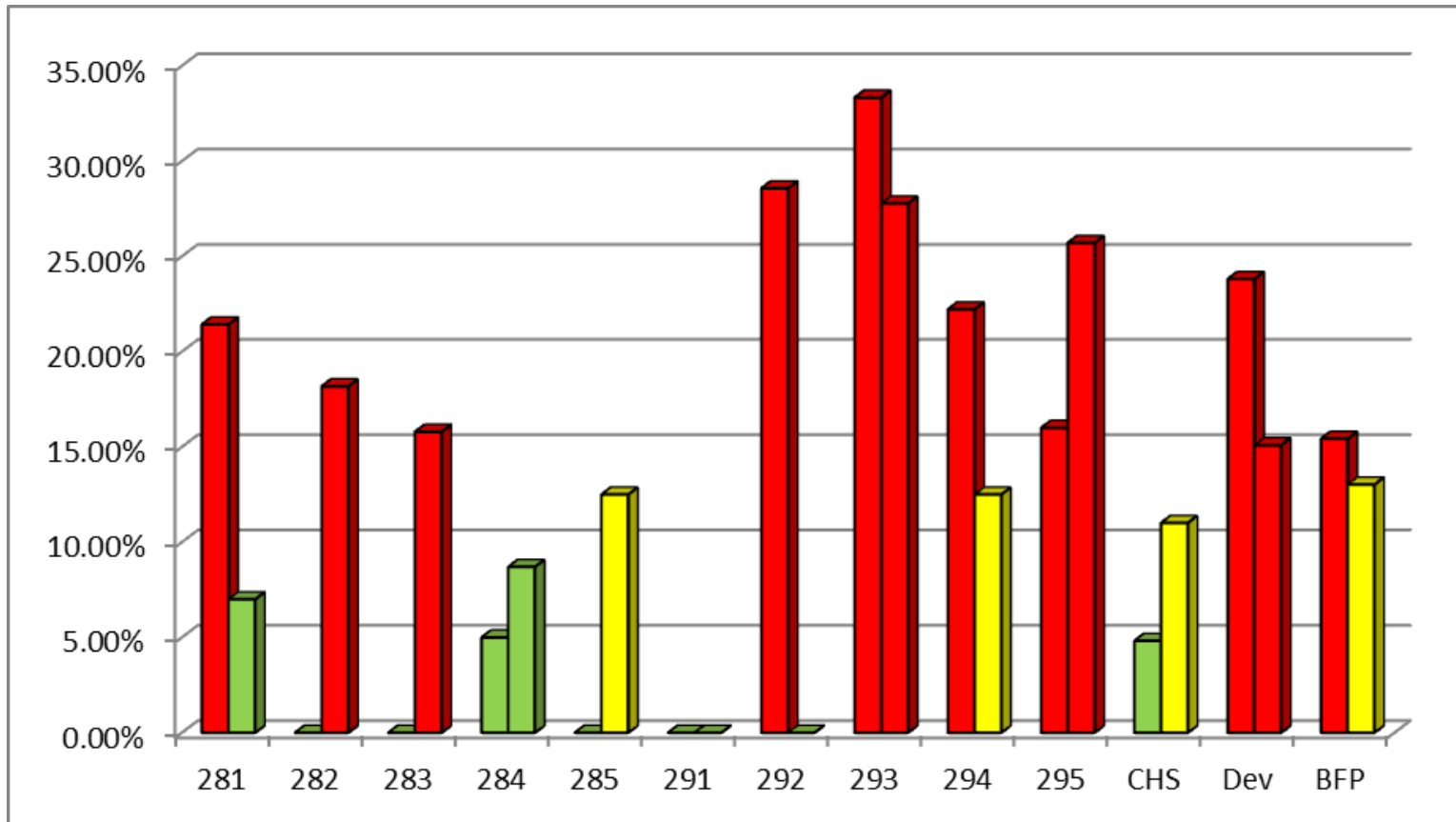
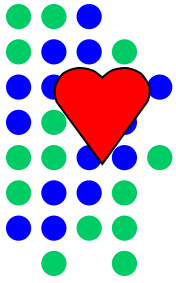


Scorecard Measure 6 – Reunified Children Who Re-entered Care Within 12 Months



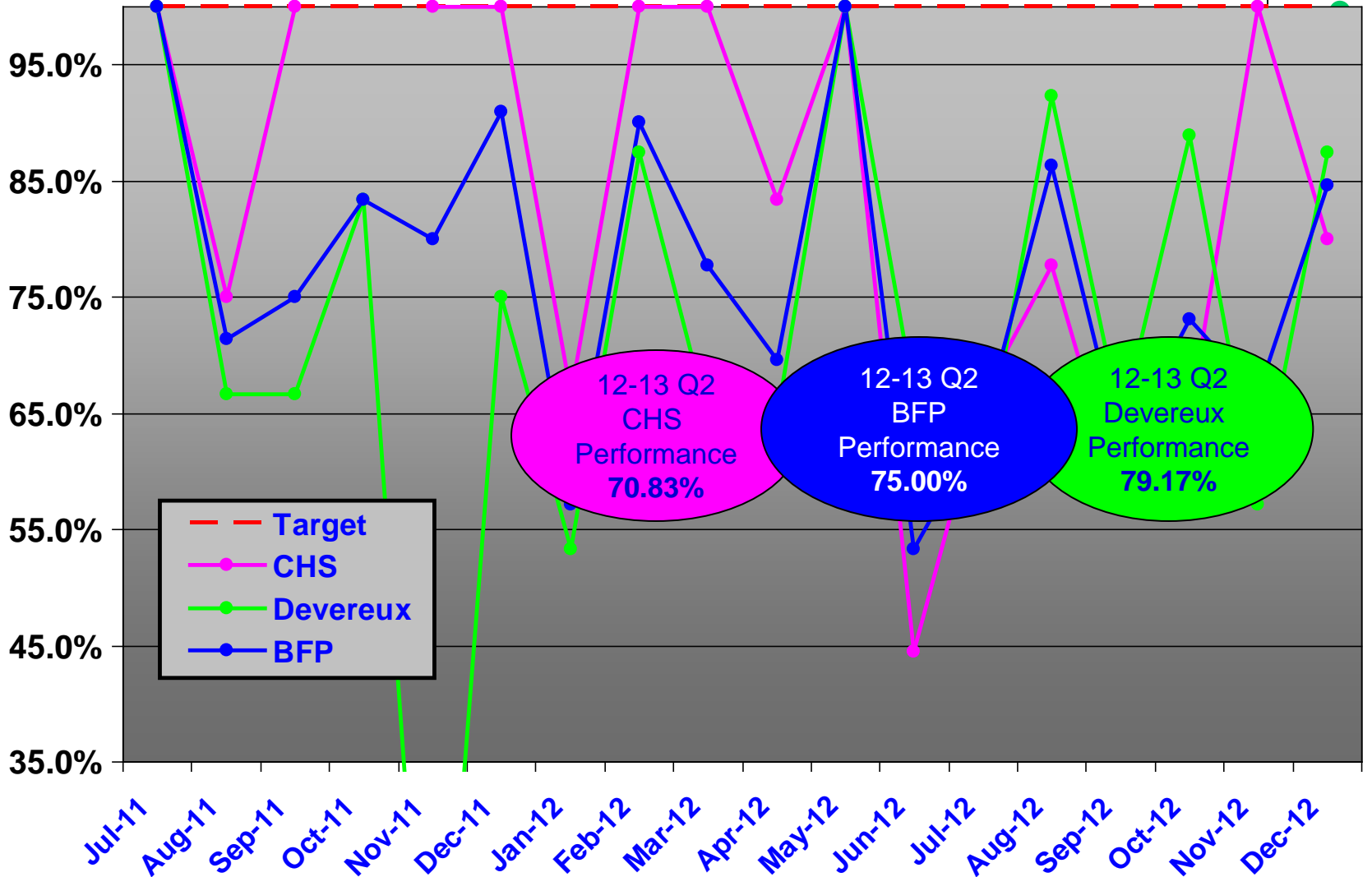
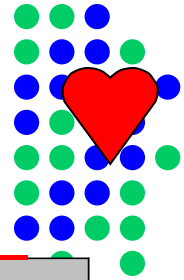


Scorecard Measure 6 – Reunified Children Who Re-entered Care Within 12 Months

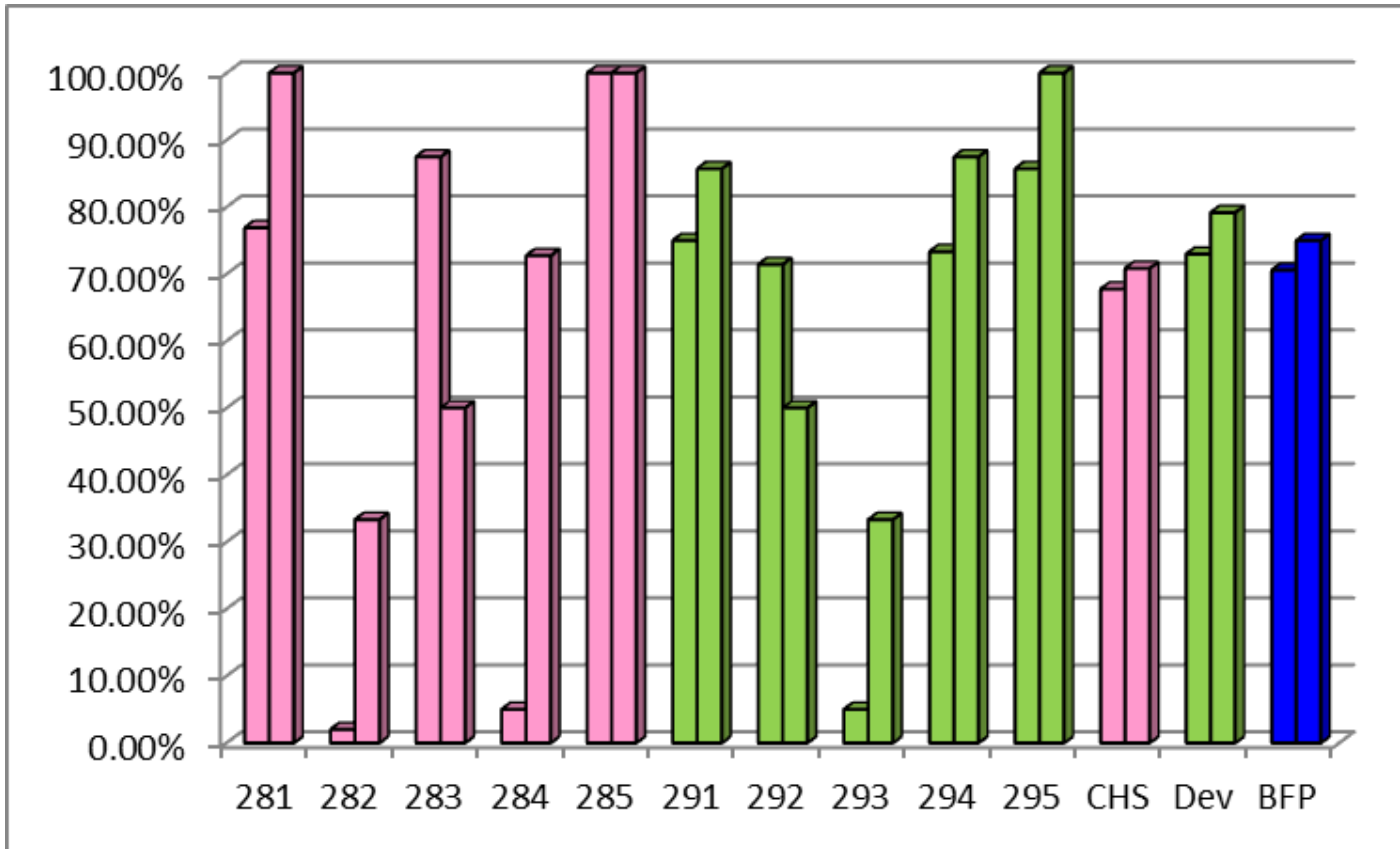
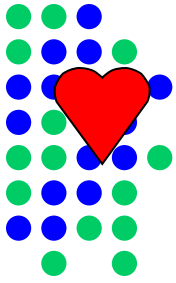


Exit Interviews Completed Timely

Target – 100%

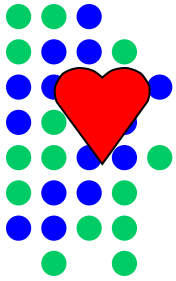


Exit Interviews Completed Timely
Target – 100%
12-13 Quarters 1&2

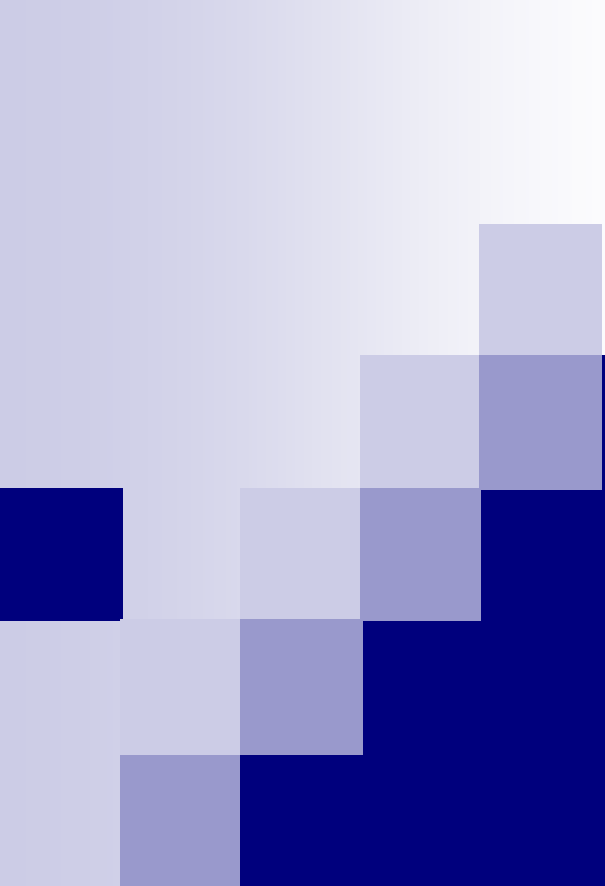


Staffings 12-13

Quarters 1&2



<i>Intake to Ongoing Case Management - FY 12-13</i>					
Month	VPS	Court - In Home	Court-OHC (licensed)	Court - OHC (unlicensed)	Total Intake
July	14	17	21	20	72
August	18	26	14	21	79
September	15	16	10	28	69
Q1 Total	47	59	45	69	220
Q1 Average	15.67	19.67	15.00	23.00	73.33
October		7	19	12	38
November	3	19	23	23	68
December		9	17	10	36
Q2 Total	3	35	59	45	142
Q2 Average	1.0	11.7	19.7	15.0	47.3
January					0
February					0
March					0
Q3 Total	0	0	0	0	0
Q3 Average	0.0	0.0	0.0	0.0	0.0
April					0
May					0
June					0
Q4 Total	0.0	0.0	0.0	0.0	0
Q4 Average	0.0	0.00	0.0	0.0	0.00
11-12 Average	4.2	7.8	8.7	9.5	30.2
11-12 Totals	50.0	94.0	104.0	114.0	362



Case Management QA Results 2nd Quarter FY 12-13

Presented by BFP QA Team



2nd Quarter FY 12-13 Case Management QA Process involved:

- 18 File Reviews using revised tool based on the Quality of Practice Standards (QPS)
- 10 File Reviews on Independent Living Population using QPS tool, but only answering questions about IL
- 2 QSR reviews
 - Utilizing in-depth interview process

Permanency Strengths

- All of the people who provide support and services for this child and family were identified and collaborated in problem solving to inform an effective working team. (applicable to all cases):
 - This was applicable to all 18 cases reviewed
 - 14 out of 18 cases (78%) had the team identified and working together in collaboration
 - This is a new measure
- The case record contained a current (not expired) case plan with the appropriate permanency goal.
 - This was applicable to 13 out of the 18 cases (excludes those with a new goal identified in the past 60 days)
 - 13 out of 13 (100%) had current case plans with appropriate goals

Permanency Strengths

■ Parent Engagement

- The child is stable in the out-of-home placement and has positive relationships with parents, caregivers, key adult supporters and peers as appropriate. (applicable to out-of-home cases)
 - This was applicable to 12 out of 18 children
 - 11 out of 12 (92%) had positive relationships
- Sufficient supports were provided to facilitate quality visitation (or other contact) between the child and family members. (applicable to out-of-home cases):
 - This was applicable to 12 out of 18 children
 - 10 out of 10 (100%) had sufficient supports for visitation

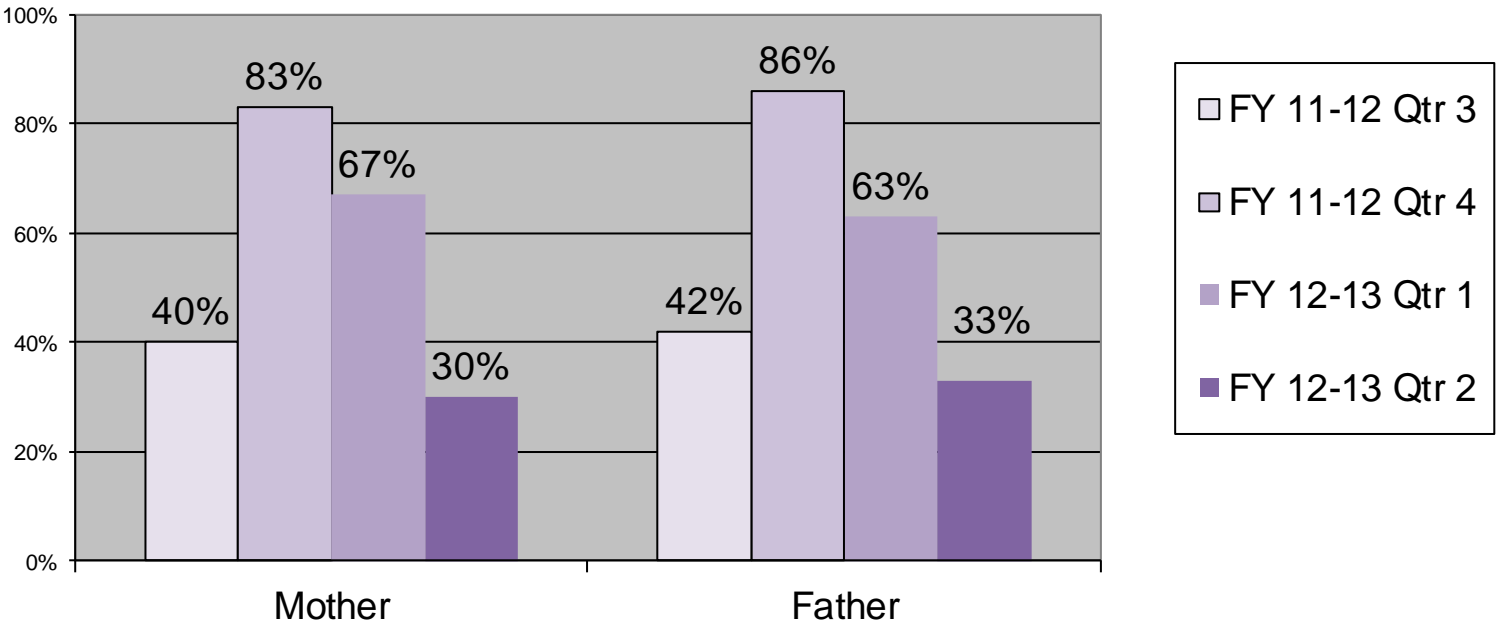
Permanency Opportunities

■ Parent Engagement

- The parent was encouraged and supported to be an active participant in shaping decisions pertaining to the child's needs and activities (applicable to out-of-home cases)
 - Measure includes 6 sub-parts: Educational and/or Child Care, Healthcare, Dental Care, Behavioral Health Care, Psychotropic Medications and Extracurricular Activities.
 - Applicable to 10 out of 18 mothers (55%)
 - 3 out of 10 (30%) mothers were encouraged & supported
 - Applicable to 9 out of 18 fathers (50%)
 - 3 out of 9 (33%) fathers were encouraged & supported

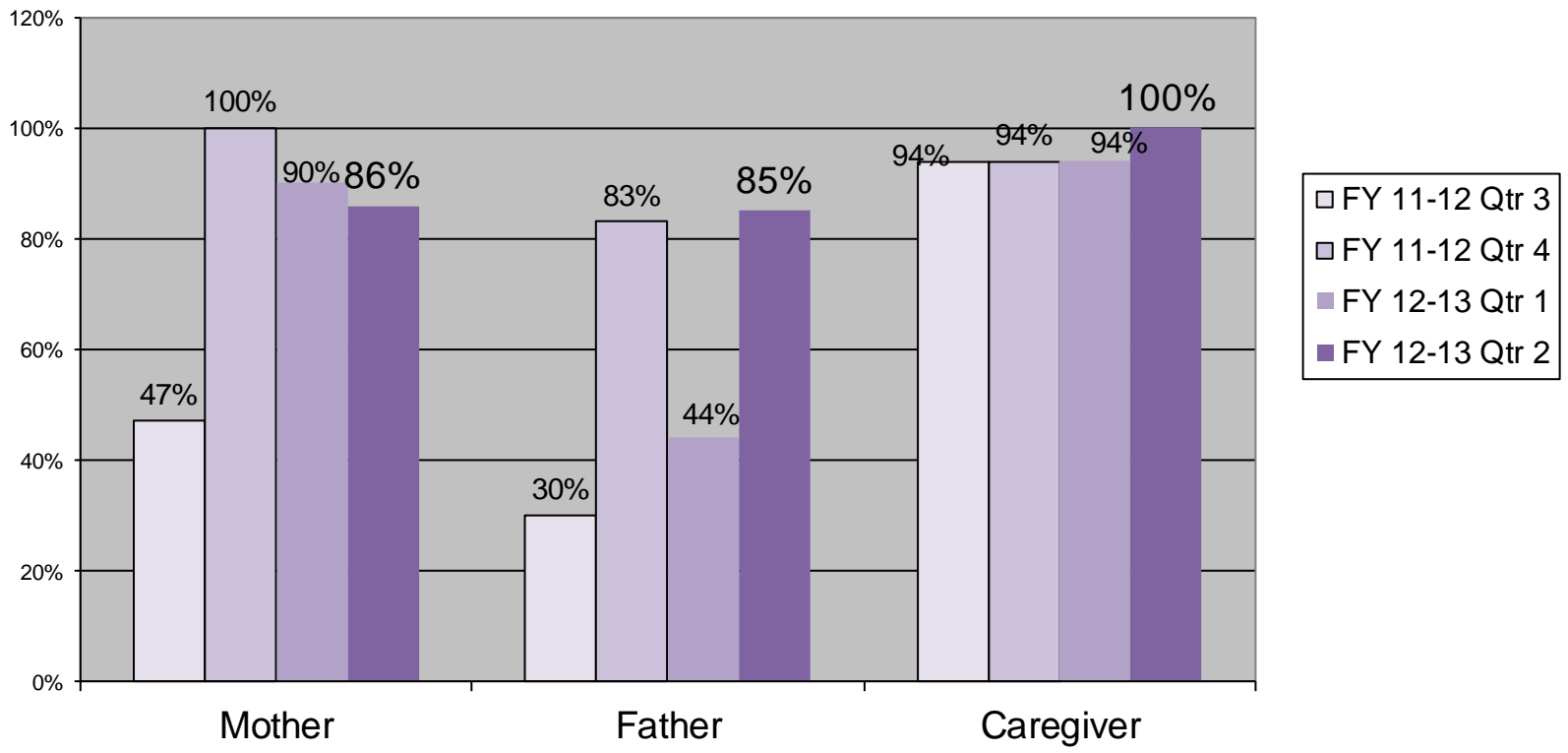
Parent Engagement Trends

#36 & 37 - Parents Encouraged & Supported to Participate in Decision Making About Child's Needs



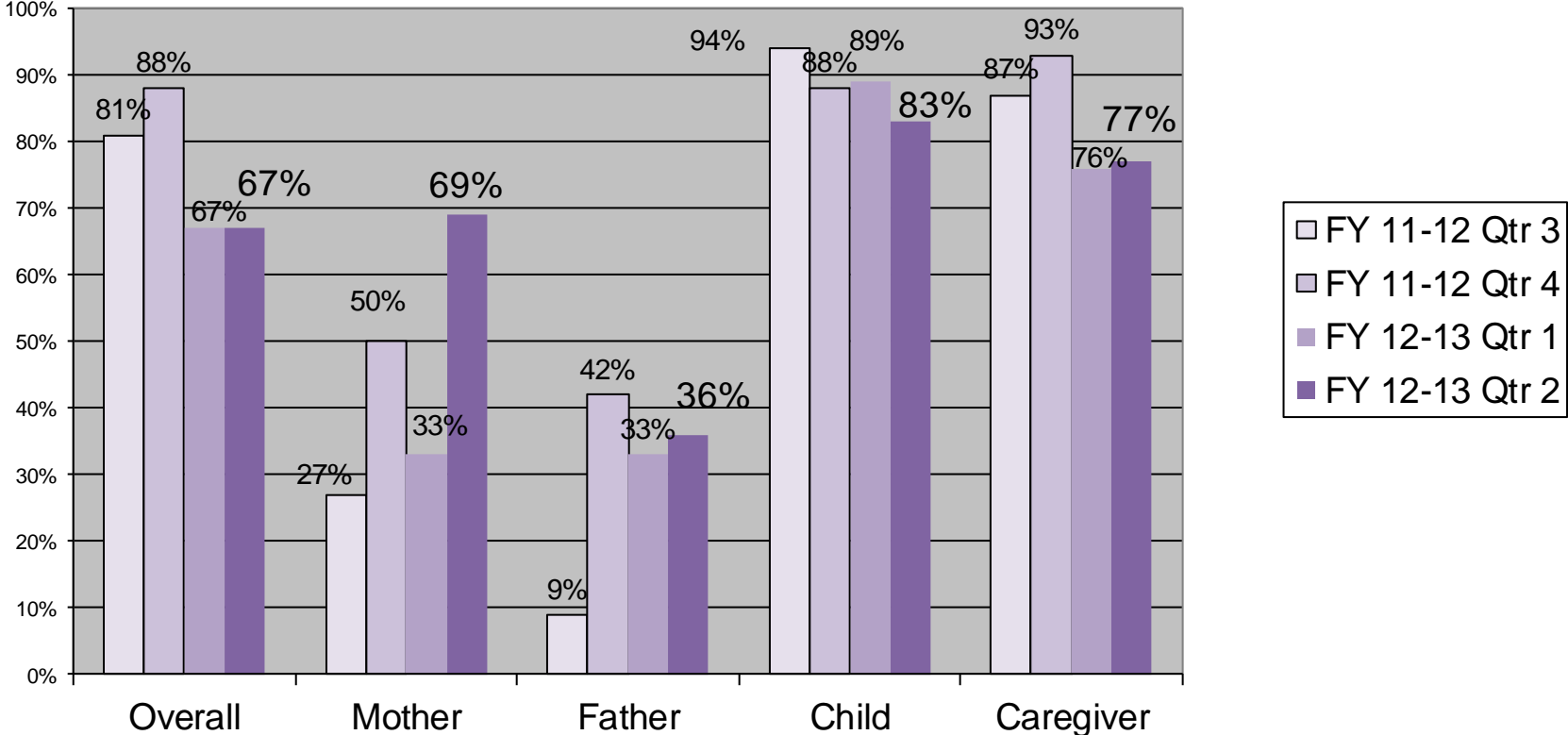
Parent Engagement Trends

#50, 52 & 54 - Ongoing Assessment of the Family's Needs for Case Planning Purposes



Parent Engagement Trends

#56 - Frequency of Visits with All Case Participants Was Sufficient to Address Issues



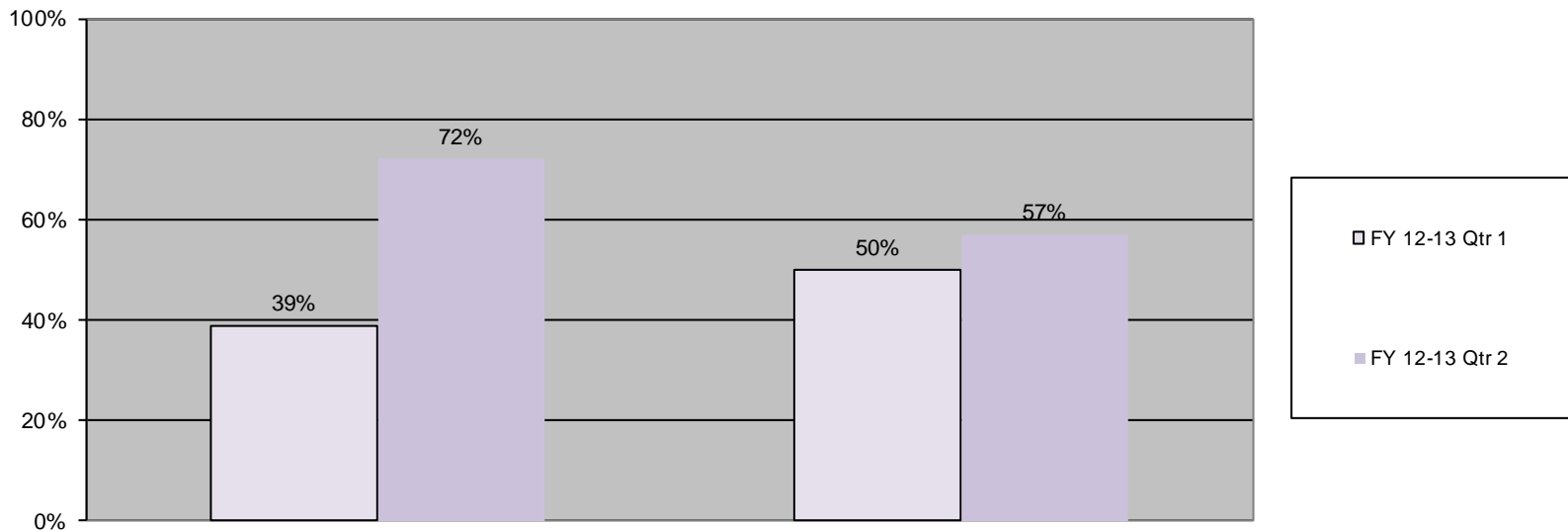
Parent Engagement Trends

- #36 & 37 Parents Supported & Encouraged to make decisions about child now has 6 sub-parts
 - Educational and/or Child Care, Healthcare, Dental Care, Behavioral Health Care, Psychotropic Medications and Extracurricular Activities
- #50, 52 & 54 for on-going assessment of family's needs for case planning no longer includes child rating or an overall score.
- #56 Frequency of Visits now includes 2 additional sub-parts:
 - The frequency of contacts is documented in the safety plan and approved by the supervisor.
 - Unannounced visits to the child's current place of residence is completed once every three months (F.A.C. 65C-30.007(5)(2))

Safety

Family Assessment Trends

#7.5 Family Assessment Completed Every 6 Months
#7.6 Family Assessment Completed Critical Changes



Safety Strengths

- No New Abuse Reports ~ out-of-home)
 - This was applicable to 18 cases reviewed
 - 11 out of 13 **out of home cases** (85%) had no new reports with Verified or Not Substantiated Findings
- Service referrals were completed timely and were consistent with the needs identified through investigative assessment(s) and other assessments related to safety
 - This was applicable to all 18 cases reviewed
 - 18 out of 18 (100%) had timely & consistent service referrals made

Safety Opportunities

- No New Abuse Reports ~ in-home
 - This was applicable to 8 out of 18 cases reviewed
 - 4 out of 8 **in-home cases** (50%) had no new reports with Verified or Not Substantiated Findings
- A Quality Family Assessment completed every 6 months and/or at critical junctures
 - This was applicable to 18 of the cases reviewed
 - 13 out of 18 cases (72%) had an assessment done timely and/or at critical junctures *(went up by three from last quarter)*
- A quality safety assessment of the home was completed prior to reunification or placement of the child in an unlicensed out-of-home care setting
 - This was applicable to 7 out of 18 cases reviewed
 - 6 out of 7 (86%) had home studies completed

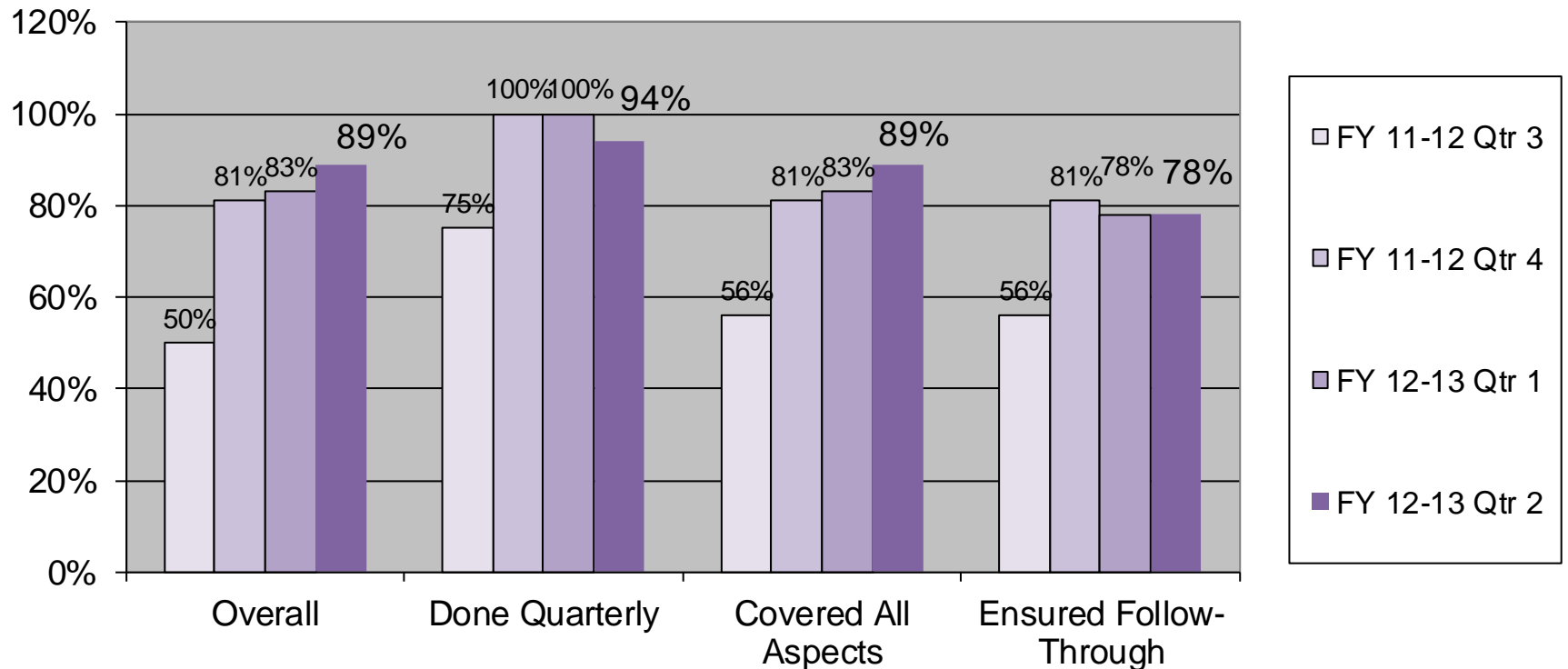
Safety Opportunities

■ Qualitative Supervisory Reviews

- This was applicable to 18 cases reviewed
- 16 out of 18 cases (89%) had overall Yes rating
 - 17 out of 18 (94%) were completed quarterly
 - 16 out of 18 (89%) the supervisor considered all aspects of child's safety, well-being and permanency
 - 14 out of 18 (78%) the supervisor ensured follow through on guidance & direction, or documented the reasons they were no longer necessary

Supervisory Review Trends

#20 - Sup Reviews & Follow Through Conducted as Required



Well Being

Strength

- Concerted efforts were made to assess the child's educational needs during out-of-home placement (#60)
 - This was applicable to 10 out of 18 children
 - 10 out of 10 children (100%) had educational needs assessed

Opportunity

- An assessment(s) of the child's mental/behavioral health needs was conducted (CBHA) (#65)
 - This was applicable to 15 out of 18 children
 - 12 out of 15 children (80%) had appropriate tasks to achieve this

Strength

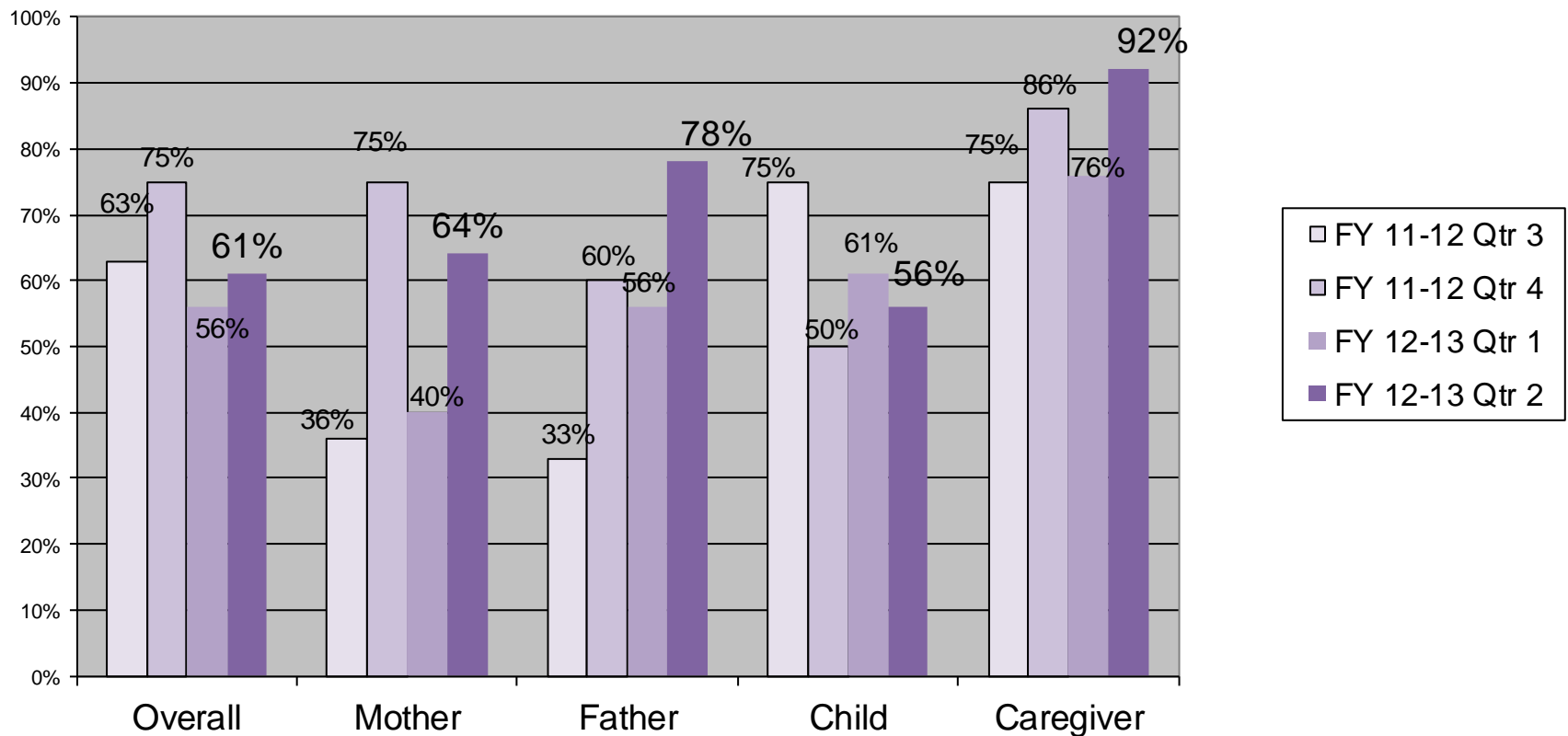
- The child's health care needs are assessed initially and on an ongoing basis through periodic health screening services (#61)
 - This was applicable to 15 out of 18 children
 - 14 out of 15 (93%) had health care needs assessed

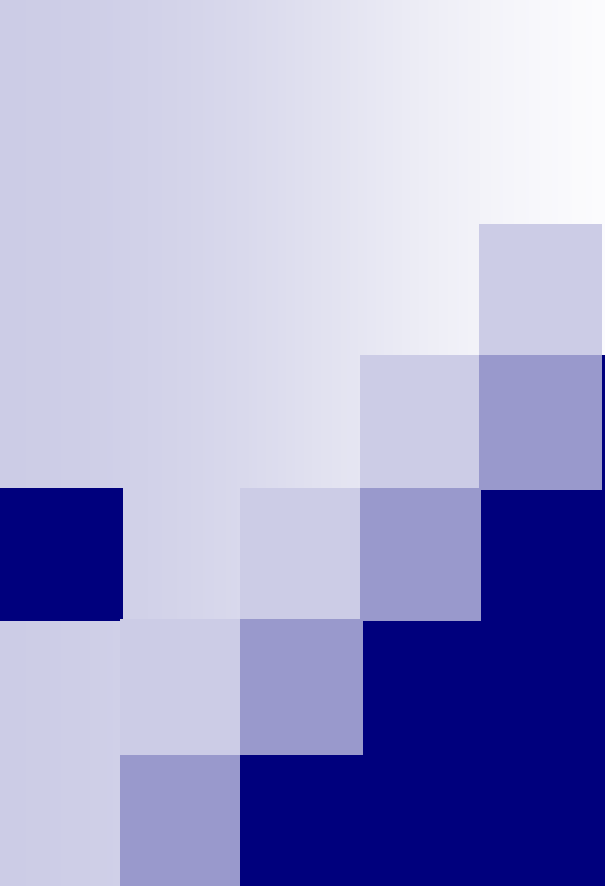
Strength

- The case plan is designed to achieve Permanency, Safety & Stability (#24)
 - This was applicable to 16 out of 18 children
 - 16 out of 16 children (100%) had appropriate tasks to achieve this

Well Being Trends

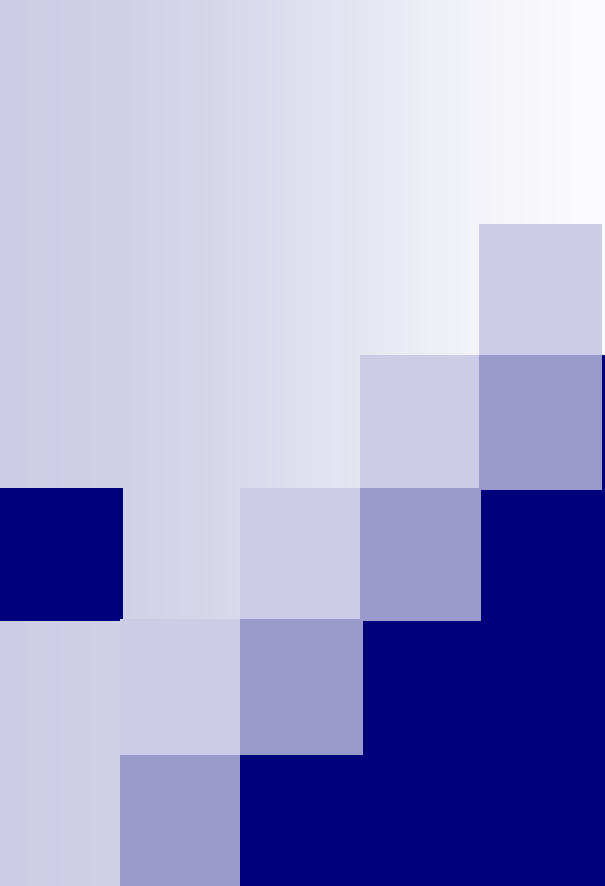
#57 - Quality of Visits with All Case Participants Was Sufficient to Address Issues





Quality Services Review (QSR) Data

Quarter 2 Data



Remember that ratings are
tied to time frames, practice,
and case stability

Time Frames:

- 30 days
- 3 months
- 6 months
- 12 months

Q#	Domains	CMA	CHS 284	DEV 292	Improve		Refine		Maintain	
		Rating	Rating		1	2	3	4	5	6
Child & Family Status Indicators										
1	SAFETY FROM EXPOSURE TO THREATS OF HARM	4 Fair	5 Good							xx
2	CHILD VULNERABILITY	5 Good	5 Good				x		x	
3	STABILITY	2 Poor	4 Fair				x		x	
4	LIVING ARRANGEMENT	4 Fair	5 Good							xx
5	PERMANENCY	4 Fair	6 Optimal					x	x	
6	OVERALL PHYSICAL HEALTH	4 Fair	6 Optimal							xx
7	EMOTIONAL WELL-BEING	4 Fair	5 Good				x		x	
8	EARLY LEARNING STATUS (0-6)	6 Optimal	N/A							
9	ACADEMIC STATUS	N/A	6 Optimal						x	x
10	PATHWAY TO INDEPENDENCE	N/A	3 Marginal					x		
11	PARENT & CAREGIVER FUNCTIONING	4 Fair	5 Good							x
Practice Performance Indicators										
20	ENGAGEMENT	6 Optimal	3 Marginal						x	x
21	VOICE & CHOICE	4 Fair	3 Marginal							xx
22	TEAMING	4 Fair	3 Marginal						x	x
23	ASSESSMENT & UNDERSTANDING	4 Fair	3 Marginal						x	x
24	PLANNING PROCESS	5 Good	4 Fair						x	x
25	TRANSITION PLANNING	5 Good	4 Fair					x		
26	IMPLEMENTATION	5 Good	2 Poor							x
27	MAINTAINING QUALITY CONNECTIONS	5 Good	3 Marginal		x					x
28	MONITORING & ADJUSTMENT	4 Fair	4 Fair							xx
29	PSYCHOTROPIC MEDICATION MANAGEMENT	N/A	6 Optimal							x

Comparison between Quarters		FY 11-12 Q4			
		Refine		Maintain	
		3	4	5	6
Q#	Domains				
Child & Family Status Indicators					
1	Safety From Exposure To Threats Of Harm		x	x	
2	Child Vulnerability			xx	
3	Stability		x		
4	Living Arrangement		x	x	
5	Permanency		x		x
6	Overall Physical Health		x		x
7	Emotional Well-Being		x	x	
8	Early Learning Status (0-6)				x
9	Academic Status				x
10	Pathway To Independence	x			
11	Parent & Caregiver Functioning		x	x	
Practice Performance Indicators					
20	Engagement	x			x
21	Voice & Choice	x	x		
22	Teaming	x	x		
23	Assessment & Understanding	x	x		
24	Planning Process		x	x	
25	Transition Planning		x	x	
26	Implementation			x	
27	Maintaining Quality Connections		x	x	
28	Monitoring & Adjustment		xx		
29	Psychotropic Medication Management				x

FY 12-13 Q1			
Refine		Maintain	
3	4	5	6
			xx
x		x	
x		x	
			xx
	x	x	
			xx
x		x	
		x	x
	x		
			x
		x	x
		x	x
		x	x
	x		
			x
			x
			xx
			x

Comparison between Quarters


Q#	Domains
Child & Family Status Indicators	
1	Safety From Exposure To Threats Of Harm
2	Child Vulnerability
3	Stability
4	Living Arrangement
5	Permanency
6	Overall Physical Health
7	Emotional Well-Being
8	Early Learning Status (0-6)
9	Academic Status
10	Pathway To Independence
11	Parent & Caregiver Functioning
Practice Performance Indicators	
20	Engagement
21	Voice & Choice
22	Teaming
23	Assessment & Understanding
24	Planning Process
25	Transition Planning
26	Implementation
27	Maintaining Quality Connections
28	Monitoring & Adjustment
29	Psychotropic Med Mngmnt

FY 11-12 Q3			
Refine		Maintain	
3	4	5	6
	x	x	xx
	x	x	xx
		xx	xx
		x	xxx
x	x	x	x
		x	xxx
		xxx	x
			x
			xxx
		x	x
	x	x	x
	xx	xx	
		xxx	x
x	xxx		
	xx	xx	
x	x	xx	
xx			
	xx	x	x
xx		x	x
x	x		xx
			x

FY 11-12 Q4			
Refine		Maintain	
3	4	5	6
			xxxx
			xxxx
			xxxx
	x	x	xx
		x	xxx
	x		xxx
			x
x		x	x
		x	xxx
	x		xxx
	x		xxx
			xxxx
x			xxx
	x		xxx
		x	xxx
	x		xxx
		x	

FY 12-13 Q1			
Refine		Maintain	
3	4	5	6
	x	x	
		xx	
	x		
	x	x	
	x		x
	x		x
	x	x	
			x
x			x
	x	x	
x			x
x	x		
x	x		
x	x		
	x	x	
	x	x	
		x	
	x	x	
	xx		
			x

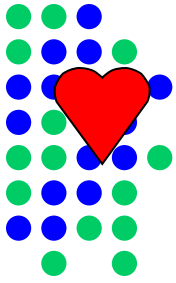
FY 12-13 Q2			
Refine		Maintain	
3	4	5	6
			xx
x		x	
x		x	
			xx
	x	x	
			xx
x		x	
			x
		x	x
	x		
			x
		x	x
	x		
			x
			xx
			x

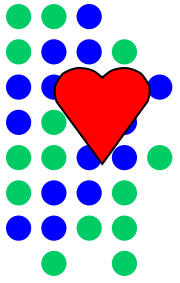


Follow-Up & Training

- There was training for Child Safe Harbor Act & Normalcy in January 2013
- Identified Training Needs:
 - Updated QA training for Case Managers
 - Safety Planning
 - Relative Caregiver Program
 - Reunification Process

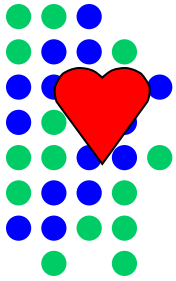
All of our measures are tied to:





Comments, Questions, Concerns

???



Next Performance Review

May 28, 2013